

### Detailed Terms and Conditions for the Dubai Holiday Vouchers

- 1 This voucher is valid for Indian Citizens and is available on any variant of Hyundai Verna (Petrol or Diesel) only purchased between 1<sup>st</sup> Aug. 2014 and 31<sup>st</sup> Aug. 2014 at any of Hyundai Motor India Limited's authorized Dealerships (*hereinafter 'Dealer'*) only.
- 2 Hyundai Motor India Limited (HMIL) reserves the right to withdraw/suspend/cancel this offer without prior notice and without assigning any reason thereof.
- 3 The services being provided under this offer are provided by Third Party "Team Promotions Private Limited" (TPPL) only. Hence, the liability for rendering appropriate services lies with TPPL only and HMIL owes no responsibility for the quality of services being provided under this offer.
- 4 HMIL or TPPL shall not be liable for any loss or damage to any customer (recipient) or any other person or to any property of any person that may be suffered (including loss of life), on account of use or non-use of the Dubai holiday vouchers.
- 5 The Dubai holiday voucher entitles the recipient to the following :
  - Economic Class return Airfare on Indigo, Spice Jet, Air Asia or equivalent airlines (Low Cost Airlines without Meal) for a Couple
  - 03 Nights accommodation in Admiral Plaza / Howard Johnson or equivalent hotel on Twin sharing basis
  - 03 Buffet Breakfast
  - Dubai Airport Transfers seat in coach (SIC) basis
  - Desert Safari with BBQ Dinner SIC basis
  - Dhow Cruise with Buffet Dinner SIC basis
  - Half Day Dubai City Tour SIC basisThe voucher does not include :
  - Any Services not mentioned above
  - Travel insurance
  - Visa charges. Visa Charges will be as per actual. Currently the Visa Charges are Rs. 4800/- for Dubai. But they can vary on time to time basis.
- 6 TPPL is only responsible for the availability of Air tickets, hotel accommodation and other facilities as per the terms mentioned herein. If the Recipient wishes to have the Visa through TPPL then TPPL can assist the recipient in getting the same on actual Visa Charges. In case the Recipient wishes to have the visa through TPPL then original passport of the recipient may be required by TPPL for the same.
- 7 The voucher will not include any other services or facilities not mentioned herein. The Recipient has to make arrangement at his/her cost for Transport from their residence to the airport and vice versa. Any other expenses such as Personal Expenses, In-flight dining, meals etc. in the flight or at the airport are to be borne by the Recipient. The hotel at Dubai has a right to charge for additional facilities like extra bed, telephone calls, heaters, laundry, food (other than breakfast), refreshments and other leisure facilities.
- 8 This offer is only for the customers of HMIL and not for its employees, relatives of employees or dealers/distributors their relatives or employees of dealers/distributors of HMIL until or unless they are the customers of HMIL and had purchased the valid product for this offer in the scheme period. TPPL will not be liable to honour any other Booking Requests of the employees of HMIL.
- 9 Immigration clearance from Indian cities and at Dubai Airport is the sole responsibility of the recipient. Please note that if the immigration authorities at the Indian Airports feel anything suspicious they may hold the recipient back and similarly the immigration authorities at Dubai Airport also have the right to not to let the recipient enter in their country if they find anything suspicious about the recipient or the co-passenger.
- 10 Please mention three choice of dates (mandatory). Please maintain atleast 10 days gap between the preferred check-in dates (mandatory). Please ensure that the earliest date of stay is at least 45 days after the date of receiving of the booking request

form by TPPL at their central reservation office at C-30, 2<sup>nd</sup> Floor, Patparganj Industrial Area, Delhi-110092. The air tickets and tour details etc. will be notified to the recipient only 15 days prior to the date of departure. The air tickets and hotel vouchers will be sent through email only on the email id mentioned by the recipient in the booking request form only 48-72 hours prior to the date of departure.

- 11 Please ensure that the form is submitted on or before 31<sup>st</sup> Oct. 2014. Invoices generated within the scheme period will only be considered valid. No reservation request shall be accepted after the last date of submission of form under any circumstances. All tours must be completed within 6 months from the date of invoice or 28<sup>th</sup> Feb. 2015 (whichever is earlier). No reservation will be granted after the last date of valid tour package period under any circumstances.
- 12 This tour package is a promotional offer issued only on the name of the recipient on whose name the invoice has been generated. One ticket will be issued in the name of the recipient on whose name the invoice has been generated (the name has to be filled in the customer column in the booking request form), the other ticket will be issued to the person whose name is filled in the booking request form by the recipient (the other person name has to be filled in the co-passenger column in the booking request form). TPPL reserves the right to refuse to redeem the booking request forms if submitted by persons other than to whom they were issued or authorized. The authenticity of the invoice generated will be cross checked with HMIL. Legal action can be taken against the persons using this voucher if they are not the customers of HMIL. In case the vehicle has been purchased on a company's name then an authorization letter duly signed by the authorized signatory of the company in original on company's letter head should be sent along with the booking request form in favour of both the persons using the tour package. TPPL can enquire from the company about the authenticity of such claims.
- 13 Please send the booking request form with a very clear photocopy of the valid passports and pan cards of the recipient and the co-passenger along with a Demand Draft of Rs. 19998/- (Rs. Nineteen Thousand nine hundred and ninety eight only) towards the airport tax, fuel surcharge and other taxes at C-30, 2<sup>nd</sup> Floor, Patparganj Industrial Area, Delhi – 110092. The taxes are payable along with the booking request form through a demand draft payable at New Delhi in the name of "Team Promotions Private Limited". Please note that the passports should not be damaged, torn or mutilated else the claim might be rejected by the airlines or the immigration authorities.
- 14 Please send the duly filled declaration for adjustment of BTQ (Basic Travel Quota) alongwith declaration under FEMA,1999 as per the forms attached herewith. The same has to be sent for the co-passenger also.
- 15 Please note that TPPL does not deal in Foreign Currency. The Foreign Currency has to be managed by the recipient on their own for any expenses to be done by the recipient in Dubai. The recipient has to submit the authenticated copy of Form A2 under FEMA to TPPL.
- 16 Any booking request form not accompanied by the required Demand Draft of taxes and other documents will be considered invalid and will not be entertained at all. Cheques or cash are not accepted under any circumstances. Forms accompanied with cheques or cash will be treated as invalid forms.
- 17 Any verbal or written commitments made by employees of HMIL or any other person which are not according to the terms and conditions of this offer will not be honored by TPPL.
- 18 Please note that this is a promotional offer strictly for a couple and not for a family or a group. No two or more forms can be clubbed together in any given condition or circumstances. More than two forms demanding the same dates will be considered as clubbed and will be sent the request letter to modify the forms once again.
- 19 The Dubai holiday vouchers are non transferable, non encashable, non negotiable and can be redeemed only once. The booking request form cannot be sold or resold directly or indirectly under any circumstances by anybody. By the act of filling up of the booking request form, the recipient shall be deemed to have read, understood and unconditionally accepted the terms and conditions and further agreed to be unconditionally bound by the terms and conditions of this offer.
- 20 Only completed booking request forms in original will be entertained. No booking on Fax, Phone or E-mail will be accepted. Booking request forms need to be sent by recipient through speed post or a reputed courier only. Proof of ordinary posting is not proof of receipt. The booking request form will not be accepted by hand delivery in any given condition or circumstances. TPPL shall not be held responsible for any claims for booking request forms that are lost before reaching TPPL's office or are sent late by the recipient. i.e. sent after the valid time period.

- 21 A confirmation letter along with the air tickets will be issued in the name of the recipient by TPPL's office and will be mailed on the email id provided in the booking request form. All recipients are requested to carry the printout of the same to be produced at the time of check – in at the hotel. Details of hotel will be mentioned in the letter of confirmation.
- 22 The tour package will be subject to promotional availability. TPPL will use reasonable endeavors to book the recipient on the chosen dates but this cannot be guaranteed and the recipient will be offered an alternative which may be before or after the specified dates. The recipient will be informed before booking their journey on an alternative date.
- 23 The Recipient hereby understands that in case of invalid, incomplete or wrongly filled forms TPPL will send a request letter along with the DD received from the Recipient back to the Recipient clearly mentioning the reason for rejection and demanding the corrections required in the booking request form, at the address mentioned in the booking request form within fifteen working days of receipt of the booking request form. The request letter will be sent only once. The recipient has to reply to the shortcomings as mentioned in the request letter within the stipulated time period as mentioned in the request letter. The corrections would be required in the form of a letter from the Recipient.
- 24 Once the request letter for corrections has been issued and still the Recipient does not provide the required corrections and/or not provide the corrections within the time period as mentioned in the request letter then the offer will lapse for such Recipient and the booking request form will be rejected. Form once rejected will not be accepted again in any manner. No new form will be issued against rejected forms. No duplicate form shall be provided under any condition or circumstances.
- 25 After confirmation / issuance of the tickets and the hotel vouchers, TPPL shall not be responsible for any further services like prepone, postpone or cancellation of the bookings. If the Recipient directly deals with the airlines for cancellation or postponement or preponement of bookings then TPPL shall not be responsible for that.
- 26 If the Recipient does not travel on the tickets or gets it cancelled on his/her own from the airline or from TPPL then TPPL will not be responsible to pay back any charges or the ticket amount to the Recipient under any circumstances. There is no cash alternative for this offer. Due to some unforeseen circumstances if a flight gets cancelled then Recipient has to directly deal with the airline for any further flights available.
- 27 TPPL & HMIL further reserve the right to withdraw this offer without notice in the event of force majeure events such as war, earthquake, catastrophe, strikes or similar events.
- 28 The information stated in the booking request form also forms part of the terms and conditions of this offer. Booking request forms cannot be used in conjunction with any alternative offer or promotion. This is a limited period offer.
- 29 The booking request form terms and conditions are subject to Indian Law and the exclusive jurisdiction of Delhi only.
- 30 **The Recipient can call TPPL at 011-65154400 strictly on working days {Monday to Friday} from 10:00 a.m. to 5:00 p.m. only for any queries regarding this offer and also e-mail the queries on [hyundaifreedubaioffer@gmail.com](mailto:hyundaifreedubaioffer@gmail.com). The Recipient shall retain a photocopy of the booking request form with him/her.**

**Declaration for adjustment of Basic Travel Quota (BTQ)**

DETAIL OF PASSENGERS NAME & PASSPORT NO.

S. No.	Names of Passengers	Passport Nos.
1.		
2.		

I do hereby certify that the INR payment being made on my behalf towards the travel of self / co-passenger for holiday to Dubai is going to effect my total BTQ for the amount (not more than Rs. Forty thousand only) (per person) (Forex Amount) and that this amount is going to be utilized by (D'Pauls) for remitting payment to their overseas supplier for these services bought by me.

I further undertake that the transaction is not designed to contravene or evade the provisions of the FEMA, 1999 or any of the rules /notifications/ directions issued under the Act .

It is certified that the expenses for the above trip are being met on my behalf. Total Amount:(INR) (not more than Rs. Forty thousand only) (per person)

**Dated :**  
Place

Witness (Authorised signatory)

.....  
(Signature of the customer)

**(DECLARATION)  
(Under FEMA 1999)**

I.....declare that

The total amount of foreign exchange purchased from or remitted through, all sources in India during this Calendar year including the above transaction is within USD #10000# (USD TEN THOUSAND ONLY) for per person, the annual limit prescribed by Reserve Bank of India for the said purpose.

.....  
(Signature of declarant/customer)

Date:  
Place:  
Witness (authorised signatory)

Name: .....  
Address:.....  
.....  
Tel No:.....(R)  
.....(O)  
PAN No.....

**(Please photocopy the same for the co-passenger also and get it signed by them)**

## **HOW TO REDEEM**

1. Kindly fill the booking request form with your details. All fields are mandatory. You have to give three choice of dates with atleast 10 days gap between them.
2. Kindly fill and sign the declarations as mentioned above.
3. To claim the free tour package please send:
  - The original Booking Request Form. The name and signature on the booking request form has to be the same as on your passport. Else it may result in disqualification of the tour by the authorizing agencies.
  - The photocopy of the invoice of the product purchased also clearly showing the impression of the unique chasis no. and the unique engine no. of the product purchased. (The chasis no. and the engine no. will be cross checked with HMIL. If the claim is found to be bogus or sent by someone who is not the customer of HMIL then legal action can be taken against such persons.)
  - Photocopy of the valid passport of self and co-passenger. The photocopy should be very clear and readable clearly showing your name as it appears on the booking request form, the validity of the passport, your signatures and your address.
  - Photocopy of the valid Pan Card of self and co-passenger. The photocopy should be very clear and readable clearly showing your photographs.
  - Last 02 years income tax return which should be more than two lakhs. If you have the valid visa of these major country USA, UK, Schengen, Australia and New Zealand or you had travelled to these countries in last five years than no need to produce the copy of income tax return.
  - Occupation proof, Visiting Card
  - A Demand Draft of Rs. 19998/- in the name of Team Promotions Private Limited payable at Delhi.
4. No claim will be entertained if any or all of the necessary documents mentioned in the point 3 are not received. Legal action can be taken against any bogus claims received.
5. The date of the tour will be notified atleast 15 days prior to your date of departure. The air ticket and the hotel voucher will be sent through email on your registered email id only, 48-72 hours prior to your date of departure. In case the claim is rejected you shall receive intimation of the same on your given contact no's and e-mail on your given email id and the demand draft sent by you will be returned in the form of a cheque payable at par on your name only within 30 days of receiving the booking request form by TPPL.
6. The tentative booking date will be confirmed to you by email and you have to give the confirmation of the same by email within 24 hours of receipt of the confirmation mail for final booking. The date cannot be changed once the confirmation has been given by you. Please note that delay in confirming the date can lead to cancellation of the booking resulting in rejection of your claim.
7. Please note that the Executive Council of the Government of Dubai has recently issued a Resolution No. (2) of 2014, regarding the introduction of "Tourism Dirham" compulsory on all booked hotel accommodation in Dubai. The Tourism Dirham implementation date will be effective 31<sup>st</sup> March 2014. This tax is to be paid by the customer directly at the hotel at the time of Checkout which is 3 USD Per room per night.
8. **Booking period:**  
The Booking Request form with all the necessary documents must be received by TPPL on or before 31<sup>st</sup> October, 2014 to the following address:

Team Promotions Private Limited  
C-30, 2<sup>nd</sup> Floor, Patparganj Industrial Area, Delhi – 110092
9. **For any queries** – You can call us at 011-65154400 or mail us at [hyundaiassuredubaioffer@gmail.com](mailto:hyundaiassuredubaioffer@gmail.com) to enquire about your booking.

## **Details of the 3 Nights 4 Days Dubai Package**

### **HOTELS NAMES and ACCOMODATION TYPE**

1. Hotels in Dubai : **Admiral Plaza / Howard Johnson** / 3\* equivalent\*
2. Accommodation on twin sharing basis only.
3. Choice of hotel is not available, mentioned or similar hotel will be provided.
4. Hotel Check in time is 2 PM.
5. Breakfast at the hotels are preset (fixed as per hotel discretion) and a choice of menu is not available.
6. Kindly check hotel rating as per hotel website. TPPL will not be responsible if anyone gives you any wrong information.
7. Hotels may charge a security deposit (which is mandatory to pay if asked) during check-in for laundry telephone, minibar and any other incidental charges.
8. Executive Council of the Government of Dubai has recently issued a Resolution No. (2) of 2014, regarding the introduction of "Tourism Dirham" compulsory on all booked hotel accommodation in Dubai. The Tourism Dirham implementation date will be effective 31<sup>st</sup> March 2014. This tax is to be paid by the customer directly at the hotel at the time of Checkout which is 3 USD Per room per night.

### **FLIGHT DETAILS**

9. Indigo Airlines, Spice Jet, Air Asia or equivalent.
10. The airline ticket is nonrefundable, date change and amendment is also not allowed.

### **BAGGAGE ALLOWANCE**

11. Generally one suitcase not exceeding 20 Kgs of Weight and 62 Inches of Linear Dimension (L+B+H) is allowed as check in Baggage. One bag of not more than 07 Kgs and 42 Inches of Linear Dimension (L+B+H) is allowed as Handbag / Cabin Bag in Economy Class.

### **DEPARTURE AIRPORTS IN INDIA**

12. Delhi, Mumbai, Kolkata and Bangalore

### **PACKAGE INCLUDES**

13. Air Fare with Taxes (Low Cost Airlines without Meal like Indigo, Spice Jet, Air Asia etc.)
14. 03 Nights accommodation in 3 Star Hotel or equivalent
15. 03 Buffet Breakfast
16. Dubai Airport Transfers SIC (seat-in-coach) basis
17. Desert Safari with BBQ Dinner SIC basis
18. Dhow Cruise with Buffet Dinner SIC basis
19. Half Day Dubai City Tour SIC basis.

### **DOES NOT INCLUDE:**

20. Any Services not mentioned above
21. The tour cost does not include any Travel Insurance Premium, but we strongly recommend Travel Insurance. (Note: Travel insurance mandatory above 60 years).
22. Surcharge if any
23. Visa charges as per actual.
24. All kind of tips to drivers, guides, representatives.
25. Any expenses of personal nature such as laundry expenses, wines, mineral water, food and drinks not in the regular menus provided by us.

26. Cost of excursions, sightseeing (other than mentioned in this package), entrance fees and local guides availed of by the customers
27. Increase in Visa fee if any

#### **INDICATIVE ITINERARY**

##### **DAY 01 : DEL/MUM/KOL/BAN – DXB:**

Arrive Dubai and transfer to Hotel  
Check-in to the hotel  
Overnight stay at Hotel

##### **DAY 02 : DUBAI:**

0800 HRS Breakfast at the hotel  
**0900 hrs to 0930 hrs Proceed for Half day city tour**  
**Evening Desert Safari with dinner**  
Overnight stay at Hotel

##### **DAY 03 : DUBAI:**

0800 HRS Breakfast at the hotel  
**Day Free, 1930 hrs to 2000 hrs to dhow cruise with dinner**  
Overnight stay at Hotel

##### **DAY 04 : DXB – DEL/MUM/KOL/BAN**

0800 HRS Breakfast at the hotel  
Check out from the hotel and TRANSFER TO AIRPORT  
Timings of the tour program can be changed by local tour operators

Check-in Time: - 14:00 Hrs / Check-out Time: - 12:00 Hrs. Early check-in/ late checkout are subject to availability.

Above Mentioned Itinerary, Flight, Timings are subject to change.

D.Pauls and/or TPPL or HMIL will not be responsible for visa delay/rejection

Please leave your luggage with concierge before 12.00 Hrs on checkout day if you have to go somewhere out, otherwise hotel has full rights to charge for full day after 12.00 Hrs.

Please take care of all your personal belongings and valuable and note that Local Operator will not be held liable for any loss.

We do not recommend desert safari for senior citizens, infants, heart patients, pregnant women, persons those requiring special care, patients of respiratory disorder, persons suffering from arthritis, blood pressure and diabetes.

Room type (Double or twin is subject to availability and sole discretion of the hotel). Hotels allocate the rooms on Run of the House basis.

#### **TRANSFERS IN DUBAI ONLY**

28. SIC means Seat in a coach basis.
29. Standard bus transport (AC Coach only).
30. Coach will cover 4 to 5 hotels.
31. Do not eat, drink or smoke while on the bus.
32. Do not use foul language or disturb others on the bus.
33. Tour is in group & one may have to wait intermittently for transfers especially for pick-up and dropping as transfers services are used for other group tourists too (2 to 3 Hr).
34. Scheduling & re-scheduling may be done on circumstance prevailing at the time tour operations in best interest of tour group at the discretion group coordinator (Destination Management Company).

### **IMPORTANT POINTS TO TAKE CARE WHEN YOU ARE IN DUBAI**

35. Any person in tour group showing rude behavior or passing defamatory remarks will make him/her liable to be expelled from the tour group at his/her costs & legal action will be taken in the interest of other group members & to safe guard reputation of service providers.
36. Consumption of alcoholic beverages in open is not allowed during the tour except in the permitted area & any person in tour group joins the group in drunken state which will affect the tour will be expelled from the tour group at his/her costs & legal action will be taken in the interest of other group members & to safe guard reputation of service providers.
37. Baggage and belongings at travelers own risk.
38. Passengers will be received by our agent holding D.Pauls travel and tours placard (not by client name).

### **DOCUMENTS REQUIRED FOR VISA**

39. Valid Passport in original (6 months validity required from date of return). The same holds good for the Passport of the co-passenger as well.  
**NOTE : If Passports are issued from any of the below States / Union Territory then please check with Visa Department for any additional documents required, before sending the booking request forms.**  
Maharashtra, Gujarat, Goa, Madhya Pradesh, Chattisgarh, Orissa, Tamil Nadu, Andhra Pradesh, Karnataka, Kerala, Pondicherry, Andaman & Nicobar, Lakshadweep, Dadar & Nagar Haveli, Daman & Diu.
40. Three photos per person 35mm X 45mm size (80% face view on white background with matt finish, without border, with dark clothes)
41. PAN card copy
42. Last 02 years income tax return which should be more than two lakhs. If you have the valid visa of these major country USA, UK, Schengen, Australia and Newzealand or you had travelled to these countries in last five years than no need to produce the copy of income tax return.
43. Occupation proof, Visiting Card
44. Passengers traveling to Dubai are advised to carry min. \$500-\$700 per person with bill to show at visa counter.
45. We cannot be held responsible for any "Refusal of Visa / Refusal of on arrival of Visa / Delay in issuance of Visa" and applicable cancellation charges shall apply accordingly.
46. Kindly avoid being over drunk by intake of hard drinks during the flights to avoid any Inconvenience on Arrival, Immigration and Custom Process.
47. **PLEASE NOTE THAT TPPL OR THE TOUR OPERATORS CAN NOT BE HELD RESPONSIBLE FOR ANY VISA REFUSAL. THE IMMIGRATION AUTHORITIES AT BOTH THE COUNTRIES ARE FREE TO HOLD BACK ANY CUSTOMER FROM LEAVING OR ENTERING THEIR RESPECTIVE COUNTRY AND APPLICABLE CANCELLATION PENALTY WILL BE CHARGED.**
48. **YOU CAN DOWNLOAD THE VISA FORM AT : - <http://www.dvms.biz/images/VAFNEWFORMAT03MAY12.pdf>**

### **CANCELLATION POLICY**

49. If circumstances force you to cancel the tour the cancellation must be intimated to us in writing. No refund of any amount can be made if the tour is cancelled by the customer after the confirmation of the tickets and hotels.
50. Once the booking has been confirmed and there is no-show on part of the customer for any reason what so ever then TPPL cannot be held responsible for the same and no refund of any amount will be given.

### **CONDITIONS NOT TO BE MISSED**

51. Above mentioned tour package is a promotional package which is available only for limited seats which can not be hold and subject to availability of seats on mentioned departure dates. The dates can be before or after your preferred dates. Prior information for the same would be given to the customer before booking.
52. No tour guide/Escort accompanies our groups from India to aboard and back to India.

53. Hotels and services quoted are subject to the final Confirmation from Hotels and Suppliers, Else equivalent property (Hotels) will be used. This tour packages are subject to RBI / GOI Rules and Regulation.
54. Equivalent \* means the hotels with per night room tariff differential in the range of ten-fifteen dollars more.
55. The total Package Cost including (Ground handling charges) Dollar segment etc., will be taken out of your BTQ (Basic Travel Quota)
56. We will be informing you the booking dates atleast 15 days prior to your date of tour through email, and you are required to answer the same within 24-48 hours. Delay in giving the response can lead to cancellation of the booking and also in rejection of the claim. Once you have confirmed the booking by mail then no change in the date will be considered.
57. Date and timing of tours program can be changed by local agent. In above mentioned itinerary transfers are seat in coach basis.
58. The time schedule fixed by the local tour operator should be strictly adhered to. For any inconvenience, loss or consequence suffered due to customer's (tourist's) failure to keep the local tour operators timings, the customer (tourist) alone would be responsible.
59. Please also note that you might have to adjust timings for the sake of the general members of your tour group. Hotels mentioned now are only proposed at the moment. The hotel named in the service voucher shall be final.
60. This intimation supersede all previous communications by HMIL or TPPL and any verbal communication or offer made earlier by any of their representatives.

## **MAJOR TERMS & CONDITIONS – ASSURED DUBAI OFFER**

1. The scheme is valid for purchase of Verna from 1<sup>st</sup> August ~ 31<sup>st</sup> August 2014
2. Dubai Offer Inclusions: **Please refer detailed terms & conditions**
3. Departure Hubs: Delhi, Mumbai, Kolkata & Bangalore
4. To redeem the offer, customers are required to send duly filled original booking request form. Please mention three choice of dates with atleast 10 days gap between the preferred check-in dates (mandatory). Please ensure that the earliest date of stay is at least 45 days after the date of receiving of the booking request form by TPPL. **Customers are required to maintain a photocopy of the booking request form sent to TPPL.**
5. Please ensure that the form is submitted on or before 31<sup>st</sup> Oct. 2014. All tours must be completed within 6 months from the date of invoice or 28<sup>th</sup> Feb. 2015 (whichever is earlier).
6. This tour package is valid for a couple. Recipient on whose name car invoice is generated is mandatory to travel. He/She can nominate the co passenger.
7. In case the vehicle has been purchased on a company's name then an authorization letter duly signed by the authorized signatory of the company in original on company's letter head should be sent along with the booking request form in favor of both the persons using the tour package.
8. Documents required along with Original Booking Request Form: **Refer Detailed Terms & Conditions**
9. **Expenses to be borne by the customer:**
  - Rs. 19998/- towards the airport tax, fuel surcharge and other taxes
  - "Tourism Dirham" of 3 USD per room per night at the time of check out. The same is compulsory on all booked hotel accommodation in Dubai. The Tourism Dirham implementation date was effective 31<sup>st</sup> March 2014.
  - Visa charges on actual basis
  - Other expenses which are not covered under the package (Refer detailed T&C)
10. The date of the tour will be notified atleast 15 days prior to your date of departure. The air ticket and the hotel voucher will be sent through email on your registered email id only, 48-72 hours prior to your date of departure. In case the claim is rejected you shall receive intimation of the same on your given contact no's and e-mail on your given email id and the demand draft sent by you will be returned in the form of a cheque payable at par on your name only within 30 days of receiving the booking request form by TPPL.
11. **The Recipient can call TPPL at 011-65154400 on working days {Monday to Friday} from 10:00 a.m. to 5:00 p.m. for any queries regarding this offer and also e-mail the queries on [hyundaifreedubaioffer@gmail.com](mailto:hyundaifreedubaioffer@gmail.com)**
12. Customers are strongly recommended to go through the detailed Terms & Conditions to avoid any rejection of claims for non-fulfillment of Terms & Conditions

### **CUSTOMER ACKNOWLEDGEMENT:**

I have read & understood detailed terms & conditions. I understand that it is obligatory on my part to fulfill terms & conditions to claim Dubai Offer on purchase of Verna.

---

(Customer Signature)

---

(Date)