



No. RT-11036/64/2017-MVL

भारत सरकार

Government of India

सड़क परिवहन और राजमार्ग मंत्रालय

Ministry of Road Transport and Highways

(MVL Section)

Transport Bhawan, 1, Parliament Street, New Delhi-110001

Dated the, 23 September, 2019

To,

- i. The Chief Secretaries,
 - ii. The Director General of Police,
 - iii. The Principal Secretaries / The Secretaries, Department of Transport,
 - ii. The Transport Commissioners
- of all the States / UT Administrations.

Subject: Acceptance of the Driving Licence (DL), Certificate of Registration(RC), Vehicle Insurance or other information presented through Digi-locker or m-Parivahan platform - reg.

Madam/sir,

This Ministry has been receiving grievances after the implementation of the certain provisions of new Motor Vehicles(Amendment) Act, 2019 where citizens have raised the concerns that the documents available in Digi-locker app of Ministry of Electronics and Information Technology or m-Parivahan app of this Ministry are not being considered valid by some enforcement officers of traffic police or the motor vehicles department of the State/ UT's. Citizens are unnecessarily being harassed and asked to produce the original documents. When they are not able to produce the original physical copy of the documents and produce only the digital document(s), they are being considered as driving without DL, RC, Insurance, PUC etc and being fined for it.

2. It is to be noted that this Ministry has issued instructions vide No. RT-11036/64/2017-MVL dated 08 Aug 2018 titled "Acceptance of Driving Licence (DL), Registration Certificate (RC) or other documents presented through Digi-locker or m-Parivahan platform - reg." to all State Governments (copy enclosed).

3. It is again brought to the notice that digital platforms like Digilocker and m-Parivahan have already been recognised as verified authenticated digital documents provider applications. Ministry of Road Transport and Highways has also made the necessary amendments in the Rule 139 of the Central Motor Vehicle Rules, 1989 for enabling the citizens to produce documents/information in the Electronic form. As per the amended provision, the

citizen can produce the transport related documents / information such as certificate of registration, insurance, fitness and permit, the driving licence, certificate of pollution under check and any other relevant documents, if required, in physical or electronic form on demand by an officer in uniform or any other officer authorized by the State Government in this behalf.

4. The Ministry has issued a "Standard Operating Procedures (SoP)" vide No. RT-11036/64/2017-MVL dated 17.12.2018 (copy enclosed) for validation of DL, RC & other transport related information presented in electronic form through IT or mobile app platform which is to be adopted for ensuring compliance with provisions of rule 139 of the Central Motor Vehicles Rules, 1989.

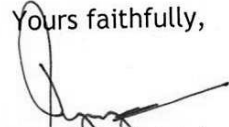
5. If the citizen is not able to show the digital copy or information on Digi-locker or mParivahanapp due to unavailability of mobile or any such platform, in such a case the enforcement agency can verify the details of DL and RC on their m-Parivahan app or the e-challan app by entering the DL number or the vehicle number.

6. In light of the operation of certain provisions of the Motor Vehicles (Amendment) Act, 2019 and especially the revised provisions for penalties, it is important that information available in electronic form under rules be accepted and the undue harassment and inconvenience to citizens be avoided. The objective of new Motor Vehicles(Amendment), Act 2019 is to facilitate citizens and to increase abidance of law and improving the road safety. Unnecessary harassment and fine on person for just not able to produce the physical copy is not justified as per rules. Provision for handheld devices for mParivahan or e-challan with requisite 'PoS' machine may be made available to the Enforcement Officers.

7. It is advised that necessary directions are issued to the enforcement agencies and sensitize them accordingly.

Encls: As above

Yours faithfully,


(Dr. Piyush Jain)
Director (MVL)

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