



# Drive Assure - Economy Terms and Conditions

## 1. Main features & Coverages under Drive Assure - Economy

- Depreciation Shield
- Engine Protector
- 24X7 Spot Assistance

## 2. Terms and Conditions in detail

### 2.1 Depreciation Shield

#### A. Endorsement Wordings

In consideration of payment of additional premium, it is hereby agreed and declared that this **Policy** extends to cover the depreciation amount, partly or fully, on assessed damaged parts allowed for replacement during repairs in the event of a **Partial Loss** to the **Insured Vehicle**.

In the event **You** have opted for compulsory or voluntary deductible, **Your** contribution shall be to the extent agreed by **You** as shown in the **Schedule** for the deductible amount payable on the assessed parts for each and every **Partial Loss** claim.

The benefits under 'Depreciation Shield' would be available only if the **Insured Vehicle** is repaired at **Our** authorized workshops. In case **You** have opted to repair the **Insured Vehicle** at a non-authorized workshop, **Our** liability will be restricted to 90% of the assessed total claim amount under Section 1 of the **Motor Insurance Policy**.

#### B. Conditions

- a. Claims made by **You** against **Us** under 'Depreciation Shield' are subject to the terms and conditions set forth under the **Motor Insurance Policy**
- b. In case of transfer of ownership of the **Insured Vehicle**, the cover under 'Depreciation Shield' shall expire
- c. The benefits under 'Depreciation Shield' can be utilized for a maximum of two times during the **Policy Period**

#### C. Exclusions

In addition to the exclusions mentioned under **Motor Insurance Policy**, **We** will not be liable to indemnify **You** for the following events:

1. Where the **Own Damage Claim** made by **You** against **Us** under the **Motor Insurance Policy** is not payable
2. Depreciation pertaining to any part/ sub part/ accessories not approved for replacement by **Us** under **Motor Insurance Policy**

3. Loss or damage to tyres and/or battery of the **Insured Vehicle**
4. Consequential loss of any kind arising out of claims lodged under 'Depreciation Shield'
5. Where a loss is covered under **Motor Insurance Policy** or any other type of insurance policy with any other insurer or manufacturer's warranty or recall campaign or under any other such packages at the same time

If **You** do not agree whether any of these exclusions apply to **Your** claim, **You** agree to accept the burden of proving that they do not apply.

## D. Definitions

The words and phrases listed have special meanings **We** have set below whenever they appear in bold type and initial capitals. Please note that references to the singular or to the masculine also include references to the plural or to the female the context permits and if appropriate.

1. **You, Your, Yourself:** The person or persons **We** insure as set out in the **Schedule**
2. **We, Our, Us:** Bajaj Allianz General Insurance Company Limited
3. **Accident, Accidental:** A sudden, unintended and fortuitous external and visible event
4. **Policy/ Motor Insurance Policy:** Private Car Package Policy issued by **Us** to which this cover is extended
5. **Insured Vehicle:** The vehicle insured by **Us** under the **Motor Insurance Policy** and as shown on the **Schedule**
6. **Policy Period:** The period between and including the commencement date and expiry date as shown in the **Motor Insurance Policy Schedule**
7. **Schedule:** The Schedule and any Annexure or Endorsement to it which sets out **Your** personal details and the insurance cover in force
8. **Own Damage Claim:** The claims raised by **You** against **Us** for loss or damage to the **Insured Vehicle** due to the perils mentioned under Section 1 of **Motor Insurance Policy**
9. **Total Loss/ Constructive Total Loss:** A loss under the **Motor Insurance Policy** where the aggregate cost of retrieval and/ or repair of the **Insured Vehicle**, subject to terms and conditions of the **Policy**, exceeds 75% of the **IDV** of the **Insured Vehicle**
10. **Partial Loss:** Any loss falling into a category other than
  - (a) the loss mentioned under Sr. No. 9 above and
  - (b) theft of the **Insured Vehicle**

## 2.2 Engine Protector

### A. Endorsement Wordings

In consideration of payment of additional premium, it is hereby agreed and declared that this **Policy** extends to cover the consequential damage to the internal child parts of the engine of the **Insured Vehicle** arising out of water ingress/ leakage of lubricating oil and/or damage to gear box of the **Insured Vehicle** arising out of leakage of lubricating oil due to **Accidental** means. Under this cover, **We** will compensate **You** for the following:

- a. Repair or replacement of the internal child parts of the engine such as pistons, connecting rods, crank shaft and cylinder head
- b. Repair or replacement of the internal parts of the gear box such as gears or shafts in the gear box housing
- c. Labour cost incurred by **You** to overhaul the damaged engine and gear box

## B. Conditions

- a. Claims made by **You** against **Us** under 'Engine Protector' are subject to the conditions set forth under the **Motor Insurance Policy**
- b. Claims made by **You** against **Us** under 'Engine Protector' would be admissible if:
  - There is evidence that the **Insured Vehicle** stopped in water logged area resulting into damage to the internal parts of the engine due to water ingress
  - There is evidence of under carriage damage to engine and/or gear box leading to oil leakage and resulting into damage to internal parts of the engine and/or gear box
- c. The loss or damage is not payable under **Motor Insurance Policy**
- d. In case of transfer of ownership of the **Insured Vehicle**, the cover under 'Engine Protector' shall expire

## C. Your Obligations

- a. **You** should avoid driving the **Insured Vehicle** through water logged area as far as possible. If it is unavoidable, the vehicle should be driven in low gear and/or high engine RPMs
- b. **You** should not try to crank or push start the engine once the **Insured Vehicle** had stopped in the water logged area or undercarriage damage had taken place
- c. **You** should intimate **Our** nearest office for spot survey and to obtain help from an expert technician

## D. Exclusions

**We** will not be liable to indemnify **You** for the following:

1. Where a loss is covered under any other type of insurance policy with any other insurer or manufacturer's warranty or recall campaign or under any other such packages at the same time
2. Any consequential loss apart from the damage to the internal child parts of the engine due to water ingress/ leakage of lubricating oil and/or damage to gear box arising out of leakage of lubricating oil due to **Accidental** means
3. Cost of engine oil and consumables in case of flushing of engine
4. Loss or damage including corrosion of engine due to delay in intimating **Us** or delay in retrieval of the **Insured Vehicle** from the water logged area
5. Where reasonable care has not been taken by **You** to protect the loss or damage to the **Insured Vehicle**

If **You** do not agree whether any of these exclusions apply to **Your** claim, **You** agree to accept the burden of proving that they do not apply.

## E. Definitions

The words and phrases listed have special meanings **We** have set below whenever they appear in bold type and initial capitals. Please note that references to the singular or to the masculine also include references to the plural or to the female the context permits and if appropriate.

1. **You, Your, Yourself:** The person or persons **We** insure as set out in the **Schedule**
2. **We, Our, Us:** Bajaj Allianz General Insurance Company Limited
3. **Accident, Accidental:** A sudden, unintended and fortuitous external and visible event
4. **Policy/ Motor Insurance Policy:** Private Car Package Policy issued by **Us** to which this cover is extended
5. **Insured Vehicle:** The vehicle insured by **Us** under the **Motor Insurance Policy**
6. **IDV:** Insured's Declared Value (Sum Insured) of the **Insured Vehicle** under the **Motor Insurance Policy**

7. **Total Loss/ Constructive Total Loss:** A loss under the **Motor Insurance Policy** where the aggregate cost of retrieval and/ or repair of the **Insured Vehicle**, subject to terms and conditions of the **Policy**, exceeds 75% of the **IDV** of the **Insured Vehicle**
8. **Policy Period:** The period between and including the commencement date and expiry date as shown in the **Motor Insurance Policy Schedule**
9. **Schedule:** The Schedule and any Annexure or Endorsement to it which sets out **Your** personal details and the type of insurance cover in force
10. **Own Damage Claim:** The claims raised by **You** against **Us** for loss or damage to the **Insured Vehicle** due to the perils mentioned under Section 1 of **Motor Insurance Policy**

## 2.3 24x7 SPOT ASSISTANCE

### A. Endorsement Wordings

In consideration of the payment of additional premium, it is hereby agreed and declared that **You** shall be entitled to one or more of the below mentioned benefits depending on the plan opted by **You** and as shown on the **Schedule**:

- a) Flat Battery: In the event of the **Insured Vehicle** being immobilized due to a flat battery, **We** will make alternative arrangements to make the **Insured Vehicle** mobile again provided the event has occurred within 100 kilometers from the center point of the city of **Your** residence and the **Insured Vehicle** has not reached a workshop/repairer
- b) Spare Keys: In the event of **You** losing keys of the **Insured Vehicle**, **We** will arrange for the pick up and delivery of spare keys to the spot where the **Insured Vehicle** is located provided the event has occurred within 100 kilometers from the center point of the city of **Your** residence and the **Insured Vehicle** has not reached a workshop/repairer
- c) Flat Tyre: In the event of the **Insured Vehicle** being immobilized due to flat tyres, **We** will arrange for the refill of the flat tyres and/or replacement of the flat tyres with a usable spare tyre to make the **Insured Vehicle** mobile again provided the event has occurred within 100 kilometers from the center point of the city of **Your** residence and the **Insured Vehicle** has not reached a workshop/repairer
- d) Minor Repairs: In the event of the **Insured Vehicle** being immobilized due to mechanical and/or electrical breakdown, **We** will arrange for minor mechanical and/or electrical repairs to make the **Insured Vehicle** mobile again provided the event has occurred within 100 kilometers from the center point of the city of **Your** residence and the **Insured Vehicle** has not reached a workshop/repairer
- e) Towing Facility: In the event of the **Insured Vehicle** getting immobilized as a result of **Accident** and/or breakdown, **We** shall arrange for towing away of the **Insured Vehicle** from the spot of immobilization to **Our** nearest preferred workshop provided the event has occurred within 100 kilometers from the center point of the city of **Your** residence
- f) Urgent Message Relays: In the event of the **Insured Vehicle** getting immobilized as a result of **Accident** and/or breakdown, **We** will send urgent message on **Your** request to the specified persons through available means of communication
- g) Medical Co-ordination: In the event of the **Insured Vehicle** meeting with an **Accident**, **You** can call **Us** on our Toll Free Number, mentioned on the **Schedule**, to obtain details regarding the nearest medical center that can provide emergency relief services
- h) Fuel Assistance: In the event of the **Insured Vehicle** being immobilized due to an empty fuel tank and/or contaminated fuel, **We** will either arrange for supply of 3 litres of petrol or diesel on chargeable basis and/or towing of the **Insured Vehicle** to **Our** nearest preferred workshop provided the event has occurred within 100 kilometers from the center point of the city of **Your** residence and the **Insured Vehicle** has not reached a workshop/repairer
- i) Taxi Benefits: In the event of the **Insured Vehicle** meeting with an **Accident**/breakdown, **We** will arrange for a free travel of the occupants of the **Insured Vehicle** to a single destination within a vicinity of 50 kilometers from the spot of immobilization through a taxi or any other transportation service provided the event has occurred within 100 kilometers from the center point of the city of **Your** residence and the

**Insured Vehicle** has to be towed away to **Our** nearest preferred workshop.

Any travel beyond 50 kilometers can be covered on payment of additional amount as specified by **Us**.

In the unlikely event of **We** being unable to arrange for this service, **We** may request **You** to arrange for a taxi to transfer the occupants of the **Insured Vehicle** on **Your** own and submit the bills for a pre-communicated amount for re-imbusement to **Us**.

- j) Accommodation Benefits: In the event of the **Insured Vehicle** meeting with an **Accident**/breakdown, **We** will provide occupants of the **Insured Vehicle** with a hotel accommodation for one day provided the event has occurred beyond 100 kilometers from the center point of the city of **Your** residence but within 100 kilometers of another covered city and the time to repair the **Insured Vehicle** will exceed 12 hours from the time of reporting the incident.

The accommodation benefits would be offered subject to a per day limit of Rs. 2000 per occupant and a maximum total limit of Rs. 16000 for all the occupants of the **Insured Vehicle** through out the **Policy Period**.

In the unlikely event of **We** being unable to arrange for this service, **We** may request **You** to arrange for a hotel accommodation for the occupants of the **Insured Vehicle** on **Your** own and submit the bills for a pre-communicated amount for re-imbusement to **Us**.

- k) Legal Advice: In the event of the **Insured Vehicle** meeting with an **Accident**, **You** shall be entitled for a free legal advice from a legal advisor over the phone for a maximum duration of 30 minutes. Subsequent to the expiry of the specified period of 30 minutes, **You** may continue with the same legal advisor on direct payment basis

## B. Conditions

1. In case of transfer of ownership of the **Insured Vehicle**, the cover under '24x7 Spot Assistance' shall expire
2. The benefits under '24x7 Spot Assistance' can be utilized for a maximum of 4 times during the **Policy Period** except for 'Fuel Assistance', 'Taxi Benefits', 'Accommodation Benefits' and 'Legal Advice' for which the aggregate utilization limit is 2 times during the **Policy Period**

## C. Exclusions

**We** will not be liable to indemnify **You** for the following events:

1. Where the **Insured Vehicle** can be safely transferred on its own power to nearest dealer/workshop
2. Any **Accident**, loss, damage and/or liability caused, sustained or incurred whilst the **Insured Vehicle** is being used otherwise than in accordance with the limitations as to use
3. Any liability of whatsoever nature directly or indirectly caused by or contributed to by or arising from ionising radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel. For the purpose of this exception, combustion shall include any self-sustaining process of nuclear fission
4. Any **Accident**, loss, damage and/or liability directly or indirectly or proximately or remotely occasioned by contributed to/by or traceable to or arising out of or in connection with war, invasion, the act of foreign enemies, hostilities or warlike operations (whether before or after declaration of war), civil war, mutiny rebellion, military or usurped power or by any direct or indirect consequences of any of the said occurrences
5. Any loss or damage caused due to riots, strikes and Act of God perils like flood, earthquake etc.
6. Claims pertaining to theft losses

7. Any consequential loss arising out of claims lodged under '24x7 Spot Assistance'
8. Where a loss is covered under **Motor Insurance Policy** or any other type of insurance policy with any other insurer or manufacturer's warranty or recall campaign or under any other such packages at the same time
9. Replacement cost of battery and/or any associated repair cost
10. Cost of supply of parts or replacements elements or consumables
11. Repair cost of tyre and/or parts or replacement cost of any part of consumable at a third party workshop/repairer
12. Any taxes, levy and expenses incurred in excess of the limit described under the plan opted by **You**
13. Loss of valuables and personal belongings kept in the **Insured Vehicle**
14. Any loss or damage to the **Insured Vehicle** arising out of participation in a motor racing competition or trial runs
15. Where it is proved that **You** have abused the benefits under '24x7 Spot Assistance'
16. Any loss or damage caused due to pre- existing damages
17. Any loss or damage arising out of intervention of Government Authorized Agencies, Police Authorities or Law Enforcing Agencies
18. Any loss or damage resulting from the use of **Insured Vehicle** against the recommendations of the owners manual and/or manufacturer's manual
19. Any loss resulting from **Your** deliberate or intentional and/or unlawful or criminal act
20. Benefits under 'Taxi Benefits' and 'Accommodation Benefits' for occupants in excess of the seating capacity as per the registration certificate of the **Insured Vehicle**
21. Additional cost incurred in towing the **Insured Vehicle** to a dealer/workshop as specified by **You** instead to **Our** specified nearest authorized workshop
22. Services organized without **Our** prior consent for the various assistance services
23. If **You or Your** personal representative is already at a garage for delivery of the **Insured Vehicle** or at the place of recovery in case of theft
24. Mechanical and/or electrical breakdowns that require replacement of spare parts and/or specialized tools/equipments that are usually available only in automotive workshops

If **You** do not agree whether any of these exclusions apply to **Your** claim, **You** agree to accept the burden of proving that they do not apply.

#### D. Definitions

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1. **You, Your, Yourself:** The person or persons **We** insure as set out in the **Schedule**
2. **We, Our, Us:** Bajaj Allianz General Insurance Company Limited and/ or the Service Provider with whom Bajaj Allianz General Insurance Company Limited has entered into a contract to provide the benefits under this cover to **You**
3. **Accident, Accidental:** A sudden, unintended and fortuitous external and visible event
4. **Policy/ Motor Insurance Policy:** Private Car Package Policy issued by **Us** to which this cover is extended
5. **Insured Vehicle:** The vehicle insured by **Us** under the **Motor Insurance Policy**
6. **Policy Period:** The period between and including the commencement date and expiry date as shown in the **Motor Insurance Policy Schedule**
7. **Schedule:** The Schedule and any Annexure or Endorsement to it which sets out **Your** personal details and the type of insurance cover in force

**E. List of Locations where “24X7 Spot Assistance” Service is available :**

| S No | Mondial Assistance Locations | BAGIC OFFICE LOCATIONS |
|------|------------------------------|------------------------|
| 1    | Ahmedabad                    | AHMEDABAD              |
| 2    | Bangalore                    | BANGALORE              |
| 3    | Chennai                      | CHENNAI                |
| 4    | Chandigarh                   | CHANDIGARH             |
| 5    | Alleppey                     | No Office              |
| 6    | Hyderabad                    | HYDERABAD              |
| 7    | Ludhiana                     | LUDHIANA               |
| 8    | Delhi                        | DELHI                  |
| 9    | Mumbai                       | MUMBAI                 |
| 10   | Pune                         | PUNE                   |
| 11   | Surat                        | SURAT                  |
| 12   | Coimbatore                   | COIMBATORE             |
| 13   | Jaipur                       | JAIPUR                 |
| 14   | Alwar                        | No Office              |
| 15   | Gurgaon                      | GURGAON                |
| 16   | Noida                        | NOIDA                  |
| 17   | Ghaziabad                    | GHAZIABAD              |
| 18   | Faridabad                    | FARIDABAD              |
| 19   | Aurangabad                   | AURANGABAD             |
| 20   | Thane                        | THANE                  |
| 21   | Bareilly                     | No Office              |
| 22   | Bhatinda                     | No Office              |
| 23   | Secunderabad                 | SECUNDERABAD           |
| 24   | Agra                         | AGRA                   |
| 25   | Ajmer                        | AJMER                  |
| 26   | Allahabad                    | ALLAHABAD              |
| 27   | Bhilwara                     | No Office              |
| 28   | Bhubaneswar                  | BHUBANESHWAR           |
| 29   | Chittorgarh                  | No Office              |
| 30   | Cuddalore                    | No Office              |
| 31   | Gandhi nagar                 | GANDHINAGAR            |
| 32   | Himmatnagar                  | HIMATNAGAR             |
| 33   | Jalandhar                    | JALLANDAR              |
| 34   | Dehradun                     | DEHRADUN               |
| 35   | Erode                        | ERODE                  |
| 36   | Gorakhpur                    | GORAKHPUR              |
| 37   | Hissar                       | HISSAR                 |
| 38   | Hoshiarpur                   | HOSHIARPUR             |
| 39   | Indore                       | INDORE                 |
| 40   | Jabalpur                     | JABALPUR               |
| 41   | Jammu                        | JAMMU                  |
| 42   | Jhansi                       | JHANSI                 |
| 43   | Jodhpur                      | JODHPUR                |
| 44   | Kanpur                       | KANPUR                 |
| 45   | Kollam                       | KOLLAM                 |
| 46   | Kota                         | KOTA                   |
| 47   | Kottayam                     | KOTTAYAM               |
| 48   | Madurai                      | MADURAI                |
| 49   | Kochi                        | No Office              |
| 50   | Mangalore                    | MANGALORE              |
| 51   | Kolkata                      | CALCUTTA               |
| 52   | KURNOOL                      | No Office              |

|     |                |                |
|-----|----------------|----------------|
| 53  | Mysore         | MYSORE         |
| 54  | Palakkad       | PALAKKAD       |
| 55  | Malappuram     | No Office      |
| 56  | Pathanamthitta | PATHANAMTHITTA |
| 57  | Mansa          | No Office      |
| 58  | Mathura        | No Office      |
| 59  | Pune           | PUNE           |
| 60  | Rewari         | REWARI         |
| 61  | Rohtak         | ROHTAK         |
| 62  | Salem          | SALEM          |
| 63  | Mohali         | No Office      |
| 64  | Tirupur        | TIRUPUR        |
| 65  | Trichur        | TRICHUR        |
| 66  | Trichy         | TRICHY         |
| 67  | Trivandrum     | TRIVANDRUM     |
| 68  | Varanasi       | VARANASI       |
| 69  | Vijayawada     | VIJAYAWADA     |
| 70  | Motihari       | No Office      |
| 71  | Belgaum        | BELGAUM        |
| 72  | Hassan         | HASSAN         |
| 73  | Ambala         | AMBALA         |
| 74  | Bikaner        | BIKANER        |
| 75  | Nashik         | NASIK          |
| 76  | Karnal         | KARNAL         |
| 77  | Nagpur         | NAGPUR         |
| 78  | Nellore        | NELLORE        |
| 79  | Pathankot      | PATHANKOT      |
| 80  | Raipur         | RAIPUR         |
| 81  | Sonipat        | SONIPAT        |
| 82  | Tirunelveli    | TIRUNELVELI    |
| 83  | Tuticorin      | TUTICORIN      |
| 84  | Navi Mumbai    | MUMBAI         |
| 85  | Gwalior        | GWALIOR        |
| 86  | Cuttack        | CUTTACK        |
| 87  | Baroda         | BARODA         |
| 88  | Patiala        | PATIALA        |
| 89  | Vizag          | VIZAG          |
| 90  | Amritsar       | AMRITSAR       |
| 91  | Patna          | PATNA          |
| 92  | Ranchi         | RANCHI         |
| 93  | Dhanbad        | DHANBAD        |
| 94  | Asansol        | ASANSOL        |
| 95  | Kharagpur      | KHARAGPUR      |
| 96  | Hubli          | HUBLI          |
| 97  | Panchkula      | No Office      |
| 98  | Jamshedpur     | JAMSHEDPUR     |
| 99  | Panipat        | No Office      |
| 100 | Godhra         | GODHRA         |
| 101 | Perinthalmanna | No Office      |
| 102 | Pondichery     | PONDICHERRY    |
| 103 | Rajahmundry    | RAJAHMANDRY    |
| 104 | Sirsa          | No Office      |
| 105 | Tanjore        | No Office      |
| 106 | Muzaffarpur    | MUZAFFARPUR    |