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NEWS OF THE DAY

Skoda cuts ties with Nummer Eins car dealer

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ON August 3, Sunday MID DAY carried an article about how Andheri resident Harish Kanchan filed a consumer complaint at the Bandra court on July 17, 2008 against Chembur Skoda car dealer Nummer Eins. Kanchan claimed his Skoda car (number: MH 06 AF 6115) that had met with an accident on February 29, 2008, and was sent for repairs to the Nummer Eins workshop in Chembur was returned with several duplicate parts in place of the original parts.

Srinivas Sudhir, customer care, after sales, Skoda head office, Aurangabad had admitted, "Yes, certain parts have been replaced. We are contemplating serious action against the dealer," but nothing had happened. Now, Kanchan can celebrate. Skoda issued a notice in the *Times of India* newspaper on Friday, September 5, on page 25 that M/s Nummer Eins Motors Private Limited are no more associated with Skoda/Auto India with effect from September 2, 2008.

Mumbai businessman Kanchan says, "Skoda may not admit that this is because of my case but I believe this action has come about because of the way I pursued this case."