	A
1	Documentation to be checked at delivery time
2	Invoice. (Check that the Chassis and Engine number of the car matches with the Invoice and / or Challan).
3	Sales certificate.
4	All payment receipts.
	Registration book or temporary certificate (Some States). Is your name spelt correctly? Are the car chassis / engine number matching with the actual?
	Insurance: Ensure that coverage is valid and active.
7	Original PUC certificate. This is valid for one year.
8	Owner's Manual.
9	Duplicate Keys.
	Original warranty with all relevant dealership stamps.
11	Extended Warranty (If opted for).
12	Warranty of third party items such as battery, tyres etc.
13	Roadside assistance Contact details.
14	Business cards of dealership and service personnel.

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	Confirm: the date of delivery with your dealership. It is best to go there only after the car has been prepared and is ready. If you have a preference for a
1	particular day / time (for auspicious reasons), inform the sales person.
	Daylight: We recommend accepting delivery in broad daylight, since the dark can conceal a lot. You may also not get good service in the evening since
	dealership personnel are in a hurry to wrap the day up.
	Documentation: Ascertain that you carry any required documentation with you. This may include forms, receipts etc.
4	Payments: If any payment formalities are to be completed, carry along the relevant PDC's / Cash / Credit Cards.
5	Third Person: It's always a good idea to take a relative / friend along for suggestions, observations and comments.
6	Memories: Take a camera along.
7	Music: Carry a CD / cassette if your car is equipped with a stereo.
8	Gift: Take a token gift along for the sales guy.
9	
10	Preperation for the delivery date

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	<u>A</u>
	Check the car again: A lot could have happened between the pre-registration inspection and today. It's best to walk around the car and ascertain that the car is
1	super clean! Look for any signs of repair work / damage such as paint difference, dents etc. Even the interiors should be squeaky clean.
2	Check that all lights and electric accessories are working fine.
3	Confirm that all the accessories you ordered are fitted on the car.
4	Check that the spare wheel is fresh. And that all related tools (spanner, jack etc.) are present. Are there wheel locks? If so, ensure that the lug key is there in
5	Misc.: Wipers, floor matting, first-aid kit & hazard sign.
6	What is the mileage on your car? It should not be more than a 100 km (or in the whereabouts) for most brands.
7	Ensure that there is enough fuel in the car. At least to get you to the nearest petrol pump.
8	Somehow, most new cars are delivered with over-inflated tyres by the showroom. Check the tyre pressure and make the necessary adjustments.
	Tally your car's registration number on the R.C. Book, with the number plate. Dealers are known for their carelessness here. One BHPian was about to take
9	delivery of his car with different numbers on the front & rear plates!
10	
11	Inspection on the delivery date

	А	В
1	Mileage	Should be within limit
2	Bodywork	Check in open space and under a bright daylight
3		Look from as many angles as possible.
4		Look for ripples, dimples and dings.
5		Look for paint over-spray on door ledges or around the edges of the engine compartment that might indicate repairs.
6		Make sure seams and door lines are straight and true
	Doors, hoods, trunks,	
7	deck lids, and lift gate	Do they all work correctly
8		Do they seal properly?
9		Does the fit and finish match up between these and the rest of the bodywork?
10		Do the locks work properly are they automatic, can they be operated remotely?
11		Does the hood release lever operate from the inside.
12		Do you know the location?
13		Can you open the hood yourself?
14		Does it stay up on its own?
15	Open bonnet	Is the engine compartment in perfect shape?
16		Is every dipstick, plastic cover, and wire harness present and properly secured?
17		Check all the fluids are at optimal levels level:
18		Transmission, Engine Oil, Coolant, Break oil, Power steering oil, Windscreen water, Battery water
19		Not a single sign of fluid leakage of any kind.
20		None of the engine components should show exterior wear or replacement
	Check the Battery	No corrosion should be present on the electrodes.
22		It should be properly connected fastened to wire leads and properly secured / tied down in the vehicle.
23		Does it have a special separate warranty?
24		Check the battery serial number on the battery and the battery warranty card. This has to match.
25	Close bonnet.	Check bonnet seats in firmly.
	Trunk checking	Is the trunk in perfect shape? Is the carpeting properly fastened?
27		How about the outside lock?
28		If it has gas shocks to hold up the lid, are they working properly?
	Tires	Where is the spare tire and jack system located?
30		Is the spare properly inflated?

	А	В
31		If you have wheel locks, where is the lug key?
32		What is the tire warranty and where is it?
33		The tires should show no signs of wear, and should be properly inflated.
34		Tires should be scuff-free. Are the hubcaps properly affixed?
		Are all the tires the same and as ordered? (Some performance tires have several different speed ratings and associated cost levels.
35		Check the specific numbers on each tire.) Check the dates on the tires, tires should be fresh.
36		What is the proper air pressure?
37	Glove box	Look in the glove box. Does it open properly? Does it lock?
38	Windows and Mirrors	Make sure there are no defects (chips, cracks).
39		Are the options installed and how they working? (Options may include rear defogger, wiper and tinting.)
40		Proper open and close operation tested on each window.
41		Control device operation and location - power window controls, rapid down operation?
42		Wipers, controls, delay systems, rear window?
	Interiors	Is the interior in perfect shape?
44		Carpet, headliner, seats should have no tears, stains, or damage.
45		Try both the front and back seats and keep your eyes peeled for problems.
46		Try out any device that will move, bend, turn, be pushed, or pulled.
47		Do all the seatbelts work?
48		Are the floor mats you ordered in the car?
	Driver Seat	Do you know how to work the seat position controls and where they are located?
50		Does the lumbar work?
51		Note the steering wheel positioning, tilt, telescope, lock, horn, and cruise control.
	Keys	Do you have more than one set?
53		Is the remote entry working?
54		How does the alarm work (codes and disarmament)?
		Is there a panic button and cut off switch? Do the door locks have child
55		protection?
		Make sure that spare tire, tire-changing equipment, owner's
		manual, plus any unusual items that may standard equipment - like a
56	Spare tire check	first-aid kit or floor mats should of course, be on board.

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	With the bonnet open start the car. Let the car idle for 2 minutes and check for leakages. Engine should also vibrate normally. Switch
1	of engine and engage Hand breaks, Switch on car electric circuit and observe the following:
2	
3	
	Engine oil lamp on indicator should come on and then go off after some time on dash board.
4	
5	Open driver/ passenger door. Door open lamp should glow on the dashboard. On closing the door the door open lamp should go off.
	Hand brakes engaged lamp should glow on the dashboard. On releasing the hand brake, the same should be extinguished. All this while ensure that battery
6	lamp indicator (Indicating charging is not on) glows on the dashboard.
	Start engine. Battery charging should start and battery indication lamp on the dashboard should now stop glowing. Check the operation of all the lighting
7	systems:
	Headlights (low and high beams), tail lights, emergency flashers, brake lights, backing lights, trunk light, hood light, interior lights (map lights, dome lights, glove
8	box, reading lights, running board lights).
	Check left and right turn signals (front and back you'll need a helper) proper operation, and switch positions Do the lights work
9	correctly? Does the internal opening button work correctly?
	Heating Ventilation and Air Conditioning: understand all the controls and features of the climate control operations and control panel. Are
	there special defoggers? Special filters? Multi level systems? Front and rear controls? Temperature settings and automatic controls? Duct
	operation? Fan controls? Switch on AC. Check AC for cooling. Check AC cuts in and cuts out in a reasonable time. Similarly check heater and
10	cigarette lighter for proper functioning.
	Check the Sound System: understand how everything operates. Adjust the controls and get sound out of each speaker. Does it sound correct
	to your ear? Try a cassette and CD (bring one with you). How do special features, such as equalizers, amplifiers, and trunk mounted
11	CD tower work?

	A
1	1. Get in and buckle up!
2	
3	2. Ignition System: Does the car start properly?
4	
5	3. Listen carefully to engine idle. Does it sound okay?
6	
7	4. Look at the tailpipe. Any abnormal smoke or color? Moisture?
8	
9	5. Brakes: Do you like the feel of the brake pedal (even and
10	smooth)? How does the parking break work? Does your foot have to be on the brake to shift out of park?
11	
	6. When you put the vehicle into gear, does it sound okay? Do
	the shift indicators line up with the proper gear that you are in
	(i.e. the indicator reads R when in reverse)?
15	
	7. Noise Check. Turn the radio off and use your senses. Drive
	over various road conditions and speeds that you know you will be
	frequenting. Listen for the Buzz Squeaks and Rattles (BSR) no
	tweet, tweet, tweet from the tailgate allowed. Also note NVH (Noise,
	Vibration, and Harshness) no loud thuds, or strange shaking
	between above 60 Kmph allowed.
22	
	8. Watch the gauges. Do they move and register properly? (Gauges
	include the odometer, speedometer, tachometer, oil pressure, and
	coolant temperature.)
26	
	9. Run the air conditioning and heating. Do they appear to work
	properly?
29	
	10. Check the vehicles acceleration and braking for proper
	operation.
32	

	A
33	11. Check the cruise control (if your car has one) for proper
34	operation.
35	
36	12. Check the vehicle's handling: Can it turn a tight U-turn?
37	Does it make any strange noises? Make right and left turns. Does the
38	steering respond properly?
39	
40	13. Battery not charging glow lamp should not come on.
41	
42	14. On a straight stretch of road drive at 60 kmph and leave the
43	steering wheel. Car should keep straight and not pull to left or
44	right. In case if it pulls towards left or right, dealer has to do
45	the wheel balancing and also wheel alignment.
46	
47	15. Switch on AC and get a feel in fall of power when AC is
48	switched on.
49	
50	16. Check operation of windscreen spray and vipers.
51	
52	17. Check operation of horn.

	A
1	Open the hood and have a look. Any new fluid leaks? Is the
2	radiator cap still on properly? (Have the service manager help with
3	this one.) Check the oil and transmission levels yourself. Take a
4	quick peek under the vehicle and make sure there are no fluids
5	dripping on the pavement.
6	
7	Is every option you ordered and paid for installed properly
8	in the vehicle? So many options exist that it is impossible to make
9	any kind of accurate listing. What is important is that what you've
10	paid for is there, and that you know how to operate each one.
11	
	Service Department: Have you met the service manager and
13	taken a tour of the service area? Have they explained the specifics
14	of the dealership's service policy and hours of operation? (Some
	dealers are by appointment only, some are first-come first-served.
	Most treat buyers from their dealership better than other walk-in
17	customers. So keep that license plate holder with the dealer's name
18	printed on it.) Has the service manager reviewed the basics of the
	service plan for your vehicle with you? Does the dealership have a
	free check up? What period of operation does it cover?
21	
22	Does your vehicle have a 24-hour roadside assistance program?
23	What does it entail?
24	
25	Did you buy a special service plan? What is covered?
26	
27	Do you have a business card for each of the dealership
28	personnel you've worked with?
29	
30	Is every defect that you've noted been properly corrected?

	А
1	Replace Wipers
	Replace the following:
	Transmission,
	Engine Oil,
	Coolant,
	Break oil,
	Power steering oil,
	Windscreen water,
2	Battery water
3	Check/Replace the rubber beadings on the door
4	ABS Check (works or not)
5	OBD 2 scanner check
6	Airbag On/Off feature check
7	Demo of Blue and Me
8	
9	
10	
11	Full matting including cover for boot.
12	Countered splash gaurds.
13	1 3
14	Door sills.
15	Fiat car cover.