

#### **Report Launch**

# Digital Transformation Roadmap for India's Automotive Industry

08 February 2019





## A.T. Kearney is one of the oldest and leading high value-added management consultancies, with 30+ years in India

#### **Experience in automotive...**



We work with all top 10 passenger car OEMs



We work with all top 5 construction equipment OEMs



We work with all top 5 manufacturers of agricultural equipment



We work with 7 of the top 10 global dealers and aftermarket players

#### ... and digital transformation



Go To Experts in Digital with >110 digital engagements in the last 3 years



Global thought leaders and partners of partners for World Economic Forum on Industry 4.0

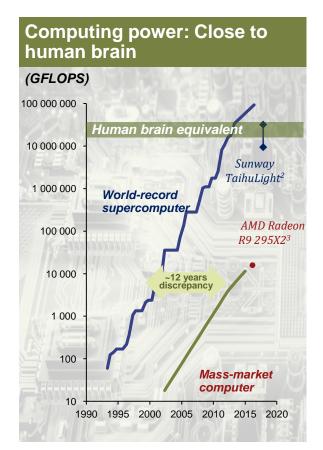


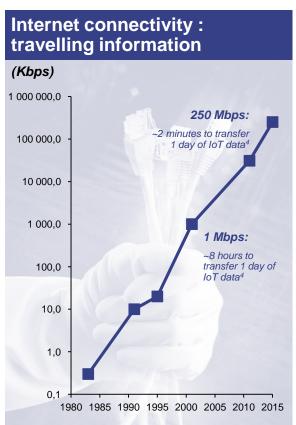
Bring the best methodologies in Digital

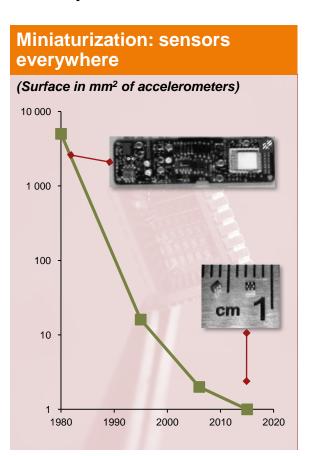


Robust digital partner ecosystem having Strong links with over 50 external partners

### Digital technologies have grown exponentially, but they have now reached a point where they can transform operations







Driven by these disruptions, the 4<sup>th</sup> Industrial Revolution is blurring the lines between the physical, digital and biological spheres of production

## A combination of modern digital technologies leads to the fast development of 4 new industrial capabilities

#### Key capabilities and related technologies



- Internet of Things
- Knowledge digitalization





- Predictive analytics
- Machine learning and artificial intelligence





- Wearables
- Augmented reality
- Advanced human interface

Digital-physical transformation



- Advanced robotics
- Additive manufacturing



Capability to generate data from anything

Capability to use data to make decisions

Capability to talk and listen to machines

Capability to integrate digital and physical activities

Source: A.T. Kearney
A.T. Kearney

With the emergence of digital technologies, there is a need to understand the opportunities available for automotive industry

**Objectives of Digital Transformation Roadmap study** 

- -Identify **key digital technologies** with business relevance
- -Outline a near to long term technology adoption roadmap for the industry
- Articulate action items for every stakeholder incl. industry bodies and policy makers

... with a comprehensive view on ...

Impact of Megatrends

Need for industry collaboration

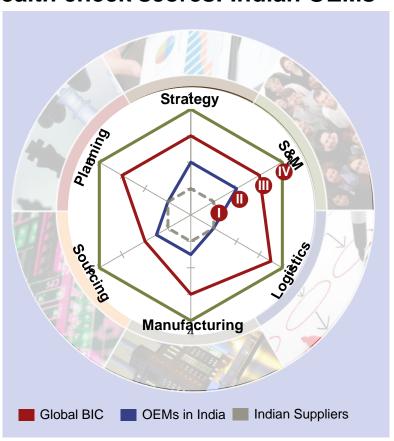
Digital partner ecosystem

Infrastructure Push

## As a first step, we assessed current digital maturity; Digital is slowly picking up momentum across the industry

#### Health check scores: Indian OEMs

Outside-in perspective



#### **Key points on Digital Maturity**

- Strategy Digital roadmap defined by few players with CDO equivalent position; Approach different for Indian origin and International OEMs
- Sourcing –SRM solutions are in place for most OEMs; Limited standardization in data interchange with suppliers
- Manufacturing Slow adoption of Industry 4.0 technologies; Usage of big data increasing
- Logistics Adoption of fleet telematics & warehousing automation solutions is on the rise
- S&M / After Sales Substantial advancement in improving customer touchpoint

Driven by OEM requirements, component manufacturers are catching up on digitization trend

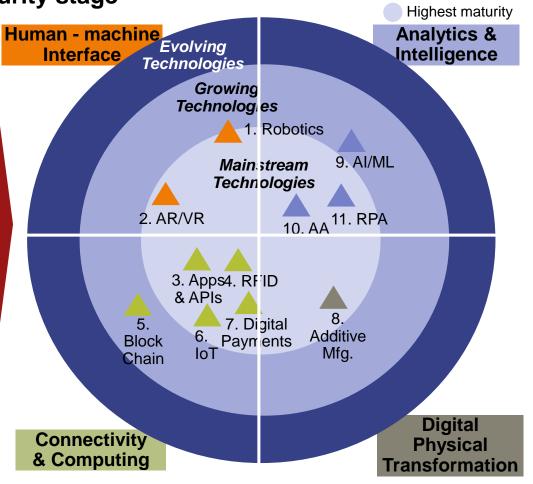
Medium maturity

#### **ATKearney**

We evaluated several technologies and selected 11 for our study with ~60-70% of them already being 'Mainstream'

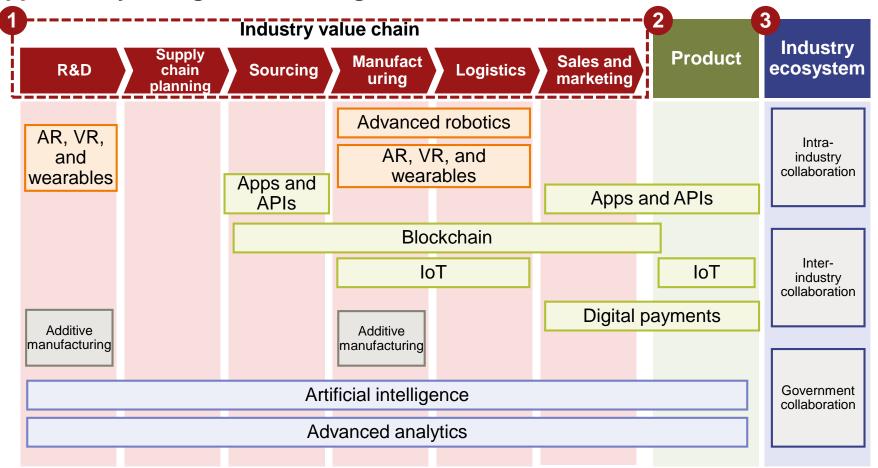
Digital technologies and their maturity stage





## Applications of identified technologies have been assessed across three dimensions - Value chain, Product and Ecosystem

#### **Applicability of Digital Technologies**



In the short term, organizations will need to focus on high impact quick wins across their value chain...

**Digital interventions: Short term** 

Not exhaustive

R&D

Supply chain planning

Sourcing

Manufacturing

Logistics

Sales and marketing

- Advanced analytics for target costing, feature rationalization
- 3D printing for Customized tooling
- Wearables for complex design visualization

• ...

- Advanced analytics supply chain optimization
- Machine Learning based process optimization
- RPA driven
   HR, IT, Finance
   automation

• ...

- Blockchain driven collaboration platform
- Analytics driven spend and category management
- RPA for P2P process automation

...

- 3D printing distributed manufacturing, light-weighting
- IoT and Robots for smart factories
- Wearables
   based training
   & capability
   development

• ...

- Robotics and drones for warehouse management
- Wearables for operations
- IoTs, AI

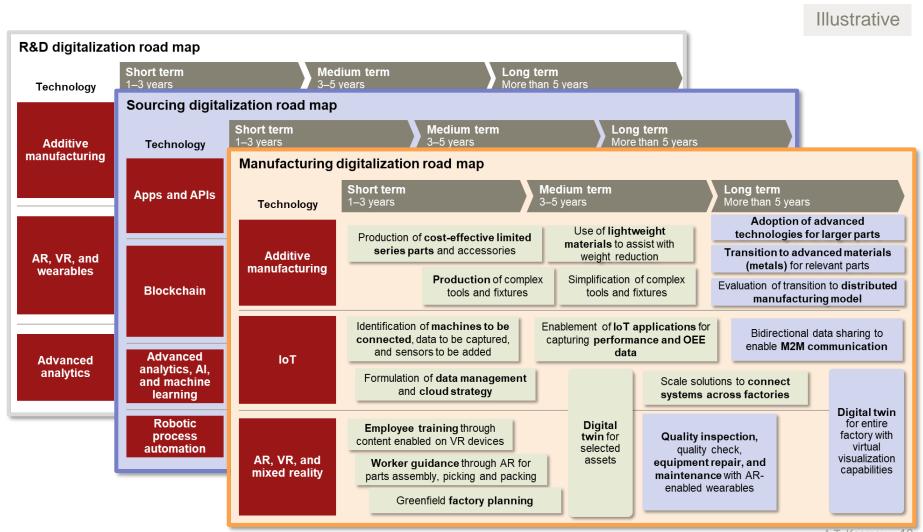
   analytics,
   sensors for
   logistics
   management

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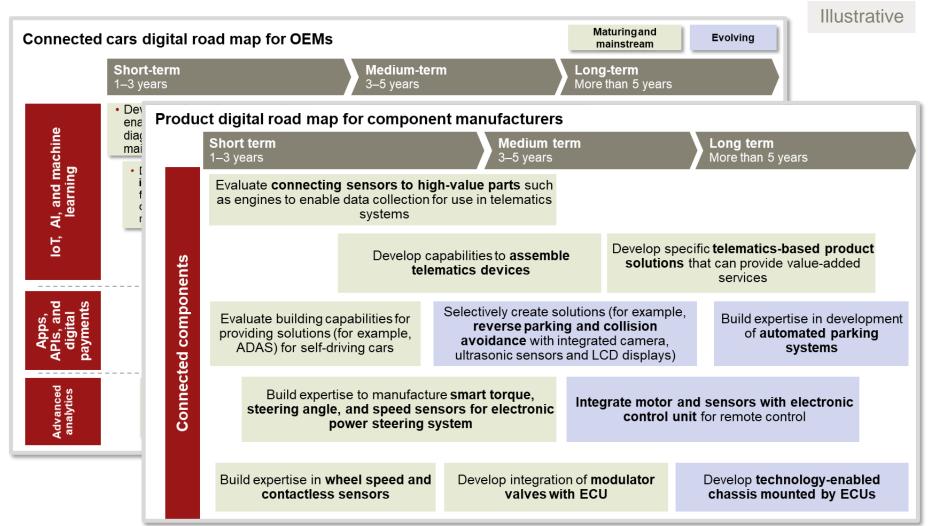
- AR/ VR based customer experience
- Analytics, AI, Apps and APIs driven sales & marketing
- 3D printing for improved service levels

. . .

## ... and many more applications and use cases in Medium to Long term for every part of automotive value chain



### We have also defined the roadmap for the "connected car" and the imperatives for components manufacturers



### Industries bodies, SIAM and ACMA, would drive digitalization on three key pillars

Digital interventions: Industry bodies (SIAM, ACMA)

Not exhaustive

#### **Standardization**

Pilots and implementation

Benchmarking and capability development

- Build on the foundation laid by **AutoDX**
- **Drive standardization** in nomenclature, semantics, and information flow protocols
- Launch pilot programs for collaboration with other industries (highspeed connectivity, data management standards, payments, financing)
- Initiate a program to create an industrywide blockchain network

- Setup a digital knowledge management platform and benchmarking tool
- Create a Centre of **Excellence** (CoE)
- Leverage government support to setup skill development program

### We identified five broad themes for external support required from other industries and the government

#### Digital interventions: Government and other industries

Not exhaustive



Skill development

Develop relevant digital skills through provision of programs by industryacademia, training infrastructure, Centre of Excellence (CoE) etc.



**Data sharing** 

**Enable data sharing** by creating data governance mechanisms, developing APIs, standardization of data sharing protocols amongst others



**Digital** infrastructure

**Set-up digital infrastructure** such as data centres, transmitters, fiber infrastructure, etc. for data storage, processing and transmission



Connectivity

Ensure fast, reliable and ubiquitous data network such as 5G for connected cars, V2V communication



Finance and Insurance

Provide innovative financing and insurance facilities to enable pay-asyou-go and user-based service fee models in alignment with regulations

## Having developed the roadmap, organisations will need to quickly pilot, test, improve and scaleup

**Next steps in the Digital Journey** 

 Scale up initiatives throughout the function with proper mechanisms and KPIs

 Launch pilots to test hypotheses and provide proof of concept

 Identify digital initiatives aligned with the overall strategic goals of the organization

 Set-up dedicated resources to focus on use cases and potential impact of emerging technologies



Source: A.T. Kearney

#### For further details...

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