

Kia Motors India “Extended Warranty” –(Terms & Conditions)

Kia Motors India (KMI) warrants that under the Extended Warranty Scheme, KMI undertakes to carry out the necessary remedial work necessitated by any mechanical and / or electrical breakdown, under normal use and maintenance.

What is not covered?

- Normal maintenance services including without limitation, cleaning & polishing, injector cleaning, engine decarburizing, engine tuning, oil/fluid changes, filters replenishment, fastener re tightening, adjustments of doors, brake and clutch, wheel balancing, wheel alignment, tyre rotation, head lamp alignment.
- Replacement of parts as a result of normal wear and tear, such as spark plugs, belts, brake pads and brake shoes, brake discs, clutch disc/pressure plate, filters, wiper blades, bulbs, fuses, brushes, hoses, tyre / tube, battery, audio system, audio video navigation (AV, AVN / AVNT), catalytic converter, silencer / exhaust pipe.
- Tie Rod ends, Steering Ball Joints, Rear Shockers, Front Struts, Tail Door lifters, Front & Rear Wheel Bearings/wheel hubs are not covered beyond 80,000 Kms of operation.
- Rubber parts like Wheel Cylinder kit, all doors weather-strips/beading's & A/C "O" rings, Clutch cable, Accelerator cable, Speedometer cable & Tail Door Opener cable.
- Leakage of A/C refrigerant
- Normal aging, deterioration or rusting of plated parts, paint coat, rubber parts, upholstery and soft trim etc.
- Body, paint, glass, interior / exterior trim, exhaust systems and normal wear and tear of any other component.

Damage or failure resulting from:

- Negligence in getting the vehicle serviced within the stipulated kilometers and time period as mentioned in Owner's Manual and Service Booklet.
- Misuse, abuse (such as racing, overloading, riding over the clutch), accident or collision, theft, flooding or fire.
- Use of improper, adulterated or insufficient fuel, fluids or lubricants.
- Use of parts other than Kia Genuine Parts.
- Any device and/or accessories not supplied or not approved by KMI.
- Modifications, alterations, tampering or improper repair.
- Parts used in applications for which they were not designed or not approved by KMI
- Any repair carried out other than by KMI Authorized Dealer / Service Centre.
- Slight irregularities not recognized as affecting quality or function of the vehicle or parts, such as slight noise or vibrations, or items considered characteristic of the vehicle.
- Airborne fallout, Industrial fallout, acid rain, hail and wind storms, or other Acts of God.
- Paint scratches, dents or similar paint or body damage including colour fading.
- Revolution or Mutiny, any intentional or mollified act of owner or a driver, abuse of the vehicle, negligence.
- Action of road elements (sand, gravel, dust or road debris) which results in stone chipping of paint / glass or damage to any other part.
- The vehicle which has been used for any sort of competition, sport and rally, transport for hire of persons or goods, Taxi service or short or long term self-drive hire or driving school or any commercial use.
- Any vehicle purchased as a taxi under the special excise concessions or/and registered as a Tourist taxi with the Transport Authorities.
- The vehicle in which the odometer has been tampered with, changed or been disconnected.
- Incidental or consequential damages, including without limitation, loss of time, inconvenience, loss of use of vehicle or commercial loss.
- No liability will be accepted for any losses covered under an accidental damage or road risk policy or for any road hazard/fire or accident damage, no liability of any kind exists in respect of third party.
- No liability will be accepted for damage caused by neglect, intrusion of foreign or harmful or injurious matter, lack of servicing, overheating, freezing or abuse to the continued use of the vehicle after a fault has become evident or for consequential loss on the failure of parts not covered by this Extended Warranty. No dealer or its or his agent or employee is authorized to extend or enlarge this warranty and no dealer or its or his agent or employee is authorized to make any oral warranty on KMI's behalf. KMI reserves the right to make any change in design or make any improvement on the vehicle at any time without any obligation to make the same change on vehicles previously sold. Warranty service shall be provided only by KMI's authorized dealers and Dealer Service Branch. KMI's decision is final and binding on the Owner of the vehicle in all warranty matters. KMI reserves the right for the final decision on all warranty matters.

Owner's Responsibilities:

- Proper use, maintenance and care of vehicle in accordance with the instructions contained in the Owner's Manual and Service Booklet. If the vehicle is subject to severe usage conditions, such as operation in extremely dusty, rough, more repeated short distance driving or heavy city traffic during hot weather, maintenance of vehicle should be done more frequently as mentioned in Owner's Manual and Service Booklet.
- In order to maintain the validity of this Extended Warranty, the vehicle must be serviced by Kia Authorized Dealer or Service Centre in accordance to the Owner's Manual and Service Booklet.
- Retention of maintenance service records. It may be necessary for the customer to show that the required maintenance has been performed, as specified in Owner's Manual and Service Booklet.
- Delivery of the vehicle along with Owner's Manual and Service Booklet and Extended Warranty Certificate during regular service business hours to any authorized Kia Dealer to obtain warranty service.

Important Note:

1. This Extended Warranty is transferable to subsequent owner for the remaining Warranty Period.
2. This Extended Warranty scheme has no surrender value, no refund of warranty premium is available and it cannot be transferred to another vehicle.
3. Extended Warranty not applicable on Taxi/Fleet.
4. Extended Warranty Prices are subject to change without any prior notice.
5. All above Extended Warranty options are subject to change/obsolete without any prior notice.
6. All disputes arising out of this Extended Warranty will be subject to the jurisdiction of courts in New Delhi.