

Terms & Conditions

HondaCare
Roadside Assistance

Stay with your vehicle

Once you have called HondaCare Roadside Assistance, it is vital that you stay with your vehicle.

Program Overview.

Covered Vehicle: Applicable to Honda vehicles with an age of less than 7 years, at the start of the program cover date.

Covered Customers: The owner (or driver) and all the passengers (up to the legal passenger limit of the vehicle) travelling in the vehicle at the time of the emergency assistance.

HONDA-branded passenger vehicles, sold by Authorized HONDA Dealerships in India will be eligible for benefits in the program. Vehicles sold by unauthorized dealerships, and any vehicles originally sold (as a new car) in any other country besides India, are not eligible for the assistance services and benefits.

Covered Period: 1/2/3/4 year (s) as Opted, starting from the date of Purchase of the Program.

Covered Area: Customers are entitled to the service under this program in all cities in India, as long as the vehicle has broken down on a gazetted, bitumen road.

HondaCare Roadside Assistance will be provided to a customer when at home, on the roadside, on the highway, in a parking lot, etc., but if he or she is already at an Authorized HONDA Dealership, then they are not entitled to Assistance Services under the HondaCare Roadside Assistance Program.

The reason that the Assistance Services are not available to these customers is that, logically, the vehicle is not immobilized as the vehicle was able to be driven to the dealership.
