

Volkswagen dealership stamp

Volkswagen dealership stamp

a) Whichever comes first.

The Volkswagen service

Which vehicles does this service schedule cover?

This service schedule covers the following vehicles:

– CC	– Golf SV	– Sharan
– Eos	– Golf Estate	– The Beetle
– Golf	– Jetta	– The Beetle Cabriolet
– Golf Cabriolet	– Passat	– Tiguan
– Golf GTD	– Passat Estate	– Touareg
– Golf GTE	– Polo	– Touran
– Golf GTI	– Scirocco	– up!

The importance of this service schedule

The **vehicle data** (Fig. 1) attached to the inside cover of this service schedule help ensure that you can have the correct Volkswagen Genuine Parts® installed in your vehicle whenever required. They also determine which type of service applies to your vehicle.

- The service schedule confirms **when the vehicle was first registered or delivered, when the delivery inspection was carried out**, and thus the date from which your vehicle is covered by our warranty.
- The service schedule informs you when which service is due. The work to be carried out varies from vehicle to vehicle, but a qualified workshop will be able to explain exactly what work needs to be done.
- Your qualified workshop will document any service-related work in the service schedule.

Your service schedule should be kept in the vehicle wallet to ensure that it is at hand when you need it.

Please remember to give this service schedule to the new owner if you sell your car.


WARNING

Inadequate servicing, no servicing at all, or failure to adhere to service intervals may result in breakdowns, accidents or serious injury.

- Have your car serviced by a qualified workshop.
- Observe the owner's manual.

NOTICE

Volkswagen is not responsible for any vehicle damage caused by low-quality fuel, the wrong oil standard, inadequate servicing work or lack of availability of parts.

 Regular servicing of your vehicle not only maintains its value, it also ensures that your vehicle remains roadworthy and in working order. Servicing work should therefore be carried out in accordance with the maintenance table. Your qualified workshop will be happy to advise you.

Fixed service or flexible service

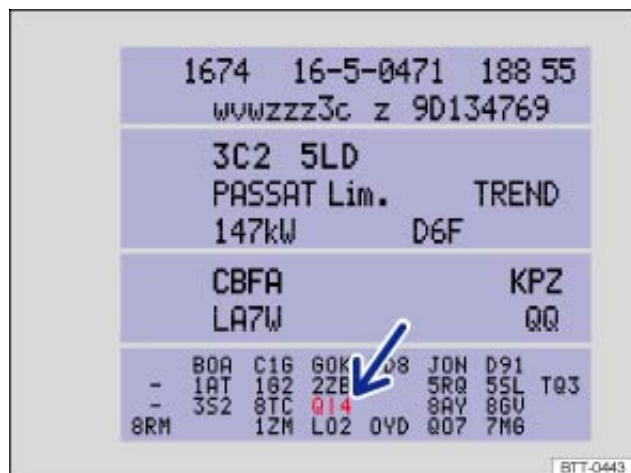


Fig. 2 Vehicle data sticker with PR no. for the relevant service

Your vehicle will receive either **fixed service** or **flexible service**, depending on the level of equipment and the operating conditions.

How do I know which type of service my vehicle needs?

- From the PR number on the vehicle data sticker → Fig. 2 (arrow).
- From the tables below.

Service ^{a)}	PR no.	Fixed service
Oil change service ^{b)}	QI1	Every 5,000 km / 3,500 miles or 1 year ^{c)} .
	QI2	Every 7,500 km / 5,000 miles or 1 year ^{c)} .
	QI3	Every 10,000 km / 7,000 miles or 1 year ^{c)} .
	QI4	Every 15,000 km / 10,000 miles or 1 year ^{c)} .
	QI7	Every 10,000 miles or 1 year ^{c)} .
Inspection	–	At 30,000 km / 20,000 miles or 2 years ^{c)} , thereafter every 30,000 km / 20,000 miles or 1 year ^{c)} .
Service ^{a)}	PR no.	Flexible service
Oil change service	QI6	According to flexible service interval display (after 2 years at the latest).
Inspection	–	At 30,000 km / 20,000 miles or 2 years ^{c)} , thereafter every 30,000 km / 20,000 miles or 1 year ^{c)} .

Please also refer to → [Features of the flexible service](#) .

Features of the flexible service

With the **flexible service**, Volkswagen has introduced a technology that ensures you only have to have an oil change service when your vehicle requires it. An important part of this technology is the use of LongLife engine oil instead of conventional oil.

This means that the date of the oil change service is determined by factors such as the conditions under which the vehicle is used and personal driving style.

If you do not wish to have the flexible service, you can opt for the fixed service instead. Your service advisor will be pleased to offer you any assistance.



If you do not use LongLife engine oil, the fixed service applies.

- a) Information is quoted for vehicles used under normal operating conditions.
- b) In some markets, the first two oil change services following delivery of the vehicle are carried out at different times to the regular service intervals. More detailed information is available from a qualified dealership.
- c) Whichever comes first.

Service intervals

Service dates at Volkswagen are shown in the service interval display in the instrument cluster. The service interval display informs about service appointments which include an oil change and also service appointments which include an inspection. When an individual service is due, additional work that is due can also be carried out, e.g. changing brake fluid and spark plugs.

How do I know when my vehicle needs servicing?

- From the service interval display in the instrument cluster or in the infotainment system ⇒ Booklet *Owner's Manual*,
- From the entries in the proof of service section starting on → [Proof of service 1](#) .

Information on operating conditions

The service intervals and scope of work quoted are always for vehicles used under **normal operating conditions**.

If the vehicle is operated under **extreme conditions**, some work will have to be performed before the next service or at shorter intervals than those specified.

Extreme conditions include:

- Fuels containing sulphur
- Regular short trips
- Long periods of engine idling (taxis for example)
- Operation in regions with high dust levels
- Regular trailer towing
- A high percentage of stop and go traffic as is typical in a city
- Driving mainly in winter conditions

This applies particularly to the following components or service fluids:

- Dust and pollen filter
- Air cleaner

- Toothed belt
- Diesel particulate filter
- Engine oil

The service advisor at your qualified workshop will be pleased to advise you on whether your vehicle requires more frequent work due to the conditions under which it is used.

WARNING

Inadequate servicing, no servicing at all, or failure to adhere to service intervals may result in breakdowns, accidents or serious injury.

- Have your car serviced by a qualified workshop.
- Observe the owner's manual.

NOTICE

Volkswagen is not responsible for any vehicle damage caused by low-quality fuel, the wrong oil standard, inadequate servicing work or lack of availability of parts.

Scope of service

Your qualified workshop will be able to inform you which work is necessary when a service is due (e.g. checking the lights or brakes) to keep your vehicle roadworthy and in working order.

In addition to regular servicing, additional maintenance work will need to be carried out, depending on the conditions and environment in which your vehicle is used and the level of equipment in the vehicle. This additional work should be carried out on the basis of *time* and/or *distance travelled* to ensure your vehicle remains reliable.

The scope of a service may change for technical reasons (the ongoing development of components such as toothed belts, tyres, engine coolants, engine oils, and even spark plugs and batteries). Qualified workshops are always kept up to date on innovations.

Your Volkswagen dealer can provide details on which additional work should be carried out on your vehicle during which service.

It is also possible to have additional work carried out in between the scheduled services.

Additional work is normally marked as such in the maintenance list presented to you with your receipt. In certain cases, services may be carried out in combination (e.g. oil change service combined with the inspection). Work listed twice is then only charged once, of course.

Proof of service

Your Volkswagen dealership or qualified workshop will place a cross in the appropriate boxes on the following pages to show:

- Which service was carried out and when.
- Whether Long-life engine oil was used (prerequisite for the flexible service).

- Whether any repairs are recommended, such as replacement of the brake pads in the near future.
- Whether you had any special requests before or during the maintenance work (your service advisor will note these on the order).
- Which components or service fluids were changed.
- When your next service is scheduled for.

This shows clearly what has been done and helps to prevent misunderstandings.

The Long-life mobility guarantee is valid until the next inspection is due.

Your entitlement to the Long-life mobility guarantee is documented here in the service schedule each time your car is serviced.

Proof of service 1

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/>
Service carried out by:	LongLife mobility guarantee:

Stamp of qualified workshop

Volkswagen dealership stamp

Your next service

Service event

as per Service interval display

or

on (Date):

or

at (km/miles):

Additional work

.....

on (Date):

or

at (km/miles):

Documentation of the body check

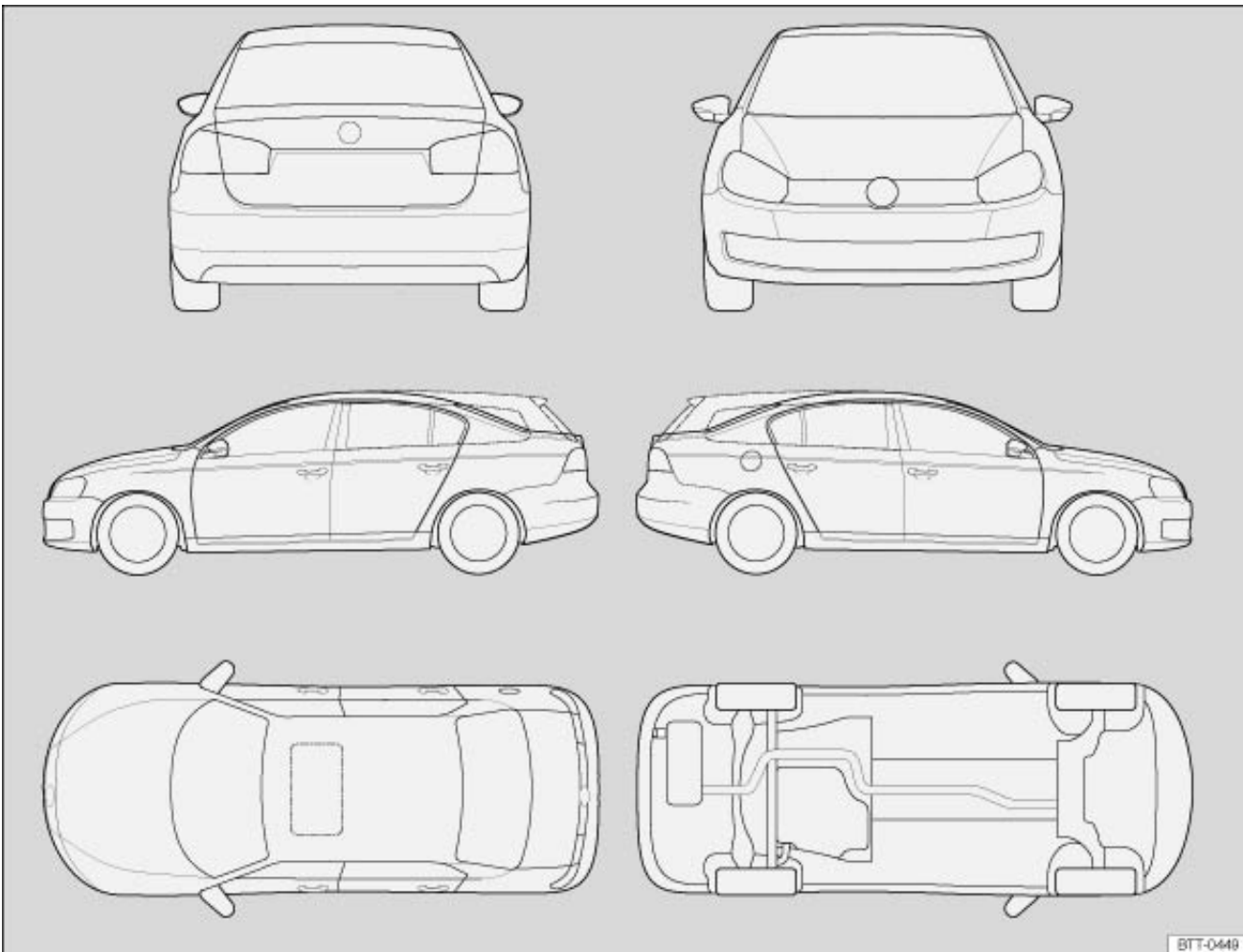


Fig. 3 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → Fig. 3 using the following symbols:

Scratches

Dents

Corrosion

Stone chipping

Any damage?	Yes: <input type="checkbox"/>	No: <input type="checkbox"/>	
Description of damage:			Stamp of qualified workshop

Proof of service 2

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt

at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/>
Service carried out by:	LongLife mobility guarantee: Volkswagen dealership stamp
Stamp of qualified workshop	

Your next service

Service event	Additional work
<input type="checkbox"/> as per Service interval display or on (Date): or at (km/miles): on (Date): or at (km/miles):

Documentation of the body check

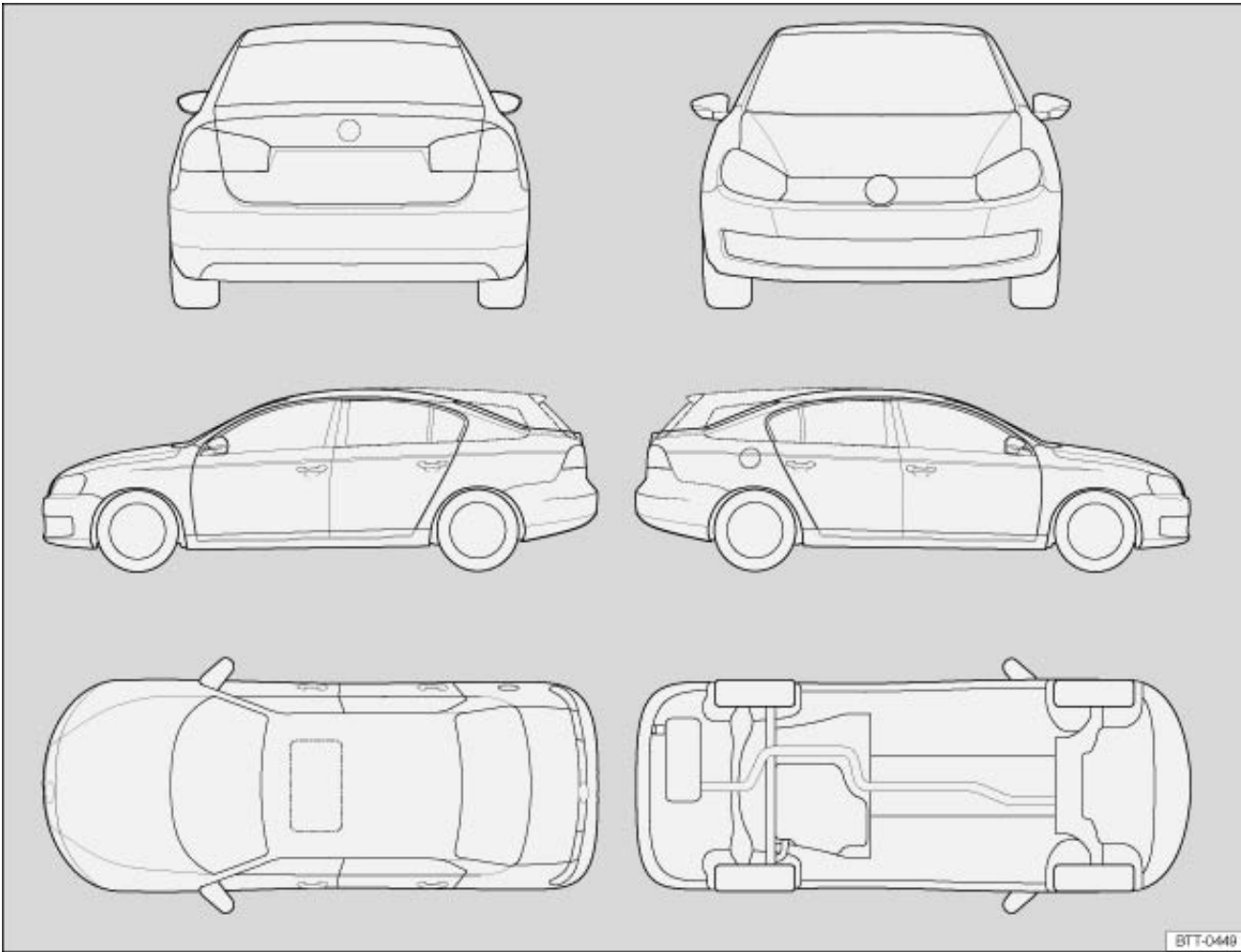


Fig. 4 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → Fig. 4 using the following symbols:

- ✘** Scratches
- Dents
- Corrosion
- △** Stone chipping

Any damage? **Yes:** **No:**

Description of damage:

Stamp of qualified workshop

Proof of service 3

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/>
Service carried out by: Stamp of qualified workshop	LongLife mobility guarantee: Volkswagen dealership stamp

Your next service

Service event	Additional work
<input type="checkbox"/> as per Service interval display or

on (Date):

on (Date):

or

or

at (km/miles):

at (km/miles):

Documentation of the body check

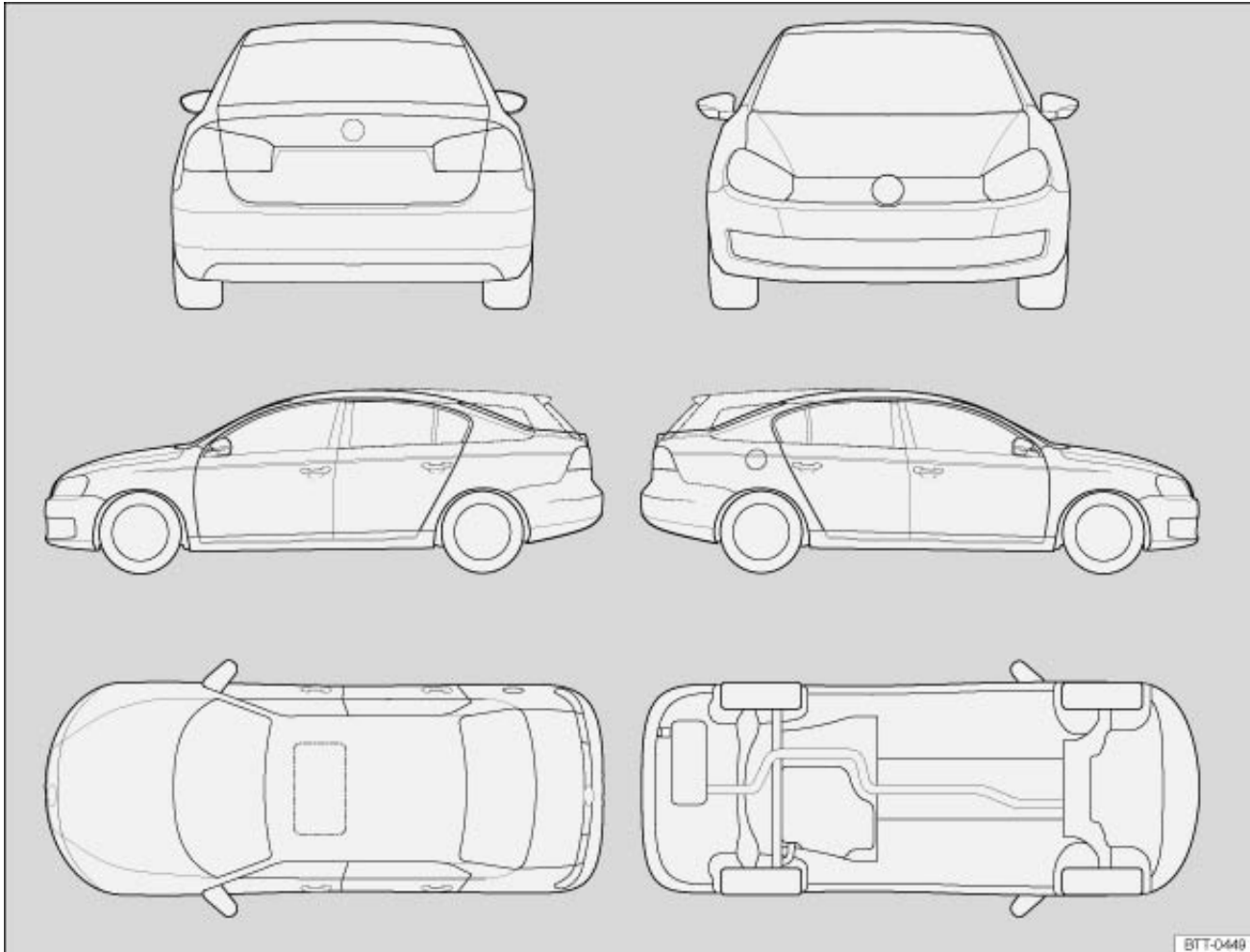


Fig. 5 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → Fig. 5 using the following symbols:

- ✘** Scratches
- Dents
- Corrosion
- △** Stone chipping

Any damage?

Yes:

No:

Description of damage:

Stamp of qualified workshop

Proof of service 4

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
Service carried out by:	<input type="checkbox"/> / <input type="checkbox"/>
	LongLife mobility guarantee:

Stamp of qualified workshop

Volkswagen dealership stamp

Your next service

Service event	Additional work
<input type="checkbox"/> as per Service interval display or on (Date): or at (km/miles): on (Date): or at (km/miles):

Documentation of the body check

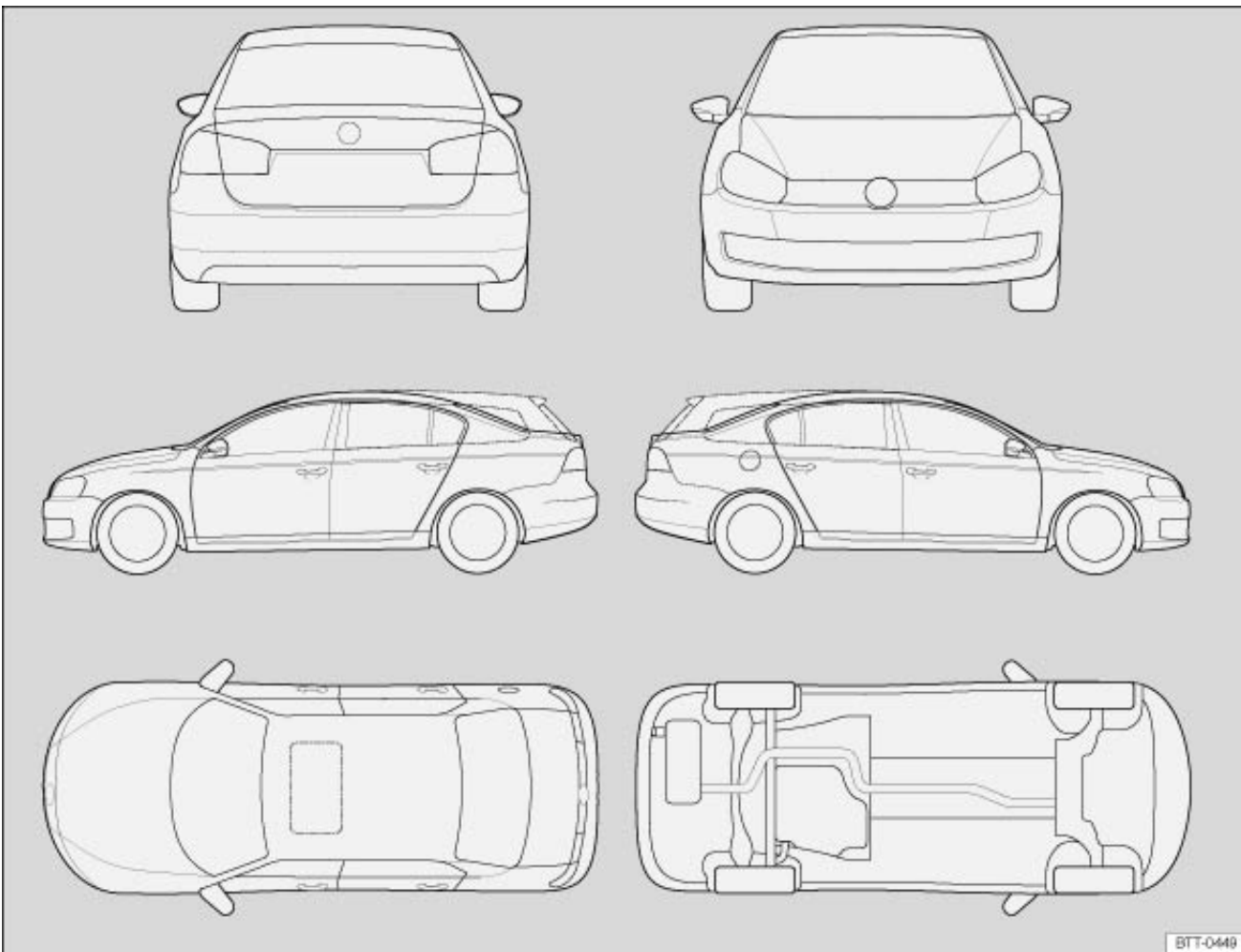


Fig. 6 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → Fig. 6 using the following symbols:

- Scratches
- Dents
- Corrosion
- Stone chipping

Any damage?

Yes:

No:

Description of damage:

Stamp of qualified workshop

Proof of service 5

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/>
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/>

Your qualified workshop will indicate damage in → Fig. 7 using the following symbols:

- | | | | |
|--------------------|----------------|--------------------|-------------------------|
| ✘ Scratches | ○ Dents | □ Corrosion | △ Stone chipping |
|--------------------|----------------|--------------------|-------------------------|

Any damage?	Yes: <input type="checkbox"/>	No: <input type="checkbox"/>
Description of damage:		
	Stamp of qualified workshop	

Proof of service 6

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)

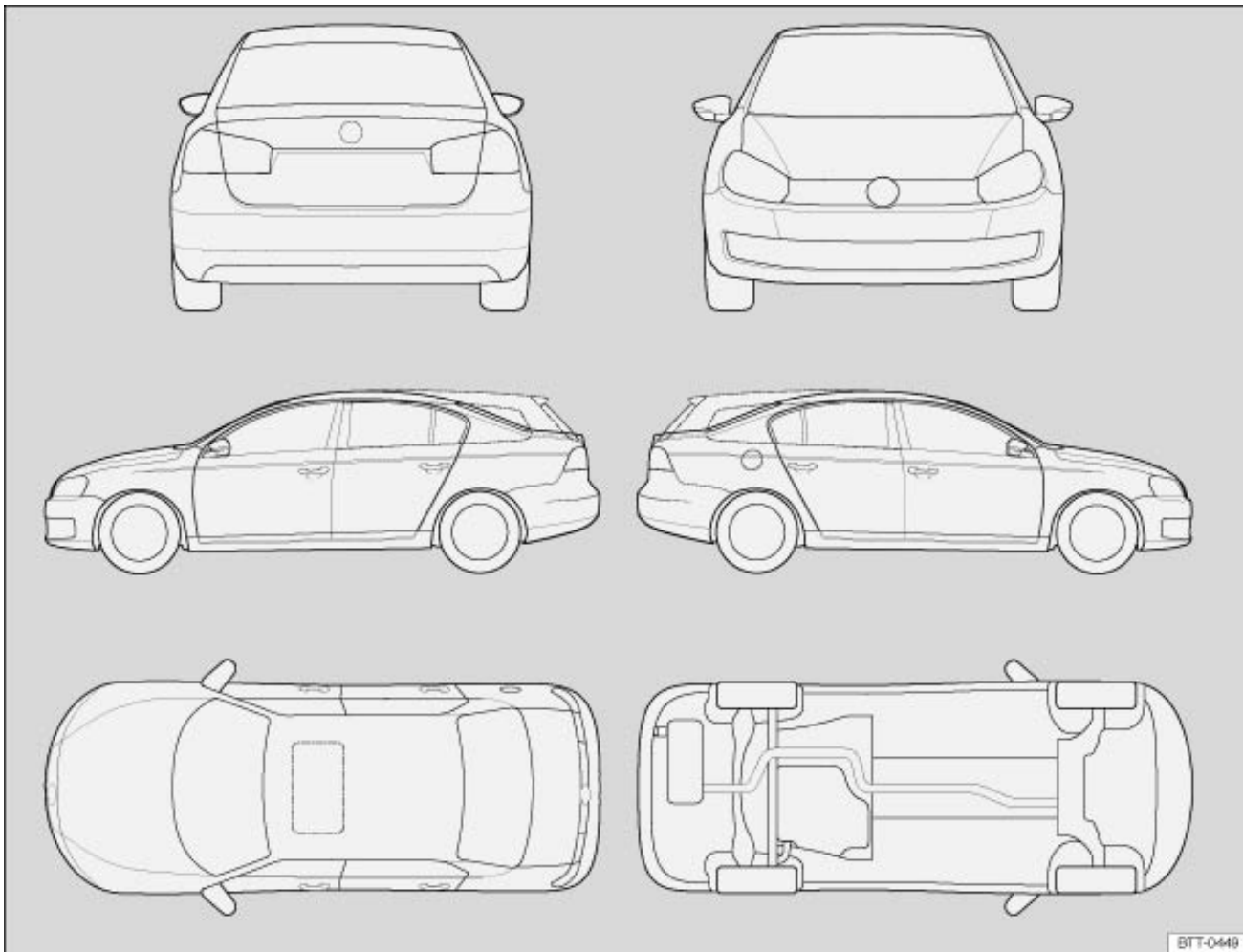


Fig. 8 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → *Fig. 8* using the following symbols:

- ✘** Scratches
- Dents
- Corrosion
- △** Stone chipping

Any damage?

Yes:

No:

Description of damage:

Stamp of qualified workshop

Proof of service 7

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/>
Service carried out by:	LongLife mobility guarantee:
Stamp of qualified workshop	Volkswagen dealership stamp

Your next service

Service event	Additional work
<input type="checkbox"/> as per Service interval display or

on (Date):

on (Date):

or

or

at (km/miles):

at (km/miles):

Documentation of the body check

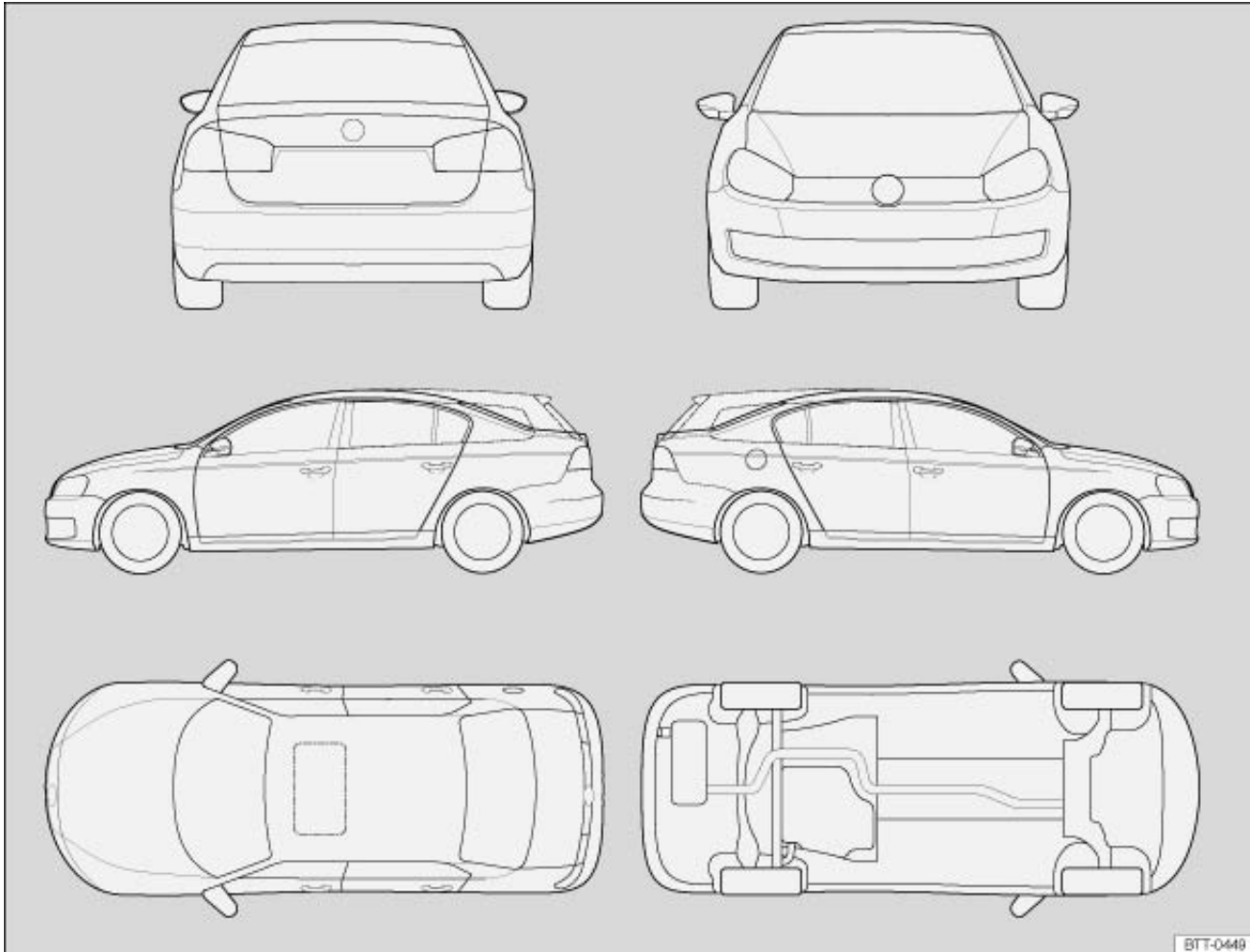


Fig. 9 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → Fig. 9 using the following symbols:

- ✘** Scratches
- Dents
- Corrosion
- △** Stone chipping

Any damage?

Yes:

No:

Description of damage:

Stamp of qualified workshop

Proof of service 8

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection <input type="checkbox"/> / <input type="checkbox"/> With oil change <input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)
Service carried out on: at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/>
Service carried out by:	LongLife mobility guarantee:

Stamp of qualified workshop

Volkswagen dealership stamp

Your next service

Service event

Additional work

as per Service interval display

or

on (Date):

or

at (km/miles):

.....

on (Date):

or

at (km/miles):

Documentation of the body check

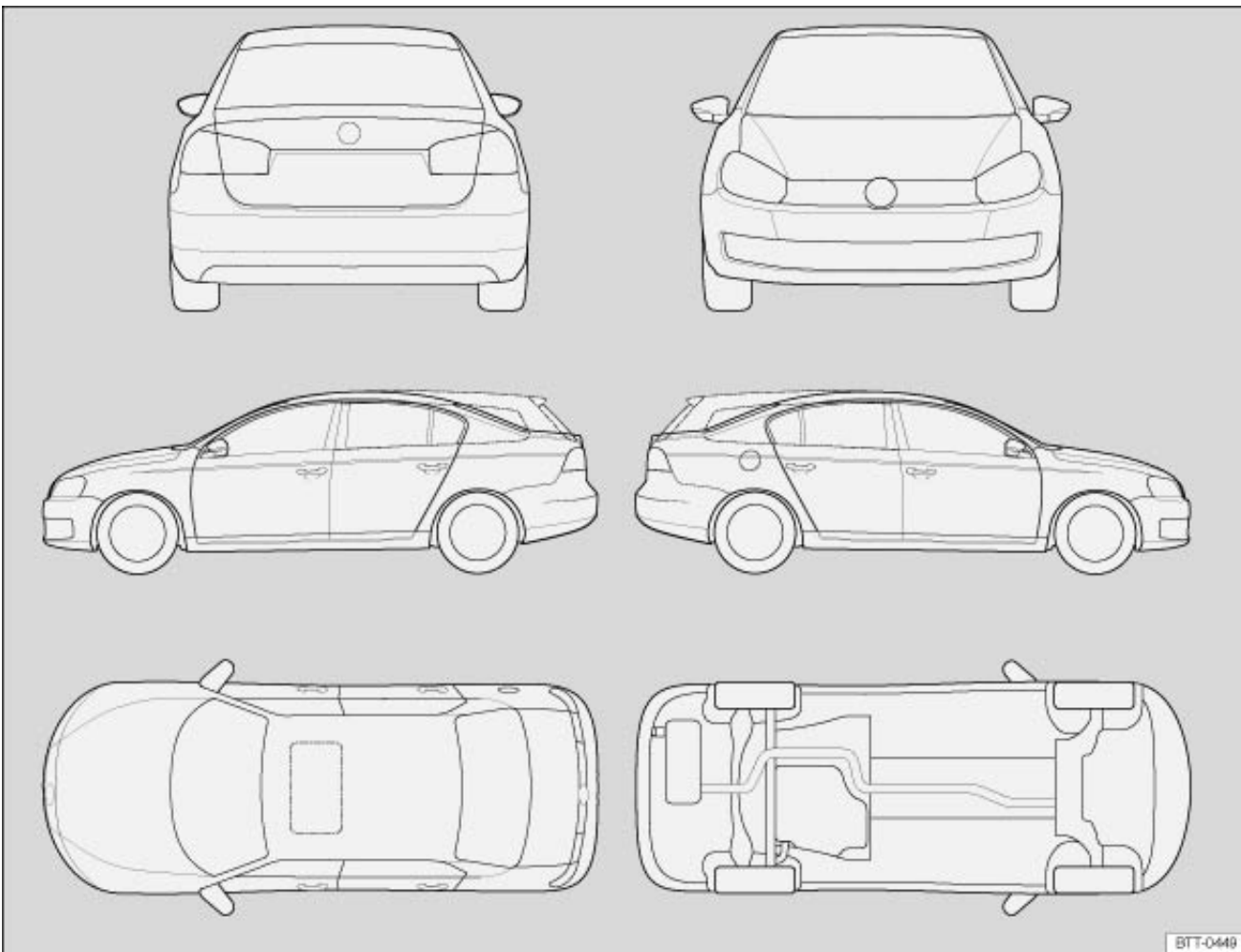


Fig. 10 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → Fig. 10 using the following symbols:

✘ Scratches

○ Dents

□ Corrosion

△ Stone chipping

Any damage?

Yes:

No:

Description of damage:

Stamp of qualified workshop

Proof of service 9

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/>
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/>

<p>Service carried out by:</p> <p>Stamp of qualified workshop</p>	<p>LongLife mobility guarantee:</p> <p>Volkswagen dealership stamp</p>
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Your next service

Service event	Additional work
<p><input type="checkbox"/> as per Service interval display</p> <p>or</p> <p>on (Date):</p> <p>or</p> <p>at (km/miles):</p>	<p>.....</p> <p>on (Date):</p> <p>or</p> <p>at (km/miles):</p>

Documentation of the body check

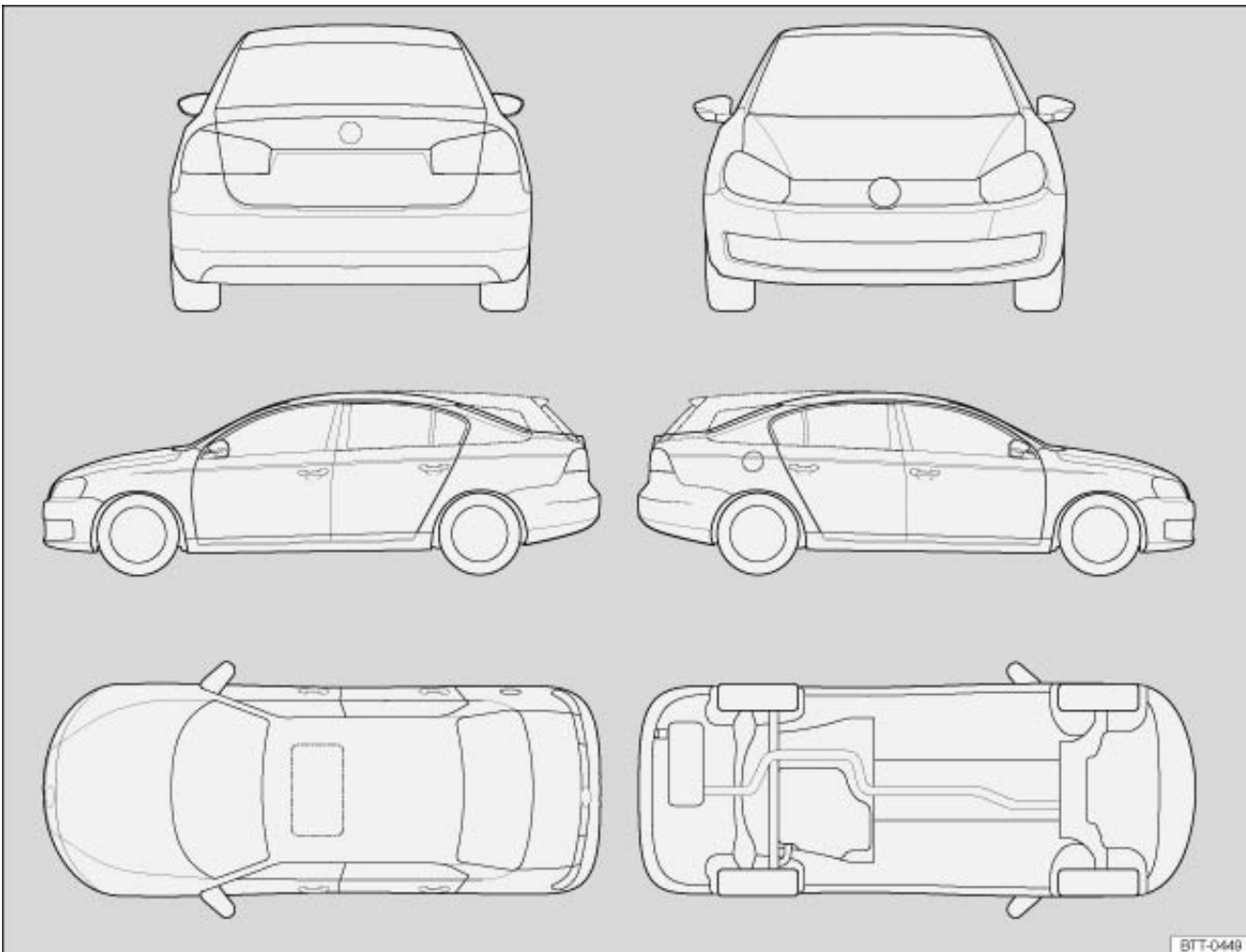


Fig. 11 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → Fig. 11 using the following symbols:

✘ Scratches	○ Dents	□ Corrosion	△ Stone chipping
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Any damage?	Yes: <input type="checkbox"/>	No: <input type="checkbox"/>
Description of damage:		
	Stamp of qualified workshop	

Proof of service 10

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)

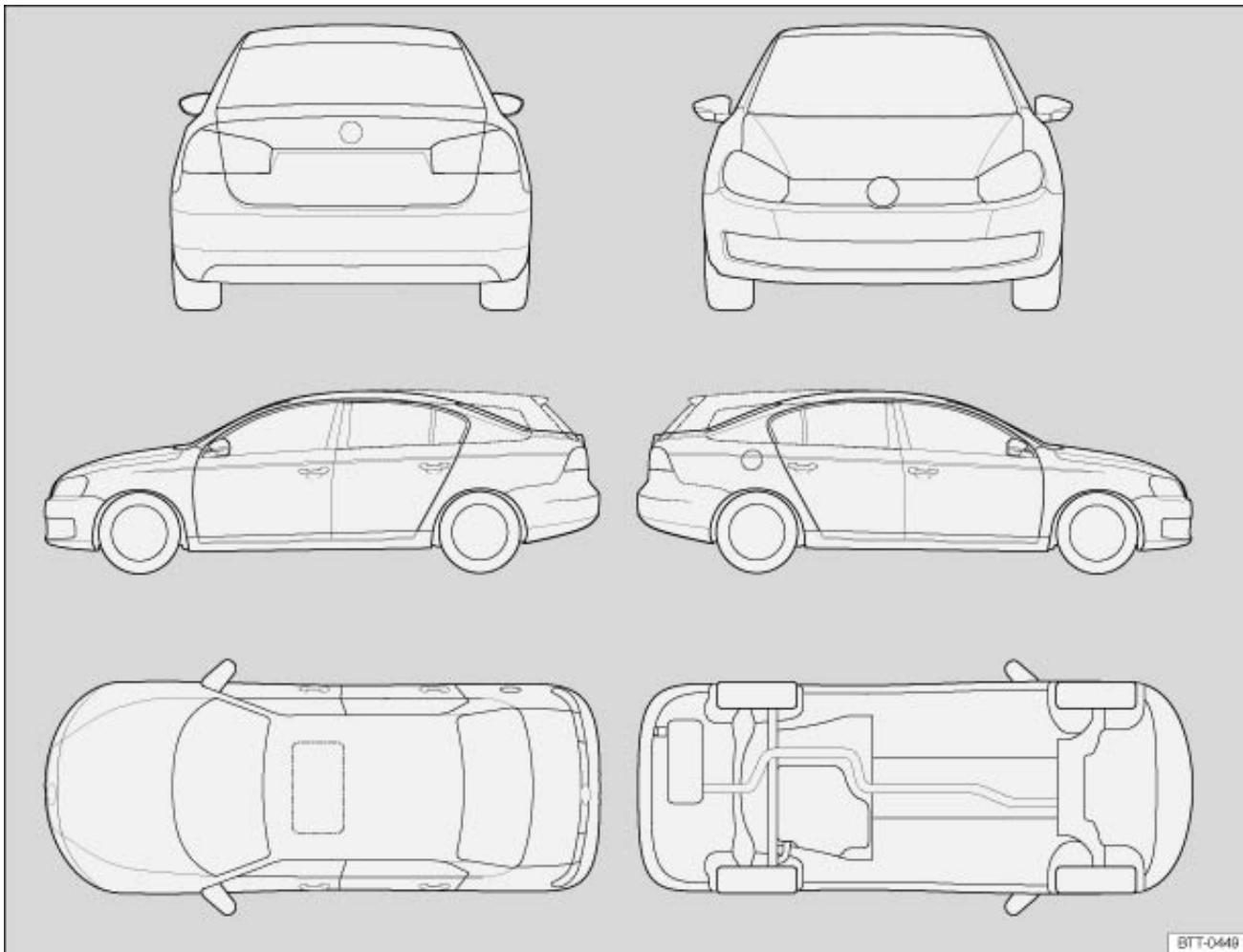


Fig. 12 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → Fig. 12 using the following symbols:

- ✘** Scratches
- Dents
- Corrosion
- △** Stone chipping

Any damage?

Yes:

No:

Description of damage:

Stamp of qualified workshop

Proof of service 11

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
Service carried out by:	<input type="checkbox"/> / <input type="checkbox"/>
Stamp of qualified workshop	LongLife mobility guarantee: Volkswagen dealership stamp

Your next service

Service event	Additional work
<input type="checkbox"/> as per Service interval display or	

on (Date):

on (Date):

or

or

at (km/miles):

at (km/miles):

Documentation of the body check

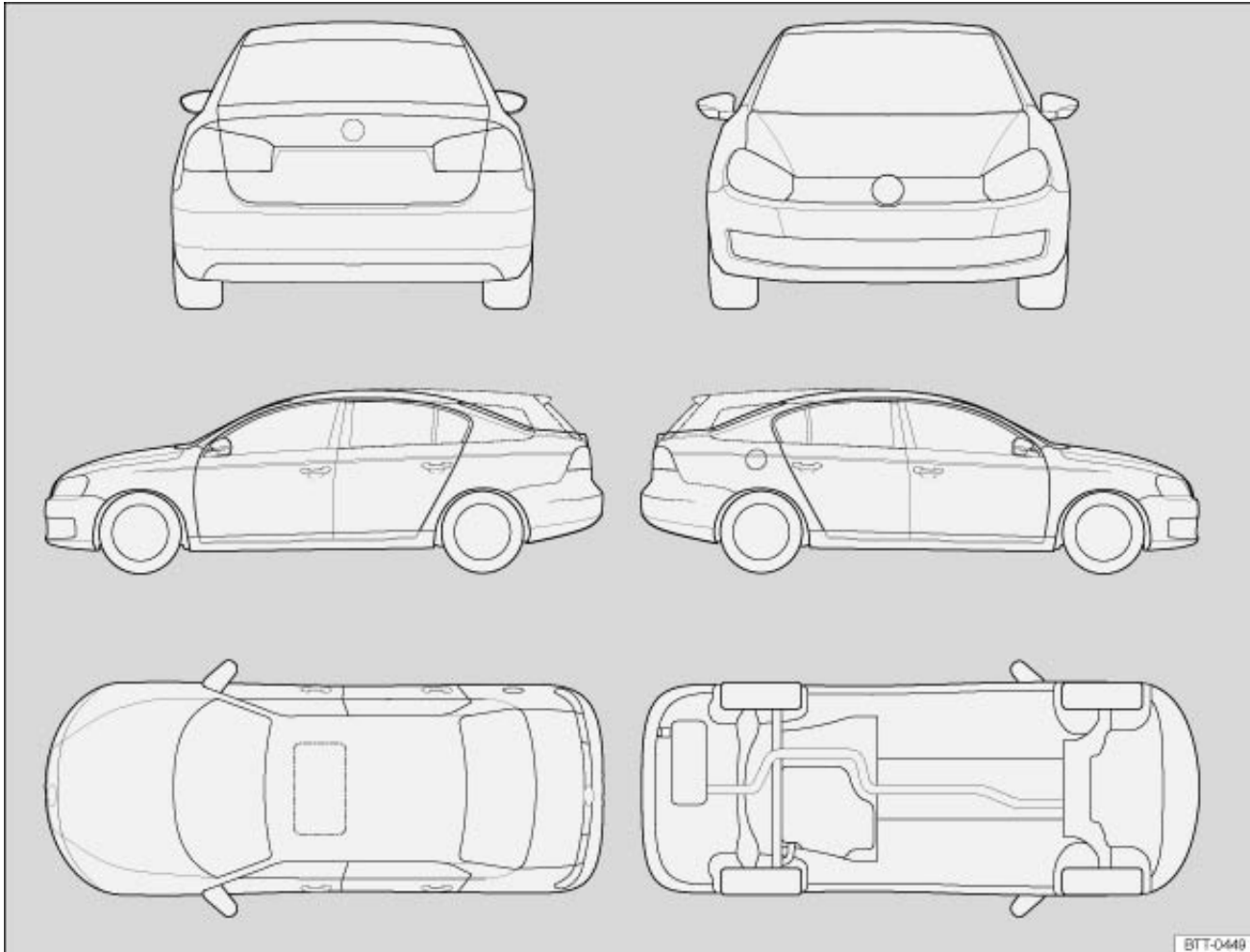


Fig. 13 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → Fig. 13 using the following symbols:

- ✘** Scratches
- Dents
- Corrosion
- △** Stone chipping

Any damage?

Yes:

No:

Description of damage:

Stamp of qualified workshop

Proof of service 12

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection <input type="checkbox"/> / <input type="checkbox"/> With oil change <input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)
Service carried out on: at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/>
Service carried out by:	LongLife mobility guarantee:

Stamp of qualified workshop

Volkswagen dealership stamp

Your next service

Service event	Additional work
<input type="checkbox"/> as per Service interval display or on (Date): or at (km/miles): on (Date): or at (km/miles):

Documentation of the body check

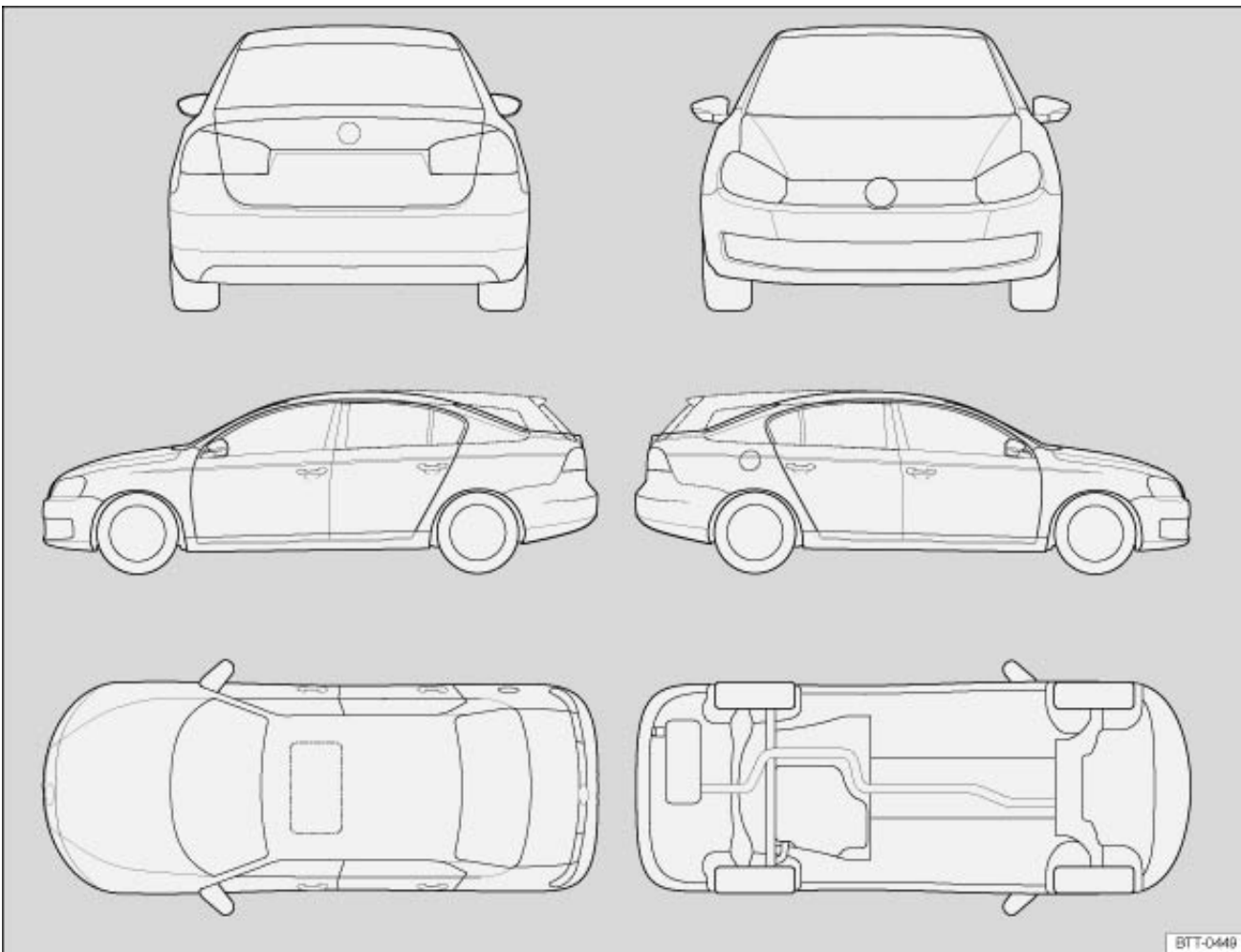


Fig. 14 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → Fig. 14 using the following symbols:

- Scratches
- Dents
- Corrosion
- Stone chipping

Any damage?

Yes:

No:

Description of damage:

Stamp of qualified workshop

Proof of service 13

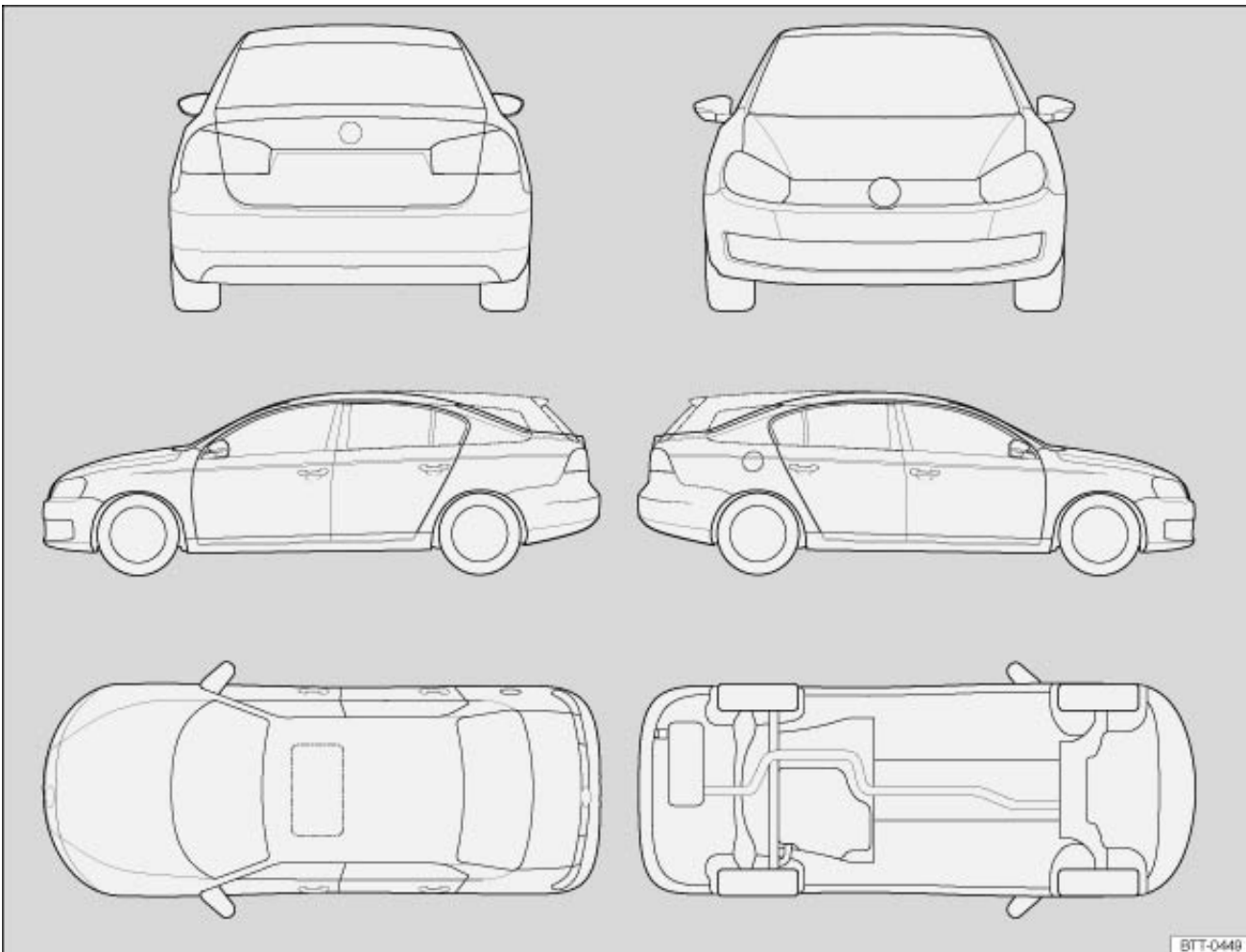
Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/>
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/>

Service carried out by:	LongLife mobility guarantee:
Stamp of qualified workshop	Volkswagen dealership stamp

Your next service

Service event	Additional work
<input type="checkbox"/> as per Service interval display or on (Date): or at (km/miles): on (Date): or at (km/miles):

Documentation of the body check



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Fig. 15 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → Fig. 15 using the following symbols:

- | | | | |
|---|--------------------------------|------------------------------------|---|
| <input checked="" type="checkbox"/> Scratches | <input type="checkbox"/> Dents | <input type="checkbox"/> Corrosion | <input type="checkbox"/> Stone chipping |
|---|--------------------------------|------------------------------------|---|

Any damage? Yes: <input type="checkbox"/> No: <input type="checkbox"/>	
Description of damage: <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>	Stamp of qualified workshop

Proof of service 14

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)

Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt <input type="checkbox"/> / <input type="checkbox"/> Spark plugs
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/>
Service carried out by: Stamp of qualified workshop	LongLife mobility guarantee: Volkswagen dealership stamp

Your next service

Service event	Additional work
<input type="checkbox"/> as per Service interval display or on (Date): or at (km/miles): on (Date): or at (km/miles):

Documentation of the body check

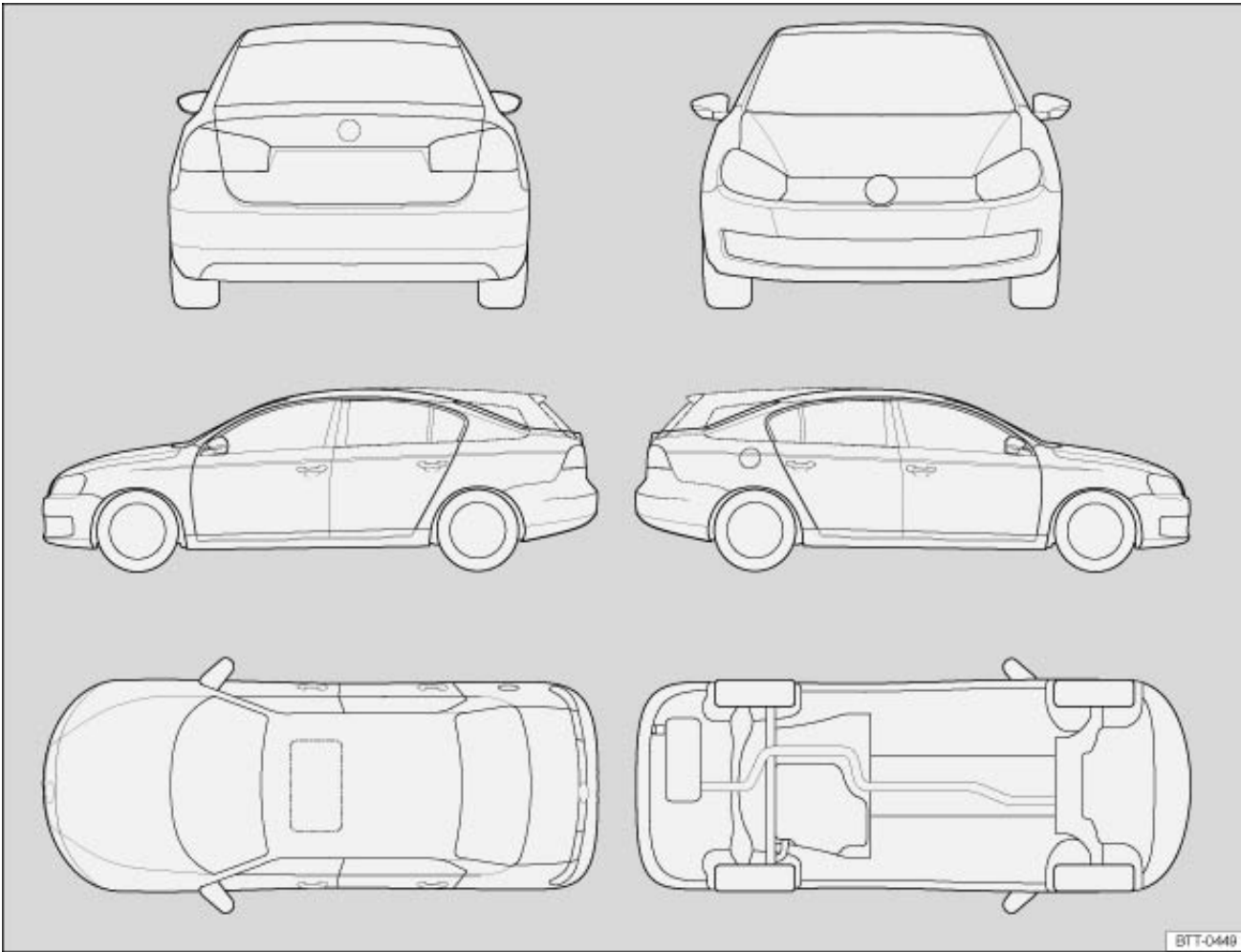


Fig. 16 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → *Fig. 16* using the following symbols:

- ✕** Scratches
- Dents
- Corrosion
- △** Stone chipping

Any damage?

Yes:

No:

Description of damage:

Stamp of qualified workshop

Proof of service 15

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
Service carried out by:	<input type="checkbox"/> / <input type="checkbox"/>
Stamp of qualified workshop	LongLife mobility guarantee: Volkswagen dealership stamp

Your next service

Service event	Additional work
<input type="checkbox"/> as per Service interval display or

on (Date):

on (Date):

or

or

at (km/miles):

at (km/miles):

Documentation of the body check

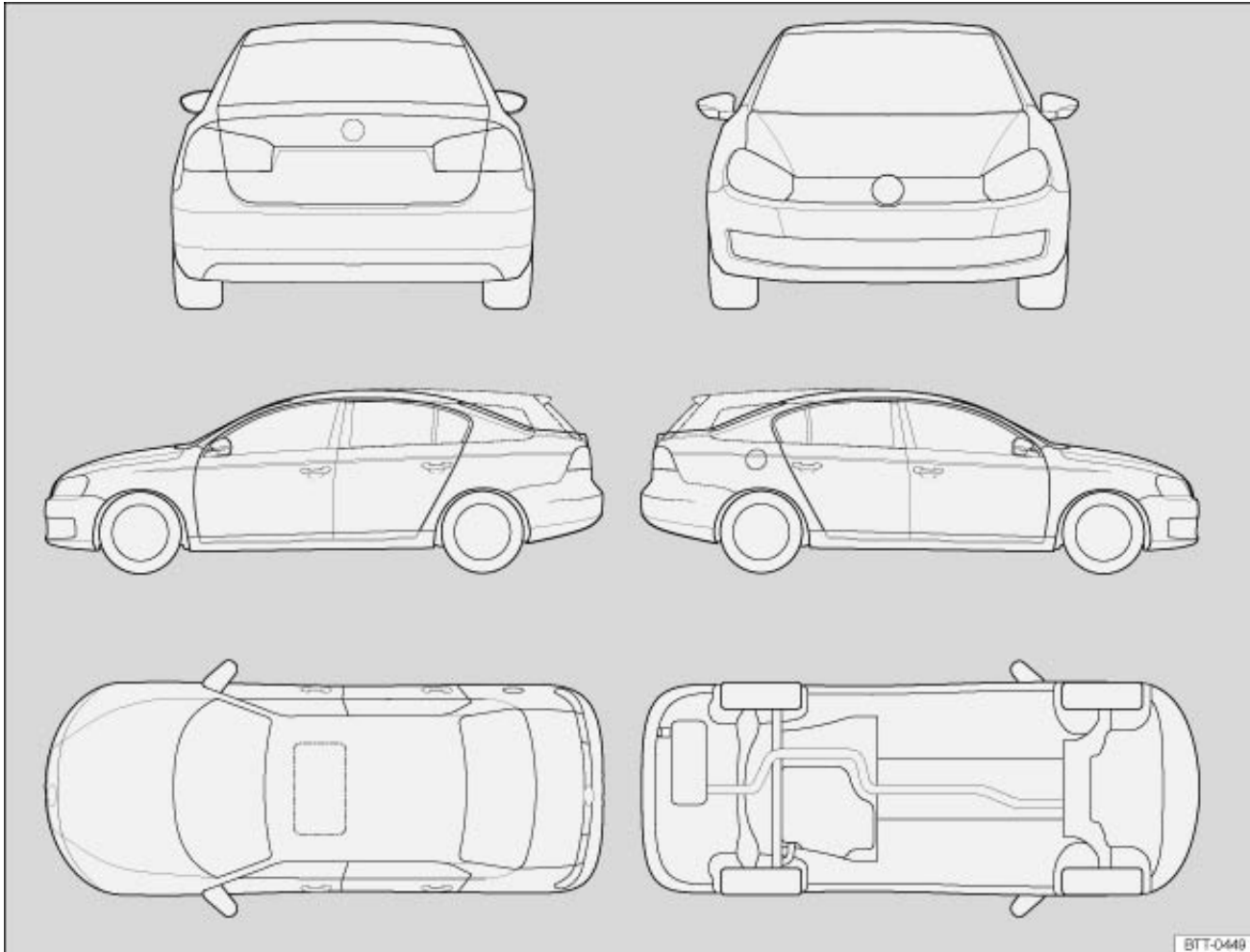


Fig. 17 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → Fig. 17 using the following symbols:

- ✘** Scratches
- Dents
- Corrosion
- △** Stone chipping

Any damage?

Yes:

No:

Description of damage:

Stamp of qualified workshop

Proof of service 16

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection <input type="checkbox"/> / <input type="checkbox"/> With oil change <input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid <input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter <input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)
Service carried out on: at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert <input type="checkbox"/> / <input type="checkbox"/> Toothed belt <input type="checkbox"/> / <input type="checkbox"/> Spark plugs
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/>
Service carried out by:	LongLife mobility guarantee:

Stamp of qualified workshop

Volkswagen dealership stamp

Your next service

Service event

Additional work

as per Service interval display

or

on (Date):

or

at (km/miles):

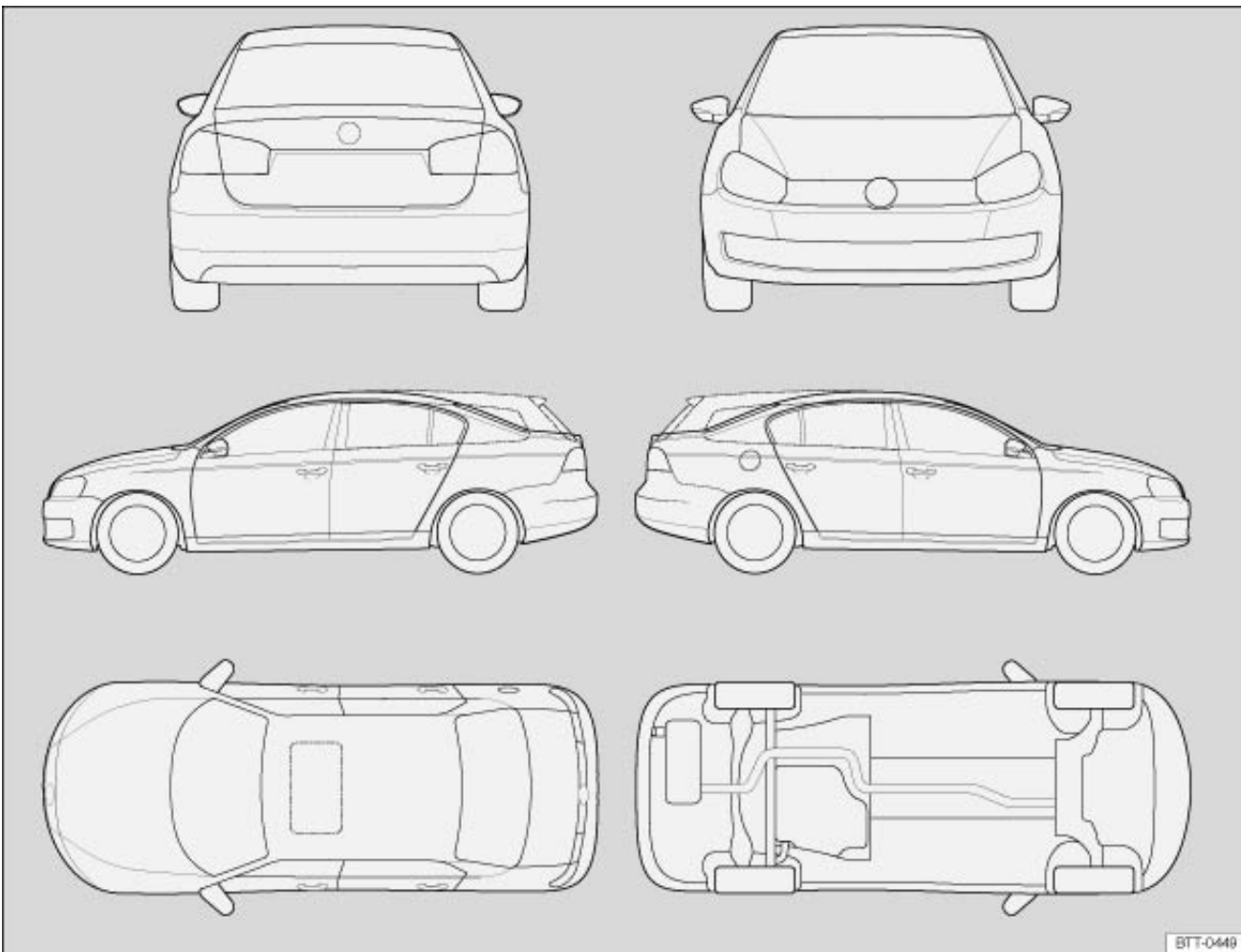
.....

on (Date):

or

at (km/miles):

Documentation of the body check



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Fig. 18 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → Fig. 18 using the following symbols:

✘ Scratches

○ Dents

□ Corrosion

△ Stone chipping

Any damage?

Yes:

No:

Description of damage:

Stamp of qualified workshop

Proof of service 17

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/>
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/>

Your qualified workshop will indicate damage in → Fig. 19 using the following symbols:

- | | | | |
|--------------------|----------------|--------------------|-------------------------|
| ✘ Scratches | ○ Dents | □ Corrosion | △ Stone chipping |
|--------------------|----------------|--------------------|-------------------------|

Any damage?	Yes: <input type="checkbox"/>	No: <input type="checkbox"/>
Description of damage:		
Stamp of qualified workshop		

Proof of service 18

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)

Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> Spark plugs
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/>
Service carried out by:	LongLife mobility guarantee:
Stamp of qualified workshop	Volkswagen dealership stamp

Your next service

Service event	Additional work
<input type="checkbox"/> as per Service interval display or on (Date): or at (km/miles): on (Date): or at (km/miles):

Documentation of the body check

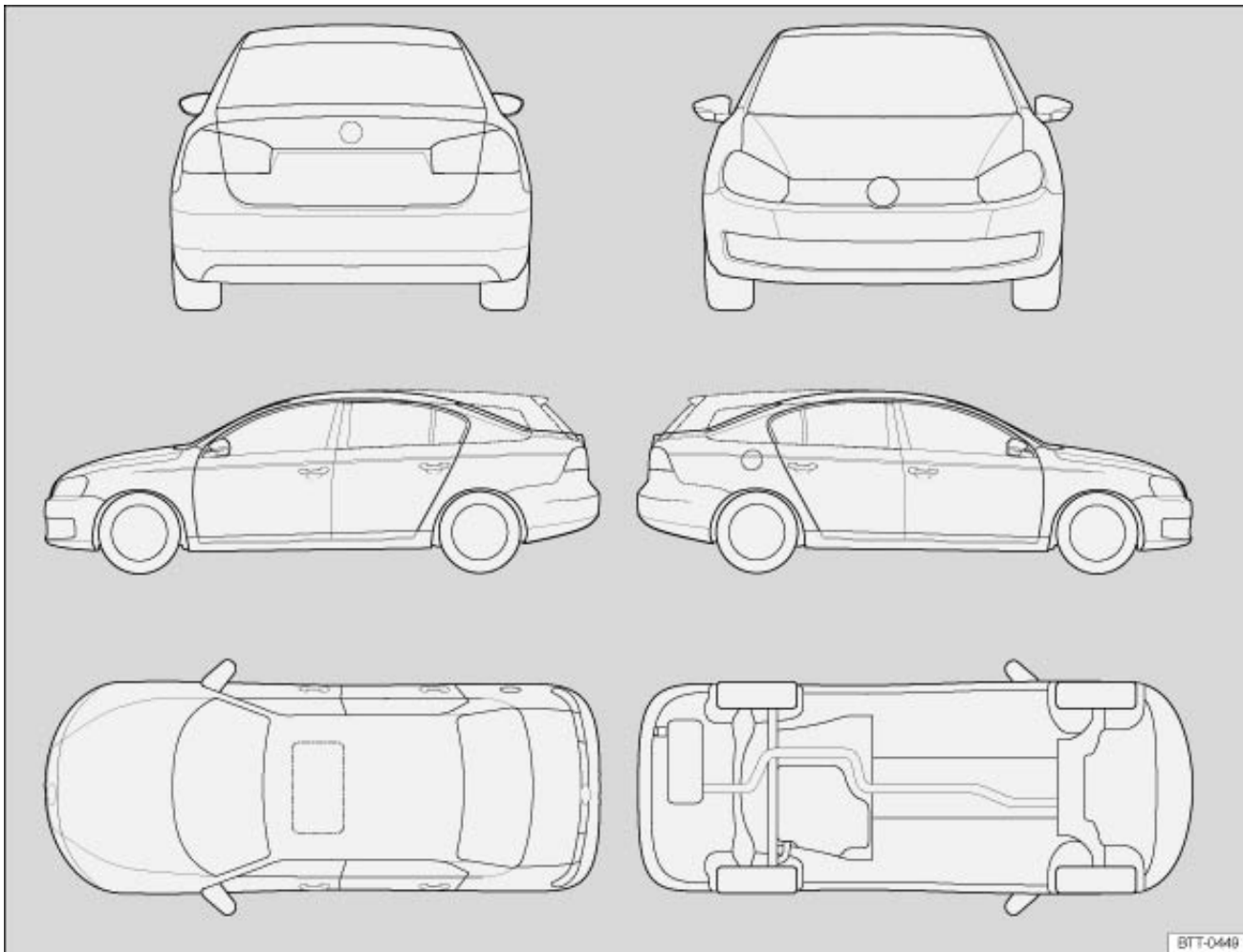


Fig. 20 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → Fig. 20 using the following symbols:

- Scratches
- Dents
- Corrosion
- Stone chipping

Any damage?	Yes: <input type="checkbox"/>	No: <input type="checkbox"/>	
Description of damage:			Stamp of qualified workshop

Proof of service 19

Yes / No. The following work was carried out:	Yes / No. Additional work - Change of:
<input type="checkbox"/> / <input type="checkbox"/> Oil change service	<input type="checkbox"/> / <input type="checkbox"/> AdBlue®
<input type="checkbox"/> / <input type="checkbox"/> Inspection	<input type="checkbox"/> / <input type="checkbox"/> Brake fluid
<input type="checkbox"/> / <input type="checkbox"/> With oil change	<input type="checkbox"/> / <input type="checkbox"/> Diesel fuel filter
<input type="checkbox"/> / <input type="checkbox"/> With extended scope of inspection	<input type="checkbox"/> / <input type="checkbox"/> Gas filter
<input type="checkbox"/> / <input type="checkbox"/> LongLife engine oil used	<input type="checkbox"/> / <input type="checkbox"/> Gearbox oil: DSG®, ATF
<input type="checkbox"/> / <input type="checkbox"/> Body check	<input type="checkbox"/> / <input type="checkbox"/> Haldex coupling: oil
<input type="checkbox"/> / <input type="checkbox"/> Repairs recommended	<input type="checkbox"/> / <input type="checkbox"/> Air filter insert
<input type="checkbox"/> / <input type="checkbox"/> Customer request (this should also be noted on the order)	<input type="checkbox"/> / <input type="checkbox"/> Tyre filler bottle (sealant)
Service carried out on:	<input type="checkbox"/> / <input type="checkbox"/> Dust and pollen filter insert
at km/miles:	<input type="checkbox"/> / <input type="checkbox"/> Toothed belt
Invoice number:	<input type="checkbox"/> / <input type="checkbox"/>
Service carried out by: Stamp of qualified workshop	LongLife mobility guarantee: Volkswagen dealership stamp

Your next service

Service event	Additional work
<input type="checkbox"/> as per Service interval display or

on (Date):

on (Date):

or

or

at (km/miles):

at (km/miles):

Documentation of the body check

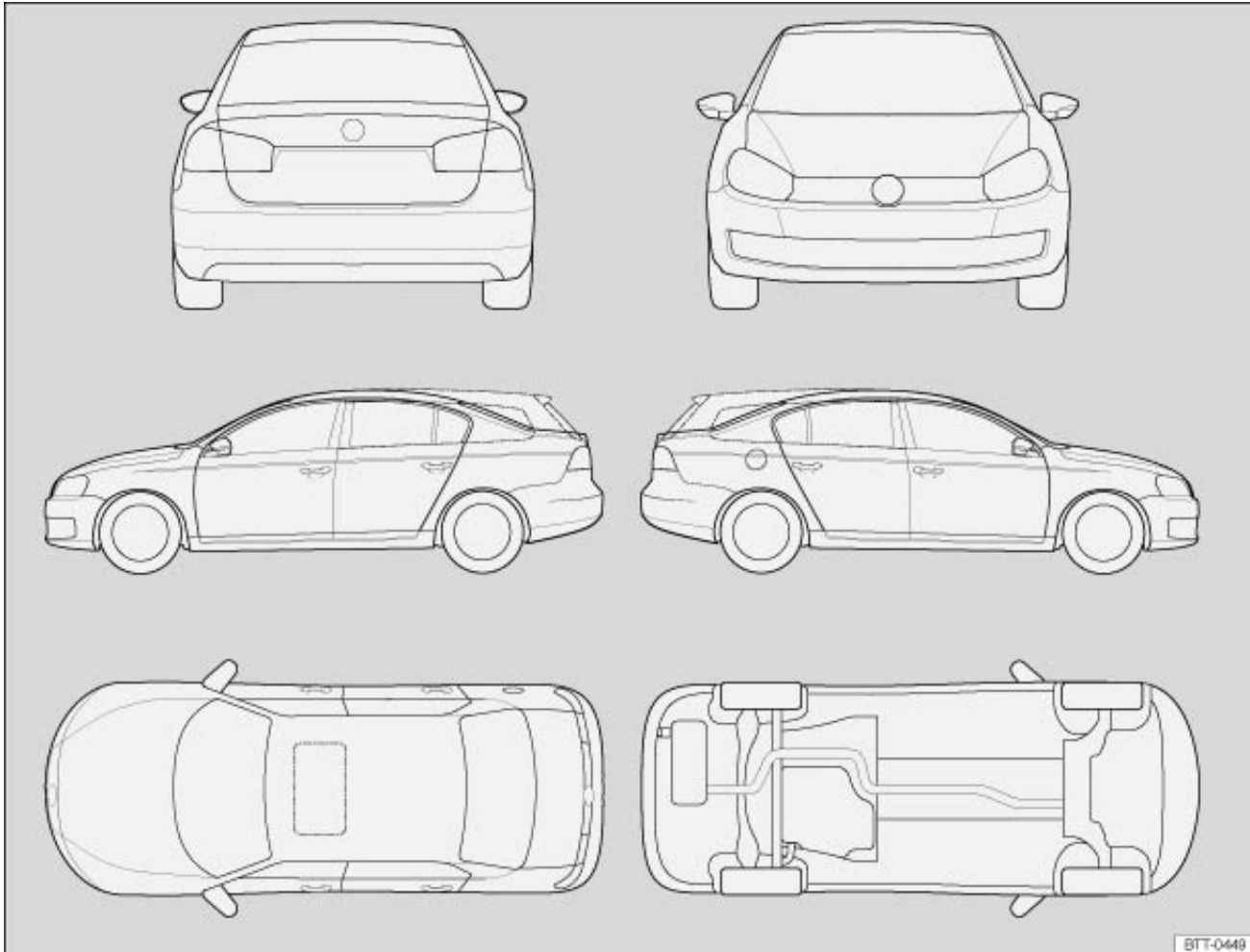


Fig. 21 Illustration valid for all vehicles and body designs

Your qualified workshop will indicate damage in → Fig. 21 using the following symbols:

- ✘** Scratches
- Dents
- Corrosion
- △** Stone chipping

Any damage?

Yes:

No:

Description of damage:

Stamp of qualified workshop

Workshop notes

The following boxes can be used by your qualified workshop to document work carried out on your vehicle which is not included in the defined scope of service (for example, the renewal of an airbag module, work on the air conditioning system, or recoding of the flexible service to the fixed service).

Date:	km/miles:
-------	-----------

Notes:	Stamp of qualified workshop
--------	-----------------------------

Date:	km/miles:
-------	-----------

Notes:	Stamp of qualified workshop
--------	-----------------------------

Date:	km/miles:
-------	-----------

Notes: Stamp of qualified workshop

Date: km/miles:

Notes: Stamp of qualified workshop

Date: km/miles:

Notes: Stamp of qualified workshop

Date: km/miles:

Notes: Stamp of qualified workshop

Date:

km/miles:

Notes:

Stamp of qualified workshop

Date:

km/miles:

Notes:

Stamp of qualified workshop

Date:

km/miles:

Notes:

Stamp of qualified workshop

Warranty

The Volkswagen dealership warranty

Volkswagen dealerships guarantee that all vehicles purchased from them are free of faults.

Volkswagen dealerships provide a warranty for the fault-free operation of Volkswagen vehicles straight from the factory.

Details of warranty conditions and the warranty period can be found in your sales contract.

Please ask your Volkswagen dealer for further information.

You are advised that natural wear and damage caused by abnormally rough or improper use, or unauthorised modifications are not covered by this warranty.

If your vehicle does break down, please contact your nearest Volkswagen dealership.

Paintwork and body warranty

Volkswagen dealerships provide a warranty on the paintwork and bodies of all vehicles purchased from them.

In addition to the warranty conditions for Volkswagen vehicles straight from the factory (as detailed in the purchase contract), the Volkswagen dealer guarantees that the body of any vehicles it sells will not be affected by paint defects or corrosion perforation for a specified period:

- A 3-year warranty on paint defects.
- A 12-year corrosion perforation warranty. Here, corrosion perforation refers to rust forming on the inside (cavity) of the car body and causing holes in the sheet metal.

In the unlikely event that this type of damage occurs, it will be repaired free of charge for parts and labour by any Volkswagen dealer.

Warranty claims will not be accepted in the following circumstances:

- The damage was caused by external impact or inadequate care.
- Body or paint defects were not repaired in good time in accordance with the manufacturer's instructions.
- The corrosion perforation was originally caused by body repairs not being carried out in accordance with the manufacturer's instructions.

If the body is repaired or painted, your Volkswagen dealer will confirm your warranty against corrosion perforation for the repaired section.

Your Volkswagen dealership

Guarantee on Volkswagen AG high-voltage batteries

Guarantee on high-voltage batteries for Volkswagen AG BEV and PHEV¹⁾ vehicles

1. In addition to the warranties described above, each Volkswagen Partner provides a warranty as follows on the high-voltage batteries for the vehicles sold by that Partner;

– a guarantee for eight years or 160,000 km, whichever comes first, on all material or manufacturing defects.

2. Gradual reduction in battery capacity over time is integral to the nature of the component, and does not represent a defect under the terms of this guarantee, as long as the reduction in capacity is not in excess of the value specified for this vehicle in the owner's manual.

3. The guarantee on high voltage batteries does not apply if the defect has been caused by the battery not being used, handled or maintained as described in the owner's manual. This applies in particular to charging the battery.

4. With the exception of the warranty term, all warranty conditions stipulated by the Volkswagen dealership selling the vehicle (prerequisites, criteria for freedom from defects, exclusions, settlement of claims, entry into force and start of extended warranty term, scope of application etc.) also apply to the high voltage battery.

¹⁾ BEV = Battery Electric Vehicle; PHEV = Plug-in Hybrid Electric Vehicle

LongLife mobility guarantee

General information

With the delivery of your new vehicle you have purchased the comprehensive LongLife mobility guarantee, which will be updated after every inspection.

The Volkswagen dealership responsible will issue a comprehensive LongLife mobility guarantee which applies from the point of delivery until the first due inspection. If you purchase your new vehicle directly from Volkswagen AG, Volkswagen AG will issue the LongLife mobility guarantee from the point of delivery until the first due inspection.

Your Volkswagen service partner will extend the LongLife mobility guarantee until the following inspection if the due inspection is carried out at that workshop. The cost of the service covers the entire guarantee package.

The comprehensive LongLife mobility guarantee includes the following services:

You will receive appropriate support if your car has a breakdown or an accident as a result of a technical defect and needs to be towed¹⁾. The LongLife mobility guarantee grants you protection and mobility.

Please note that the terms and conditions of the Volkswagen LongLife mobility guarantee may differ depending on the country in which the vehicle was sold. Please ask your Volkswagen dealership for further information.

An inspection is not only about car maintenance – it also ensures that your car remains roadworthy and in working order. For this reason, servicing should be carried out regularly in accordance with the service schedule.

Your entitlement to the LongLife mobility guarantee is documented here in the service schedule each time your car is serviced. A full service history shows that your car has been professionally maintained and cared for. It also enhances the desirability of your car, should you decide to

sell it.

¹⁾ A vehicle needs to be towed if it cannot reach a workshop under its own power.

Volkswagen AG works continuously to develop and improve its vehicles. Please understand that we must therefore reserve the right to alter any part of the vehicle and its equipment or technical specifications at any time. The data provided concerning scope of delivery, appearance, performance, dimensions, weights, fuel consumption, standards and vehicle functions are all correct at the time of going to print. Some of the equipment described might not yet be available in a particular vehicle (information can be provided by your local Volkswagen dealership), and some equipment may not be available in certain countries. No legal commitment may be inferred from the information, illustrations or descriptions in this manual.

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