



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण
National Highways Authority of India

(सड़क परिवहन एवं राजमार्ग मंत्रालय)

(Ministry of Road Transport & Highways)

परियोजना कार्यान्वयन इकाई

Project Implementation Unit - Bengaluru

सर्वे नं. १३, १४ कि. मी., नागासंद्रा, बेंगलूरु - तुमकुर सड़क, (एन. एच.-४), बेंगलूरु - ५६० ०३३

Sy. No. 13, 14th Km., Nagasandra, Bengaluru - Tumkur Road (NH-4) Bengaluru -560 073

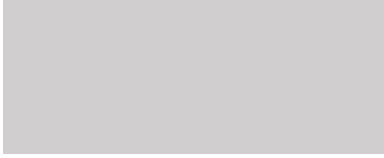
Phone : 080 - 28394403

Tele Fax : 080 - 28394383

E-mail : bangalore@nhai.org

NHAI/NH-7/PIU-BNG/KNT-1&2/TP-21003/2016/0253

26.09.2016



Sub: Non operationalization of fastag at Devanhalli on Airport to Bangalore Lane -reg.

- Ref :** 1. Your mail dated 22.09.2016.
2. This office mail dated 23.09.2016.
3. E-mail received from Concessionaire M/s. NDTPL on 23.09.2016 & 26.09.2016.

Sir,

This has reference to your e-mail dated 22.09.2016 regarding Non operationalization of fastag at Devanhalli on Airport to Bangalore Lane. In this regard, this office vide e mail dated 23.09.2016 has asked Concessionaire to furnish their report. Accordingly, Concessionaire M/s. NDTPL has forwarded the following comments after discussion with their software team:

This case is generally happened in the case of same as discussed in the previous mail, but after checking the blacklist history it is observed that this case is happened only in two scenario because this tag is never been blacklisted.

- 1) Two tag getting use in wind shield where RFID is reading non CCH tag.
- 2) Loop Sequence mismatch (May be previously crossed vehicle went back from the loop).

However, many other vehicles transactions are happening in Toll plaza and the CCH transaction details of 22nd and 23rd Sept'2016 are also attached for reference.

On 22.09.2016 they have taken time to transaction through Hand held machine because many vehicles are passing in our plaza as blacklisted, so they have instructed their operational team to verify whether the vehicle is blacklisted or not in the list provided after verifying only vehicle would be sent through hand held machine.

In blacklisted scenario Barrier would close or remain close showing Invalid tag on module, then only they are verifying in blacklisted list.

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In this case, tag is reading and showing invalid tag so transaction is not happening in the ETC lane. For the same issue, this office enquired with the Concessionaire representative Mr. V. V. Raman (Toll Manager) and informed that he has already spoken to you and explained the problem about Tag, also they have already discussed with tag issuing agency (ICICI) for the above said problem. Further, it is informed that you have accepted the same problem and agree for cooperation to settle the issue at the earliest. Hence, there is no delay neither Concessionaire nor Authority.

This is kind information please.

Thanking you,

Yours faithfully,

Naaidu
26/9/16