



TECHNICAL SERVICE BULLETIN

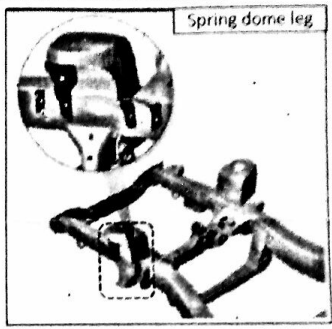
SUBJECT CAMPAIGN NOTICE Chassis Repair at spring dome leg		REF NO 2017-CHA-TSB-01973
APPLICABLE MODEL(S) 722 – Scorpio mHawk 4WD		GROUP CHA – CHASSIS
APPLICABLE CHANNEL(S) Personal		MONTH OF ISSUE March 2017
VERBATIM CODE CHA1001		TYPE Campaign Notice



CIRCULATE TO:

GENERAL MANAGER <input checked="" type="checkbox"/>	SERVICE MANAGER <input checked="" type="checkbox"/>	PARTS MANAGER <input checked="" type="checkbox"/>
SALES MANAGER []	SERVICE ADVISOR <input checked="" type="checkbox"/> RELATIONSHIP MANAGER []	FLOOR CONTROLLER (SS) <input checked="" type="checkbox"/>
SALES CONSULTANT [] EXPERIENCE EXECUTIVE []	QUALITY CONTROLLER (TS) <input checked="" type="checkbox"/>	TRAINER <input checked="" type="checkbox"/>
CoTEK <input checked="" type="checkbox"/>	WARRANTY MANAGER <input checked="" type="checkbox"/>	TECHNICIAN <input checked="" type="checkbox"/>
eTEK <input checked="" type="checkbox"/>		BODY SHOP MANAGER []

MODELS AFFECTED – Scorpio mHawk 4WD
PART AFFECTED – Frame Assy
REASON – Crack developing at Spring dome leg.
ACTION TO BE TAKEN Inspect the chassis at spring dome leg -
 1. If crack found – Replace the chassis
 2. If No crack found - Repair chassis, for details refer SOP
REPLACEMENT PART – Frame Assy - 0201ABC00110N, if found crack.
REPLACED (OLD) PART – In case of chassis replacement, as per guidelines
 chassis pieces to be sent to PRC, Nasik



REPLACE AS PER FOLLOWING PRIORITY

AT FAILURE OR AT FIRST OPPORTUNITY



COMPLAINT CODE	- RET 311 CHASSIS REPAIR AT SPRING DOME LEG 722	
LABOUR CODES	- 722-WHT-0020 - WHEEL (TWO) R&R	- 0.1 hrs
	722-CHA-0010 - FRAME ASSEMBLY - R&R	- 31 hrs
	722-RET-0005 - CHASSIS REINFORCEMENT	- 06 hrs
VERBATIM CODE	- REC311 CHASSIS REPAIR AT SPRING DOME LEG 722	

WARRANTY CLAIM – Claim through DMS/Teammahindra.com
SUSPECTED BATCH – Download the affected VIN data from MDW Recall data status report or Teammahindra portal
DISPATCH DETAILS – In case of Chassis replacement update dispatch details of part sent to PRC and in case of chassis repair dispatch details of the nearest claim whose part is being dispatched to PRC, needs to be entered in the claim.
RELATED TECHNICAL INFORMATION – SOP attached.

2017-CHA-TSB-01973
 Ref: MQS/CC/F/22
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