

**Technical product information**

Transaction No.: **2055328/1**

VW326 Grab handle not retracting

Release date: 07-Jul-2019

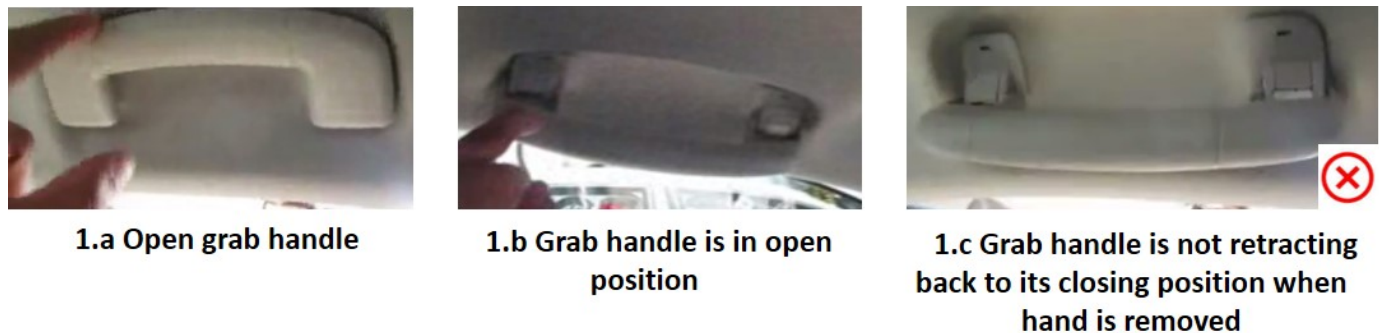
**Customer statement / workshop findings**

**Customer statement** : Grab handle Loose/Not functioning proper

**Workshop finding** : Grab handle not retracting

**Technical background**

If customer concern is observed as shown in **Fig. 1 – Grab handle not retracting** then this is because of manufacturing issue of part and should be replaced as per standard warranty instructions and Elsa-pro procedure.



**Fig.1 – Grab handle not retracting**

After replacement check for proper working of new Grab handle as per **Fig. 2- Grab handle function ok.**



**Fig. 2 – Grab handle function ok**

**Production change**

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**Measure**

Replacement of Grab handle as per standard warranty instructions.

**Warranty accounting instructions**

Topic	VW326 Grab handle not retracting
Service No	6835 / 6837 – Grab Handle/ Rear Grab Handle

Damage Type	T010 – Mechanical	
Repair Code	02 – Replaced	
MFG Code	AJK	
<b>Front grab handle replaced</b>		
Repair Operation Code	Designation	Time Units
68 35 19 00	Grab handle removed +reinstalled	20
<b>Rear grab handle replaced</b>		
Repair Operation Code	Designation	Time Units
68 37 19 00	Rear Grab handle removed +reinstalled	20

### Parts information

Grab handle Part no.	Front	5NA857607B
	Rear	5NA857643B

### Customer information

No active Customer notification needed. TPI must be followed only when Customer complaint is reported.