

Monroe Lifetime Warranty

Tenneco Inc. warrants qualifying Monroe® products against defects and wear-out when used on private passenger cars and light trucks under normal operating conditions for as long as such original purchaser owns the vehicle on which they were originally installed.

Qualifying Products

- Monroe® OESpectrum® Shocks and Struts
- Monroe® Reflex® Shocks and Struts
- Monroe® Sensa-Trac® Shocks and Struts
- Monroe® Quick-Strut® replacement assemblies
- Monroe® Gas-Magnum® Shocks

Tenneco's obligation under this warranty is limited to replacement of the worn-out or defective product in accordance with this warranty. Cost of removal and installation are not included, and any incidental and consequential damages are excluded under this warranty, regardless of when the failure occurs. This warranty has no cash value. This warranty does not apply to products which have been modified, improperly applied or installed on vehicles used for commercial or racing purposes.

To make a claim under this warranty, return the worn-out or defective product with the dated original receipt to the dealer or retailer from whom it was purchased or to a Tenneco dealer for verification and exchange under this warranty.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Any implied warranties you may have under state law are limited to the same duration as this warranty. Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusion may not apply to you.

Tenneco will contact warranty-serviced consumers to conduct customer satisfaction surveys relating to product and warranty service. Survey activity will provide valuable feedback and help measure the level of consumer satisfaction in different markets.

Safe & Sound® Guarantee

We are so confident that you will like your new Monroe® OESpectrum® Shocks and Struts, Monroe® Quick-Strut® replacement assemblies, Monroe® Reflex® Shocks and Struts, Sensa-Trac® Shocks and Struts and Gas-Magnum® Shocks, we offer this exclusive Safe & Sound® Guarantee.

Try our products for 90 days. We guarantee you'll experience the Tenneco difference. If, for any reason, the qualifying products* don't live up to your expectations within the first 90 days, replace the products and we will refund your original product's purchase price (less any discounts and/or rebates), plus labor (up to \$50 per axle). We're that confident you will be satisfied with our products.

For questions about this offer, please contact our customer service department at **1-734-384-7898**.

*** Offer limited to the purchase of four (4) Monroe® OESpectrum® Shocks and Struts, Monroe® Quick-Strut® replacement assemblies, Monroe Reflex® Shocks and/or Struts, Sensa-Trac® Shocks and/or Struts or Gas-Magnum® Shocks. This offer does not include units improperly installed or substituted. Valid only on vehicles used for private, non-commercial use and may be withdrawn at any time.**