



SHIELD CIRCULAR



SUBJECT	Introduction of Shield on XUV500	REF NO	SCN-2014-08
APPLICABLE MODEL(s)	XUV500 (all variants)	MONTH OF ISSUE	June 2014
APPLICABLE CHANNEL(s)	PERSONAL	TYPE	Shield Circular

In continuation to our customer centric policies and with a view to reiterate the confidence in quality and further enhance the value of our products, we are pleased to announce the introduction of the new optional Paid Extended Warranty Scheme for XUV 500 which was much awaited. XUV shield is applicable on all variants of XUV 500.

Following Shield Extended Warranty Options are available for XUV500

1. 4th Year or Up to 1,20,000 kms from the date of delivery of new vehicle whichever occurs first
2. 4th & 5th Year or Up to 1,50,000 kms from the date of delivery of new vehicle whichever occurs first
3. 5th Year or Up to 1,50,000 kms from the date of delivery of new vehicle whichever occurs first

Customers will enjoy following benefits of as below:-

- The convenience of one-time payment
- Value Addition
- Higher Resale Value
- Peace of mind protecting you from a rare event of any unforeseen cost of repair & replacement



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ANNEXURE 1

SHIELD EXTENDED WARRANTY OPTIONS FOR XUV500

Option 1 SHLD24	4th Year or Up to 1,20,000 kms from the date of delivery of new vehicle whichever occurs first								
	If opted within 60 days from the date of sale of new vehicle			If opted beyond 60 days but within 1 year period from date of sale of new vehicle			If opted beyond 1 year but within the expiry of original 3 years warranty of the vehicle		
	Rs.	Svc tax	Amt	Rs.	Svc tax	Amt	Rs.	Svc tax	Amt
XUV500 (All Variants)	11000	1360	12360	11500	1421	12921	12000	1483	13483
Option 2 SHLD25	4th & 5th Year or Up to 1,50,000 kms from the date of delivery of new vehicle whichever occurs first								
	If opted within 60 days from the date of sale of new vehicle			If opted beyond 60 days but within 1 year period from date of sale of new vehicle			If opted beyond 1 year but within the expiry of original 3 years warranty of the vehicle		
	Rs.	Svc tax	Amt	Rs.	Svc tax	Amt	Rs.	Svc tax	Amt
XUV500 (All Variants)	19000	2348	21348	19500	2410	21910	20000	2472	22472
Option 3* SHLD26	5th Year or Up to 1,50,000 kms from the date of delivery of new vehicle whichever occurs first								
	If opted within 60 days from the date of sale of new vehicle			If opted beyond 60 Days but within the expiry of original 3 years warranty of the vehicle			If opted beyond 3 years but within the expiry of extended 4th shield of the vehicle*		
	Rs.	Svc tax	Amt	Rs.	Svc tax	Amt	Rs.	Svc tax	Amt
XUV500 (All Variants)	13500	1669	15169	14000	1730	15730	14500	1792	16292

* This option is only applicable for vehicles which have bought 4th year shield option

PART COVERED UNDER EW

ENGINE : Cylinder head and head gasket, oil pump and drive, crankshaft and related bearing and seals, flywheel and ring gear, timing gears, chains, camshaft and related bearing and seals, cam follower, valves (excluding burnt and pitted valves) valve gear, pistons piston rings, connecting rod, gudgeon pin, inlet and exhaust manifolds, internal oil seals, bore/liner, turbocharger, oil cooler.

TRANSMISSION AND TRANSFER CASE : Internal Gears, Shafts, Synchronesh Rings and Hub, Internal Seals, Bearings and Bushes, Selector Forks, Drive Chains, Gear Lever and Bushes.

COOLING SYSTEM : Radiator, Water pump, Thermostat, Engine Oil Cooler, Intercooler .

STEERING SYSTEM : Steering Assembly, Column, Shaft Bearings, Couplings, and Steering Linkages, Bell Crank

PROPELLER SHAFT : Shaft, Universal joints

FRONT AND REAR AXLE : Crown wheel and pinion, differential gears, internal seals, drive shaft hub and hub bearing, drive flange, upper and lower arms.

FUEL SYSTEM : Injectors, high pressure pipes, filter bodies, fuel pipes, cables.

HVAC : Condenser, electronic controls, control linkages, evaporator, reservoir control panel, flaps.

CHASSIS SYSTEM : Chassis frame, cross member.

SHOCK ABSORBERS : Covered only till 50,000 kms

CASINGS : Should failure of any of the components covered in the Master Schedule of Parts result in damage to the casings, then they will also be covered..

ELECTRICAL SYSTEM : Solenoid, alternator, wiper motors for windscreen, head lamps, cooling fan motor, horn, relays, indicator flasher unit, gauges, switches, music system* and VMS*, rear demister*, high mounted stop lamp*, Power window* and central locking*

(* Where given as a factory fitment)

* Term and condition apply, for detail information please refer to external warranty booklet or

PART NOT COVERED UNDER EW

- A) Normal maintenance services including without limitation, oil and fluid changes, wheel alignment, head light aiming, wheel balancing, tightening mountings, tyre rotation, tyre inflation, engine tuning, engine overhauls, clutch and brake setting, universal joints, clutch & brake overhaul, valve clearance setting, brushes kit and alternator brush kit, wiper motor brush kit, differential back lash setting, replacement of belts.
- B) Normal maintenance service items including without limitation, bulbs, fuses, relays battery, tyres, tubes, brake lining, internal parts of brake master cylinder and wheel cylinder, belts, hoses, filters, wiper blades, bushes, oil and coolants.
- C) Any seal/gasket replaced/refitted as a part of periodic maintenance schedule.
- D) Items having limited life like, clutch, brake liners and pads.
- E) Interior trim, wheel rims, rubber parts, body & body parts, body mouldings, corrosion of body parts, glass, lenses, lock cylinder etc.
- F) Any repair service required as a result of accident.
- G) Compressor not covered
- H) Exhaust system like catalytic converter, muffler.
- i) Accessories