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Table of Contents

Introduction

About This Manual.....	5
Symbols Glossary.....	5
Replacement Parts Recommendation.....	5

At a Glance

At a Glance.....	7
------------------	---

Child Safety

Booster Seats.....	11
Child Seats.....	12
Child Seat Positioning.....	13
Child Safety Locks.....	14

Occupant protection

Principle of Operation.....	15
Fastening the seat belts.....	18
Using seat belts during pregnancy.....	19

Keys and Remote Controls

General Information on Radio Frequencies.....	20
Programming the remote control.....	20
Changing the remote control battery.....	21

Locks

Locking and Unlocking.....	22
----------------------------	----

Engine immobiliser

Principle of Operation.....	25
Coded keys.....	25
Arming the engine immobiliser.....	25
Disarming the engine immobiliser.....	25

Steering Wheel

Adjusting the Steering Wheel.....	26
Audio Control.....	26

Wipers and Washers

Windscreen Wipers.....	28
Windscreen Washers.....	28
Rear Window Wiper and Washers.....	29
Adjusting the windscreen washer jets.....	29
Checking the Wiper Blades.....	30
Changing the Wiper Blades.....	30

Lighting

Lighting Control.....	32
Headlamp Levelling.....	32
Front Fog Lamps.....	33
Hazard Warning Flashers.....	33
Direction Indicators.....	34
Interior Lamps.....	34
Changing a Bulb.....	35
Bulb Specification Chart.....	38

Windows and Mirrors

Power Windows.....	40
Exterior Mirrors.....	40
Electric exterior mirrors.....	41
Interior Mirror.....	41

Instrument Cluster

Gauges.....	42
Warning Lamps and Indicators.....	43

Information Displays

General Information.....	46
--------------------------	----

Climate Control

Principle of Operation.....	47
Air Vents.....	47
Manual Climate Control.....	48
Heated Windows.....	50

Table of Contents

Seats

Sitting in the Correct Position.....	51
Manual Seats.....	51
Head Restraints.....	53
Rear Seats.....	53

Convenience features

Sun Visors.....	55
Auxiliary Power Points.....	55
Glove Box.....	55
USB Port.....	56

Starting and Stopping the Engine

General Information.....	57
Ignition Switch.....	57
Starting a Petrol Engine.....	57
Starting a Diesel Engine.....	58
Switching Off the Engine.....	58

Fuel and Refuelling

Safety Precautions.....	59
Catalytic Converter.....	59
Fuel filler flap.....	59
Refuelling.....	60
Fuel Quality - Petrol.....	60
Fuel Quality - Diesel.....	60
Fuel Consumption.....	60

Transmission

Manual Transmission.....	61
--------------------------	----

Brakes

Principle of Operation.....	62
Opening on Driving With Anti-Lock Brakes.....	62
Parking Brake.....	63

Automatic speed limiter (ASL)

Principle of Operation.....	64
-----------------------------	----

Load Carrying

General Information.....	65
Luggage Covers.....	65

Driving Hints

General Driving Points.....	66
Running-In.....	66
Driving Through Water.....	66

Roadside Emergencies

First Aid Kit.....	67
Warning Triangle.....	67

Status after a collision

Inspecting safety system components.....	68
Fuel Cut-Off Switch.....	68

Fuses

Changing a Fuse.....	69
Fuse Labels.....	69
Fuse Specification Chart.....	70
Fuse Box Locations.....	74

Vehicle recovery

Towing Points.....	76
Towing the Vehicle on Four Wheels.....	76

Maintenance

General Information.....	77
Opening and Closing the Bonnet.....	77
Under Bonnet Overview - 1.2L Duratec-16V (71PS) - Sigma.....	79
Under Bonnet Overview - 1.4L Duratorq-TDCi (DV) Diesel.....	80

Table of Contents

Engine Oil Dipstick - 1.2L Duratec-16V (71PS) - Sigma.....	81
Engine Oil Dipstick - 1.4L Duratorq-TDCi (DV) Diesel.....	81
Engine Oil Check.....	81
Engine Coolant Check.....	83
Brake and Clutch Fluid Check.....	83
Power Steering Fluid Check.....	84
Washer Fluid Check.....	84
Technical Specifications.....	85

Vehicle Care

Cleaning the Exterior.....	88
Cleaning the Interior.....	89
Repairing Minor Paint Damage.....	89

Vehicle battery

Battery care.....	90
Jump-Starting the Vehicle.....	90

Wheels and Tyres

General Information.....	92
Changing a Road Wheel.....	92
Tyre Care.....	97
Technical Specifications.....	97

Vehicle identification

Vehicle Identification Number.....	99
------------------------------------	----

Capacities and Specific- ations

Weights.....	100
Dimensions.....	101

Introduction

ABOUT THIS MANUAL

Thank you for choosing Ford. We recommend that you take some time to get to know your vehicle by reading this manual. The more that you know about it, the greater the safety and pleasure you will get from driving it.

WARNING



Always drive with due care and attention when using and operating the controls and features on your vehicle.

Note: *This manual describes product features and options available throughout the range, sometimes even before they are generally available. It may describe options not fitted to your vehicle.*

Note: *Some of the illustrations in this manual may be used for different models, so may appear different to your vehicle. However, the essential information in the illustrations is always correct.*

Note: *Always use and operate your vehicle in line with all applicable laws and regulations.*

Note: *Pass on this manual when selling your vehicle. It is an integral part of the vehicle.*

SYMBOLS GLOSSARY

Symbols in this handbook

WARNING



You risk death or serious injury to yourself and others if you do not follow the instructions highlighted by the warning symbol.

CAUTION



You risk damaging your vehicle if you do not follow the instructions highlighted by the caution symbol.

Symbols on your vehicle



When you see these symbols, read and follow the relevant instructions in this handbook before touching or attempting adjustment of any kind.

REPLACEMENT PARTS RECOMMENDATION

Now you can be sure that your Ford parts are Ford parts

Your Ford has been built to the highest standards using high quality Ford Original Parts. As a result, you can enjoy driving it for many years.

Should the unexpected occur and a major part needs replacing, we recommend that you accept nothing less than Ford Original Parts.

The use of Ford Original Parts ensures that your vehicle is repaired to its pre-accident condition and maintains its maximum residual value.

Ford Original Parts match Ford's stringent safety requirements and high standards of fit, finish and reliability. Quite simply, they represent the best overall repair value, including parts and labour costs.

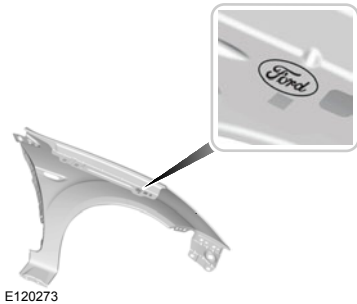
Introduction

Now it is easier to tell if you have really been given Ford Original Parts. The Ford logo is clearly visible on the following parts if they are Ford Original Parts. If your vehicle has to be repaired, look for the clearly visible Ford branding and make sure that only Ford Original Parts have been used.

Look for the Ford logo on the following parts

Sheet metal

- Fenders
- Doors



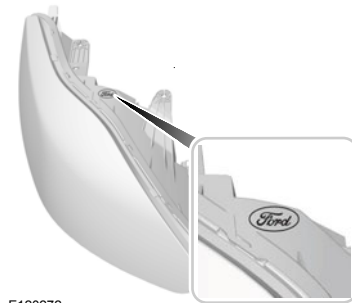
Glass

- Rear window
- Side glass
- Windscreen



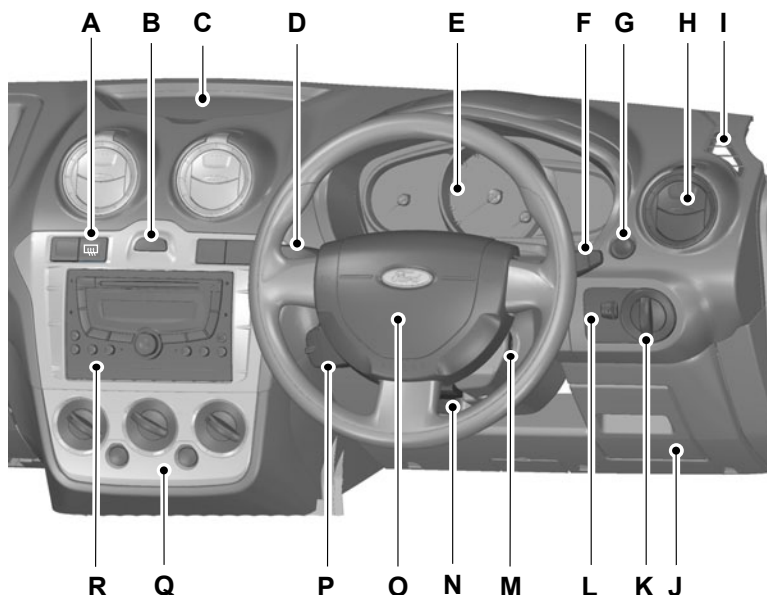
Lighting

- Headlamps
- Rear lamps



At a Glance

Instrument panel overview - RHD



E154371

- A Heated rear window switch. See **Heated Windows** (page 50).
- B Hazard warning flasher switch. See **Hazard Warning Flashers** (page 33).
- C Storage tray.
- D Direction indicators. See **Direction Indicators** (page 34). Main beam. See **Lighting Control** (page 32).
- E Instrument cluster. See **Gauges** (page 42). See **Warning Lamps and Indicators** (page 43).
- F Wiper lever. See **Wipers and Washers** (page 28).
- G Luggage compartment release switch.
- H Air vent. See **Air Vents** (page 47).
- I Window demister.
- J Window demister.
- K Window demister.
- L Window demister.
- M Window demister.
- N Window demister.
- O Window demister.
- P Window demister.
- Q Window demister.
- R Window demister.

At a Glance

- J Driver side storage compartment.
- K Lighting control. See **Lighting Control** (page 32). Front fog lamps. See **Front Fog Lamps** (page 33).
- L Headlamp levelling control. See **Headlamp Levelling** (page 32).
- M Ignition switch. See **Ignition Switch** (page 57).
- N Steering wheel adjustment. See **Adjusting the Steering Wheel** (page 26).
- O Horn.
- P Audio control. See **Audio Control** (page 26).
- Q Climate controls. See **Climate Control** (page 47).
- R Audio unit. See separate handbook.

Engine idle speed after starting

The engine may idle at a higher speed than normal immediately after starting from cold. See **Starting a Petrol Engine** (page 57). See **Starting a Diesel Engine** (page 58).

Warning lamps and indicators



ABS warning lamp



Airbag warning lamp



Brake system warning lamp



Direction indicator



Door open warning lamp



MIL (Malfunction indicator lamp)



Glow plug indicator



Illumination ON indicator



Ignition warning lamp



Low fuel level warning lamp



Main beam indicator



Oil pressure warning lamp



Front fog lamp indicator



Engine check warning lamp



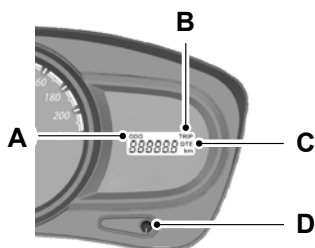
Water in fuel warning lamp



Engine coolant temperature warning lamp

At a Glance

Information display

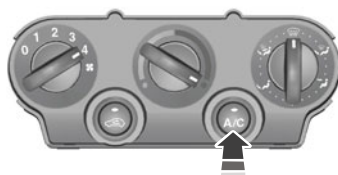


E120230

- A Odometer
- B Tripmeter
- C Distance to empty
- D Reset button

Press the Reset button to scroll through the displays. See **General Information** (page 46).

Defrosting and demisting the windscreen



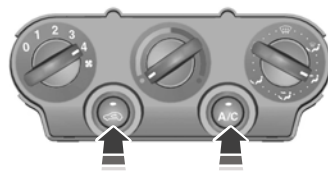
E123452

If necessary use the heated rear window to defrost or demist the rear window. See **Heated Windows** (page 50).



See **Manual Climate Control** (page 48).

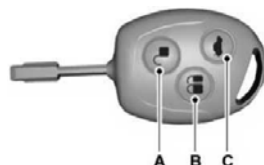
Cooling the interior quickly



E90451

See **Manual Climate Control** (page 48).

Locking and unlocking the doors with the remote control



E122028

- A Unlock
- B Lock
- C Luggage compartment lid unlock

Locking the doors

Press button **B** once.

Unlocking the luggage compartment lid

Press button **C** twice within three seconds.

See **Locking and Unlocking** (page 22).

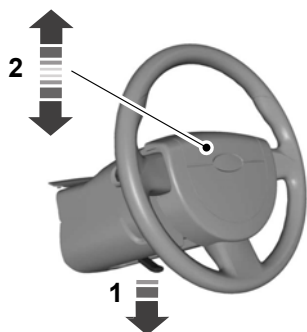
Adjusting the steering wheel

WARNING



Never adjust the steering wheel when the vehicle is moving.

At a Glance



E101516

WARNING



Make sure that you fully engage the locking lever when returning it to its original position.









E95179

See **Adjusting the Steering Wheel** (page 26).

Child Safety

BOOSTER SEATS

WARNINGS

-  Do not install a booster seat or a booster cushion with only the lap strap of the seat belt.
-  Do not install a booster seat or a booster cushion with a seat belt that is slack or twisted.
-  Do not put the seat belt under your child's arm or behind its back.
-  Do not use pillows, books or towels to boost your child's height.
-  Make sure that your children sit in an upright position.
-  Secure children that weigh more than 15 kilograms but are less than 150 centimetres tall in a booster seat or a booster cushion.

Booster seat (Group 2)



E70710

We recommend that you use a booster seat that combines a cushion with a backrest instead of a booster cushion only. The raised seating position will allow you to position the shoulder strap of the adult seat belt over the centre of your child's shoulder and the lap strap tightly across its hips.

Booster cushion (Group 3)



E68924


Child Safety


CHILD SEATS





E102143


WARNINGS


 Secure children that are less than 150 centimetres tall or less than 12 years of age in a suitable, approved child restraint, in the rear seat.

 Original warning according to ECE R94.01: Extreme Hazard! Do not use a rearward facing child restraint on a seat protected by an air bag in front of it!


 Read and follow the manufacturer's instructions when you are fitting a child restraint.

 Do not modify child restraints in any way.

 Do not hold a child on your lap when the vehicle is moving.

 Do not leave children unattended inside your vehicle in a doors closed condition.

WARNINGS

 If your vehicle has been involved in an accident, have the child restraints checked by properly trained Ford approved technicians.

Note: *Mandatory use of child restraints varies from country to country.*

A choice of approved child restraints, which have been specifically tested and approved for your vehicle are available from your Dealer.

Child restraints for different mass groups

Use the correct child restraint as follows:

Baby safety seat



E68918

Secure children that weigh less than 13 kilograms in a rearward facing baby safety seat (Group 0+) in the rear seat.

Child Safety

Child safety seat

Secure children that weigh between 13 and 18 kilograms in a child safety seat (Group 1) in the rear seat.



E68920

CHILD SEAT POSITIONING

Seating positions	Mass group categories				
	0	0+	I	II	III
	Up to 10 kg	Up to 13 kg	9 - 18 kg	15 - 25 kg	22 - 36 kg
Front co-driver seat (without PAB)	UF ¹	UF ¹	UF ¹	UF ¹	UF ¹
Front co-driver seat (with PAB)	X	X	UF ¹	UF ¹	UF ¹
Rear seat (3 point belt)	U	U	U	U	U
Rear seat (lap belt only)	X	X	X	X	X

PAB - Passenger airbag.

X Not suitable for children in this mass group.

U Suitable for universal category child seats approved for use in this mass.

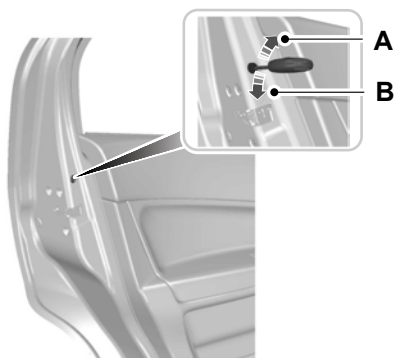
UF Suitable for universal category forward facing child seats approved for use in this mass group. However, we recommend that you secure children in a government approved child restraint, in the rear seat.

CHILD SAFETY LOCKS

WARNING



You cannot open the doors from inside if you have put the child safety locks on.



E102138

A Unlock

B Lock

Turn the key in the rear door rearward to activate the lock. To deactivate the lock, turn the key forward.

Occupant protection

PRINCIPLE OF OPERATION

This Seating position is fitted with an air bag for your protection

⚠ WARNING

- YOU MUST ALWAYS WEAR YOUR SEAT BELT
- CHILDREN MUST ALWAYS BE PROPERLY RESTRAINED
- THE REAR SEAT IS THE SAFEST PLACE FOR THE CHILDREN

- If you are **TOO CLOSE** to an inflating air bag, it could **SERIOUSLY INJURE** you. Move your seat as far back as practical to allow room for air bag inflation.
- **NEVER** install any child restraint (e.g. baby capsule, child seat or booster seat) in the front seat where a passenger air bag is fitted.
- **NEVER** place objects in front of you while you are seated in the seat.
- **NEVER** rest anything on the air bag cover (e.g. feet or dash panel covers).

YOUR AIR BAG SYSTEM DOES NOT REQUIRE REGULAR MAINTENANCE

However if any of the following OCCUR see your Authorised Ford Dealer without delay

- the "air bag" light does not operate briefly when the ignition key is turned ON or,
- the "air bag" light operates while driving or,
- group of 5 beeps are heard

E123935

Airbags

WARNINGS



Do not modify the front of your vehicle in any way. This could adversely affect deployment of the airbags.



Original warning according to ECE R94.01: Extreme Hazard! Do not use a rearward facing child restraint on a seat protected by an airbag in front of it!



Wear a seat belt and keep sufficient distance between yourself and the steering wheel. Only when you use the seat belt properly, can it hold you in a position that allows the airbag to achieve its optimum effect.

WARNINGS



Have repairs to the steering wheel, steering column, seats, airbags and seat belts carried out by properly trained technicians from Ford authorised dealerships.



Keep the areas in front of the airbags free from obstruction. Do not affix anything to or over the airbag covers.



Do not poke sharp objects into areas where airbags are fitted. This could damage and adversely affect deployment of the airbags.



The airbag may only deploy with the ignition switch in the on (II) position.

Occupant protection

WARNINGS



Always keep the areas in front of the airbags free. Never affix anything to or over these areas.



If you are too close to an inflating airbag, it could seriously injure you. Move your seat as far back as practical to allow room for airbag inflation.



Several airbag system components get hot after inflation. Do not touch after inflation.

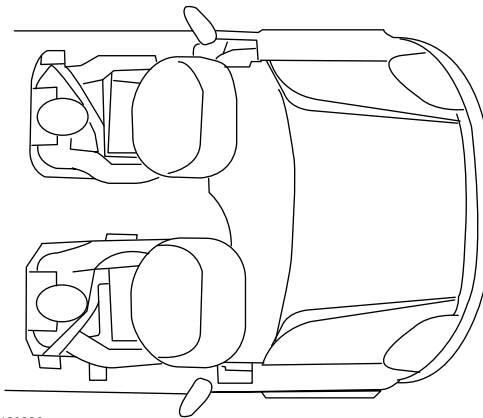


Fitment of certain accessories e.g. bull bars or nudge bars may cause inadvertent or premature deployment of air bags.

Note: You will hear a loud bang and see a cloud of harmless powdery residue if an airbag deploys. This is normal.

Note: Only wipe airbag covers with a damp cloth.

Your vehicle is equipped with an event data recorder which is capable of collecting and storing data during a crash or near crash event. The recorded information may assist in the investigation of such an event. To access this information special equipment must be directly connected to the recording modules. Ford does not access event data recorder information without obtaining consent unless pursuant to a court order or where required by law enforcement, other government authorities or other third parties may seek access to the information independent of Ford.



E123936

The airbag is a supplementary restraint system. It is designed to be used in addition to seat belts to help protect against head and chest injuries in certain moderate to severe frontal collisions.

The airbag system is not visible until it is activated. The air bag system is designed to deploy the driver and passenger front air bags in certain frontal and front angled collisions.


Occupant protection

Because the system senses crash severity, some frontal and side collisions will not inflate the airbags. Front airbags are not designed to inflate in rollover, rear and low speed impacts.

The restraint system comprises:

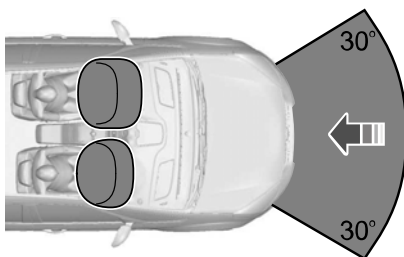
- a driver airbag
- a front passenger airbag
- crash sensors
- an airbag warning lamp
- an electronic control and diagnostic unit.

Driver and front passenger airbags

Your vehicle is equipped with an air bag for the driver, located in the steering wheel and a passenger air bag is located in the instrument panel above the glove compartment. The passenger air bag can be identified by the  mark embedded on the airbag cover.

The seat back must be set correctly for the airbags to be optimally effective. See

Sitting in the Correct Position (page 51). This helps to reduce the risk of injury from sitting too close to an inflating airbag.



The driver and front passenger airbags will deploy during significant frontal collisions or collisions that are up to 30 degrees from the left or the right. The airbags will inflate within a few thousandths of a second and deflate on contact with the occupants, thus cushioning forward face/body movement. During minor frontal collisions, overturns, rear collisions and side collisions, the driver and front passenger airbags will not deploy.

WARNINGS



If the passenger airbag cover shows signs of having been removed, the car should be towed to the nearest Authorised Ford Dealer for repair. Do not attempt to reinstall the cover. If the vehicle must be driven then on no account should there be an occupant in the front passenger seat.



The airbag(s) and energy management retractors will activate only once. Once activated, the airbags and energy management retractors will not function again and must be replaced immediately. The crash sensor must also be replaced. If the airbag(s) are not replaced, the un-repaired area will increase the risk of injury in a collision.

Airbag warning light



E123944


When the ignition switch is turned to position II, the airbag warning light on the instrument panel illuminates for approximately 3 seconds to indicate that the system is functional.


Occupant protection


If the airbag warning light does not illuminate, if it stays on or illuminates intermittently or continuously while driving, it means there is a malfunction. Have the system checked by an Authorised Ford Dealer.


Seat belts


WARNINGS


 Wear a seat belt and keep sufficient distance between yourself and the steering wheel. Only when you use the seat belt properly, it can hold you in a position to achieve its optimum effect.


 The wearing of seat belts is required by law, even when airbags are fitted.

 Never use a seat belt for more than one person.

 Use the correct buckle for each seat belt.

 Do not use a seat belt that is slack or twisted.

 Do not wear thick clothing. The seat belt must fit tightly around your body to achieve its optimum effect.

 Position the shoulder strap of the seat belt over the centre of your shoulder and position the lap strap tightly across your hips.



E123937

The importance of wearing seat belts

Seat belts must be worn by all vehicle occupants to be properly restrained and help reduce the risk of injury in a collision. Wearing a seat belt will:



E123940


- help keep you in the proper position when the airbags inflate,
- reduce the risk of harm in rollover, side or rear impact collisions,
- reduce the risk of harm in frontal collisions that are not severe enough to activate the airbags,
- reduce the risk of being thrown from your vehicle.




E123941

FASTENING THE SEAT BELTS

WARNINGS

 Insert the tongue into the buckle until you hear a distinct click. You have not fastened the seat belt properly if you do not hear a click.

 Do not use a seat belt that is slack or twisted.

Occupant protection



E74124

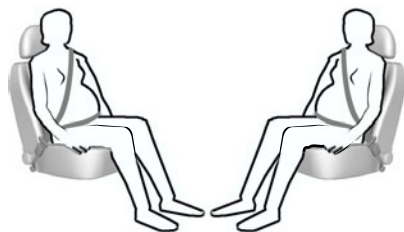


E102129

Pull the belt out steadily. It may lock if you pull it sharply or if the vehicle is on a slope.

Press the red button on the buckle to release the belt. Let it retract completely and smoothly.

USING SEAT BELTS DURING PREGNANCY



E68587

WARNING



Position the seat belt correctly for your safety and that of your unborn child. Do not use only the lap strap or the shoulder strap.

Position the lap strap comfortably across your hips and low beneath your pregnant abdomen. Position the shoulder strap between your breasts, above and to the side of your pregnant abdomen.

Keys and Remote Controls

GENERAL INFORMATION ON RADIO FREQUENCIES

CAUTIONS

⚠ The radio frequency used by your remote control can also be used by other short distance radio transmissions (e.g. amateur radios, medical equipment, wireless headphones, remote controls and alarm systems). If the frequencies are jammed, you will not be able to use your remote control. You can lock and unlock the doors with the key.

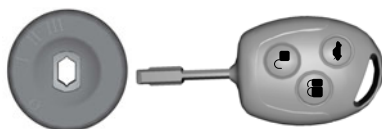
⚠ Check your vehicle is locked before leaving it unattended. This will safeguard against any potential malicious frequency blocking.

Note: You could unlock the doors if you press the buttons on the remote control unintentionally.

The operating range between your remote control and your vehicle varies depending on the environment.

PROGRAMMING THE REMOTE CONTROL

A maximum of four remote controls (Coded Keys) (including the ones supplied with the vehicle) can be programmed.



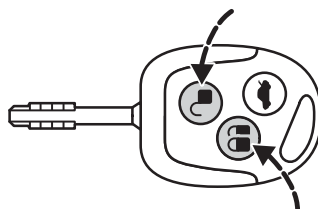
E102144

To programme a new remote control:

- Turn the ignition key to position II four times within six seconds.
- Switch off the ignition. Cluster indicator flashes to indicate that it is now possible to programme a new remote control.
- Press any button on a new remote control. Cluster indicator flashes as confirmation. Repeat this last step for all of your remote controls, including the original.
- Switch the ignition back on or wait for ten seconds without programming another remote control to end remote control programming. Only the remote controls which you have just programmed are now able to lock and unlock your vehicle.

Re-programming the unlocking function

You can change the unlocking function so that pressing the unlock button once deactivates the central locking and unlocks the driver's door. Pressing the unlock button twice within three seconds also unlocks the passengers' doors.



E72190

Keys and Remote Controls

In order to re-programme the function, press and hold the unlock and lock buttons simultaneously for at least four seconds with the ignition switched off. The direction indicators will flash twice to indicate that the unlocking function has been successfully re-programmed.

Pressing and holding both buttons simultaneously for at least four seconds again will change the function back.

CHANGING THE REMOTE CONTROL BATTERY



Make sure that you dispose of old batteries in an environmentally friendly way.

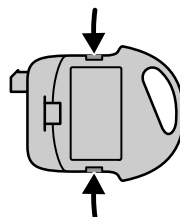
Seek advice from your local authority regarding recycling.

If the range of the transmitter in the key decreases gradually, the battery (type 3V CR 2032) should be replaced.



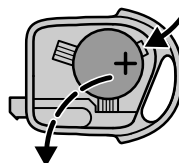
E68726

- Carefully separate the transmitter unit from the key using a flat object (e.g. a screwdriver) at the recess on the back.
- Carefully prise out the battery with the flat object. Fit the new battery between the contacts with the + sign facing downwards. Reassemble the transmitter unit in reverse order.



E68727

- Open the transmitter unit by separating the retaining clips on the sides with the flat object.



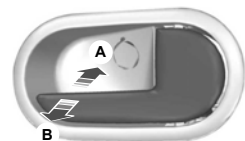
E68729

- Carefully prise out the battery with the flat object. Fit the new battery between the contacts with the + sign facing downwards. Reassemble the transmitter unit in reverse order.

Locks

LOCKING AND UNLOCKING

Manual locking



E122423

- A Push to lock
- B Pull to unlock

You need to lock all the doors individually and lock the driver side door with the key.

Central locking

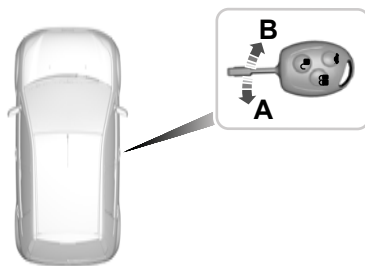
You can only centrally lock the doors if they are all closed. Central locking can only be operated from driver door either by the handle in the bezel or by the remote control.

Locking and unlocking confirmation

The direction indicators will flash once while unlocking the doors using the remote control.

The direction indicators will flash twice while locking the doors using the remote control.

Locking and unlocking the doors with the key and inner handle



E120298

- A Unlock
- B Lock

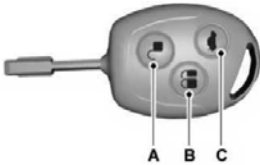


E122423

- A Lock
- B Unlock

Locks

Locking and unlocking the doors with the remote control




E122028

- A Unlock
- B Lock
- C Luggage compartment lid unlock

Locking the doors with the remote control

CAUTION

 Do not put metal accessories/other immobilizer keys with the key bunch. This may affect the engine immobilizer function.

Note: Keep each key separate in order to avoid a starting malfunction.

Remote will not operate at ignition on position.

Press the appropriate button **once**.

Unlocking the luggage compartment lid

Press button **C** twice within three seconds.


Automatic reloading

NOTE: To prevent the vehicle being left unlocked inadvertently, central locking will be reactivated automatically 45 seconds after the unlock button is pressed, if the following occurs during the period.

- No door is opened.

- The luggage compartment is not opened.
- The ignition is not switched on.

WARNING

 If a failure in the vehicle's electrical system, the drivers door can be unlocked with a key, the boot can be still access through the folding rear seat or boot lock (where respective feature fitted).

Drive away locking

When the vehicle reaches a speed greater than 7 Km/h, the central locking is automatically applied.

Note: All the doors to be closed fully for proper functioning of drive away locking.

Ignition off auto unlock

If the ignition is switched off the vehicle will unlock automatically.

Vehicle Search

If the remote Lock button is pressed twice within 0.5 seconds then the vehicle will give few short flashes to easily identify your vehicle amongst a group of vehicle.

Crash sensing door unlock

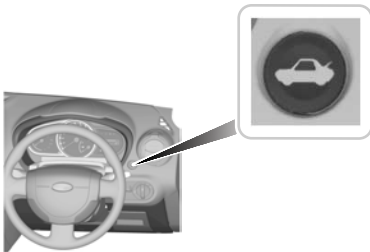
All doors will be automatically unlocked when an impact causes the airbags to deploy and following this the hazard warning flashers will flash.

Luggage compartment

Opening the luggage compartment

The luggage compartment can be opened either by remote or pressing the luggage compartment release switch near the instrument panel.

Locks



E121245

A recessed grip is incorporated inside the luggage compartment lid to facilitate closing.

Using the key.



E121246

To unlock/open, turn the key clockwise.

Closing the luggage compartment

WARNING



Close the luggage compartment properly to prevent it opening while you are driving.



E89132

Engine immobiliser

PRINCIPLE OF OPERATION

The engine immobiliser is a theft protection system that prevents someone from starting the engine with an incorrectly coded key.

CODED KEYS

Note: *Do not shield your keys with metal objects. This may prevent the receiver from recognising your key as a valid one.*

Note: *Have all of your remaining keys erased and recoded if you lose a key. Ask your dealer for further information. Have replacement keys recoded together with your existing keys.*

If you lose a key, you can obtain a replacement from your Ford Dealer. If possible, provide them with the key number from the tag provided with the original keys. You can also obtain additional keys from your Ford Dealer.

ARMING THE ENGINE IMMOBILISER

The engine immobiliser is armed automatically a short time after you have switched the ignition off.

The indicator in the instrument cluster will flash to confirm that the system is operating.

DISARMING THE ENGINE IMMOBILISER

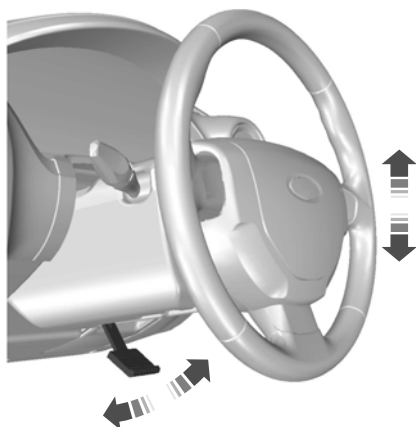
Switching on the ignition disarms the system if the correct code is recognised. The indicator **illuminates** for approximately three seconds and then **extinguishes**.

If the indicator illuminates constantly for one minute or flashes for approximately one minute and then repeatedly at irregular intervals, the system did not recognise the key code or a system fault is present. Remove the key and try again.

If the engine does not start, a system malfunction has occurred. Have the system checked by an expert immediately.

Steering Wheel

ADJUSTING THE STEERING WHEEL



E102147

WARNING



Never adjust the steering wheel when the vehicle is moving.

Release the locking lever to adjust the height of the steering wheel.

Return the lever to its original position to secure the wheel.

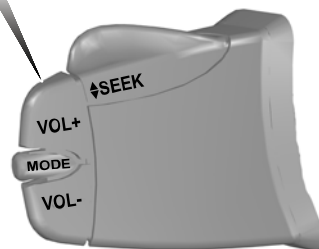
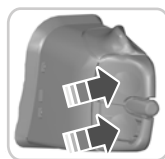
See **Sitting in the Correct Position** (page 51).

AUDIO CONTROL

Select radio, CD or cassette mode on the audio unit.

The following functions can be operated with the remote control:

Volume



E153170

Volume up: Press the **VOL +** button on the back of the remote control.

Volume down: Press the **VOL -** button on the back of the remote control.

Seek



E153171

Move the lever up or down:

Steering Wheel

- In **radio mode**, this will locate the next radio station up or down the frequency band.
- In **CD, MP3, USB and Bluetooth audio mode**, it will select the next or previous track.

Mode



E153172

Briefly press the button on the side:

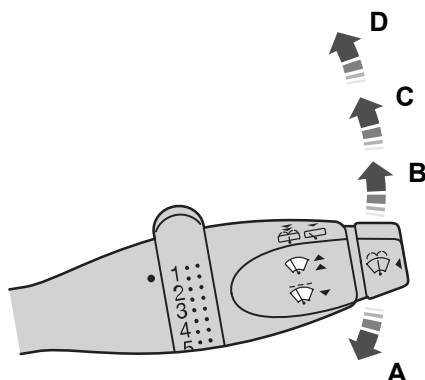
- In **radio mode**, this will locate the next pre-set radio station.
- In **MP3 and USB mode**, this will play first song of next folder.

Press and hold the button on the side:

- In **all modes**, this will change the mode function to AM /FM/CD or MP3/USB/Bluetooth audio/Aux.

Wipers and Washers

WINDSCREEN WIPERS



E124013

- A Single wipe
- B Intermittent wiping
- C Normal wiping
- D High speed wiping

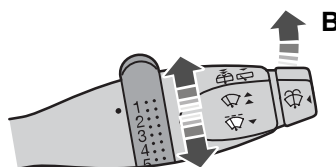
2. Set the wiper switch to intermittent position.
3. Move the wiper switch to off position when the wiper comes to park position.

Note: Wiping delay timing will start from here to until the wiper switch is moved to position **B**.

4. Move the wiper back to position **B** for the required time delay.

Note: The user programmed timer resets, when the wiper switch is moved to low/high speed or when the ignition is switched off.

Variable intermittent

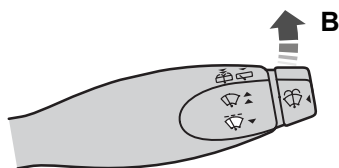


E124014

Select wipe interval with rotary switch: **1** = Short time interval. **6** = Extended time interval.

Intermittent wiping

Fixed intermittent



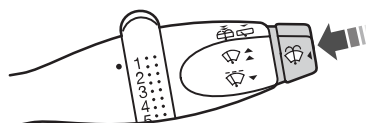
E124015

Select the wiper switch to position **B** for intermittent wiping.

However wiping delay can be programmed as follows.

1. Switch on the ignition.

WINDSCREEN WASHERS



E72174

WARNING



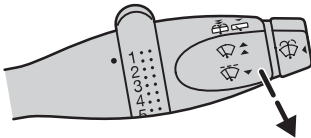
Do not operate the windscreen washer for more than 10 seconds or when the reservoir is empty.

Wipers and Washers

When the button at the end of the lever is pressed the washer will work in conjunction with the wiper operating four times.

Once the wash/wipe cycle is completed, the wipers will pause and then perform one more wipe to clear the screen.

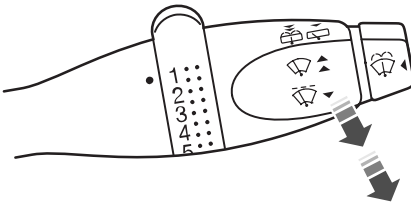
REAR WINDOW WIPER AND WASHERS



E72175

Pull the lever towards the steering wheel.

Washer



E120173

WARNING



Do not operate the washer for more than 10 seconds at a time, and never when the reservoir is empty.

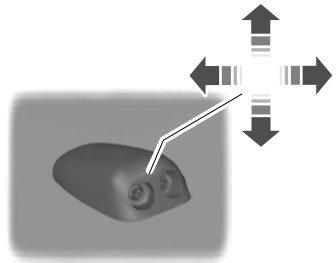
Pull the lever fully towards the steering wheel and hold it to operate the washer.

The washer will operate in conjunction with the wipers.

The washer jet for the rear window is located on the central high mount stop lamp above the rear window.

Note: Avoid dry wiping operation, this will reduce the wiper rubber life.

ADJUSTING THE WINDSCREEN WASHER JETS

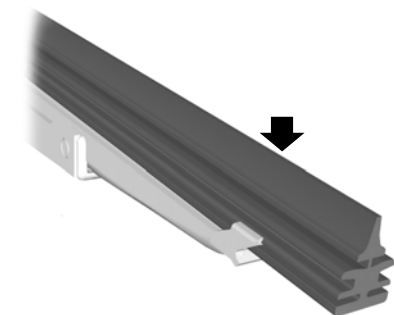


E73425

The eye ball jets can be adjusted precisely using a pin.

Wipers and Washers

CHECKING THE WIPER BLADES



E66644

Run the tip of your fingers over the edge of the blade to check for roughness.

Clean the wiper blade lips with water applied with a soft sponge.

CHANGING THE WIPER BLADES

WARNING

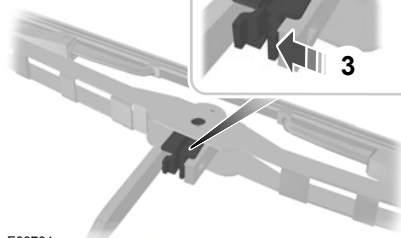
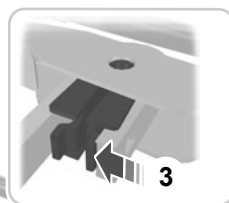


Avoid the contact between wiper arm and windscreen when the wiper arm is placed over windscreen without wiper blade.

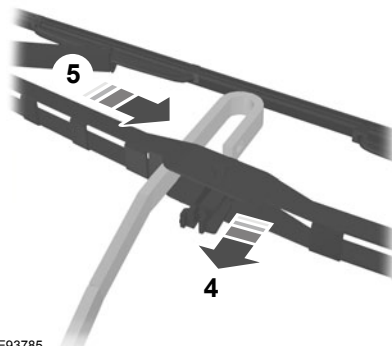
Note: Ensure to keep a thick paper or foam between the wiper arm and windscreen to avoid scratches.



E102139

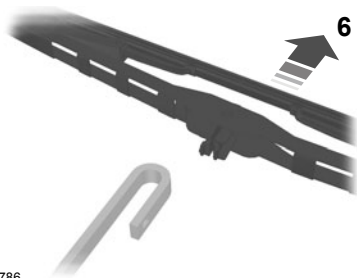


E93784



E93785

Wipers and Washers



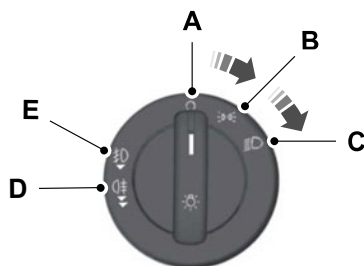
E93786

Install in the reverse order.

Lighting

LIGHTING CONTROL

Lighting control positions



E126635

- A Off
- B Side and tail lamps
- C Headlamps
- D Front fog lamps
- E Rear fog lamps

Note: To remind you to switch off the headlamps, a chime will come on when the driver door is opened with headlamps on.

Welcome lighting

The side repeaters and tail lamps will flash once when you unlock the doors with the remote control. Courtesy lamp comes on if the lamp control is in door mode.

Main/dipped beam



E102128

Pull the lever fully towards the steering wheel to switch between main and dipped beam.

Headlamp flasher



E102128

Pull the lever slightly towards the steering wheel.

HEADLAMP LEVELLING



E102133

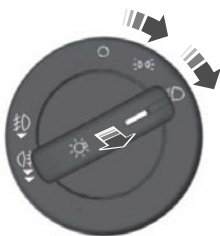
Lighting

You can adjust the level of the headlamp beams according to the vehicle load.

Recommended headlamp levelling switch positions

Load		Load in luggage compartment	Control position
Front seats	Rear seats		
1	-	-	0
1-2	-	-	0
1-2	3	-	1.0
1-2	3	Max	1.5
1	-	Max	3.0

FRONT FOG LAMPS



E126656

Switch on the headlamps and pull out the control switch one position.

The front fog lamps should be used only when visibility is considerably restricted by fog, snow or rain.

The indicator light in the instrument cluster will illuminate, when the front fog lamps are in use.

HAZARD WARNING FLASHERS

For item location: See **At a Glance** (page 7).



E124503

Use only in an emergency to warn other traffic of vehicle breakdown or approaching danger. Press the switch to turn on or off.

You can also operate the hazard warning flashers when the ignition is off.

Note: *The hazard warning flashers flash during emergency braking.*

DIRECTION INDICATORS



E102191

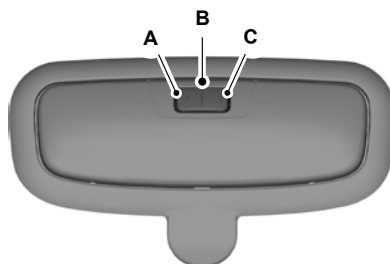
Move the lever up/down to activate right/left direction indicators respectively.

During lane changing flick the lever up or down and the direction indicators will flash three times.

Sudden increase in the rate of flashing warns a failed indicator bulb.

INTERIOR LAMPS

Courtesy lamp



E120292

- A Off
- B Door contact
- C On

If you set the switch to position **A**, the courtesy lamp will be off irrespective of the doors being opened or closed.

If you set the switch to position **B** the courtesy lamp turns on during the following conditions.

	Base variant	Mid variant	High variant
Any of the 4 door open	Does not illuminate	Illuminates ¹	Illuminates ¹
Luggage compartment open		Does not illuminate	Illuminates

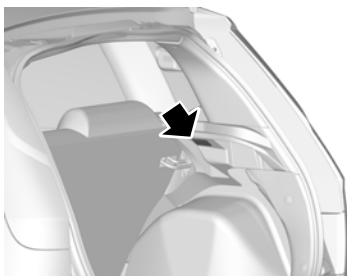
¹ - The illumination will have theatre dimming effect.

If you set the switch to position **C**, the courtesy lamp will come on irrespective of the door condition and ignition switch position. It will go off automatically after a short time to prevent the vehicle battery from discharging. To switch it back on, switch on the ignition for a short time.

Lighting

Luggage compartment lamp

The luggage compartment lamp turns on during the following conditions.



E120328

	Base variant	Mid variant	High variant
Any of the 4 door open	No Luggage compartment lamp fitted	No Luggage compartment lamp fitted	Illuminates
Luggage compartment open			Illuminates

CHANGING A BULB

WARNINGS



Switch the lights and the ignition off.



Let the bulb cool down before removing it.

CAUTIONS



Do not touch the glass of the bulb.



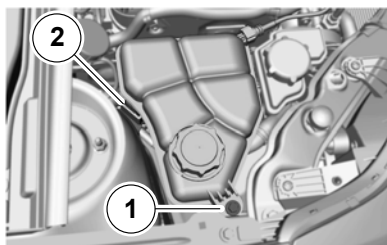
Only fit bulbs of the correct specification. See **Bulb Specification Chart** (page 38).

Note: The following instructions describe how to remove the bulbs. Fitting is the reverse order unless otherwise stated.

Headlamp main and dipped beam

Note: To remove the right hand side headlamp bulb, detach the coolant reservoir.

Detach the coolant reservoir



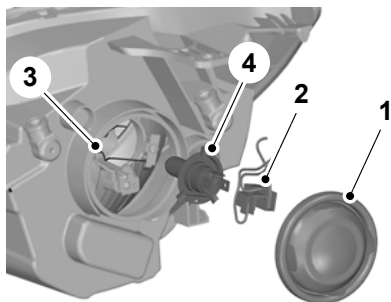
E125296

1. Remove the bolt.
2. Pull the container from the bracket.

Headlamp bulb

Lighting

1. Remove the headlamp cover.

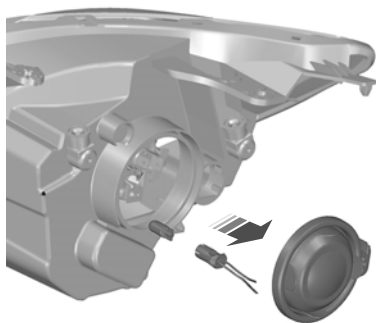


E154463

2. Disconnect the electrical connector.
3. Release the clip.
4. Remove the bulb.

Side lamps

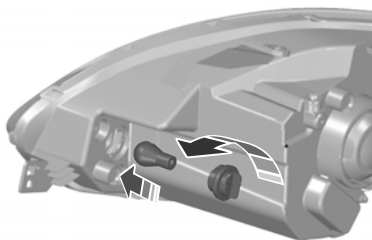
1. Remove the headlamp cover. See headlamp bulb removal.



E154464

2. Carefully prise out the bulb holder.
3. Remove the bulb.

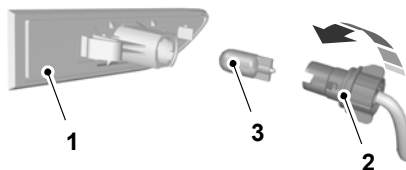
Front direction indicators



E154465

1. Turn the bulb holder anticlockwise and remove it.
2. Gently press the bulb into the bulb holder, turn it anticlockwise and remove it.

Side repeaters



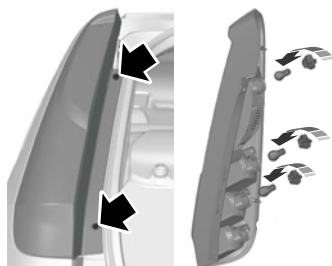
E120218

1. Carefully prise out the side repeater assembly.
2. Turn the bulb holder anticlockwise and pull it out.
3. Remove the bulb.

Rear lamps

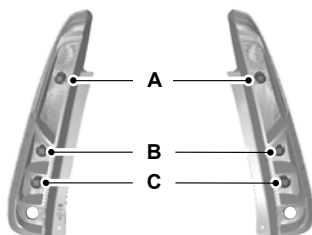
1. Open the tailgate.

Lighting



E154483

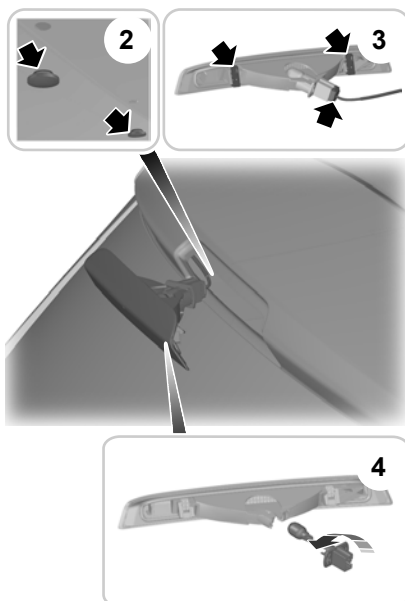
2. Unscrew the screws and remove the rear lamp assembly.
3. Gently press the bulbs into the bulb holder, turn them anticlockwise and remove them.



E154484

- A Parking/Brake bulb
- B Turn signal bulb
- C Reverse lamp bulb

Central high mounted stop lamp

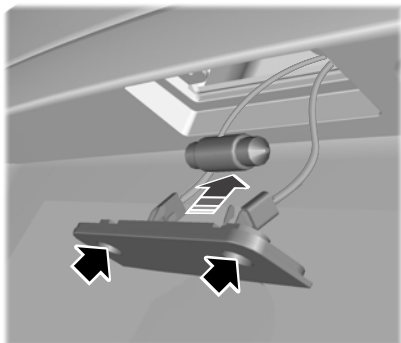


E154784

1. Open the tailgate.
2. Remove the rubber grommet.
3. Release the clips using a flat-bladed screwdriver, remove the lamp and disconnect the connector.
4. Unclip the bulb holder and remove the bulb.

Lighting

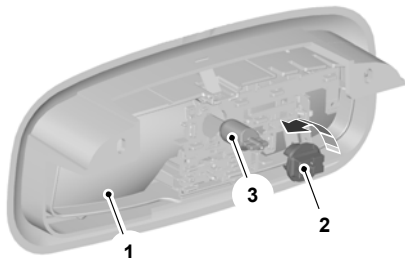
Number plate lamp



E90601

1. Loosen the screws and remove the lamp.
2. Remove the bulb.

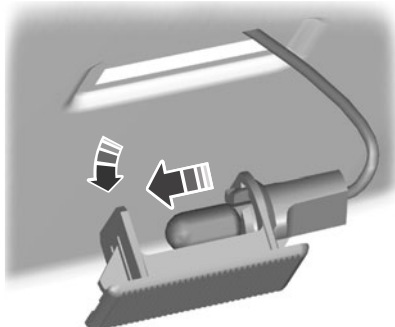
Courtesy lamp



E120231

1. Carefully prise out the lamp.
2. Turn the bulb holder anticlockwise and remove it.
3. Remove the bulb.

Luggage compartment lamp



E72784

1. Carefully prise out the lamp.
2. Remove the bulb.

BULB SPECIFICATION CHART

Bulb	Specification	Rating (watt)
Front direction indicator	PY21W	21
Side lamp	P21/5W	5
Headlamp	H4	55/60

Lighting

Bulb	Specification	Rating (watt)
Side repeater	WYW5	5
Front fog lamp	H11	55
Brake and parking lamp (rear)	P21/5W	5
Rear direction indicator	P21W	21
Reversing lamp and rear fog lamp	P21W	21
Central high mounted stop lamp	W16W	16
Number plate lamp	CW5	5
Courtesy lamp	W6W	6
Luggage compartment lamp	W6W	5

Windows and Mirrors

POWER WINDOWS

WARNING



Do not operate the electric windows unless they are free from obstruction.

Note: If you operate the switches often during a short period of time, the system might become inoperable for a certain time to prevent damage due to overheating.

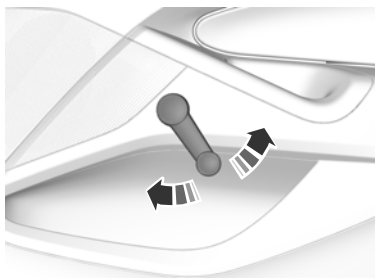
The power windows can be operated only when the ignition is switched on.

The front power window can be operated by the switches located on either of the door trims (driver door and front passenger door). To lower or raise the window, press or pull the power window switch respectively.



E120219

Manual windows



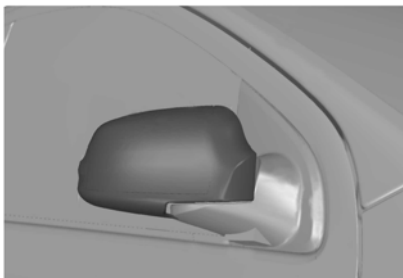
E120310

To raise/lower the window rotate the handle.

Note: The rear window cannot be fully lowered.

EXTERIOR MIRRORS

Folding mirrors



E102162

You can fold back your exterior mirror in narrow spaces or when the vehicle is parked to avoid accidental damage to the mirrors.

Make sure that you fully engage the mirror in its support when returning it to its original position.

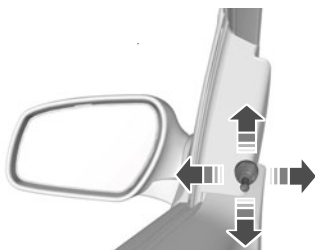
Windows and Mirrors

WARNING



Do not overestimate the distance of the objects that you see in the exterior mirror. Objects seen in the mirror will appear smaller and further away than they actually are.

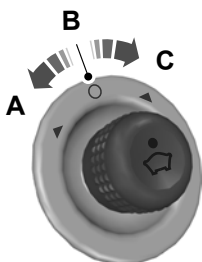
Manual Exterior Mirrors



E123951

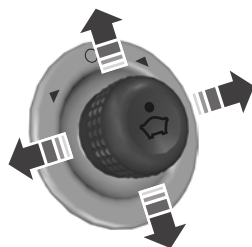
Both door mirrors are adjustable from inside the vehicle.

ELECTRIC EXTERIOR MIRRORS



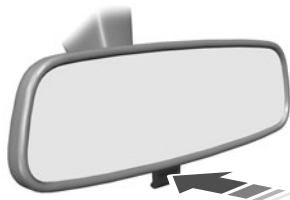
E71280

- A Left-hand mirror
- B Off
- C Right-hand mirror



E71281

INTERIOR MIRROR



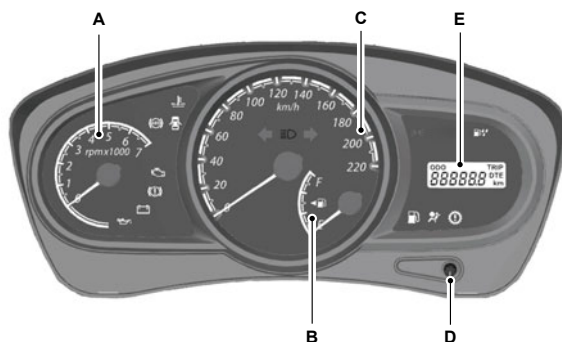
E71272

Dip the mirror to reduce glare when driving at night.

Instrument Cluster

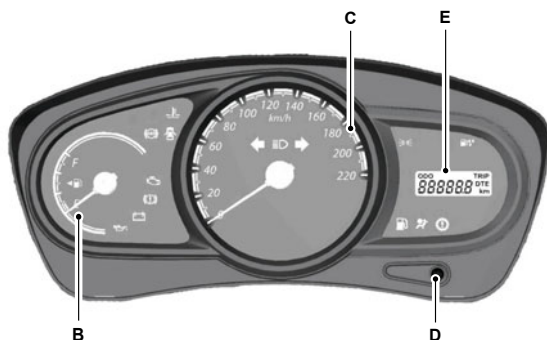
GAUGES

Type A



E120228

Type B



E120229

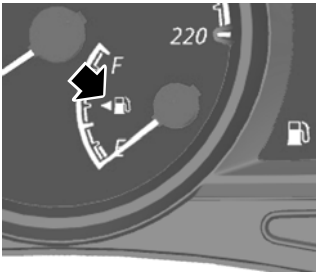
- A Tachometer
- B Fuel gauge
- C Speedometer
- D Reset button
- E Information display

Instrument Cluster

Theater dimming

The instrument cluster illuminates gradually with a theater dimming effect when the side lamps are switched on.

Fuel gauge



E121144

CAUTION



Check the fuel level prior starting the journey.

The arrow adjacent to the fuel pump symbol tells you on which side of your vehicle the fuel filler cap is located.

The low fuel level warning light illuminates at approximately 80 kms before the tank is empty and audible chimes will be heard to alert you at 80 kms, 40 kms, 20 kms and at empty respectively. Refuel as soon as possible.

Tachometer

Indicates the current engine speed.

Speedometer

Indicates the current vehicle speed.

WARNING LAMPS AND INDICATORS

The following warning lamps and indicators will come on briefly when you switch the ignition on to confirm that the system is operational:

- Brake warning lamp
- Door open warning lamp
- Engine coolant temperature warning lamp
- ABS warning lamp
- Low fuel warning lamp
- Airbag warning lamp
- PATS
- Engine check warning lamp
- Water in fuel warning lamp
- MIL (malfunction indicator warning lamp)

If a warning or indicator lamp does not illuminate when the ignition is switched on, it indicates a malfunction. Have the system checked as soon as possible.

ABS warning lamp



If ABS warning lamp illuminates (with audible chimes) when you are driving, this indicates a malfunction. You will continue to have normal braking (without ABS) but have this checked as soon as possible.

Airbag warning lamp



If the airbag warning lamp illuminates when you are driving, this indicates a malfunction. Have this checked as soon as possible.

Instrument Cluster

Brake system warning lamp

WARNING



Reduce your speed gradually. Use your brakes with great care. Do not step on the brake pedal abruptly.



The brake system warning lamp illuminates (with audible chimes) when:

- the parking brake is engaged.
- low brake fluid.
- EBD (Electronic brake force distribution) failure in ABS equipped vehicles.

The brake system warning lamp will stay on until you release the parking brake. If it illuminates when you are driving, this indicates a malfunction in one of the brake circuits. Check the brake fluid level. See **Brake and Clutch Fluid Check** (page 83).

WARNING



If the brake system warning lamp comes on with the ABS warning lamp, this indicates a malfunction.

Stop your vehicle as soon as it is safe to do so and have this checked before continuing your journey.

Door open warning lamp



The door open warning lamp illuminates (with audible chimes) if a door or the tailgate is open, only when engine is running.

MIL



If the malfunction indicator warning lamp illuminates when the engine is running, this indicates a malfunction. If it flashes when you are driving, reduce the speed of your vehicle immediately. If it continues to flash, avoid heavy acceleration or deceleration. The engine will continue to run but it will have limited power. Have this checked immediately.

Ignition warning lamp



If the ignition warning lamp illuminates (with audible chimes) when you are driving, this indicates a malfunction. Switch off all unnecessary electrical equipment and have this checked immediately.

Low fuel level warning lamp



If the low fuel level warning lamp illuminates (with audible chimes), refuel as soon as possible. See **Gauges** (page 42).

Oil pressure warning lamp

CAUTION



Do not resume your journey if the oil pressure warning lamp comes on despite the oil level being correct. Have this checked immediately.



If the oil pressure warning lamp illuminates (with audible chimes) when you are driving, this indicates a malfunction. Stop your vehicle as soon as it is safe to do so and switch the engine off. Check the engine oil level. See **Engine Oil Check** (page 81).

Instrument Cluster

Engine check warning lamp



If the engine check warning lamp illuminates when the engine is running, this indicates a malfunction. The engine will continue to run but it will have limited power. Have this checked as soon as possible.

Front fog lamp indicator



It will illuminate when you switch the front fog lamps on.

Water in fuel warning lamp (vehicles with diesel engine)



If the water in fuel warning lamp illuminates whilst driving immediately see an Authorised Ford Dealer to have the water drained from the fuel filter.

CAUTION



Failure to do so could damage the vehicle's fuel injection system causing engine failure.

Note: Such failures are not covered under warranty repair.

Engine coolant temperature warning lamp



If it stays on after starting or illuminates (with audible chimes) when driving, this indicates a malfunction. Stop your vehicle as soon as it is safe to do so and switch the engine off. Check the coolant level. See **Engine Coolant Check** (page 83).

CAUTIONS



Do not resume your journey if it illuminates despite the level being correct. Have the system checked by a properly trained technician immediately.

CAUTIONS



Do not restart the engine until the cause of overheating has been resolved.

Glow plug indicator



See **Starting a Diesel Engine** (page 58).

Main beam indicator



The main beam indicator illuminates when you switch the headlamp main beam on. It will flash when you use the headlamp flasher.

Illumination ON indicator



The illumination on indicator illuminates when the side lamps are switched on.

Direction indicator



The direction indicator will flash when you use the direction indicators. A sudden increase in the rate of flashing warns of a failed bulb.

Information Displays

GENERAL INFORMATION

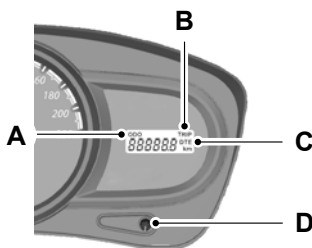
WARNING



Do not operate the information display controls when the vehicle is moving. The driver should at all times be alert and focus his attention on the road ahead only.

Note: The information display will remain on for several minutes after you switch off the ignition.

Information display



E120230

- A Odometer
- B Tripmeter
- C Distance to empty
- D Reset button

Press the reset button to scroll through the displays.

Note: The information display illuminates when the driver door is opened.

Display definitions

Tripmeter

Note: The maximum value for tripmeter is 9999.9kms and after that it automatically resets and starts from zero.

The tripmeter can register the mileage of individual journeys.

Distance to empty

Indicates the approximate distance that your vehicle will travel on the fuel in the fuel tank.

Distance to empty display will stay on for approximately 5 seconds when the ignition is switched on and then cluster will go back to the pre-set mode.

Odometer

Note: The maximum value for odometer measurement is 999,999 kms after that it automatically resets and starts from zero.

Registers the total mileage of the vehicle.

Reset button

A short press toggles the display between odometer/trip/distance to empty.

A long press of more than two seconds resets the trip to zero.

Climate Control

PRINCIPLE OF OPERATION

Outside air

In this mode the climate control system utilizes outside air.


Cowl filter and wire mesh filter

These filters remove the dust that is brought in from the outside air through the cooling and heating system, when the blower is operated.

Have your dealer replace/clean the filters as mentioned in the Periodical maintenance schedule.

Recirculated air

CAUTION

 Prolonged use of recirculated air may cause the windows to mist up. If the windows mist up, follow the settings for defrosting and demisting the windscreen.

The air currently in the passenger compartment will be recirculated. Outside air will not enter the vehicle.

Ensure maximum utilization of the recirculation mode to avoid dust entering into the passenger compartment and bad smell entering from outside.

Heating

The purpose of heating is to heat the interior compartment in cold weather conditions.

Heating performance depends on the temperature of the engine coolant.

Air conditioning

The purpose of air conditioning is to cool the interior compartment.

Air is directed through the evaporator where it is cooled. Humidity is extracted from the air to help keep the windows free of mist. The resulting condensation is directed to the outside of the vehicle and it is therefore normal if you see a small pool of water under your vehicle.

If you use the air conditioning, the fuel consumption of your vehicle will be higher.

Note: *The air conditioning operates only when the temperature is above 4°C (39°F).*

General information on controlling the interior climate

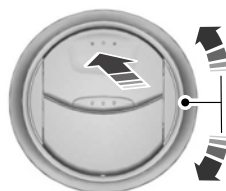
Warming the interior

Direct the air towards your feet. In cold or humid weather conditions, direct some of the air towards the windscreen and the door windows.

Cooling the interior

Direct the air towards your face.

AIR VENTS

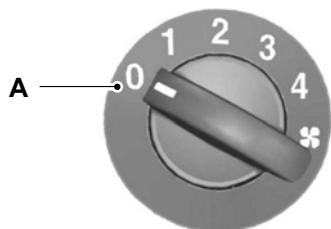


E71942

Climate Control

MANUAL CLIMATE CONTROL

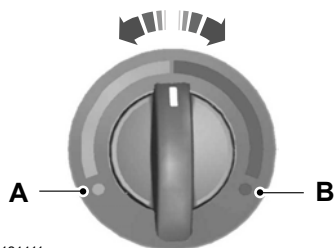
Blower



E124410

A Off position

Temperature control

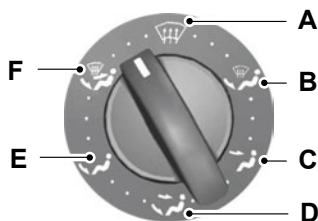


E124411

A Cold side - Blue in colour

B Warm side - Red in colour

Air distribution control



E124416

A Windscreen

B Footwell and windscreen

C Face level

D Face level and footwell

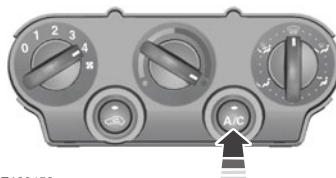
E Footwell

F Face level, windscreen and footwell

You can set the air distribution control to any position between the symbols.

A small amount of air is always directed towards the windscreen.

Defrosting and demisting the windscreen



E123452

Steps to be followed:

1. Set air distribution control to windscreen.
2. Switch off the recirculation mode.
3. Set the temperature control knob to maximum hot position.

Climate Control

4. Set the blower to maximum speed.
5. Switch on the A/C.

If necessary, switch the heated windows on in the instrument panel. See **Heated Windows** (page 50).



Ventilation

There are two types of ventilation.

Normal ventilation

Use outside/fresh air mode. Air will flow from outside through the air vents during driving with the blower in off position. The air distribution control mode can be at any desired position.

Forced ventilation

In this type of ventilation the blower can be positioned at any speed and the rest are same as normal ventilation.

Switching the air conditioning on and off



E124402

Press the button, to switch on/off the A/C.

If you turn the blower off, the air conditioning will turn off. When you turn the blower on again, the air conditioning will come on automatically (if the A/C switch is in on position).

Switching the recirculated air on and off



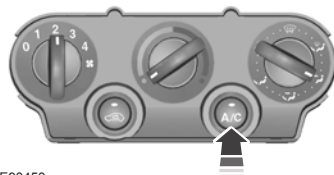
E124407

Press the recirculated air button to switch on/off.

To use the outside/fresh air switch off the recirculation mode.

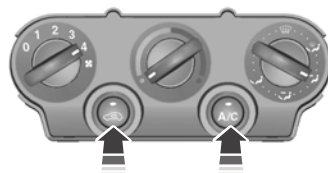
The last setting will be kept in memory, press the recirculated air button to change over to the other mode.

Cooling with outside air



E90450

Cooling the interior quickly



E90451

Steps to be followed:

1. Switch on the blower to maximum speed.
2. Open the windows for 2-3 minutes to allow the inside hot air to go out.
3. Switch on the A/C and recirculation mode.

Climate Control

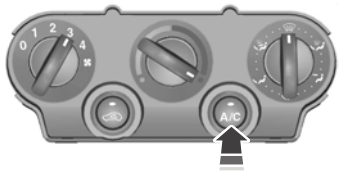
4. Set the temperature control knob to maximum cold position.
5. Close the windows and set the blower to 2nd speed or to your convenience.

Heating the interior quickly



E90449

Reducing interior air humidity



E90452

HEATED WINDOWS

Use the heated rear window to defrost or demist the rear window.



E124041

The heating of rear window will function only when the ignition Key is in run position or ON position. Also this has a timer to auto cut-off the heating of rear window operation.

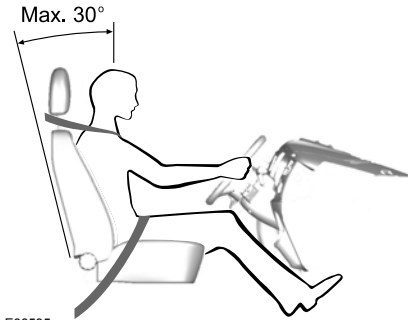
The heated rear window switch is located in the instrument panel.



E124040

Seats

SITTING IN THE CORRECT POSITION



E68595

WARNINGS



Do not adjust the seats when the vehicle is moving.



Only when you use the seat belt properly, can it hold you in a position that allows the airbag to achieve its optimum effect.

When you use them properly, the seat, head restraint, seat belt and airbags will provide optimum protection in the event of a collision. We recommend that you:

- sit in an upright position with the base of your spine as far back as possible.
- do not recline the seatback more than 30 degrees.
- adjust the head restraint so that the top of it is level with the top of your head and as far forwards as possible, remaining comfortable.
- keep sufficient distance between yourself and the steering wheel. We recommend a minimum of 250 millimetres (10 inches) between your breastbone and the airbag cover.
- hold the steering wheel with your arms slightly bent.

- bend your legs slightly so that you can press the pedals fully.
- position the shoulder strap of the seat belt over the centre of your shoulder and position the lap strap tightly across your hips.

Make sure that your driving position is comfortable and that you can maintain full control of your vehicle.

MANUAL SEATS

Moving the seats backwards and forwards



E102370

- 1 Raise the lever to unlock the seat from track
- 2 Seat forward and rearward movement

Seats

WARNING



Rock the seat backwards and forwards after releasing the lever to make sure that it is fully engaged in its catch.

Adjusting the height of the driver's seat

CAUTION



Do not perform seat cushion height adjustment while driving.



E102371

Pull the lever upward to raise the driver seat cushion.

Push the lever downward to lower the driver seat cushion

Adjusting the angle of the seatback



E102372

To adjust the front seatback, lift the handle and hold in the fully up position.

Adjust the seatback to the required back angle then release the adjustment handle. Slight rocking of the seatback may be required to ensure engagement.

The handle will return to the downward position when locked.

Seats

HEAD RESTRAINTS



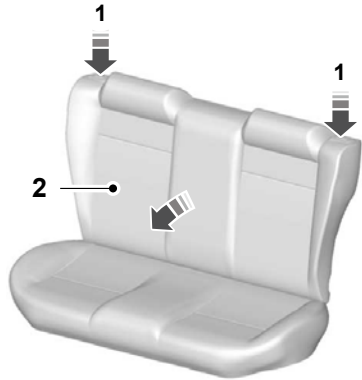
E75767

Adjusting the head restraint

Adjust the head restraint so that the top of it is level with the top of your head.

Removing the head restraint

Press the locking buttons and remove the head restraint.



E123947

1. Push the unlock levers.
2. Push the seatback forwards.

Creating a level load floor

WARNING



Make sure the red indicator is not showing when you engage the seat in the catches.

REAR SEATS

WARNING



Make sure that the seats and the seatbacks are secured and fully engaged in their catches.

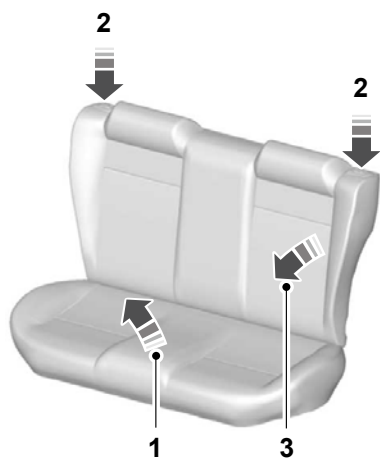
Folding the seatbacks down

WARNING



When folding the seatbacks down, take care not to get your fingers caught between the seatback and seat frame.

Seats



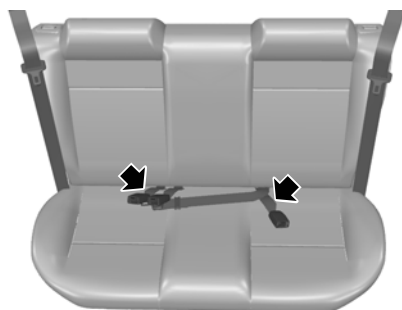
E123948

1. Insert your fingers between the seat cushion and seatback and fold the seat cushion forwards.
2. Push the unlock levers.
3. Push the seatback forwards.

WARNING



When folding the seatbacks up, make sure that the belts are visible to an occupant and not caught behind the seat.



E123949

Convenience features

SUN VISORS




E66493

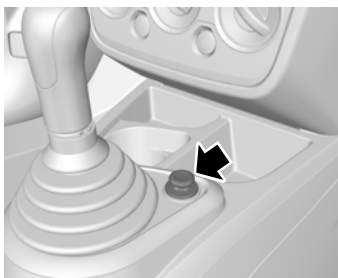
The sun visors can be released from the retention clips and swivelled towards the side window. The sun visor on the front passenger side also has a mirror in it.

AUXILIARY POWER POINTS

CAUTION

 If you use the socket when the engine is not running, the battery may discharge.

The power socket can be used to power 12 volt electrical appliances having a maximum current rating of 10 amperes.



E120275

When connecting to appliances, use only specified connectors from the Ford Accessory range or connectors suitable for use with SAE standard sockets.

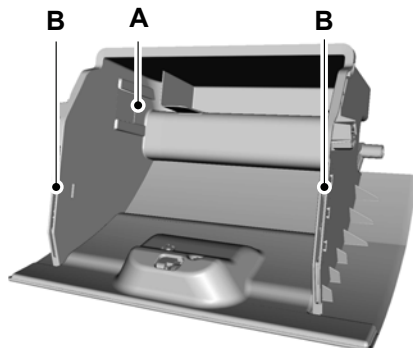
Audio jack

Audio jack is provided in the audio panel. It is used for connecting MP3 players, iPod's, etc, to the audio system.



E122031

GLOVE BOX



E102199

- A Card holder
- B Coin holders

Convenience features

Note: *Do not store heavy and bulky items in the glove box as it may lead to failure of the glove box securing lock.*

USB PORT

The USB port is located inside the glove box.

Starting and Stopping the Engine

GENERAL INFORMATION

General points on starting

If the battery has been disconnected the vehicle may exhibit some unusual driving characteristics for approx. 8 kilometres (5 miles) after reconnecting the battery.

This is because the engine management system must realign itself with the engine. Any unusual driving characteristics during this period may be disregarded.

The starter should not be operated for longer than 10 seconds during each start cycle. Release the ignition key as soon as the engine has started. If the engine has not started, return the ignition key to position **O** and repeat the starting procedure.

If the engine does not start, See **Fuel Cut-Off Switch** (page 68).

Starting the engine by towing or pushing

WARNING



To prevent damage you must not push or tow start your vehicle. Use booster cables and a booster battery.

See **Jump-Starting the Vehicle** (page 90).

IGNITION SWITCH

Ignition switch positions

Position O

WARNING



Never return the key to the O position when the vehicle is in motion.

Ignition off. When the key is removed from the ignition switch, the steering column lock will be activated as soon as the steering wheel is turned.

Position I

Steering unlocked. Ignition and all main electrical circuits are disabled. The ignition key should not be left in this position for too long to avoid discharging the battery.

Position II

Ignition switched on, all electrical circuits operational. Warning and indicator lamps illuminate. This is the key position when driving, and must also be selected when being towed.

Position III

Starter motor activated. Release the key as soon as the engine starts.

STARTING A PETROL ENGINE

Note: You can only operate the starter for a maximum of 10 seconds at a time.

Cold or hot engine

All vehicles

CAUTION



When the temperature is below -10°C, switch the ignition on for at least one second before starting the engine.

This will make sure that the maximum fuel pressure is established for starting the engine.

Note: Do not touch the accelerator pedal.

1. Fully depress the clutch pedal.
2. Start the engine.

Starting and Stopping the Engine

If the engine does not start within 10 seconds, wait for a short period and try again.

If the engine does not start after **three** attempts, wait 10 seconds and follow the **Flooded engine** procedure.

If you have difficulty starting the engine when the temperature is below -10°C , press the accelerator pedal between $\frac{1}{4}$ to $\frac{1}{2}$ of its travel and try again.

Flooded engine

1. Fully depress the clutch pedal.
2. Fully depress the accelerator pedal and hold it there.
3. Start the engine.

If the engine does not start, repeat the **Cold or hot engine** procedure.

Engine idle speed after starting

The speed at which the engine idles immediately after starting will vary depending on the engine temperature.

If the engine is cold then the idle speed will automatically be increased.

The idle speed will slowly decrease to the normal level as the engine warms up.

STARTING A DIESEL ENGINE

Cold or hot engine

Note: When the temperature is below -10°C , you may need to crank the engine for up to 10 seconds. To aid ease of cranking, turn the ignition key to position II for at least couple of seconds before starting the engine. This ensures that maximum fuel pressure is established.

Note: Continue cranking the engine until it starts.

Note: You can only operate the starter for a maximum of 10 seconds at a time.



Switch the ignition on and wait until the glow plug indicator goes off.

Note: Do not touch the accelerator pedal.

1. Fully depress the clutch pedal.
2. Start the engine.
3. Repeat this exercise for 3 to 4 times until the engine cranks properly.

Note: If starting difficulty is experienced at temperatures below -10°C , depress the accelerator pedal $\frac{1}{4}$ to $\frac{1}{2}$ of its travel to assist starting. This should be done only, if the engine fails to start after several attempts of cranking as given in the above steps.

Flooded Engine

Note: Do not depress the accelerator pedal fully.

1. Depress the clutch pedal fully.
2. Slowly, depress the accelerator fully, hold it in this position and start the engine.
3. If the engine does not start repeat this exercise for 3 to 4 times.

SWITCHING OFF THE ENGINE

Vehicles with a turbocharger

CAUTION




Do not switch the engine off when it is running at high speed. If you do, the turbocharger will continue running after the engine oil pressure has dropped to zero. This will lead to premature turbocharger bearing wear.


Release the accelerator pedal. Wait until the engine has reached idle speed and then switch it off.

Fuel and Refuelling

SAFETY PRECAUTIONS


WARNINGS

 Stop refuelling after the fuel nozzle stops the second time. Additional fuel will fill the expansion space in the fuel tank which could lead to fuel overflowing. Fuel spillage could be hazardous to other road users.

 Do not use any kind of flames or heat near the fuel system. The fuel system is under pressure. There is a risk of injury if the fuel system is leaking.






CATALYTIC CONVERTER

WARNING

 Do not park or idle your vehicle over dry leaves, dry grass or other combustible materials. The exhaust will radiate a considerable amount of heat during use, and after you have switched the engine off. This is a potential fire hazard.

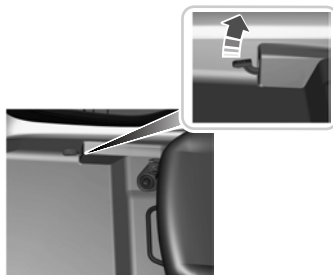
Driving with a catalytic converter

CAUTIONS

-  Avoid running out of fuel.
-  Do not crank the engine for long periods.
-  Do not run the engine when a spark plug lead is disconnected.
-  Do not push-start or tow-start your vehicle. Use booster cables. See **Jump-Starting the Vehicle** (page 90).
-  Do not switch the ignition off when driving.

FUEL FILLER FLAP

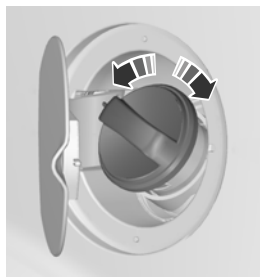
Pull the release lever located in the floor to the side of front driver seat for opening the fuel filler flap.



E120174

Turn the cap anti-clockwise to remove. When the filler cap is removed, a hissing noise may be heard. This is normal and should be disregarded.

To close, turn the cap clockwise until it engages fully.




E120197

Fuel and Refuelling

REFUELLING


CAUTION

 Do not attempt to start the engine if you have filled the fuel tank with the incorrect fuel. This could damage the engine. Have the system checked by a properly trained technician immediately.

FUEL QUALITY - PETROL

Note: Add 1 ml of IFTEX System G with every litre of Gasoline (Petrol). It is available at all Ford authorised dealerships.

CAUTION


 Do not use leaded petrol or petrol with additives containing other metallic compounds (e.g. manganese-based). They could damage the emission system.

Use **minimum 91 octane unleaded** petrol that meets the specification defined by **EN 228**, or equivalent.


FUEL QUALITY - DIESEL

Note: We recommend that you use only high quality fuel without additives or other engine treatments.

WARNING

 Do not mix diesel with oil, petrol or other liquids. This could cause a chemical reaction.

CAUTION

 Do not add kerosene, paraffin or petrol to diesel. This could cause damage to the fuel system.

Use diesel that meets the specification defined by **EN 590**, or equivalent.

You can use diesel that contains up to 5% RME (bio diesel).

Prolonged use of supplemental additives to prevent fuel waxing is not recommended.

FUEL CONSUMPTION

Length of journey/engine temperature

Frequent cold starts and short distance driving leads to considerably increased fuel usage.

Traffic and road conditions

Slow moving traffic, uphill driving, frequent sharp bends and rough roads all have an adverse effect on fuel consumption.

Erratic driving habits

Anticipate hazards ahead and keep a safe distance from the vehicle in front.

This not only reduces fuel consumption but also the noise level.

If you have a prolonged wait at a railway crossing or at traffic lights in built-up areas, it is advisable to switch off the engine during this period.

Vehicle load conditions

Driving in a fully laden condition will result in high fuel consumption.

Vehicle condition

Low tyre pressure or inadequate engine or vehicle maintenance will also result in higher fuel consumption.

Transmission

MANUAL TRANSMISSION

WARNINGS

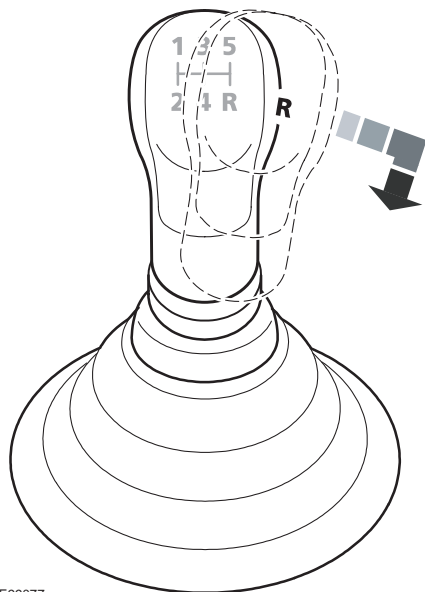


Engage reverse gear only when the vehicle is stationary.



Do not apply any undue lateral force to the gear lever when changing from 5th to 4th gear as this could lead to the inadvertent selection of 2nd gear.

Reverse gear



E99077

Note: The reverse gear should be engaged only when the vehicle is stationary.

To avoid shifting noises when engaging the reverse gear, wait approximately three seconds with the clutch depressed when the vehicle is stationary.

To select the reverse gear, shift the lever into the neutral position and then press the lever fully to the right against a spring pressure, before pulling rearwards.

Driving speed and gear selection

1.2L Petrol

Gear	Speed range	Engine RPM range
1	0-15	800-2000
2	15-30	1100-2250
3	30-45	1500-2250
4	45-60	1700-2250
5	>60	>1750

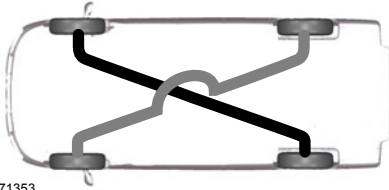
1.4L Diesel

Gear	Speed range	Engine RPM range
1	0-15	750-1750
2	15-30	1000-2000
3	30-45	1400-2000
4	45-60	1500-2000
5	>60	>1750

Brakes

PRINCIPLE OF OPERATION

Dual circuit braking system



E71353

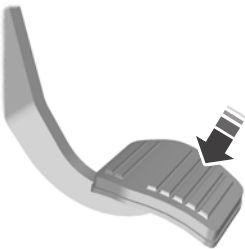
WARNING



If a brake circuit fails, you will at first experience a softer feel to the brake pedal. You will then need to exert a greater force on the brake pedal, and make allowances for increased stopping distances. Have the braking system checked by an expert before continuing your journey. Authorised Ford Dealers are recommended.

Your vehicle is fitted with a diagonally split, dual circuit brake system. If a brake circuit fails, the other remains operational.

Disc brakes



E71354

Wet brake discs result in reduced braking efficiency. Dab the brake pedal when driving from a car wash to remove the film of water.

After leaving a car wash or driving the vehicle through water, dab the brake pedal while driving to remove the film of water.

ABS

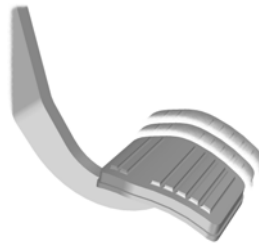
WARNING



The ABS does not relieve you of your responsibility to drive with due care and attention.

The ABS helps you to maintain full steering and directional stability when you brake heavily in an emergency, by preventing the road wheels from locking.

HINTS ON DRIVING WITH ANTI-LOCK BRAKES



E71355

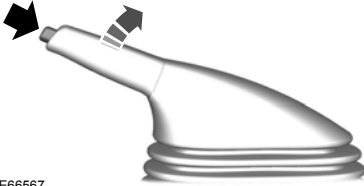
When the ABS is operating, the brake pedal will pulse. This is normal. Maintain pressure on the brake pedal.

The ABS will not eliminate the dangers inherent when:

- you drive too close to the vehicle in front of you.
- the vehicle is aquaplaning.
- you take corners too fast.
- the road surface is poor.

PARKING BRAKE

Applying the parking brake



E66567

WARNING



Make sure that the parking brake is applied before you release the lever.

Note: *Do not press the release button when you apply the parking brake.*

1. Press the brake pedal firmly.
2. Pull the parking brake lever upwards to its fullest extent.

Parking on a hill

If you have to park facing uphill, select first gear and turn the front wheels away from the kerb. If you have to park facing downhill, select reverse gear and turn the front wheels towards the kerb.

Releasing the parking brake

1. Press the brake pedal firmly.
2. Pull the parking brake lever upwards slightly, press the release button and push the lever downwards.

Automatic speed limiter (ASL)

PRINCIPLE OF OPERATION






Engine speed limiter

The engine speed is limited electronically to protect the engine.




Load Carrying

GENERAL INFORMATION

WARNINGS


-  Use load securing straps to an approved standard, e.g. DIN.
-  Make sure that you secure all loose items properly.
-  Place luggage and other loads as low and as far forward as possible within the luggage or loadspace.
-  Do not drive with the tailgate or rear door open. Exhaust fumes may enter the vehicle.
-  Do not exceed the maximum front and rear axle loads for your vehicle.

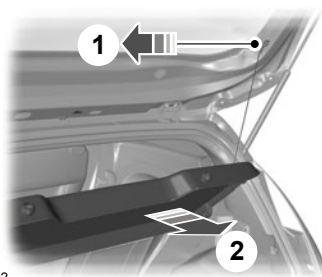
CAUTIONS

-  Do not allow items to contact the rear windows.
-  Do not use any abrasive materials to clean the interior of the rear windows.
-  Do not install stickers or labels to the interior of the rear windows.

LUGGAGE COVERS

CAUTION

-  Do not place objects on the luggage cover.



E72512

Driving Hints

GENERAL DRIVING POINTS

Vehicles with a diesel engine

If the low fuel level warning lamp comes on, refuel as soon as possible. If you continue driving without refuelling, the engine will start to run unevenly. This indicates that you are about to run out of fuel. Refuel immediately.

RUNNING-IN

Tyres

WARNING



New tyres need to be run-in for approximately 500 kilometres (300 miles). During this time, you may experience different driving characteristics.

Brakes and clutch

WARNING



Avoid heavy use of the brakes and clutch if possible for the first 150 kilometres (100 miles) in town and for the first 1500 kilometres (1000 miles) on motorways.

Engine

CAUTION



Avoid driving too fast during the first 1500 kilometres (1000 miles). Vary your speed frequently and change up through the gears early. Do not labour the engine.

DRIVING THROUGH WATER

Driving through water

CAUTIONS



Drive through water in an emergency only, and not as part of normal driving.



Engine damage can occur if water enters the air filter.

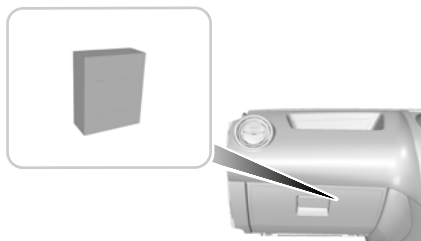
In an emergency, the vehicle can be driven through water to a maximum depth of 200 millimetres (8 inches) and at a maximum speed of 10 km/h (6 mph). Extra caution should be exercised when driving through flowing water.

When driving in water, maintain a low speed and do not stop the vehicle. After driving through water, and as soon as it is safe to do so:

- Depress the brake pedal lightly and check that full brake function is achieved.
- Check that the horn works.
- Check that the vehicle's lights are fully operational.
- Check the power assistance of the steering system.

Roadside Emergencies

FIRST AID KIT



E102206

First aid kit is stored in the glove box. It contains spare fuses, spare bulbs and emergency medical treatment kit. Use it under emergency situations.

WARNING TRIANGLE

Space is provided in the spare wheel well to store a warning triangle.

Status after a collision

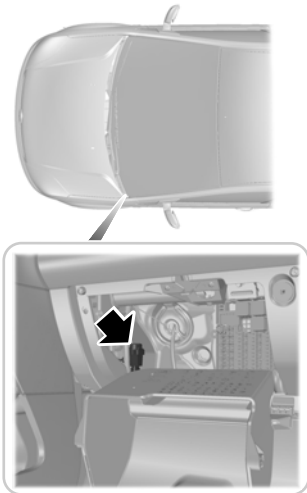
INSPECTING SAFETY SYSTEM COMPONENTS

Seat belts

Belts subjected to strain, as a result of an accident, should be renewed and the anchorages checked by a properly trained technician.

FUEL CUT-OFF SWITCH

Vehicles with a Duratec Petrol engine



E90982

The fuel supply may be cut off as a result of an accident or sudden vibrations (e.g. collision when parking).

The switch is located behind the glove box. Open the glove box and empty the contents. Press the sides inwards and swivel the glove box downwards. The button under the yellow cap will be raised when the switch is activated.

Resetting the switch



E102200

WARNING




Do not reset the fuel cut-off switch if you see or smell leaking fuel.


1. Turn the ignition switch to position **0**.
2. Check fuel system for leaks.
3. If no fuel leak is apparent, reset the switch by pushing in the button.
4. Turn the ignition switch to position **II**. After a few seconds return the key to position **I**.
5. Make a further check for leaks in the fuel system.

Fuses


CHANGING A FUSE

WARNINGS

 Do not modify the electrical system of your vehicle in any way. Have repairs to the electrical system and the replacement of relays and high current fuses carried out by a Ford authorized dealer personnel.

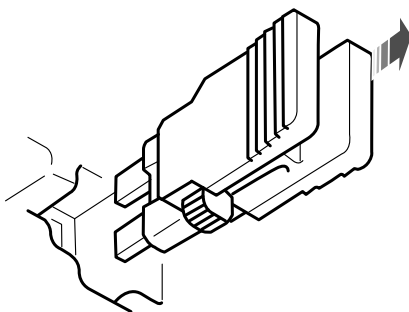
 Switch the ignition and all electrical equipment off before touching or attempting to change a fuse.

CAUTION

 Fit a replacement fuse with the same rating as the one you have removed.

Note: You can identify a blown fuse by a break in the filament.

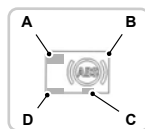
Note: All fuses, except high current fuses, are a push fit.



E102376

Fuse puller is available in the First aid kit. Remove the fuses using fuse puller only.

FUSE LABELS



E120323

- A Fuse number
- B Circuits protected
- C Location (**L** = left and **R** = right)
- D Fuse rating (Amperes)



See Owner's handbook



Airbag



ABS



Headlamp dipped beam



Headlamp main beam



Lighting control



Windscreen wipers



Heated rear window

Fuses



Blower motor



Air conditioning



Horn



Engine management or electronic module



Fuel pump



Battery and charging system



Instrument cluster, battery saver, number plate lamp.



Side and tail lamps



Central locking



Hazard warning flashers and direction indicators



Ignition



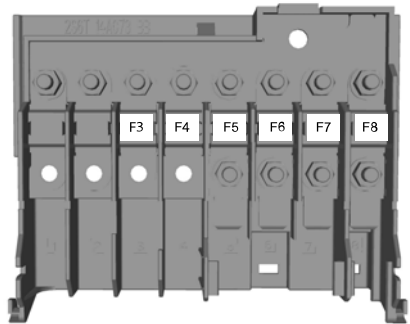
Brake lamps



Reversing lamp

FUSE SPECIFICATION CHART

Engine junction box



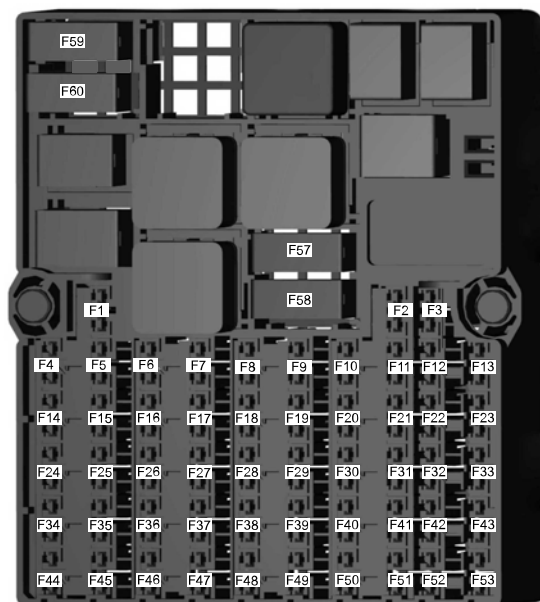
E120757

Fuse	Ampere rating	Circuits protected
F1	-	Not used
F2	-	Not used
F3	60	Diesel glow plug relay
F4	40	Cooling fan and AC (Duratec - Petrol)
	50	Cooling fan and AC (Duratorq - Diesel)
F5	60	PJB busbar BB1

Fuses

Fuse	Ampere rating	Circuits protected
F6	60	Ignition Relay
F7	60	PJB busbar BB4
F8	60	PJB busbar BB5

Passenger junction box



E122292

Fuses

Fuse	Ampere rating	Circuits protected
F1	-	Not used
F2	-	Not used
F3	-	Not used
F4	10	Air conditioning clutch
F5	20	ABS valve
F6	7.5	Power mirrors
F7	10	Electric decklid release
F8	-	Not used
F9	10	Head lamp low (dipped) beam - LHS
F10	10	Head lamp low (dipped) beam - RHS
F11	-	Not Used
F12	15	Powertrain control module fuse
F13	20	Heated oxygen sensor - Petrol
		Powertrain control module - Diesel
F14	-	Not used
F15	20	Fuel pump
F16	3	Powertrain control module power
F17	15	Lighting switch
F18	15	Onboard diagnostics/radio
F19	-	Not used
F20	7.5	Instrument cluster
F21	-	Not used
F22	7.5	Park/tail lamp - LHS
F23	7.5	Park/tail lamp - RHS
F24	20	Power door locks (BFC)
F25	15	Turn/hazard lamp

Fuses

Fuse	Ampere rating	Circuits protected
F26	20	Heated back window
F27	15	Horn
F28	3	Alternator
F29	20	Front power outlet connector
F30	15	Ignition switch
F31	7.5	Cargo/dome Lamp
F32	10	Driver door unlock power (BFC)
F33	7.5	License plate lamp
F34	3	Rear window heater switch
F35	-	Not used
F36	10	Turn/hazard flasher
F37	3	ABS module
F38	7.5	HVAC control panel/Thermistor assy/BFC
F39	7.5	Air bag module
F40	10	Light/dimmer switch
F41	7.5	Instrument cluster
F42	-	Not used
F43	-	Not used
F44	3	Radio/Instrument cluster
F45	15	Stop lamps
F46	20	Front wiper
F47	10	Rear wiper park position
F48	7.5	Back up lamp
F49	-	Not used
F50	20	Fog lamps
F51	-	Not used
F52	10	High beam - LHS

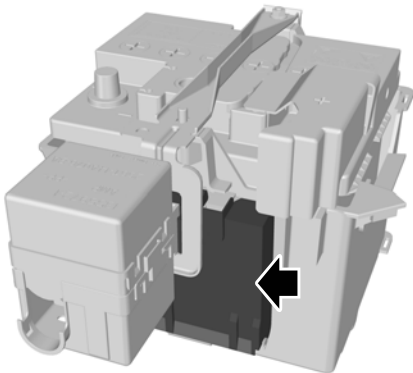
Fuses

Fuse	Ampere rating	Circuits protected
F53	10	High beam - RHS
F54	-	Not used
F55	-	Not used
F56	-	Not used
F57	30	Front power windows
F58	30	Heated blower motor
F59	30	Starter motor
F60	30	ABS Pump

FUSE BOX LOCATIONS

Engine compartment fuse box

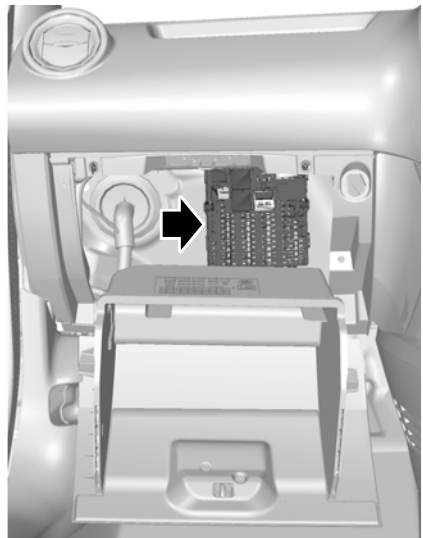
The engine compartment fuse box is attached with the battery tray in the engine compartment.



E102377

Passenger compartment fuse box

The passenger compartment fuse box is located behind the glove box in the instrument panel.



E102208

Fuses

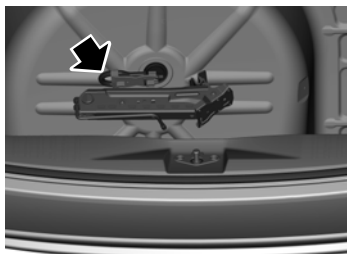
1. Open the glove box and empty it before continuing.
2. Press the side clips of the glove box inwards and swivel the box further down.

Vehicle recovery

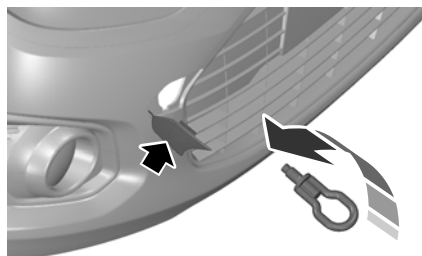
TOWING POINTS

Front towing eye

The towing eye is located in the spare wheel well.



E122232



E154486

The screw-in towing eye is attached to the vehicle jack in the luggage compartment. Keep the towing eye with the vehicle at all times.

CAUTION

- ! The screw-in towing eye has a **left-hand thread**. Turn it **anticlockwise** to install it.

Prise off the cover and install the towing eye.

TOWING THE VEHICLE ON FOUR WHEELS

All vehicles

WARNINGS

- ! Switch the ignition on when your vehicle is being towed. The steering lock will engage and the direction indicators and brake lamps will not work if you do not.
- ! The brake servo and the power steering pump do not operate unless the engine is running. Press the brake pedal harder and allow for increased stopping distances and heavier steering.

CAUTIONS

- ! Too much tension in the tow rope could cause damage to your vehicle or the vehicle that is towing.
- ! Do not use a rigid tow bar on the front towing eye. This may cause damage to both the vehicles.

Drive off slowly and smoothly without jerking the vehicle that is towing.

Maintenance

GENERAL INFORMATION

Have your vehicle serviced regularly to help maintain its roadworthiness and resale value. There is a large network of Ford Authorised Repairers that are there to help you with their professional servicing expertise. We believe that their specially trained technicians are best qualified to service your vehicle properly and expertly. They are supported by a wide range of highly specialised tools developed specifically for servicing your vehicle.

In addition to regular servicing, we recommend that you carry out the following additional checks.

WARNINGS



Switch the ignition off before touching or attempting adjustment of any kind.



Do not touch the electronic ignition system parts after you have switched the ignition on or when the engine is running. The system operates at high voltage.



Keep your hands and clothing clear of the engine cooling fan. Under certain conditions, the fan may continue to run for several minutes after you have switched the engine off.

CAUTION



When carrying out maintenance checks, make sure that filler caps are fitted securely.

Daily checks

- Exterior lamps.
- Interior lamps.
- Warning lamps and indicators.

Check when refuelling

- Engine oil level. See **Engine Oil Check** (page 81).
- Brake fluid level. See **Brake and Clutch Fluid Check** (page 83).
- Washer fluid level. See **Washer Fluid Check** (page 84).
- Tyre pressures (when cold). See **Technical Specifications** (page 97).
- Tyre condition. See **Tyre Care** (page 97).

Monthly checks

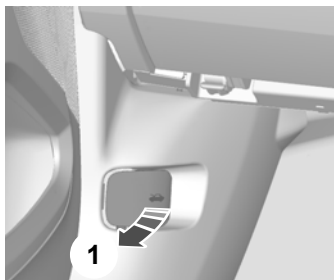
- Engine coolant level (engine cold). See **Engine Coolant Check** (page 83).
- Pipes, hoses and reservoirs for leaks.
- Power steering fluid level. See **Power Steering Fluid Check** (page 84).
- Air conditioning operation.
- Parking brake operation.
- Horn operation.
- Tightness of wheel nuts. See **Technical Specifications** (page 97).

OPENING AND CLOSING THE BONNET

Opening the bonnet

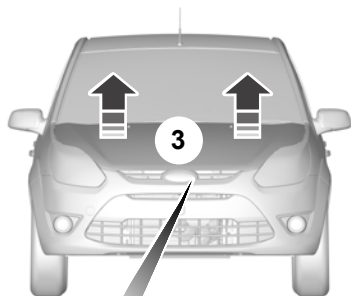
1. Pull the lever.

Maintenance



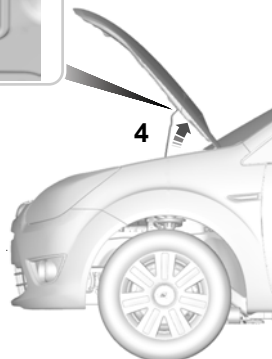
E120200

2. Raise the bonnet slightly and pull the catch towards you.
3. Lift the bonnet from the lock.



E120201

4. Open the bonnet.
5. Support the bonnet with the bonnet stay rod.



E120202

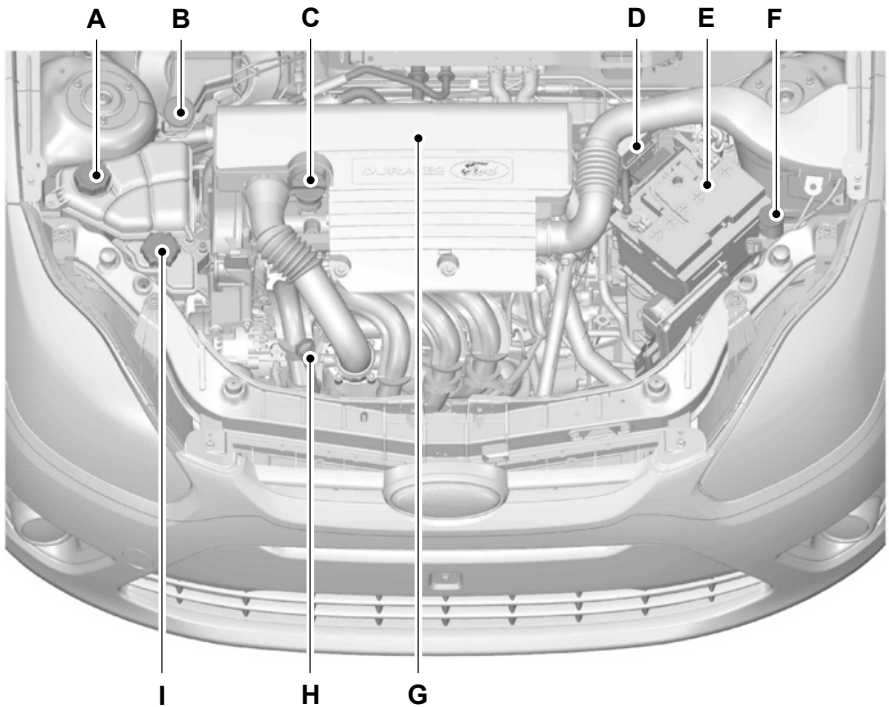
Closing the bonnet

Note: Make sure that the bonnet is closed properly.

Lower the bonnet and allow it to drop from under its own weight for the last 20 – 30 centimetres.

Maintenance

UNDER BONNET OVERVIEW - 1.2L DURATEC-16V (71PS) - SIGMA



E121060

- A Engine coolant reservoir: See **Engine Coolant Check** (page 83).
- B Brake and clutch fluid reservoir: See **Brake and Clutch Fluid Check** (page 83).
- C Engine oil filler cap: See **Engine Oil Check** (page 81).
- D Engine compartment fuse box. See **Fuse Labels** (page 69).
- E Battery: No maintenance necessary.
- F Windscreen and rear window washer fluid reservoir: See **Washer Fluid Check** (page 84).
- G Air cleaner: No maintenance necessary.

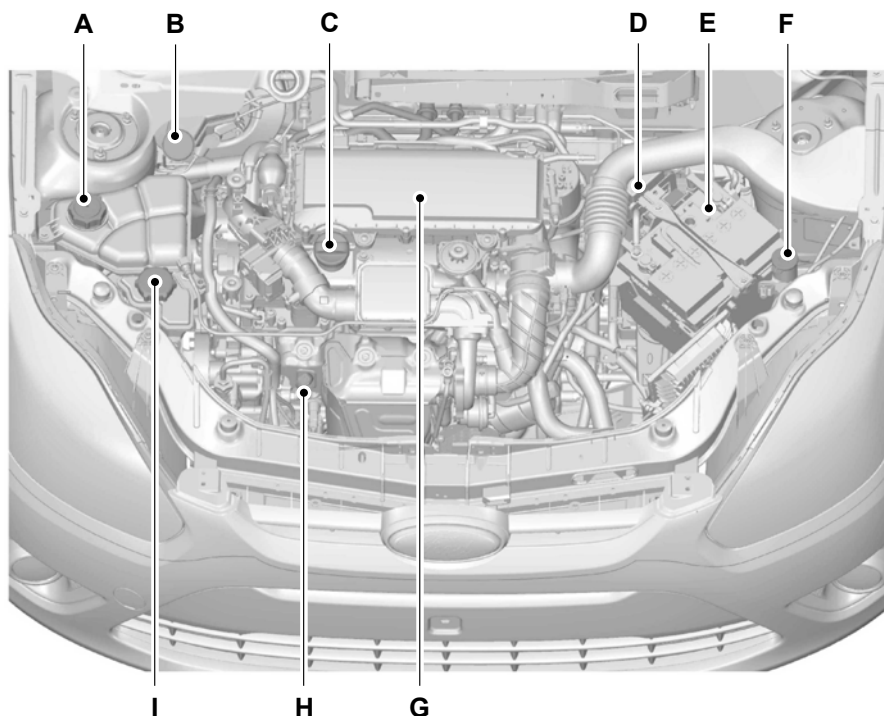
Maintenance

H Engine oil dipstick: See **Engine Oil Dipstick** (page 81).

I Power steering fluid reservoir: See **Power Steering Fluid Check** (page 84).

* The filler caps and the engine oil dipstick are coloured for easy identification.

UNDER BONNET OVERVIEW - 1.4L DURATORQ-TDCI (DV) DIESEL



E121061

A Engine coolant reservoir: See **Engine Coolant Check** (page 83).

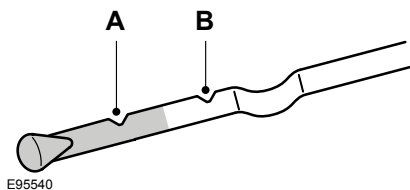
B Brake and clutch fluid reservoir: See **Brake and Clutch Fluid Check** (page 83).

Maintenance

- C Engine oil filler cap: See **Engine Oil Check** (page 81).
- D Engine compartment fuse box. See **Fuse Labels** (page 69).
- E Battery: No maintenance necessary.
- F Windscreen and rear window washer fluid reservoir: See **Washer Fluid Check** (page 84).
- G Air cleaner: No maintenance necessary.
- H Engine oil dipstick: See **Engine Oil Dipstick** (page 81).
- I Power steering fluid reservoir: See **Power Steering Fluid Check** (page 84).

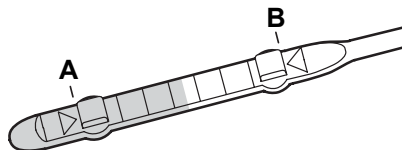
* The filler caps and the engine oil dipstick are coloured for easy identification.

ENGINE OIL DIPSTICK - 1.2L DURATEC-16V (71PS) - SIGMA



- A MIN
- B MAX

ENGINE OIL DIPSTICK - 1.4L DURATORQ-TDCI (DV) DIESEL



- A MIN
- B MAX

ENGINE OIL CHECK

The function of the Engine oil is to lubricate and cool the engine.

Engine oil consumption

It is normal for the engine to consume some engine oil during normal operation, the amount of oil consumption depends upon viscosity, quality and the driving conditions. Oil consumption will be more during the following conditions.

Maintenance

- High speed driving.
- Frequent acceleration and deceleration.
- Low speed driving in congested cities.
- Dusty environment such as off road driving and construction site etc.
- Driving with high load.
- Commercial usage such as taxi operation.
- Repeated short trip driving.
- Usage of non Ford oil.

Oil change interval

Oil is to be changed as per the periodic maintenance chart given in periodic maintenance service schedule. However, if the vehicle is used under the above conditions then the engine oil, oil filter and air filter has to be checked at every 5,000 kms (3,000 miles).

Engine Oil Check

CAUTION

- ⚠ Do not use oil additives or other engine treatments. Under certain conditions, they could damage the engine.

Note: The oil consumption of new engines reaches its normal level after approximately 5,000 kilometres (3,000 miles).

Checking the oil level

CAUTION

- ⚠ Make sure that the level is between the **MIN** and the **MAX** marks.

Note: Check the level before starting the engine.

Note: Make sure that your vehicle is on level ground.

Note: Oil expands when it is hot. The level may therefore extend a few millimetres beyond the **MAX** mark.

Remove the dipstick and wipe it with a clean, lint free cloth. Replace the dipstick and remove it again to check the oil level.

If the level is at the **MIN** mark, top up immediately.

Topping up



E73940

WARNINGS

- ⚠ Only top up when the engine is cold. If the engine is hot, wait 10 minutes for the engine to cool down.
- ⚠ Do not remove the filler cap when the engine is running.

Remove the filler cap.

CAUTION

- ⚠ Do not top up further than the **MAX** mark.

Top up with fluid that meets the Ford specification. See **Technical Specifications** (page 85).

Maintenance

ENGINE COOLANT CHECK

Checking the coolant level



E102214

WARNING



Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your doctor.

CAUTION



Make sure that the level is between the **MIN** and the **MAX** marks.

Note: Coolant expands when it is hot. The level may therefore extend beyond the **MAX** mark.

If the level is at the **MIN** mark, top up immediately.

Topping up

WARNINGS



Only top up when the engine is cold. If the engine is hot, wait 10 minutes for the engine to cool down.



Do not remove the filler cap when the engine is running.



Do not remove the filler cap when the engine is hot. Wait for the engine to cool down.

Unscrew the cap **slowly**. Any pressure will escape slowly as you unscrew the cap.

CAUTIONS



Do not spill coolant on any part of the engine.



Do not top up further than the **MAX** mark.

Top up with fluid that meets the Ford specification. See **Technical Specifications** (page 85).

BRAKE AND CLUTCH FLUID CHECK



E102211

WARNING



Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your doctor.

CAUTION



Make sure that the level is between the **MIN** and the **MAX** marks.

Note: The brake and the clutch systems are supplied from the same reservoir.

If the level is at the **MIN** mark, top up immediately.

Maintenance

Topping up

Remove the filler cap.

CAUTION

! Do not top up further than the **MAX** mark.

Top up with fluid that meets the Ford specification. See **Technical Specifications** (page 85).

POWER STEERING FLUID CHECK



E102222

WARNING

! Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your doctor.

CAUTION

! Make sure that the level is between the **MIN** and the **MAX** marks.

If the level is at the **MIN** mark, top up immediately.

Topping up

Remove the filler cap.

CAUTION

! Do not top up further than the **MAX** mark.

Top up with fluid that meets the Ford specification. See **Technical Specifications** (page 85).

WASHER FLUID CHECK



E102213

Note: The front and rear washer systems are supplied from the same reservoir.

Maintenance

TECHNICAL SPECIFICATIONS

Vehicle fluids

Item	Recommended fluid	Specification
Engine Oil-1.2L Duratec	10W-30 oil	WSS-M2C923-A1
Engine Oil-1.4L Duratorq-TDCi	5W-30 oil	WSS-M2C913-B
Power steering fluid	Ford or Motorcraft Power Steering Fluid	ESW-M2C33-F
Engine coolant	Motorcraft SuperPlus Anti-freeze	WSS-M97B44-D
Brake/Clutch fluid	Ford or Motorcraft Super DOT 4 Brake Fluid	WSS-M6C57-A2
Manual transmission fluid	Ford or Motorcraft Transmission fluid	WSD-M2C200-C
Washer fluid	Ford approved washer fluid	WSD-M8B16-AA

CAUTION



Do not use oils which do not meet the specifications or requirements. Use of unsuitable oil may lead to engine damage which is not covered by the Ford Warranty.

Topping up the oil: If you are unable to find an oil that meets the specification, you must use **SAE 5W-30** (Duratorq) and **SAE 10W-30** (Duratec).

Capacities

Variant	Item	Capacity in litres (gallons)
All	Windscreen and rear window washer system	2.5 (0.55)
All	Fuel tank	45 (9.89)
1.2L Duratec	Engine lubrication system - including the oil filter	4.0 (0.88)
1.2L Duratec	Engine lubrication system - excluding the oil filter	3.8 (0.84)
1.2L Duratec	Engine cooling system	5 (1.1)

Maintenance

Variant	Item	Capacity in litres (gallons)
1.4L Duratorq-TDCi	Engine lubrication system - including the oil filter	3.8 (0.84)
1.4L Duratorq-TDCi	Engine lubrication system - excluding the oil filter	3.4 (0.75)
1.4L Duratorq-TDCi	Engine cooling system	5.5 (1.21)

Variant	Item	Capacity
All	Refrigerant charge	500±20 gms
All	Power steering system	MAX mark

Engine specifications

Engine type	1.2L Duratec	1.4L Duratorq- TDCi
Capacity	1196cc	1399cc
Power output	52.44kW (71.3PS) @ 6250rpm	50kW (68PS) @ 4000rpm
Max.torque	102Nm @ 4000rpm	160Nm @ 2000rpm
Continuous engine speed	6400rpm	4500rpm
Max.Intermittent engine speed	6500rpm	4860rpm
Idle speed	750±50rpm	750±50rpm
Induction system	Naturally aspirated	Turbo charged
Firing order	1-3-4-2	1-3-4-2
Spark/glow plug	AYFS 22 CB	BERU-276-021-11V
Spark plug gap	1.3mm	-
Ignition system	Electronic Ignition	Compression Ignition
Valve clearance inlet*	0.20(±0.03) mm	0.20 mm

Maintenance

Engine type	1.2L Duratec	1.4L Duratorq- TDCi
Valve clearance exhaust*	0.30(±0.03) mm	0.34 mm
Engine oil filter	EFL 600	AC J9B

NOTE: *Check/adjust with engine stationary, not less than 5 minutes after stopping the engine.

Vehicle Care

CLEANING THE EXTERIOR

WARNING



If you use a car wash with a waxing cycle, make sure that you remove the wax from the windscreen.

CAUTIONS



Prior to using a car wash facility check the suitability of it for your vehicle.



Some car wash installations use water at high pressure. This could damage certain parts of your vehicle.



Remove the aerial before using an automatic car wash.



Switch the heater blower off to prevent contamination of the fresh air filter.

We recommend that you wash your vehicle with a sponge and lukewarm water containing a car shampoo.

Cleaning the headlamps

CAUTIONS



Do not scrape the headlamp lenses or use abrasives, alcoholic solvents or chemical solvents to clean them.



Do not wipe the headlamps when they are dry.

Cleaning the rear window

CAUTION



Do not scrape the inside of the rear window or use abrasives or chemical solvents to clean it.

Use a clean, lint free cloth or a damp chamois leather to clean the inside of the rear window.

Cleaning the chrome trim

CAUTION



Do not use abrasives or chemical solvents. Use soapy water.

Cleaning the alloy wheels

Note: Do not apply a cleaning chemical to warm or hot wheel rims and covers.

Note: Industrial-strength (heavy-duty) cleaners, or cleaning chemicals, in combination with brush agitation to remove brake dust and dirt, could wear away the clear coat finish over a period time.

Note: Do not use hydrofluoric acid-based or high caustic-based wheel cleaners, steel wool, fuels or strong household detergent.

Note: If you intend parking your vehicle for an extended period after cleaning the wheels with a wheel cleaner, drive your vehicle for a few minutes before doing so. This will reduce the risk of increased corrosion of the brake discs, brake pads and linings.

Note: Some automatic car washes may cause damage to the finish on your wheel rims and covers.

Alloy wheels and wheel covers are coated with a clear coat paint finish. To maintain their condition we recommend that you:

- Clean them weekly with the recommended wheel and tyre cleaner.
- Use a sponge to remove heavy deposits of dirt and brake dust accumulation.
- Rinse them thoroughly with a pressurised stream of water when you have completed the cleaning process.




We recommend that you use Ford service wheel cleaner. Make sure that you read and follow the manufacturer's instructions.

Vehicle Care

Using other non-recommended cleaning products can result in severe and permanent cosmetic damage.

Body paintwork preservation

CAUTIONS



-  Do not polish your vehicle in strong sunshine.
-  Do not allow polish to touch plastic surfaces. It could be difficult to remove.
-  Do not apply polish to the windscreen or rear window. This could cause the wipers to become noisy and they may not clear the window properly.

We recommend that you wax the paintwork once or twice a year.

CLEANING THE INTERIOR

Seat belts


WARNINGS

-  Do not use abrasives, or chemical solvents to clean them.
-  Do not allow moisture to penetrate the seat belt retractor mechanism.

Clean the seat belts with interior cleaner or water applied with a soft sponge. Let the seat belts dry naturally, away from artificial heat.



Instrument cluster screens, LCD screens, radio screens

WARNING

-  Do not use abrasives, alcoholic solvents or chemical solvents to clean them.
-


Rear windows

CAUTIONS

-  Do not use any abrasive materials to clean the interior of the rear windows.
 -  Do not install stickers or labels to the interior of the rear windows.
-

REPAIRING MINOR PAINT DAMAGE

CAUTION

-  Remove apparently harmless looking substances from the paintwork immediately (e.g. bird droppings, tree resins, insect remains, tar spots, road salt and industrial fall out).
-

You should repair paintwork damage caused by stones from the road or minor scratches as soon as possible. A choice of products is available from your Ford Dealer. Read and follow the manufacturer's instructions.

Vehicle battery

BATTERY CARE

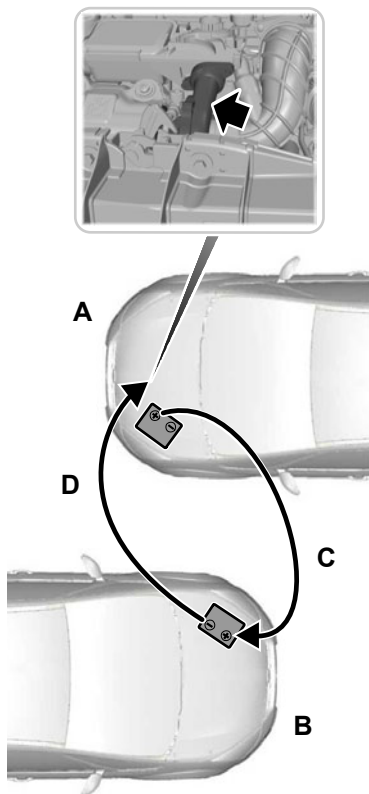
The battery requires very little maintenance. The fluid level is checked regularly during the routine service inspections.

JUMP-STARTING THE VEHICLE

CAUTIONS

- ❗ Connect batteries with only the same nominal voltage.
- ❗ Always use booster cables with insulated clamps and adequate size cable.
- ❗ Do not disconnect the battery from the vehicle's electrical system.

To connect the booster cables



E90587


- A Flat battery vehicle
- B Booster battery vehicle
- C Positive connection cable
- D Negative connection cable

Vehicle battery

Vehicles with a petrol engine

CAUTIONS

 **Do not connect to the negative (-) terminal of the flat battery.**


 Make sure that the jump leads are clear of any moving parts.

1. Position the vehicles so that they do not touch one another.
2. Switch off the engine and any electrical equipment.
3. Connect the positive (+) terminal of vehicle **A** with the positive (+) terminal of vehicle **B** (cable **C**).
4. Connect the negative (-) terminal of vehicle **B** to the engine block or engine mount of vehicle **A** (cable **D**), as far from the battery as possible.

Vehicles with a diesel engine

CAUTIONS

 **Do not connect to the negative (-) terminal of the flat battery.**

 Make sure that the jump leads are clear of any moving parts.


1. Position the vehicles so that they do not touch one another.
2. Switch off the engine and any electrical equipment.
3. Connect the positive (+) terminal of vehicle **A** with the positive (+) terminal of vehicle **B** (cable **C**).
4. Connect the negative (-) terminal of vehicle **B** to the turbocharger of vehicle **A** (cable **D**).

To start the engine

1. Run the engine of vehicle **B** at moderately high speed.
2. Start the engine of vehicle **A**.

3. Run both vehicles for a minimum of three minutes before disconnecting the leads.

CAUTION

 Do not switch on the headlamps when disconnecting the cables. The peak voltage could blow the bulbs.

Disconnect the cables in the reverse order.

Wheels and Tyres

GENERAL INFORMATION

CAUTIONS

⚠ Use only approved wheel and tyre sizes. Using other sizes could damage the vehicle and will void the warranty.

⚠ If you change the diameter of the tyres from that fitted at the factory, the speedometer may not display the correct speed. Take the vehicle to your dealer to have the engine management system reprogrammed.

A decal with tyre pressure data is located in the front passenger door opening at the B-pillar.

Check and set the tyre pressure at the ambient temperature in which you are intending to drive the vehicle and when the tyres are cold.

CHANGING A ROAD WHEEL

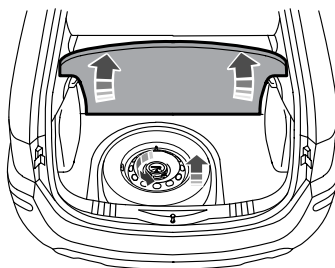
Spare wheel

If the spare wheel differs from the other fitted wheels, these rules must be followed:

WARNINGS

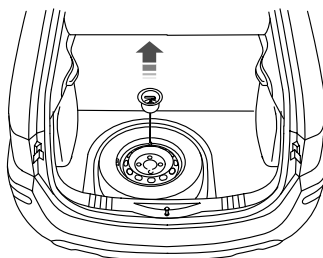
- ⚠ Do not exceed 80 km/h (50 mph).
- ⚠ Drive the shortest possible distances before having the spare wheel changed.
- ⚠ Do not fit more than one spare wheel on your vehicle at any one time.
- ⚠ Do not use snow chains on this type of wheel.

The spare wheel is located under the floor cover in the luggage compartment. Raise the rear of the floor cover in the luggage compartment and remove it.



E122058

Completely unscrew the retaining device and lift out the spare wheel.



E122163

Vehicle jack

WARNINGS

- ⚠ The vehicle jack supplied with your vehicle should only be used when changing a wheel in emergency situations.
- ⚠ Before using the vehicle jack, check that it is not damaged or deformed and that the thread is lubricated and free from foreign matter.

Wheels and Tyres

WARNINGS



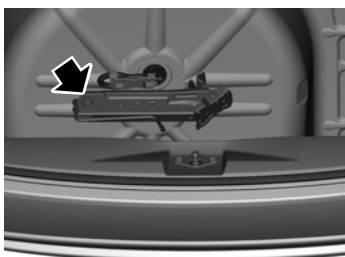
Never place anything between the jack and the ground, or the jack and the vehicle.

Note: Vehicles with a tyre repair kit or run flat tyres are not equipped with a vehicle jack or a wheel brace.

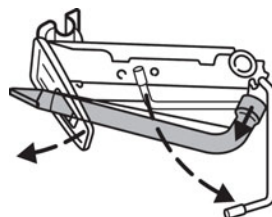
It is recommended to use a workshop type hydraulic jack for changing between summer and winter tyres.

Note: Use a jack with a minimum lifting capacity of 1.5 tonnes and a lifting plate with a minimum diameter of 80 millimetres (3.1 inches).

The jack and wheel brace are located in the spare wheel well. The jack handle is clipped in to the jack.



E122059



E122055

Jacking and lifting points

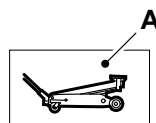
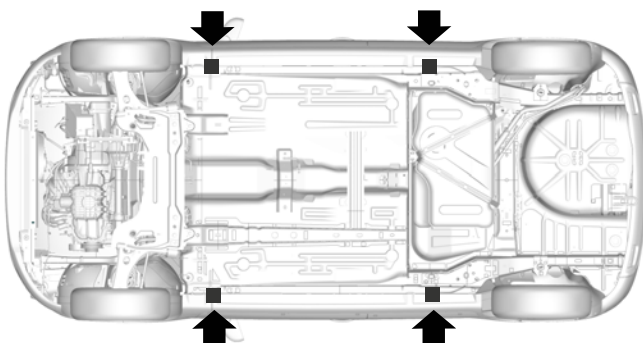
CAUTION



Use only the specified jacking points. If you use other positions, you may damage the body, steering, suspension, engine, braking system or the fuel lines.

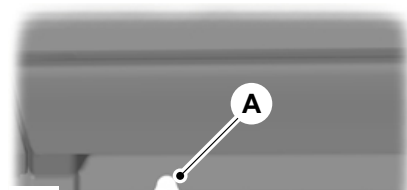
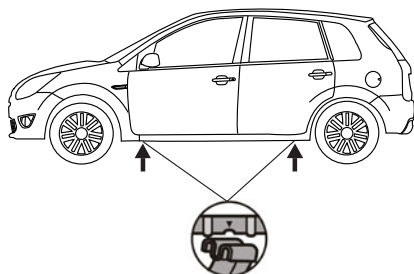
Note: The jacking points for the vehicle jack and maintenance jack are the same.

Wheels and Tyres



E120276

A Maintenance jack



E93184

Indentations in the sills **A** show the location of the jacking points.

E122056

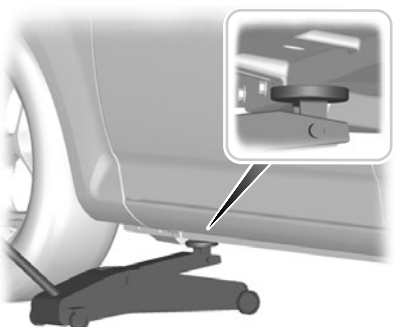
Wheels and Tyres



E113400












E92932




E93020

Removing a road wheel

WARNINGS

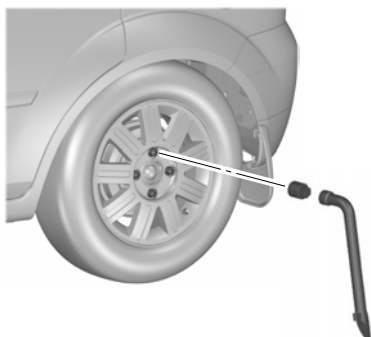
-  Park your vehicle in such a position that neither the traffic nor you are hindered or endangered.
-  Set up a warning triangle.
-  Make sure that the vehicle is on firm, level ground with the wheels pointing straight ahead.
-  Switch off the ignition and apply the parking brake.
-  Select first or reverse gear.
-  Have the passengers leave the vehicle.
-  Secure the diagonally opposite wheel with an appropriate block or wheel chock.
-  Do not work underneath the vehicle when it is supported only by a jack.
-  Make sure that the jack is vertical to the jacking point and the base is flat on the ground.

CAUTION

-  Do not lay alloy wheels face down on the ground, this will damage the paint.

1. Insert the flat end of the wheel brace between the rim and the hub cover and carefully remove the hub cap or cover.

Wheels and Tyres




E90922


2. Fully extend the wheel brace if applicable.
3. Slacken the wheel nuts.
4. Jack up the vehicle until the tyre is clear of the ground.
5. Remove the wheel nuts and the wheel.

Installing a road wheel


WARNINGS

 Use only approved wheel and tyre sizes. Using other sizes could damage the vehicle and will make the National Type Approval invalid. See **Technical Specifications** (page 97).

 Do not fit run flat tyres on vehicles that were not originally fitted with them. Please contact your dealer for more details regarding compatibility.

 Make sure that the arrows on directional tyres point in the direction of rotation when the vehicle is moving forwards. If you have to fit a spare wheel with the arrows pointing in the opposite direction, have the tyre refitted in the correct direction by a properly trained technician.

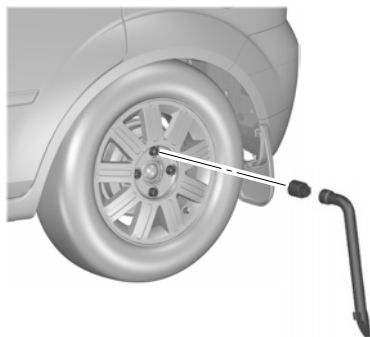
CAUTION

 Do not install alloy wheels using wheel nuts designed for use with steel wheels.

Note: Make sure the wheel and hub contact surfaces are free from foreign matter.

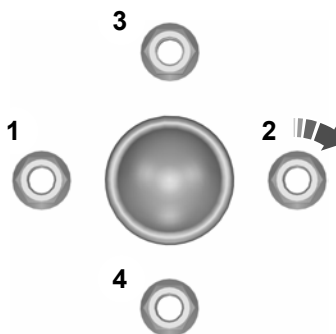
Note: Make sure that the cones on the wheel nuts are against the wheel.

1. Install the wheel.



E90922

2. Install the wheel nuts finger tight.



E90589

3. Partially tighten the wheel nuts in the sequence shown.

Wheels and Tyres

- Lower the vehicle and remove the jack.
- Fully tighten the wheel nuts in the sequence shown. See **Technical Specifications** (page 97).
- Install the hub cap or cover using the ball of your hand.

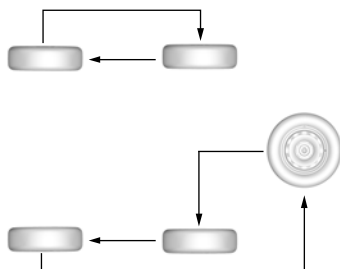
WARNING



Have the wheel nuts checked for tightness and the tyre pressure checked as soon as possible.

TYRE CARE

Tyre rotation including spare wheel



E120217

Tyre rotation without spare wheel



E70415

To make sure the front and rear tyres of your vehicle wear evenly and last longer, we recommend that you swap the tyres from front to rear and vice versa at regular intervals of between 5,000 and 10,000 km (3,000 and 6,000 miles).

CAUTION



Do not scrub the sidewalls of the tyres when you are parking.

If you have to mount a kerb, do so slowly and approach it with the wheels at right-angles to the kerb.

Examine the tyres regularly for cuts, foreign objects and uneven wear of the tread. Uneven wear could mean that the wheel alignment is outside specification.

Check the tyre pressures (including the spare) when cold, every two weeks.

TECHNICAL SPECIFICATIONS

Wheel nut torque

Variant	Specification Nm (lb-ft)
All (except alloy wheel)	95 (70)
Alloy wheel	133 (98)

Wheels and Tyres

Tyre pressures

Inflation pressure – Unladen in bar/psi

Tyre	Pressure bar (psi)
Front	2.06 (30)
Rear	2.06 (30)

Inflation pressure – Laden in bar/psi

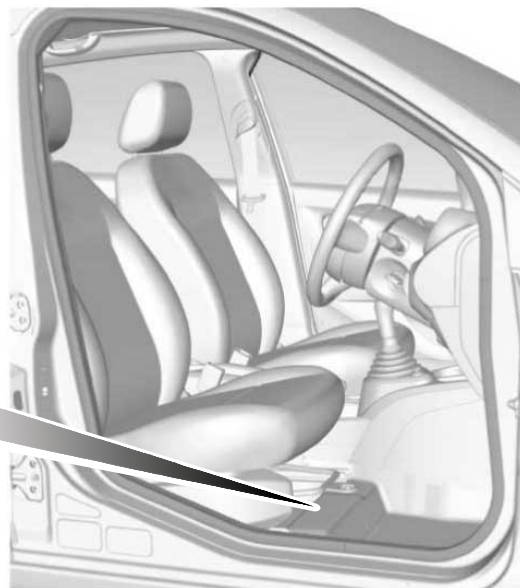
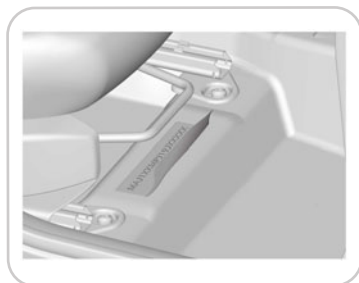
Tyre	Pressure bar (psi)
Front	2.48 (36)
Rear	2.82 (41)

Tyre size

Tyre/wheel rim/engine	175/65 R 14T 5.5J x 14	175/65 R 14H 5.5J x 14
1.2L Duratec 16V (Sigma)	X	-
1.4L Duratorq-TDCi (DV4) diesel	X	X

Vehicle Identification

VEHICLE IDENTIFICATION NUMBER



E121140

The vehicle identification number is stamped into the floor panel on the right-hand side, below the front driver seat.

Capacities and Specifications

WEIGHTS

Vehicle kerb weight in kg

	1.2L Duratec, 5- speed manual transmission	1.4L Duratorq- TDCi, 5-speed manual transmission
Front axle	629 to 659	659 to 684
Rear axle	411 to 431	431 to 446
Total kerb weight	1040 to 1090	1090 to 1130

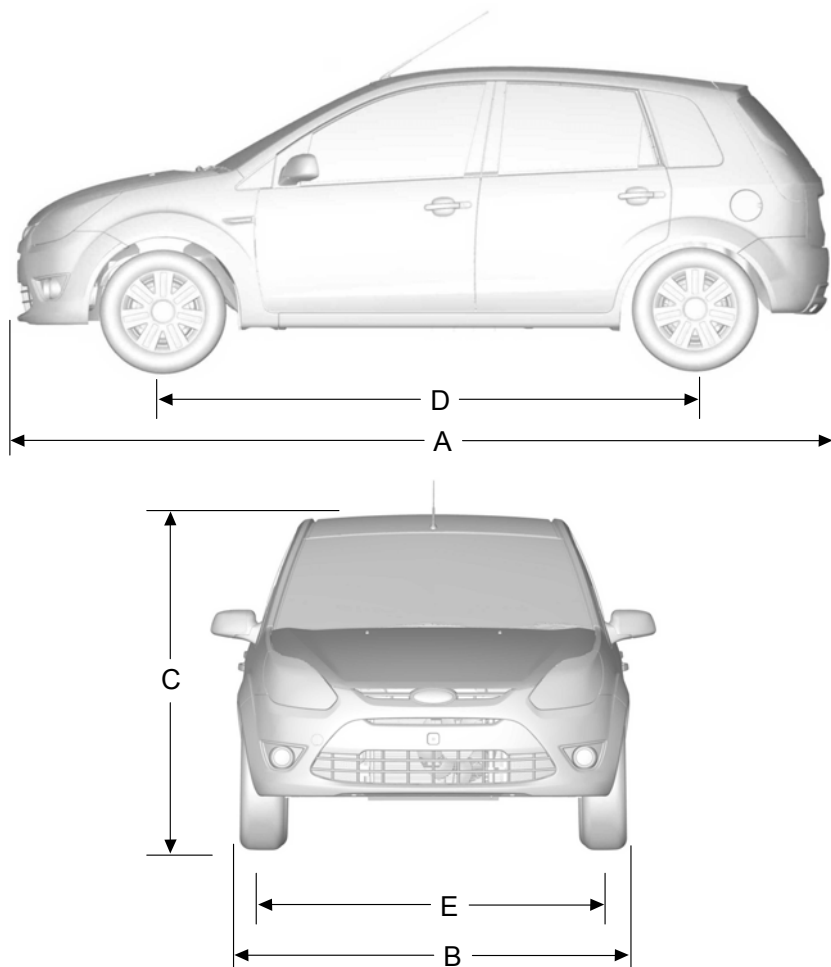
Maximum permissible axle weights in kg

	1.2L Duratec, 5- speed manual transmission	1.4L Duratorq- TDCi, 5-speed manual transmission
Front axle	790	840
Rear axle	800	800
Gross vehicle weight	1460 to 1510	1510 to 1550

Capacities and Specifications

DIMENSIONS

Vehicle dimensions



E120756

Capacities and Specifications

Item	Dimension Description	Dimension in mm (inches)
A	Maximum length	3795 (149.4)
B	Overall width including exterior mirrors	1912 (75.3)
C	Overall height at EC kerb weight	1427 (56.2)
D	Wheelbase	2489 (98.0)
E	Front track	1465 (57.7)
E	Rear track	1435 (56.5)

Index

A

A/C	
See: Climate Control.....	47
About This Manual.....	5
ABS	
See: Brakes.....	62
ABS driving hints	
See: Hints on Driving With Anti-Lock Brakes.....	62
Accessories	
See: Replacement Parts Recommendation.....	5
Adjusting the Steering Wheel.....	26
Adjusting the windscreen washer jets.....	29
Air Conditioning	
See: Climate Control.....	47
Air Vents.....	47
Arming the engine immobiliser.....	25
ASL	
See: Automatic speed limiter (ASL).....	64
At a Glance.....	7
Adjusting the steering wheel.....	9
Cooling the interior quickly.....	9
Defrosting and demisting the windscreen.....	9
Engine idle speed after starting.....	8
Information display.....	9
Instrument panel overview - RHD.....	7
Locking and unlocking the doors with the remote control.....	9
Warning lamps and indicators.....	8
Audio Control.....	26
Mode.....	27
Seek.....	26
Volume.....	26
Automatic speed limiter (ASL).....	64
Principle of Operation.....	64
Auxiliary Power Points.....	55
Audio jack.....	55

B

Battery care.....	90
Bonnet Lock	
See: Opening and Closing the Bonnet.....	77

Booster cables	
See: Jump-Starting the Vehicle.....	90
Booster Seats.....	11
Booster cushion (Group 3).....	11
Booster seat (Group 2).....	11
Brake and Clutch Fluid Check.....	83
Topping up.....	84
Brakes.....	62
Principle of Operation.....	62
Bulb changing	
See: Changing a Bulb.....	35
Bulb Specification Chart.....	38

C

Capacities and Specifications.....	100
Car Wash	
See: Cleaning the Exterior.....	88
Catalytic Converter.....	59
Driving with a catalytic converter.....	59
Changing a Bulb.....	35
Central high mounted stop lamp.....	37
Courtesy lamp.....	38
Front direction indicators.....	36
Headlamp main and dipped beam.....	35
Luggage compartment lamp.....	38
Number plate lamp.....	38
Rear lamps.....	36
Side lamps.....	36
Side repeaters.....	36
Changing a Fuse.....	69
Changing a Road Wheel.....	92
Installing a road wheel.....	96
Jacking and lifting points.....	93
Removing a road wheel.....	95
Spare wheel.....	92
Vehicle jack.....	92
Changing the remote control battery.....	21
Changing the Wiper Blades.....	30
Checking the Wiper Blades.....	30
Child Safety.....	11
Child Safety Locks.....	14
Child Seat Positioning.....	13
Child Seats.....	12
Child restraints for different mass groups.....	12

Index

Cleaning the Exterior.....	88
Body paintwork preservation.....	89
Cleaning the alloy wheels.....	88
Cleaning the chrome trim.....	88
Cleaning the headlamps.....	88
Cleaning the rear window.....	88
Cleaning the Interior.....	89
Instrument cluster screens, LCD screens, radio screens.....	89
Rear windows.....	89
Seat belts.....	89
Climate Control.....	47
Principle of Operation.....	47
Coded keys.....	25
Convenience features.....	55
Coolant Check	
See: Engine Coolant Check.....	83

D

Dimensions.....	101
Direction Indicators.....	34
Disarming the engine immobiliser.....	25
Driving Hints.....	66
Driving Through Water.....	66
Driving through water	66

E

Electric exterior mirrors.....	41
Engine Coolant Check.....	83
Checking the coolant level.....	83
Topping up.....	83
Engine immobiliser.....	25
Principle of Operation.....	25
Engine Oil Check.....	81
Checking the oil level.....	82
Engine Oil Check.....	82
Engine oil consumption.....	81
Oil change interval.....	82
Topping up.....	82
Engine Oil Dipstick - 1.2L Duratec-16V (71PS) - Sigma.....	81
Engine Oil Dipstick - 1.4L Duratorq-TDCi (DV) Diesel.....	81
Exterior Mirrors.....	40
Folding mirrors.....	40
Manual Exterior Mirrors.....	41

F

Fastening the seat belts.....	18
First Aid Kit.....	67
Fog Lamps - Front	
See: Front Fog Lamps.....	33
Front Fog Lamps.....	33
Fuel and Refuelling.....	59
Fuel Consumption.....	60
Erratic driving habits.....	60
Length of journey/engine temperature.....	60
Traffic and road conditions.....	60
Vehicle condition.....	60
Vehicle load conditions.....	60
Fuel Cut-Off Switch.....	68
Vehicles with a Duratec Petrol engine.....	68
Fuel filler flap.....	59
Fuel Quality - Diesel.....	60
Fuel Quality - Petrol.....	60
Fuse Box Locations.....	74
Engine compartment fuse box.....	74
Passenger compartment fuse box.....	74
Fuse Labels.....	69
Fuses.....	69
Fuse Specification Chart.....	70
Engine junction box.....	70
Passenger junction box.....	71

G

Gauges.....	42
Fuel gauge.....	43
Speedometer.....	43
Tachometer.....	43
Theater dimming.....	43
Gearbox	
See: Transmission.....	61
General Driving Points.....	66
Vehicles with a diesel engine.....	66
General Information on Radio Frequencies.....	20
Glove Box.....	55

H

Handbrake	
See: Parking Brake.....	63

Index

Hazard Warning Flashers.....	33
Headlamp Levelling.....	32
Recommended headlamp levelling switch positions.....	33
Head Restraints.....	53
Adjusting the head restraint.....	53
Removing the head restraint.....	53
Heated Windows.....	50
Heating	
See: Climate Control.....	47
Hints on Driving With Anti-Lock Brakes.....	62

I

Ignition Switch.....	57
Ignition switch positions.....	57
Immobiliser	
See: Engine immobiliser.....	25
Information Displays.....	46
General Information.....	46
Inspecting safety system components.....	68
Seat belts.....	68
Instrument Cluster.....	42
Interior Lamps.....	34
Courtesy lamp.....	34
Luggage compartment lamp.....	35
Interior Mirror.....	41
Introduction.....	5

J

Jump starting	
See: Jump-Starting the Vehicle.....	90
Jump-Starting the Vehicle.....	90
To connect the booster cables.....	90
To start the engine.....	91

K

Keys and Remote Controls.....	20
-------------------------------	----

L

Lighting Control.....	32
Headlamp flasher.....	32
Main/dipped beam.....	32
Welcome lighting.....	32
Lighting.....	32
Load Carrying.....	65
General Information.....	65
Locking and Unlocking.....	22
Central locking.....	22
Locking and unlocking confirmation.....	22
Locking and unlocking the doors with the key and inner handle.....	22
Locking and unlocking the doors with the remote control.....	23
Manual locking.....	22
Locks.....	22
Luggage Covers.....	65

M

Maintenance.....	77
General Information.....	77
Technical Specifications.....	85
Manual Climate Control.....	48
Air distribution control.....	48
Blower.....	48
Cooling the interior quickly.....	49
Cooling with outside air.....	49
Defrosting and demisting the windscreen.....	48
Heating the interior quickly.....	50
Reducing interior air humidity.....	50
Switching the air conditioning on and off.....	49
Switching the recirculated air on and off.....	49
Temperature control.....	48
Ventilation.....	49
Manual Seats.....	51
Adjusting the angle of the seatback.....	52
Adjusting the height of the driver's seat.....	52
Moving the seats backwards and forwards.....	51
Manual Transmission.....	61
Reverse gear.....	61

Index

Message Centre	
See: Information Displays.....	46
Mirrors	
See: Windows and Mirrors.....	40

O

Occupant protection.....	15
Principle of Operation.....	15
Oil Check	
See: Engine Oil Check.....	81
Opening and Closing the Bonnet.....	77
Closing the bonnet.....	78
Opening the bonnet.....	77

P

Parking Brake.....	63
Applying the parking brake.....	63
Parking on a hill.....	63
Releasing the parking brake.....	63
Power Door Locks	
See: Locking and Unlocking.....	22
Power Steering Fluid Check.....	84
Topping up.....	84
Power Windows.....	40
Manual windows.....	40
Programming the remote control.....	20
Re-programming the unlocking function.....	20

R

Rear Seats.....	53
.....	54
Creating a level load floor.....	53
Folding the seatbacks down.....	53
Rear Window Wiper and Washers.....	29
Washer.....	29
Refuelling.....	60
Remote control battery	
See: Changing the remote control battery.....	21
Remote control programming	
See: Programming the remote control.....	20
Repairing Minor Paint Damage.....	89

Replacement Parts	
Recommendation.....	5
Look for the Ford logo on the following parts	6
Now you can be sure that your Ford parts are Ford parts.....	5
Roadside Emergencies.....	67
Running-In.....	66
Brakes and clutch.....	66
Engine.....	66
Tyres.....	66

S

Safety Precautions.....	59
Seat belts	
See: Fastening the seat belts.....	18
Seats.....	51
Sitting in the Correct Position.....	51
Starter Switch	
See: Ignition Switch.....	57
Starting a Diesel Engine.....	58
Cold or hot engine.....	58
Flooded Engine.....	58
Starting and Stopping the Engine.....	57
General Information.....	57
Starting a Petrol Engine.....	57
Cold or hot engine.....	57
Engine idle speed after starting.....	58
Flooded engine.....	58
Status after a collision.....	68
Steering Wheel.....	26
Sun Visors.....	55
Switching Off the Engine.....	58
Vehicles with a turbocharger.....	58
Symbols Glossary.....	5
Symbols in this handbook.....	5
Symbols on your vehicle.....	5

T

Technical Specifications	
See: Capacities and Specifications.....	100
Towing Points.....	76
Front towing eye.....	76
Towing the Vehicle on Four Wheels.....	76
All vehicles.....	76
Transmission.....	61

Index

Tyre Care.....	97
Tyre Pressures	
See: Technical Specifications.....	97
Tyres	
See: Wheels and Tyres.....	92

U

Under Bonnet Overview - 1.2L	
Duratec-16V (71PS) - Sigma.....	79
Under Bonnet Overview - 1.4L	
Duratorq-TDCi (DV) Diesel.....	80
USB Port.....	56
Using seat belts during pregnancy.....	19

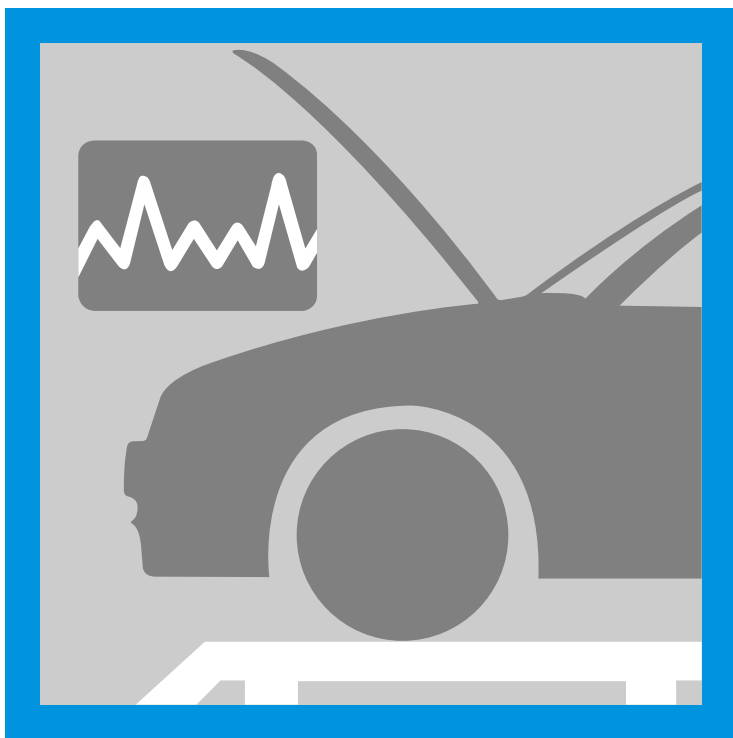
V

Vehicle battery.....	90
Vehicle Care.....	88
Vehicle Identification Number.....	99
Vehicle identification.....	99
Vehicle recovery.....	76
Ventilation	
See: Climate Control.....	47
Vents	
See: Air Vents.....	47
VIN	
See: Vehicle Identification Number.....	99

W

Warning Lamps and Indicators.....	43
ABS warning lamp.....	43
Airbag warning lamp.....	43
Brake system warning lamp.....	44
Direction indicator.....	45
Door open warning lamp.....	44
Engine check warning lamp.....	45
Engine coolant temperature warning	
lamp.....	45
Front fog lamp indicator.....	45
Glow plug indicator.....	45
Ignition warning lamp.....	44
Illumination ON indicator.....	45
Low fuel level warning lamp.....	44
Main beam indicator.....	45
MIL.....	44
Oil pressure warning lamp.....	44
Water in fuel warning lamp (vehicles with	
diesel engine).....	45
Warning Triangle.....	67
Washer Fluid Check.....	84
Washers	
See: Wipers and Washers.....	28
Washing	
See: Cleaning the Exterior.....	88
Weights.....	100
Wheels and Tyres.....	92
General Information.....	92
Technical Specifications.....	97
Windows and Mirrors.....	40
Windscreen Washers.....	28
Windscreen Wipers.....	28
Intermittent wiping.....	28
Wipers and Washers.....	28

Warranty and Service Guide



Contents

Introduction	3
The Ford 24 Month New Vehicle Warranty	4
The Ford Service Plan	8
Service Schedule	11
Extended Period Maintenance	14
Ford Extended Warranty	15

Introduction

Thank you for buying a Ford. We trust it meets your expectations and will provide you many years of enjoyable motoring.

Throughout the world Ford is recognized as being synonymous with the manufacture of quality vehicles, but with your new Ford you get more than just the benefit of over 100 years of technological achievement and experience.

You also have at your disposal the Service expertise of Authorized Dealers in Ford Vehicles, throughout India.

It is important that you continue to have your vehicle regularly serviced by an Authorized Ford Dealer who employ Ford Trained staff, and fit only approved components and Ford genuine parts. They are in receipt of the latest information from Ford and familiar with the servicing requirement of your vehicle.

To improve your knowledge and enjoyment of your new Ford, we recommend that you read this guide that has been provided in your vehicle.

- * This Warranty & Service Guide details the warranties and regular services necessary to keep your vehicle at maximum efficiency throughout its life. The dealer services should be recorded in the appropriate service record provided as a separate service history log.

- * In addition, a number of hints on economic driving are provided along with owner maintenance details and some ideas on general care of the vehicle.

24 Month New Vehicle Warranty

THE FORD 24 MONTH NEW VEHICLE WARRANTY

Complete protection from Ford - an easy route to follow

From the moment you buy your Ford you can relax that it will be thoroughly protected by Ford Service. Wherever you go, this protection will come with you, giving you worry-free, pleasurable motoring for years to come.

Ford protection starts from the moment you receive your new vehicle.

Every new Ford vehicle is covered for two years or 1,00,000 kms (whichever occurs earlier) from the vehicle sale date.

Quite simply warranty means that any defect due to faulty manufacture or material within the warranty period will be repaired or replaced free of charge by any Authorized Ford Dealer.

Any part repaired or replaced under the warranty will be covered for the balance of the vehicle warranty period.

WHAT IS COVERED?

Subject to the terms and conditions of this Owners Handbook. If the vehicle suffers a mechanical/electrical failure, during the warranty period, the vehicle will be repaired or the cost, including labour, replacement parts and Tax of having the mechanical/electrical failure repaired by an authorized Ford Dealer will be paid by us.

CONSUMABLE ITEMS: Any items that require periodic replacement as part of normal vehicle maintenance are not covered by this warranty (refer to section 'What is not covered ?' we will, however 'pay to replace such items if they are required in relation to a mechanical/electrical failure.

24 Month New Vehicle Warranty

WHAT IS NOT COVERED?

A. This warranty does not cover:

1. Any mechanical failure or costs covered by any other warranty or entitlement.
2. Any mechanical failure attribute to the failure to comply with the "Service History Log" as detailed later in this Handbook.
3. Any repairs required as a fault of continued operation of the vehicle once a defect or fault has occurred (including loss of lubricants and coolant).
4. Damage attributable to impact or consequential failures to road traffic accident.
5. Any other expenses incurred due to loss of time, inconvenience, commercial use or other direct or indirect loss, including consequential loss, penalties for delay or detention, or in connection with guarantees of performance or efficiency, damage or liability incurred as a result of a mechanical failure (including personal liability).
6. Any claim where the damage to a covered component was caused by a non-covered component, or claims of insignificant defect that do not effect vehicle performance (including without limitation) sound, vibration and fluid seepage.
7. Any claim where the mechanical failure has been caused by abuse/misuse of the vehicle or the use of non genuine Ford parts.
8. Any claim attributable to failure to follow the vehicle manufacturer's operating guidelines (located in this Handbook) or mechanical failure attributable to exceeding the manufacturer's operating limitations.
9. Any claim arising from the mechanical failure of a covered component which has, prior to the mechanical failure, been repaired by any person other than an authorized Ford dealer.

24 Month New Vehicle Warranty

10. Normal maintenance services required including without limitation, oil and fluid changes, headlight & fog lamps alignments, fastener re-tightening, wheel balancing, wheel alignment, ignition timing and valve clearance, brake adjustment and clutch adjustments (where appropriate). FEAD belt adjustment (where appropriate) and items included in the Ford service schedules. (as all these actions and adjustments may be required from time to time as part of the regular services of your vehicle, which will depend on the extent of operation and operating condition).
11. The replacement of routine service items and items subject to normal wear and tear. These items include; (but are not limited to) lubricants, fuel filters, air filters, spark plugs, oil filters, wiper blades, emission valve odour/mesh/cowl/pollen filter (where appropriate), belts, hoses, brake pads/discs, friction materials, clutch facings and bulbs, tyres, paint work, panel or bodywork and their components, components made of glass, trim or decorative components, weather strips, suspension bushings/joints, shock absorbers and wheel bearings.
12. Any claim arising from contaminated fuel.
13. Any maintenance or adjustments required to any covered component.
14. Loss, damage, cost or expense of whatsoever nature directly or indirectly caused by war, accident, fire, overloading beyond specified vehicle weight, civil war, rebellion, revolution, military and usurped power, terrorism, nuclear risk, sonic boom or theft, typhoon, floods, Tsunami waves, earthquakes or from any other external cause or other natural calamities.
15. No liability of any kind exists in respect of a third party.
16. Any mechanical failure that can be attributed to the vehicle being fitted with an LPG or alternative fuel unit other than a unit supplied, fitted or endorsed by the vehicle manufacturer.
17. Defect or replacement in any way due to the fittings of parts not made or approved by Ford.
18. Defects caused by body modification not approved by Ford, any special body construction made by a third party manufacturer and not by Ford.

24 Month New Vehicle Warranty

19. Any vehicle purchased as a taxi under the special excise concessions or / and registered as a tourist taxi with the transport authorities. Any vehicle, which has not been operated in accordance with the operating instructions in the Ford Owners Handbook.
20. Any vehicle, which has not received during the warranty term, the services prescribed in Ford Warranty and Service guide.
21. Any vehicle which has been serviced, assembled, disassembled, adjusted or repaired other than by Ford dealers.
22. Any vehicle which has been used for purposes other than what it was designed for.
23. Any defects caused by negligence, abnormal use or insufficient care or the use of spurious parts.
24. Loss or damage resulting directly or indirectly from all the external causes such as accidents, bad weather, fire, theft, or attempted theft, collision, freezing or heat.

This warranty will cease to operate and no claim will be accepted where the vehicle:

1. Has not been operated in accordance with the operating instructions in Owners Handbook or is being used for a purpose for which it was not designed.
2. Has been modified from the manufacturer's original specifications.
3. Is being used or specifically purchased for competitions, racing, pace making, off-road use unless specifically designed for the purpose, the provision of a short term self-drive contract, as a taxi or by a driving school, a dispatch or delivery courier, hire or reward.
4. Used for public or emergency services (such as, but not limited to, police, fire brigade, ambulance, rescue, military purposes).
5. Is being used outside the country of India.
6. Is being used for a purpose for which it was not designed.
7. Has not been serviced in accordance with the service requirements detailed under 'Vehicle Service Requirement'.
8. Odometer reading cannot be determined as accurate by virtue of it having been inoperative or removed from the vehicle; or tampered.
9. Is un-road worthy or unregistered.

The Ford Service Plan

THE FORD SERVICE PLAN

Warranty explanatory notes

You may find the following helpful when your vehicle needs attention.

It is recommended that you contact your Ford Dealers in advance to agree with the date and time for the warranty repair.

When arriving at your Ford Dealer for the start of your warranty repair, your warranty registration form which you will find at the end of owner's handbook will be required by the Dealer's Service Department. For this reason, it is advisable always to keep the Owner's handbook with you when traveling in your vehicle.

If returning to the Dealer from whom the vehicle was purchased (Selling Dealer) is difficult or impractical, you may contact other locations of Ford authorized dealer service centers in the country, who will be able to assist you. The locations of various Ford Dealers is provided in the Dealer Directory.

For tyres, the respective tyre manufacturer's own warranty for dealing with tyre defects will apply, but your Ford dealer will assist you with advice on any such claim to the tyre manufacturer. While your Ford dealer will assist, the decision on such claim lies with the tyre manufacturer.

How to benefit from the warranty

Please read this Owner's handbook carefully and be sure to carry out the regular maintenance checks and service items detailed in this section. Correct maintenance is an essential part of the warranty requirements and your Ford Dealer will want to see whether you have completed all the required service actions and have the necessary service stamps in the service history log at the time any repair under warranty is being reviewed. Correct service actions will also help maintain your vehicle in good condition, prolong its operating life and retain its value.

Vehicle Service Requirements

If your vehicle has broken down or you feel that it would be unwise to continue to drive it, please contact the nearest authorized Ford Dealer for assistance.

Transfer of Warranties

If you sell your vehicle, the warranties are automatically transferred to a second or subsequent owner for the remaining period of Ford 24 Months New Vehicle Warranty.

Please ensure that if you are a second or subsequent owner of this vehicle details are updated with the dealership, who will forward the same to Ford.

VEHICLE SERVICE REQUIREMENTS

It is a condition of this Warranty that you have the vehicle properly, regularly and punctually serviced in accordance with the recommendations given in this Owner's handbook using genuine Ford parts.

When you present the vehicle for service, please pass this booklet to the service personnel. Once the service is complete, please ensure that the 'Service History Log' in the rear of this book have been completed and stamped. This information will be needed in the event of a claim.

If you do not comply with these servicing requirements Ford reserves the right to refuse a claim or cancel this warranty.

In addition to routine driver maintenance items which are explained in your Owner's Handbook, e.g. oil and coolant and tyre pressure checks, you must also arrange regular servicing in accordance with the Service Plan.

Regular servicing of your vehicle is vital because wear and tear are very gradual processes. Preventive maintenance costs are less and it is significant for your vehicle safety and economy.

Vehicle Service Requirements

The following section explains when your vehicle should be serviced and the work which is required at each service.

Pre-Delivery Inspection

Before delivery your vehicle was thoroughly inspected and road tested by your authorized Ford Dealer, in accordance with the Ford pre-delivery check sheet.

The Free Service

The First Free Service is due at 2,500 kms or 3 month whichever is earlier and the Second Free service is due at 10,000 kms or 12 months whichever is earlier from the date of purchase of your vehicle.

This service during the Warranty period is a pre-condition for the “Ford 24 Months New Vehicle Warranty”.

Service Intervals

After the first 2 free services subsequent servicing should be carried out at the intervals detailed on the following pages.

SPARE PARTS WARRANTY

Ford India offers parts warranty of 180 days or 10,000 kms (whichever occurs earlier from the date of invoice of the parts) on Parts purchased by customers from Ford authorized dealerships. The terms and conditions of this parts warranty are similar to the regular “Ford 24 Months New Vehicle Warranty”.

Components or assemblies, fitted as replacement parts during the new vehicle warranty period or extended warranty period are not subject to a separate parts warranty, but assume the balance of the new vehicle warranty or extended warranty remaining on the vehicle.

Extended Period Maintenance

At the end of the Service Schedules you will find a list of items, which require attention during the life of your vehicle. These are time and mileage related items, referred to as “Extended Period Maintenance”. Your Dealer is aware of these maintenance and when your vehicle is in for the relevant service, he will discuss the actions required with you.



FIGO PERIODICAL MAINTENANCE SERVICE

Scheduled Maintenance

I	Inspect : Inspect and clean, repair, adjust or replace if necessary	C	Clean
A	Adjust : Examination resulting in adjustment or replacement	T	Tighten & Torque
R	Replace	L	Lubricate

Maintenance Interval (number of months or mileage (Kms) which ever occurs earlier)	Months	3	12	24	36	48	60	72	84	96	108
X1000 km	2.5	10	20	30	40	50	60	70	80	90	

Engine

Engine oil	I	R	R	R	R	R	R	R	R	R	R
Engine oil filter		R	R	R	R	R	R	R	R	R	R
Sump plug gasket		R	R	R	R	R	R	R	R	R	R
Drive belts (Alternator & PAS pump)	I	I	I	I	I	I	I	I	I	I	I
Spark plug (only Petrol)	C	C	C	C	R	C	C	C	C	R	C
Transmission oil	I	I	I	I	I	I	I	I	I	I	I
Air filter	I	I	R	I	R	I	R	I	R	I	I

Cooling system

Coolant degas bottle pressure cap	I	I	I	I	I	I	I	I	I	R	I
Engine coolant	I	I	I	I	I	I	I	I	I	I	I

Fuel System

Fuel filter (petrol)	I	I	I	I	I	I	I	R	I	I	I
Fuel filter-without heater (diesel)	I	I	I	R	I	I	I	R	I	I	R
Drain water from fuel filter housing (diesel)	C	C	C	C	C	C	C	C	C	C	C
Heater-Fuel (diesel)	I	I	I	I	I	I	I	R	I	I	I
Fuel lines and hoses	I	I	I	I	I	I	I	I	I	I	I
Breather hose	I	C	C	C	C	C	C	C	C	C	C

Engine Timing Belt need to be replaced at every 1,20,000 kms or 5 years

Valve clearance to be checked every 1,60,000 kms or 8 years

Engine Coolant need to be replaced at every 1,00,000 kms or 5 years



Scheduled Maintenance

C Clean

Tighten & Torque

L Lubricate

Maintenance Interval (number of months or mileage (Kms) which ever occurs earlier)	Months	3	12	24	36	48	60	72	84	96	108
X1000 km	2.5	10	20	30	40	50	60	70	80	90	

Chassis & Body

[illegible]



FIGO PERIODICAL MAINTENANCE SERVICE

Scheduled Maintenance

I Inspect : Inspect and clean, repair, adjust or replace if necessary

C Clean

A Adjust : Examination resulting in adjustment or replacement

T Tighten & Torque

R Replace

L Lubricate

Maintenance Interval (number of months or mileage (Kms) which ever occurs earlier)	Months	3	12	24	36	48	60	72	84	96	108
	X1000 km	2.5	10	20	30	40	50	60	70	80	90

Electrical System

Battery electrolyte level and specific gravity	I	I	I	I	I	I	I	I	I	I	I
Cleanliness of the battery terminals	C	C	C	C	C	C	C	C	C	C	C
Exterior lights	I	I	I	I	I	I	I	I	I	I	I
Headlamps alignment		A	A	A	A	A	A	A	A	A	A
Wipers & Washer	I	I	I	I	I	I	I	I	I	I	I
Instrument panel (Illumination, Gauges & Warning lamps)	I	I	I	I	I	I	I	I	I	I	I
Air conditioning function	I	I	I	I	I	I	I	I	I	I	I
A/C Wire mesh filter*		C	C	C	C	C	C	C	C	C	C
A/C Cowl filter		I	R	R	I	R	I	R	I	R	I
Electrically operated rear view mirrors	I	I	I	I	I	I	I	I	I	I	I
Horn	I	I	I	I	I	I	I	I	I	I	I

* Wire mesh filter to be replaced only if found damaged

Extended Period Maintenance

The following checks, replacements are required in the duration specified below for better performance of your Ford Vehicle.

Braking System

- Every 20,000 Kms or two years whichever occurs earlier, drain the brake fluid from the system and replace with new fluid dispensed direct from a new container. Use only Super Dot 4 Ford specification WSS-M6C57-A2 At the same time, or whenever the rear brake shoes are replaced (whichever occurs first), external rubber components of the front and rear wheel brake assemblies should be inspected for general deterioration or signs of fluid leakage. This may entail removal of calipers and drums. If any deterioration is evident, your Ford Dealer will advise you on the need for the system to be overhauled. Unless the complete system is overhauled, we recommend that the inspection is subsequently performed annually.

Ford Extended Warranty

Extended Warranty Plan

"Ford Solutions" Extended Warranty Plan, to give you peace of mind motoring.

You, as our esteemed customer can be rest assured that in the event of something going wrong with your car after the expiry of the Ford 24 months New Vehicle Warranty, this extended warranty will give you protection against Mechanical and Electrical breakdown.

What is covered?

If any defect confirmed by your Ford dealer as Mechanical/Electrical breakdown as defined by the terms and conditions of this warranty, is found in your vehicle, your Ford dealer will repair or replace any part found defective with a new part or an equivalent at no cost to you for the parts or labour.

Protection & Peace of Mind

1. Peace of mind motoring you are free to enjoy your motoring without unexpected and non-budgeted expenses.
2. Vehicle resale value is increased as the extended warranty can be transferred to the new owner, whenever the vehicle is sold.

Duration of the extended warranty

The extended warranty is available for a duration of 24 months beyond the regular Ford 24 months New Vehicle Warranty.

This extended warranty can be bought through your Ford dealer, at any time during your Ford 24 months New Vehicle Warranty.

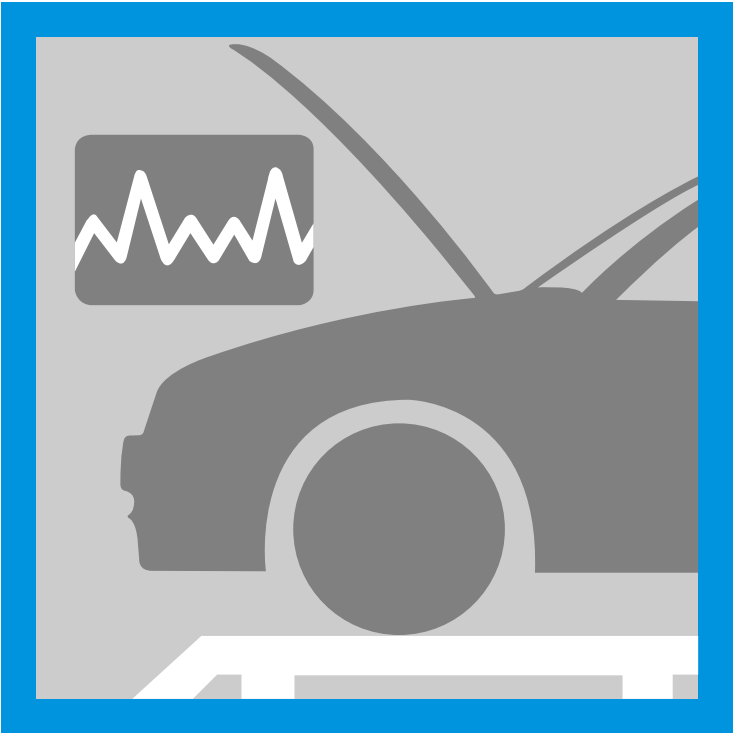
What is not covered?

The replacement of routine service items and items subject to normal wear and tear. These items include, but are not restricted to oil filters, oils and fluids, fuel filters, air filters, spark plugs, wiper blades, clutch linings, brake discs, shock absorbers, brake pads and linings, drive belts, tie rod ends, ball joints, hoses, weather strips, bulbs, tyres, batteries* and emission valves.

*on pro-rata basis

- Normal maintenance service required including without limitations, oil & fluid changes, headlights, alignments, fasteners re-tightening, wheel balancing, wheel alignments, ignition timing and valve clearance.
- Any vehicle that has been neglected, misused, modified or used for any form of motor sport.
- Any vehicle which has been serviced, assembled, disassembled, adjusted or repaired other than by a Ford dealer.
- Any natural wear and tear including without limitation ageing etc.,
- Body, paint, glass, interior / exterior trim, exhaust systems, normal wear and tear, catalytic converters, suspension bushings / joints, wheel bearings / service items and other components subject to routine maintenance or periodic repair or replacement.

Service History Log



Ford Service



All about your vehicle

Vehicle

Registration number

Vehicle Identification Number

Date Registered

Engine Type

Transmission

Colour Code

Trim Code

Warranty Commencement Date

Mileage between Service

Government Test Date

Invoice Number

Supplied and inspected before delivery by :
Dealer Stamp / Code

Issue date

Signature

All about your vehicle

Owner's Name and Address / Registration Number

Daytime Telephone Number

Home Telephone Number

Mileage at Date of Purchase

Cell Number

Address Change / New Owner's Name and Address / Registration Number

Daytime Telephone Number

Home Telephone Number

Mileage at Date of Purchase

Date Purchased

Address Change / New Owner's Name and Address / Registration Number

Daytime Telephone Number

Home Telephone Number

Mileage at Date of Purchase

Date Purchased

It is important to keep the ownership details of the vehicle up to date. If you change your address, or are the second or subsequent owner of this vehicle, please complete the relevant sections above.

Contents

Looking after you and your Ford	5
The Ford Dealer and you	7
Service Record	10
Extended Period Maintenance record	11
Repair and replacement record	18
First free service coupon	19
Second free service coupon	21

Looking after you and your Ford

Congratulations

Buying a Ford means you have made a wise investment. But all investments need looking after in order to get the best return. That's why it's so important to look after your Ford. Now, together, we can make sure everything continues to go well throughout your ownership.

Service

In order to keep your Ford running as efficiently and reliably as possible you should have it serviced at the frequencies mentioned in the Ford service plan.

For comprehensive details on the service content and intervals for your specific vehicle and the warranty coverage, please refer to your Warranty and Service Guide.

Keep a record

This log enables you to keep a full record of your vehicle's health and you should take it to your Ford Dealer every time you take your vehicle in for any maintenance.

Please note it is a condition of your 24 month new vehicle warranty and all extended maintenance plans to have your vehicle serviced in line with the Ford schedule.

In between services

Some helpful hints on how to look after your Ford in between service visits can also be found on the back cover.

Maintain your vehicle's value

Appropriately stamped and kept up to date, this log not only helps you keep your vehicle running at its best but also helps keep up its resale value.

Looking after you and your Ford

It's just another way of showing that Ford and your Ford Dealer are committed to giving you the highest standards of care and service to make every mile of your motoring as trouble free and enjoyable as possible.

Who better?

Who else knows more about looking after your Ford? Who else offers you Ford-trained technicians, original Ford parts and guaranteed repairs at a reasonable cost?

Who else offers you so much, so near?

Who else but your Ford Dealer!

The dealers facilities, experience and commitment to your satisfaction make them the logical choice to maintain and repair your Ford throughout its life.

THE FORD DEALER AND YOU

Confidence in what they do

Ford Dealers guarantee their workmanship.

Here are just some of the benefits of Ford Dealer service.

The right people for the job

Technicians trained by Ford with up to date knowledge of product technology and service developments and Receptionists trained by Ford to provide customers with the high standards of courtesy and attention.

The right tools for the job

Ford Dealer workshops are equipped with an extensive range of special tools and test equipment specified by Ford, including VCM-the latest in computerized diagnostic equipment designed by Ford specially for the advanced electronic systems fitted in your vehicle.

The use of Ford Replacement Parts

During the development of Ford vehicles, extensive testing is undertaken to ensure that all components meet the required durability standards and performance levels.

In carrying out any Warranty repairs your Ford Dealer is required to fill ford replacement parts and use Ford oils and lubricants specified by ford. To obtain the maximum benefit from the Ford 24 months New Vehicle Warranty, it is recommended that Ford parts are used for servicing and other repairs.

There are a number of key components on a vehicle where this is particularly important. For example when brake pads are renewed during repairs and servicing you would want them to meet stringent safety standards. To ensure this, components so fitted must be genuine Ford Parts which meet the relevant Ford engineering specifications and quality control standards.

If any doubt exists about the suitability of parts consult your Dealer.

If a non-Ford part is fitted to effect a 'get you home' repair, consult your Ford Dealer as soon as possible after your return.

No surprises

Your Dealer will service and repair your vehicle precisely in line with Ford specified procedures and can provide you with a price estimate inclusive of labour, parts and taxes for all services and most mechanical repairs. On completion they will provide you with a full description of what has been done and hold any replaced parts for your inspection unless required for Warranty purposes. That way you know exactly what you are getting for your money.

In the event of an accident

The benefits of Ford Dealer service extend beyond their mechanical workshops. Ford Dealers have modern, well equipped body repair facilities together with trained technicians. They have the expertise to carry out minor or major repairs to your vehicle promptly and according to the Ford procedures.

Contacting your Dealer

When making an appointment for a service or repair apply the following simple points to ensure that the booking is made efficiently and to minimize any delay to you when you take your vehicle in.

When contacting your Ford Dealer to make a booking ask for the Service Reception. The Service Receptionist will probably ask you for the following information:

- . Your name, address and day time telephone number.
- . Vehicle model and type
- . Registration number
- . Vehicle mileage
- . Type of service required or details of repair required.

If you are booking your vehicle in for a repair which you feel is covered by the terms of the Ford 24 Months New Vehicle Warranty, please tell the Receptionist when making the booking.

If you are making an appointment for a service or repair for which you are paying, you can request the estimated cost and delivery schedule from your service advisor and establish with the Dealer their acceptable terms of payment.

It may not be necessary to leave your vehicle all day at your Dealer for service or repair. Ask the Receptionist if it is possible for you to deliver and collect it at times convenient to you. Many Dealers offer a while-you-wait facility for some services and minor repairs.

Finally, when you have made your booking make a note of the agreed date and time and the Service Advisor's name.

On arrival at your Dealer

Please note your vehicle mileage and present this Service Guide to the Receptionist/Service Advisor.

A well trained service advisor will interact with you to understand your service needs and any other repairs that may be required to be attended. Ensure that you confirm with the Service Advisor full details of the work required and agree which items, if any, are covered by the Ford 24 months New Vehicle Warranty. Let the Receptionist/Service Advisor know where to contact you if any work is identified, which is unexpected or will exceed the cost of an estimate you may have been given. You would be required to approve the cost of repair, wherever applicable and authorize the dealer to execute the repair order.

Collecting your Vehicle

After a repair or service, study the invoice to ensure you understand its content. Please do not hesitate to ask the Service Advisor, if something is not clear. In the case of a service, check that it has been recorded in this Warranty Service Guide section of this Owner's Handbook.

Extended Period Maintenance

SERVICE RECORD

Your authorized Ford Dealer will stamp the appropriate record on these pages and enter the date and distance covered (kms) in the panels provided. This is to confirm that the required work has been carried out on your vehicle.

When you come to sell your vehicle, you will be able to supply proof that it has been maintained to Ford standards.

Service Schedule (Whichever Occurs earlier)

PDI	
Km	Date

Extended Period Maintenance

<p>2,500 km or 3 months from the date of purchase which ever occurs earlier</p>	
<p>FIRST FREE (LABOUR ONLY)</p>	
Km	Date

<p>10,000 km or 12 months from the date of purchase which ever occurs earlier</p>	
<p>SECOND FREE (LABOUR ONLY)</p>	
Km	Date

<p>20,000 km or 24 months from the date of purchase which ever occurs earlier</p>	
Km	Date

<p>30,000 km or 36 months from the date of purchase which ever occurs earlier</p>	
Km	Date

<p>40,000 km or 48 months from the date of purchase which ever occurs earlier</p>	
Km	Date

<p>50,000 km or 60 months from the date of purchase which ever occurs earlier</p>	
Km	Date

Extended Period Maintenance

DEALER STAMP

DEALER STAMP

DEALER STAMP

DEALER STAMP

DEALER STAMP

DEALER STAMP

Extended Period Maintenance

60,000 km or 72 months from the date of purchase which ever occurs earlier	
Km	Date

70,000 km or 84 months from the date of purchase which ever occurs earlier	
Km	Date

80,000 km or 96 months from the date of purchase which ever occurs earlier	
Km	Date

90,000 km or 108 months from the date of purchase which ever occurs earlier	
Km	Date

100,000 km or 120 months from the date of purchase which ever occurs earlier	
Km	Date

110,000 km or 132 months from the date of purchase which ever occurs earlier	
Km	Date

Extended Period Maintenance

DEALER STAMP

DEALER STAMP

DEALER STAMP

DEALER STAMP

DEALER STAMP

DEALER STAMP

Extended Period Maintenance

**Renew
Fuel Filter - Diesel
(Every 30,000 Km)**

Km

Date

**Renew
Fuel Filter - Diesel
(Every 30,000 Km)**

Km

Date

**Renew
Fuel Filter - Diesel
(Every 30,000 Km)**

Km

Date

**Renew
Fuel Filter - Diesel
(Every 30,000 Km)**

Km

Date

**Renew
Brake Fluid
(Every 20,000 Km
or 2 Years)**

Km

Date

**Renew
Brake Fluid
(Every 20,000 Km
or 2 Years)**

Km

Date

**Renew
Brake Fluid
(Every 20,000 Km
or 2 Years)**

Km

Date

**Renew
Spark Plugs - Petrol
(Every 40,000 Km)**

Km

Date

Extended Period Maintenance

**Renew
Spark Plugs - Petrol
(Every 40,000 Km)**

Km

Date

**Renew
Spark Plugs - Petrol
(Every 40,000 Km)**

Km

Date

**Renew
Coolant Cap
(Every 80,000 Km
or 8 Years)**

Km

Date

**Renew
Coolant Cap
(Every 80,000 Km
or 8 Years)**

Km

Date

**Renew
Coolant Cap
(Every 80,000 Km
or 8 Years)**

Km

Date

**Renew
Fuel Filter - Petrol
(Every 60,000 Km)**

Km

Date

**Renew
Fuel Filter - Petrol
(Every 60,000 Km)**

Km

Date

**Renew Engine
Timing Belt
(Every 120,000 Km)**

Km

Date

Extended Period Maintenance

**Renew
FEAD Belt
(Every 120,000 Km)**

Km	Date
----	------

**Check Valve
Clearance - Petrol
(Every 160,000 Km)**

Km	Date
----	------

**Renew
Engine Coolant
(Every 100,000 Km)**

Km	Date
----	------

Repair and Replacement Record

Repair/replacement description	
Mileage	Date
Invoice Number	
Original Ford parts used	Yes No

Repair/replacement description	
Mileage	Date
Invoice Number	
Original Ford parts used	Yes No

Repair/replacement description	
Mileage	Date
Invoice Number	
Original Ford parts used	Yes No

Repair/replacement description	
Mileage	Date
Invoice Number	
Original Ford parts used	Yes No

Repair/replacement description	
Mileage	Date
Invoice Number	
Original Ford parts used	Yes No

Repair/replacement description	
Mileage	Date
Invoice Number	
Original Ford parts used	Yes No

**FIRST FREE SERVICE COUPON ***

(To be carried out at 2500 Kms or 3 months
whichever occurs earlier from the vehicle sale date)

Date of Service

Date of Service

Model

Kilometers

Kilometers

FIRST FREE SERVICE COUPON *

(To be carried out at 2500 Kms or 3 months
whichever occurs earlier from the vehicle sale date)

* Only Labour Free. The cost of consumables to be borne by the customer

VIN :

Engine No.:

Vehicle Sale Date :

Registration No. :

Selling Dealer :

Servicing Dealer :

Dealer Code :

Owner's Signature



SECOND FREE SERVICE COUPON *

(To be carried out at 10,000 Kms or 12 months
whichever occurs earlier from the vehicle sale date)

Date of Service

Date of Service

Model

Kilometers

Kilometers

SECOND FREE SERVICE COUPON *

(To be carried out at 10,000 Kms or 12 months
whichever occurs earlier from the vehicle sale date)

* Only Labour Free. The cost of consumables to be borne by the customer

VIN :

Engine No.:

Vehicle Sale Date :

Registration No. :

Selling Dealer :

Servicing Dealer :

Dealer Code :

Owner's Signature

Government Testing Record

Due Date	Pass Date	Certificate Number

Vehicle Inspection Certificate (s)

Date	Document

To maintain safety and integrity it may, occasionally, be necessary to have your vehicle recalled for inspection/rectification by your Ford Dealer. You will be notified directly if this affects your vehicle.

If you receive such notification, you should take your vehicle to a Ford Dealer immediately. Once your vehicle has been checked or reworked, it will be returned to you, complete with a vehicle inspection certificate as evidence that any necessary work has been carried out. Your Dealer will record any details in the above table.

[illegible][illegible]

*Please drop this slip in your nearest Ford dealer

[illegible]

Preferred Address for communication										Residence										Office									
Building / House Name or Number																													
Street										Area																			
Landmark										City																			
State										PIN										Telephone									
Mobile										Fax										E-mail									

*Please drop this slip in your nearest Ford dealer

SC CODE & Name

Dealer code/Name

WARRANTY REGISTRATION FORM

RETAIL ☐ FLEET ☐

Model

VIN :

Owner's name

Company

(Off Address /Fleet)

Address/ Building

Street

Area

Landmark

City

Telephone

Mobile

Owner's name

(Salutation)

(Fname)

(Mname)

(Lname)

Company

(Off Address /Fleet)

Preferred Mode of Communication : ☐ Mails ☐ Telephone ☐ E-mails

Address/ Building

Street

Area

Landmark

City

Pin :

State :

Telephone

(STD)

(Res)

(Off)

Mobile

Fax :

Email

Finance Mode - ☐ Cash/Cheque ☐ Bank Loan ☐ Lease ☐ Hire Purchase ☐ Fin Company - ☐ Ford Credit ☐ ICICI ☐ HDFC ☐ Others ☐ Fin Period - ☐ 12 M ☐ 24 M ☐ 36 M ☐ 48 M ☐ 60 M

Gender (M/F) : ☐ Male ☐ Female

DOB/Age :

Occupation :

Monthly Income : ☐ 21-40k ☐ 41-60k ☐ 61-80k ☐ 81k-1 Lakh ☐ 1.01-1.25 Lakh ☐ 1.26-1.50 Lakh ☐ 1.51-1.75 Lakh ☐ 1.76-2.0 Lakh ☐ 2-3 Lakh ☐ 3-5 Lakh ☐ 5 Lakh+

No of Vehicles owned by your family : Specify: 1. 2. 3.

(If Fleet) Fleet Size : ☐ Upto 5 ☐ 6-10 ☐ 11-30 ☐ 31-50 ☐ 51-100 ☐ Over 100

Fleet Type : ☐ NFP ☐ BFP Procurement Officer's Name & Designation

Business Type

: ☐ Hotel ☐ Tourism ☐ Govt ☐ Car Rental ☐ Dealer/Distributor ☐ Building/Construction ☐ Agriculture/Mining ☐ Goods Transport ☐ Manufacturing ☐ Professional ☐ Others

Registration number :

Registration date :

Invoice date :

Delivery date :

Customer sign :

SC CODE & Name

Dealer code/Name

WARRANTY REGISTRATION FORM

RETAIL ☐ FLEET ☐

Model

VIN :

Owner's name

Company

(Off Address /Fleet)

Address/ Building

Street

Area

Landmark

City

Telephone

Mobile

Finance Mode - ☐ Cash/Cheque ☐ Bank Loan ☐ Lease ☐ Hire Purchase ☐ Fin Company - ☐ Ford Credit ☐ ICICI ☐ HDFC ☐ Others ☐ Fin Period - ☐ 12 M ☐ 24 M ☐ 36 M ☐ 48 M ☐ 60 M
Gender (M/F) : ☐ Male ☐ Female
Monthly Income : ☐ 21-40k ☐ 41-60k ☐ 61-80k ☐ 81k-1 Lakh ☐ 1.01-1.25 Lakh ☐ 1.26-1.50 Lakh ☐ 1.51-1.75 Lakh ☐ 1.76-2.0 Lakh ☐ 2-3 Lakh ☐ 3-5 Lakh ☐ 5 Lakh+
No of Vehicles owned by your family : Specify: 1. 2. 3.

(If Fleet) Fleet Size : ☐ Upto 5 ☐ 6-10 ☐ 11-30 ☐ 31-50 ☐ 51-100 ☐ Over 100 Fleet Type : ☐ NFP ☐ BFP Procurement Officer's Name & Designation
Business Type : ☐ Hotel ☐ Tourism ☐ Govt ☐ Car Rental ☐ Dealer/Distributor ☐ Building/Construction ☐ Agriculture/Mining ☐ Goods Transport ☐ Manufacturing ☐ Professional ☐ Others

Registration number : Registration date : Invoice date : Delivery date :

Customer sign : e

SC CODE & Name

Dealer code/Name

WARRANTY REGISTRATION FORM

RETAIL ☐ FLEET ☐

Model

VIN :

Owner's name

Company

(Off Address /Fleet)

Address/ Building

Street

Area

Landmark

City

Telephone

Mobile

Pin :

State :

(STD)

(Res)

(Off)

Fax :

Email

Finance Mode - ☐ Cash/Cheque ☐ Bank Loan ☐ Lease ☐ Hire Purchase ☐ Fin Company - ☐ Ford Credit ☐ ICICI ☐ HDFC ☐ Others ☐ Fin Period - ☐ 12 M ☐ 24 M ☐ 36 M ☐ 48 M ☐ 60 M

Gender (M/F)

: ☐ Male ☐ Female

DOB/Age :

Monthly Income

: ☐ 21-40k ☐ 41-60k ☐ 61-80k ☐ 81k-1 Lakh ☐ 1.01-1.25 Lakh ☐ 1.26-1.50 Lakh ☐ 1.51-1.75 Lakh ☐ 1.76-2.0 Lakh ☐ 2-3 Lakh ☐ 3-5 Lakh ☐ 5 Lakh+

Occupation :

1.

2.

3.

(If Fleet) Fleet Size

: ☐ Upto 5 ☐ 6-10 ☐ 11-30 ☐ 31-50 ☐ 51-100 ☐ Over 100

Fleet Type : ☐ NFP ☐ BFP

Procurement Officer's Name & Designation

Business Type

: ☐ Hotel ☐ Tourism ☐ Govt ☐ Car Rental ☐ Dealer/Distributor ☐ Building/Construction ☐ Agriculture/Mining ☐ Goods Transport ☐ Manufacturing ☐ Professional ☐ Others

Registration number :

Registration date :

Invoice date :

Delivery date :

Customer sign :



Ford Dealer Directory



CALL 1800-102-2020

Ford Service Roadside Assistance

Peace of Mind Motoring 24hrs/7days

Ford Service Roadside Assistance is designed to enhance your overall Ford ownership experience, by providing you with 24hr/7day emergency support related to the use of your motor vehicle. Peace of mind motoring – guaranteed.

While it is our sincere hope that your travels are always trouble-free, breakdowns and road traffic accidents do happen – our goal is to ensure that even if your Ford is immobilized, whether at home or while travelling, any inconvenience to you and your family is minimized.

Should you ever require assistance, all you need to do is dial our 24-hour assistance hotline: **1800-102-2020***, and Ford Service Roadside Assistance will be there to help.

Vehicles will be covered under this program for a period of two year from the date of registration of the factory warranty.

Getting Help - What to do when you need Assistance

In the event of a breakdown or accident, simply call Ford Service Roadside Assistance on **1800-102-2020** (toll-free from anywhere in India)*.

Please have the following information in hand for the operator when you call:

- Your name and exact location
- License plate number and colour of your vehicle
- Vehicle Identification Number (VIN)
- Vehicle model

- Contact phone number
- Description of the problem

In order to qualify for the benefits provided by Ford, you must contact or seek assistance only from Ford Service Roadside Assistance. This Ford Service Roadside Assistance is available only if you have not opted for your own vehicle assistance / recovery management. If you opt for your own vehicle assistance / recovery management, the cost for the same shall be borne by you.

Covered Events

- Mechanical or electrical breakdown leading to stoppage / immobility of the vehicle
- Human error
 - Battery problems: flat battery
 - Fuel problems: out of fuel, incorrect fuel, or contaminated fuel
 - Key problems: locked keys, lost keys, or broken vehicle keys
 - Tyre problems: puncture, bolts or valve related issues
- Road traffic accident where the vehicle is immobilized (cost to be borne by customer)

Assistance will be provided no matter where you are (i.e. at home, on the roadside, on the highway, in a parking lot, etc), as long as you are not already at an Authorized Ford Dealer and you are not beyond 50 km of any authorized Ford Dealership.

***Ford Service Roadside Assistance program is available in selected cities only (47 cities as on May. 2012. More cities are getting added to this list). Please contact your Ford Authorized dealer to know the list of cities covered under this program. Alternate Ph. no. (0124) 4042020.**



Summary of Customer Benefits

Roadside Assistance at home or on the road

If your vehicle is immobilized whether at home or on the road, Ford Service Roadside Assistance will attend to your vehicle. For minor repairs where we decide the vehicle can be repaired at the roadside, a technician will be sent to try and mobilize your vehicle at the roadside.

Vehicle Recovery

If your vehicle is unable to be mobilized following a mechanical or electrical breakdown, a recovery vehicle will be sent to recover your vehicle to the nearest authorized Ford dealer.

Taxi

If your vehicle is recovered to a dealer by Ford Service Roadside Assistance, the driver and passengers will be provided with one free taxi ride, up to 50km from the breakdown location, in order to continue your journey.

Vehicle Recovery following an Accident

If your vehicle is unable to be mobilized following a road traffic accident, Ford Service Roadside Assistance will organize to send a recovery vehicle to recover your vehicle to the nearest authorized Ford dealer, however all costs for this service will be borne by you.

Terms and Conditions

Remain with your Vehicle

Once you have called Ford Service Roadside Assistance, it is vital that you stay with your vehicle. Should the Ford Service Roadside Assistance representative arrive at your vehicle while it is unattended, the necessary work cannot be carried out.

Program Overview - Definitions

Covered Customers - The owner (or driver) and all the passengers travelling in the vehicle at the moment the emergency assistance was required, up to the legal passenger limit of the vehicle.

Covered Vehicles and period of cover:

New Ford branded vehicles, sold by participating Authorized Ford dealers in select cities will be eligible for benefits under the program. Please contact your Ford Authorized dealer to know the list of cities covered under this program. Vehicles will be covered for a period of two year from the date of registration of the factory warranty. You can however extend the cover for more years by paying a reasonable fee. Please contact your nearest Ford dealership for more details on extending the coverage of this program for your vehicle.

Covered Area:

Please contact your Ford Authorized dealer to know about list of cities covered under this program. Even if you are in a non-covered city, please contact Ford Service Roadside Assistance Toll-free number for guiding you to the nearest Ford Authorized dealer for availing assistance. Customer cars covered under this program are entitled to assistance within a 50km radius of an Authorized Ford Dealer in the covered city.

Assistance will be provided no matter where you are (i.e. at home, on the roadside, on the highways, in a parking lot, etc.), as long as you are not already at an Authorized Ford Dealer.

Non-covered Events

Ford Service Roadside Assistance is designed to help in events that lead to stoppage/immobilization of your vehicle. As a result, this program will not

cover any of the following events that you may encounter while driving your vehicle:

- Faulty fuel gauge
- Speedometer not working
- Air-conditioning is not working
- Passenger door(s) cannot be opened when there are no passengers in the vehicle
- Boot cannot be opened
- Front and/or rear demisters are not functioning
- Horn is not functioning
- Damaged door mirrors
- Rear view mirror is damaged but it does not obstruct the driver's vision
- Damaged or faulty fuel cap but vehicle has not run out of petrol and there is enough fuel in the tank to enable the vehicle to reach the nearest Authorized Ford Dealer
- Sunroof cannot be opened
- Sunroof cannot be closed but weather conditions are fair and the vehicle is not exposed to any security risk
- Windows cannot be opened
- Windows cannot be closed but weather conditions are fair and the vehicle is not exposed to any security risk
- Seat adjuster is faulty but the vehicle can be safely driven
- Passenger seat belts are faulty but there are no passengers in the vehicle
- Faulty security system unless the vehicle is immobilized or unless the alarm is sounding continuously
- Transmission stuck in sports/winter mode
- ABS lights are illuminated
- Air bag warning lights are illuminated
- Traction control lights are illuminated
- Other non-safety related lights/service warnings are illuminated
- Vehicle runs out of windscreen wiper fluid
- Front windscreen wipers faulty but weather conditions are fair
- Rear windscreen wiper faulty

General Exclusions

The following scenarios are general exclusions under the Ford Service Roadside Assistance, and therefore we will not be responsible for any assistance costs as a result of any of the following:

- Vehicle is involved in motor racing, rallies, speed or duration tests, practice runs, or operated outside official roads
- Assistance is required as a result of wars, riots, uprising, mass political demonstrations, pillage, strike, use for military purposes or acts of terrorism, earthquake damage, freak weather conditions, atmospheric phenomena, nuclear transformation phenomena or radiation caused by artificial acceleration of atomic particles
- Breakdown is caused by deliberate damage, or participation or abetment in a criminal act or offence
- The immobilization is resulting from damage caused by intervention of the police or other authorities
- Any damage resulting from the use of the vehicle against the recommendations of the owner manual
- Any consequential costs and/or damage to property as a result of a breakdown
- Vehicles kept in a non-roadworthy condition or not serviced in accordance with the manufacturer's recommendations

General Terms and Conditions

Adverse Weather

- On occasion, adverse weather conditions such as floods, heavy rain, thunder/lightning or other external factors may affect our ability to provide services and it may become physically impossible to assist you until the weather improves. During such times, our main priority will be to ensure that you and your passengers are taken to a place of safety; the recovery of your vehicle may not be possible until weather conditions permit.

External Factors

- Ford will take every effort to reach you once you make the call however external conditions including traffic could delay such an effort.

Locked Keys

- Whilst we will always endeavour to provide assistance by the most efficient method, modern security systems sometimes make it extremely difficult for us to gain entry to your vehicle at the roadside should the spare keys not be available. If a forced emergency entry is required, you will be asked to sign a declaration stating that you have granted permission for this to take place and confirming that all costs relating to any resulting damages to your vehicle will be your sole responsibility.

Right of Refusal

- Ford Service Roadside Assistance shall have the right to refuse any or all benefits under the program, if it is found that you had furnished false information relating to your eligibility or entitlements to the benefits provided under this program.

Disputes

- Courts situated within the jurisdiction of Chennai alone shall have the exclusive jurisdiction to decide all disputes that may arise under this service.

Dealer Directory

Contents

India Map	5
Andra Pradesh	6
Arunachal Pradesh	7
Assam	7
Bihar	8
Chandigarh	8
Chhattisgarh	8
Delhi	8
Goa	9
Gujarat	9
Haryana	10
Himachal Pradesh	11
Jammu & Kashmir	11
Jharkhand	12
Karnataka	12
Kerala	13
Madhya Pradesh	15
Maharashtra	16
Nepal	18
Orissa	18
Pondicherry	18
Punjab	18
Rajasthan	19
Srinagar	20
Tamilnadu	21
Tripura	22
Uttar Pradesh	22
Uttarakhand	24
Uttranchal	24
West Bengal	24
Alphabetical Index	25

Dealer Directory

India Map



Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Andhra Pradesh					
Hyderabad	Fortune Ford	98400-44000	5-9-171, Chapel Road, Abids, Hyderabad-500001.	040-66848474	040-66848384/ service@fortuneFord.com
Hyderabad	Fortune Ford	98488-44000	7-2-1851, Fathe Bagh, Sanatnagar, Hyderabad-500018. Landmarks: Erradda Flyover, Adj to FCI.	040-23800000	040-23801413
Hyderabad	Fortune Ford	98400-44000	9-4-76/A/6, Nizam colony, Tollichowki, Hyderabad-500080.	040-23566000	040-23565001/ info@fortuneFord.com/service3@fortuneFord.com.
Hyderabad	Fortune Ford	98488-44000	38/A, IDA, Gate No.1, Balanagar, Hyderabad-500037.	040-23077000	040-23070033/ bodyshop@fortuneFord.com
Guntur	Lakshmi Ford	99493-36524	Plot No. 317, Autonagar, Guntur-522001.	0863-2322966	0863-2256078/ servicegnt@lakshmiFord.com
Nellore	Lakshmi Ford	99490-93441	Plot No 7, First Cross, Wood Complex, Nellore-524005.	0861-2345636/7/8, 9959900125	servicenlr@lakshmiFord.com
Nellore	Lakshmi Ford	99599-00125	Plot No 515; Industrial estate, AK Nager, Nellore-524004.	0861-2345668	0861-2345636
Vijayawada	Lakshmi Ford	99490-93442	Dr. No. 4-151, RS No:58/345, NH-05, Prasadampadu, Vijayawada-521108.	0866-2844135	0866-2844134/ servicevij@lakshmiFord.com
Hyderabad	Moddy Ford	98859-15020	VSN Commercial Pvt Ltd, Moddy Ford, Survey No 33, Beside MMR Gardens, Old Bowenpally check post, Medchel Highway, NH -07, Pin:500011.	040-2782910	
Hyderabad	Moddy Ford	98959-15020	3-11-467, Shivaganga colony, NEAR BIG BAZAAR Man-soorabad Village, L.B.Nagar, Hyderabad-500074.	040-24034134/5/6	040-24034137

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Hyderabad	Mody Ford	98859-15020	1-8-304-307, KAMAL TOWERS, BEGAMPET, Secun- derabad-500016.	040-27904760 /61/62/63	040-27904765
Hyderabad	Mody Ford	98859-15030	215/A, GYMKHANA ROAD, Mudfort, Secun- derabad-500003.	040- 27891946/47	service@mody ford.com
Anantapur	Rithvikaa Ford	96031-75888	Rithvika Enclave, No.159/3, Nh-7 Bye- pass, Kakkalapalli Vil- lage, Opp. to Saakshi Publications, Anantapur-515004.	08554-236877	ford_service@ rithvikaaagroup. com
Rajamundry	Tristar Ford	99495-96333	84-1-5/B, Padmavathi Nagar, Opp: JN Road, NH5, Rajahmundry- 533105.	0883- 2431400/1200	service@ tristarford.net/ tristarauto@ rediffmail.com
Vizag	Tristar Ford	98666-97000	Door No-38-13-54, Lakshmi Nagar, NH 5 Rd, Narripalam Vishakhapatnam – 530008.	0891-2751111	rjysales@tristar ford.net
Arunachal Pradesh					
Itanagar	Omie Ford	97749-96477	Besides NH-52A, Barapani, Naharlagan-791110.	0360- 2351902/903	omieford@gmail. com
Assam					
Guwahati	Himatsingka Ford	94350-46000	Besides NH-37, Guwahati-781028.	0361-2306197 /98/99	ford@himat singka.org
Guwahati	TI Ford	97060-32932, 97060-22777	No:19, A S I D C Industrial Estate, Bamuni Maidan , Guwahati-781021.	0361-2550988 /2556821	0361-2550988/ service@tias- sam.com
Tinsukia	TI Ford	97060-45509	NH-37, Laipuli, Tinsukia-786183, Assam	3742120506	fordtsk@tias sam.com
Guwahati	TI Ford	97060-32932, 97060-22777	Kasari Basti Road, Opp. Dispur College Road, Guwaha- ti-781005.		

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Bihar					
Patna	Priyadarshi Ford	93862-67819, 93865-92807	Near Saguna More, In-front of Ke-sava Hospital, Bailey Road, Danapur, Patna-801503.	0612-3262700/702	06115-220748/ priyadarshiford@rediffmail.com
Chandigarh					
Chandigarh	Bhagat Ford	98760-20945	53, Industrial Area Phase II, Chandigarh-160002.	0172-3075555	0172-3075500/ fordserchd@bhagatgroup.com
Chandigarh	Saluja Ford	92169-00109	140, Industrial Area, Phase 2, Chandigarh-160 002.	0172-5012020	0172-2654141
Chhattisgarh					
Bhilai	Sairam Ford	87200-08600	Near Hotel Garden, War No.21, Samta colony, G E Road, Charoda, Bhilai-490025.	0788-3224011/16	
Bilaspur	Simon Ford	9669-694775	Opp. Jain International Public school, Mungeli Road, Uslapur, Bilaspur-495001.	07752-283438	simonserve@rediffmail.com
Raipur	Vansh Ford	98265-17800	Aditya Wheels (I) Pvt.Ltd. Ring Road No.1, Near Sarona Railway Overbridge, Raipur (C.G.) Pin-492001.	0771-4214111 (Sales) 0771-4214109 (Service) 0771-4214112 (Parts)	
Delhi					
Delhi	Astro Ford	18001022020	K-78, Main Rajapuri Road, Opp, Dwarka Sector 5, New Delhi-110075.	011-49994555	prateek.kapur@astroford.in

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Delhi	Astro Ford	18001022020	No.250, Nangli Sakrawati, Industrial Area, New Delhi 110043.	011-25322331/25422334	
Delhi	Delhi Ford	95409-42209	Bawa Potteries Complex, Aruna Asif Ali Marg, New Delhi-110070.	011-46494949	sdogra@delhiford.in
Delhi	Harpreet Ford	99716-96844	68/2, Najafgarh Road, Motinagar Crossing, New Delhi-110015.	011-45070701/05	hford@thesachdevgroup.com
Delhi	Harpreet Ford	98100-44707	B-242, Okhla Industrial Area, Phase-1, New Delhi-110020.	011-45182000/99	
Delhi	NCR	95400-77122	J-3, B1 Extension, Mohan Cooperative Industrial Estate, Opposite NTPC Mathura Road, New Delhi-110044.	011-45252222	dcrmgr@ncrvehicles.com
Delhi	Riddhi Ford	95828-04380	B-1, F-8 Mohan CCooperate, Industrial Mathura Road, Phase-I, New Delhi-110044.	011-29948742	
Goa					
Goa	Caculo Ford	98232-88702	Plot No. L 97/99, Verna Industrial Estate, Verna Margao Highway, Verna Salcete, Goa-403722.	0832-6629999	sales@caculoford.net
Gujarat					
Ahmedabad	Cargo Ford	98256-00885	Adjoining Gujcomsol, Vatva Road, Narol, Ahmedabad-382405.	079-25712176	cargo.nrl.service@cargoford.com
Gandhidham	Cargo Ford	98258-00962	Kandla Port Road, East of N.H. No. 8A, Gandhidham(Kutch)-370201.	02836-656250/260	02836-656260/cargo.gnd.service@cargoford.com
Baroda	Cargo Ford	99250-26535	2, Sahajanand Co-op Industrial Estate, Munj Mahunda Road, Akota, Vadodara -390020.	0265-6531536/37	cargo.brd.service@cargoford.com

S - Show Room W - Workshop S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Ahmedabad	Cargo Ford	98256-00885	Cargo Motors (Guj.) Pvt. Ltd. Animesh, Sheth C.G Road, Opp. Union Bank of India, Panchwati, Ahmedabad-380006.	079-66097000	079-26423053/ cgservice@car goford.com
Ahmedabad	Cargo Ford	98256-00885	Cargo Motors (Guj.) Pvt. Ltd. New York Tower-A, Sarkhej-Gandhinagar Highway, Thaltej, Ahmedabad-380051.	079-66097125 /27	079-26854377/ sgservice@car goford.com
Rajkot	Eagle Ford	99250-00052	Plot No-2, Near Rolex Rings, Gondal Road, Vavdi, Rajkot-360005.	0281-6569994 /5/6/7/8/9	service@eagl eford.co.in
Jamnagar	Eagle Ford	99250-00052	Opp. To Essar Petrol Pump, Jamnagar Rajkot Highway, Hapa, Jamnagar 361120.	0288-2571555	
Surat	King Ford	98254-67057	No.209, New Industrial Estate, Udhana Udyog Nagar, Near Water Tank, No.6, Udhana, Surat-394210.	0261-2758742 /43/44	kingford. service@yahoo. com
Surat	King Ford	99134-60606	B-181, New Industrial Estate, Udhana Udyog Nagar, Near Water Tank, No.6, Udhana, Surat-394210.		
Vapi	King Ford	90990-41398	Plot No.199, Nr.FCG Foundry, Phase-02, GiDC Vapi, Vapi-396195 (Gujarat).	0260-6549881	kingford. vapiserce@ yahoo.com
Mehsana	SP Ford	97277-76342	Block No:95, Near Jalaram Temple, Palavsna, Ahmedabad - Mehsana Highway, Mehsana - 384002.	02762-225151	spautomall@ yahoo.com
Haryana					
Hisar	Daisy Ford	98969-10853	11 K.M. Stone, Delhi Bypass, Hisar, Harayana-125 001.	098969- 10852/98969- 33384/86	01662-237625

S - Show Room W - Workshop S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Gurgaon	Harpreet Ford	98100-44707	Plot No: 34, Sector-18, Urban Estate, Gurgaon (Haryana).	0124-4290900	
Panipat	Khushi Ford	99928-11333	Sec-08, Near Toll Plaza, G T Road, Panipat.	0180-2576106/107	sales@khushiford.com
Sonepat	Libra Ford	85869-00285	Jagdamba Farm, Behind Yadu Greens Hotel, Alipur, Delhi.	011-27201831/32	sales@libraford.com
Faridabad	NCR	0491-2255720	14/5, Main Mathura Road, 5th Mile Badrapur Border, Faridabad-122002, Haryana.	0129-2255722	0129-2255724/ servfrd@ncrvehicles.com
Rohtak	Palm Ford	88169-99666	Khasra No: 3501, 3502, 3504, Jind Road, Near Bye Pass Chowk, Rohtak (Haryana)-124001.	01262-643364	palmfordrohtak@gmail.com/ servicepalmford@gmail.com
Karnal	Pearl Ford	98122-64880	118/7, Milestone N H 1, G T Road, Karnal-132001.	0184-2221710	0184-2221708/ pearlford@rediffmail.com
Yamunanagar	Pearl Ford	98120-65856	483, C/6, Old Court Road, Jagadhri, Opp Guptha Palace, Yamunanagar -135003.	01732-236781/82	01732-236782/ pearlford@rediffmail.com
Ambala	Pearl Ford	98125-31666	Village Tepla, Ambala Jagadhari Road, Ambala Cantt, Pin-133104.	0171-6451702	0171-2540706/ serviceamb@pearlford.com
Himachal Pradesh					
Mandi	Saluja Ford	94180-49182	Mandi Distt, Himachal Pradesh, NH21 Gutar, Disst Mandi, Near Harihar Hospital, Pin-175021.	01905-246182/246181	
Jammu & Kashmir					
Jammu	Jammu Ford	99060-48048	Jammu Motors Pvt Ltd, No 6, Akhnoor Road, Jammu-180002.	0191-2504746/2552977	0191-2553300/ jamuford@sancharnet.in

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Jharkhand					
Dhanbad	Garuda Ford	92346-81352	Nh-02,G T Road, Kashi Tand, PO-Barwadda, Dhanbad.	0326-2942766 /2293017	garudaford@gmail.com
Jamshedpur	Jayashree Ford	93348-53811/94313-49336	Plot No: 1, P Medium Sector, RIT More Adityapur, Jamshedpur-832109.	0657-3200088 /3204817 /2904046	0657-2200559/ ayshreemotors@rediffmail.com
Ranchi	Jayashree Ford	93348-53816	54, Industrail Area Kokar, Industrial Area, Ranchi – 843001.	0651-2543080 /9708206660	jayshreefordranchi@yahoo.com
Karnataka					
Gulbarga	Bharat Ford	94481-93744/88847-88847	Humnabad Highway, NH:218, NEAR Kapnoor, Gulbarga - 585104.	08472-273744	bharatfordservice@gmail.com
Mangalore	Cauvery Ford	98450-59961	Plot No:24-C-1, Baikampady Industrial Area, New Mangalore-575011.	0824-2407808 /2406111	servicemlr@cauveryford.com
Mysore	Cauvery Ford	96118-05875	49/50, Hebbal Industrial Area, Hebbal, Mysore-570016.	0821-4002901 /4002903 /4002904	0821-4002905/ servicemys@cauveryford.com
Shimoga	Cauvery Ford	98452-43907	Shankar Mutt Road, Shimoga, Karanataka-577201.	08182-275851 /407100 /220284	08182-220216/ cauverysmg@yahoo.com
Bangalore	Cauvery Ford	98450-08533	#2 (Old No.2), Binnyston Garden, Magadi Road, Bangalore-560023.	22966256/57 /58/59	080-22966261/ serviceblr@cauveryford.com
Mysore	Cauvery Ford	96118-05875	SPL Site, No:49/50, Hebbal Industrial Area, Hebbal, Mysore-570016.	0821-2414664/65	0821-2414892/ servicemr@caveryford.com
Bangalore	Elite Ford	99000-30132	Elite Vehicle Pvt, No:2A, Dyavasandra Industrial Area, Second Phase, Opp. Hewlett Packard Campus, Mahedvpura, Bangalore-560016.	080-33405800	service@eliteford.co.in

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Bangalore	Lathangi Ford	98451-44066	No:448, Opp: iiMB, Banerghatta road, Bangalore South, Pin-560076.	080-4055711 /12/13	080-41107111/ service@ lathangiford. com/crm@ lathangiford.com
Bangalore	Lathangi Ford	9845144066	Hommadevanahalli, C K Palya Main Road, Bangalore-560076.	97389-89634	
Bangalore	Metro Ford	9945092012	No:63 St, Marks Road Bangalore-560001.	080-4059200	080-4059200/ servicemanager @metroford.in/ crm@metroford. in
Bangalore	Metro Ford	99451-05232	Mallasandra Village, Hessaraghatta Road, Bangalore-560088.	080-28392237 /38	080-28392237/ hsrgrws@metro ford.in
Bangalore	Metro Ford	99450-92012	METRO FORD (WORKSHOP), No:113, I ST Main Road, Below Flyover, St Thomas Town, Lingarajpuram, Bangalore-560084.	080-25803010	
Hubli	Metro Ford	98455-25952	Beside Navanagar Petrol Pump, Opp Cancer Hospital, P B Road, Navanagar, Hubli-580025,	0836-2225932	0836-2225942/ hubli@metroford. in
Bellary	Metro Ford	99019-71681	Survey No 886, Anantpur Road, Opp Bellarey Steel Rolling Mill, Bellarey-583101.	08392261362 /63/64	bellary@metro ford.in
Belgaum	Patson Ford	96862-03844	Patson Motors Pvt Ltd, CTS No:3951/1, P B Road, Belgaum-590003.	0831-2487215	service.patson ford@gmail.com
Kerala					
Kottayam	Kairali Ford	98953-80305	Kerala Cars Pvt Ltd, Mgf Building, MC Road, Nagambadam SH,Mount PO, Kottayam.	0481-2563906	kairaliktmserve @gmail.com

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

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Trichur	Kairali Ford	98957-00498	Kerala Cars Pvt Ltd, Guruvayoor Road, (Thrissur-Kunnamkulam Road), Puzhakal, Ayyanthole PO, Thrissur-680003.	0487-2388798 /2388797	0487-2388806
Trivandrum	Kairali Ford	98950-49305	Kerala Cars Pvt Ltd, Mgf Buildings Val-lakadavu, Trivandrum-695008.	0471-2501564 /2506724	0471 2500189/ kairalitvmser@ gmail.com/ regijoseph@ mgfkerala.com
Kochi	Kairali Ford	98951-04333	Kerala Cars Pvt Ltd, Plot No.5, Major Industrial Estate, South Kalamassery, Ernakulam.	0484-2551797	kfbodysshop@ gmail.com
Kochi	Kairali Ford	98951-09333	Kerala Cars Pvt Ltd, 33/1983, Vennala Po, Kochi-682028.	0484-2806216	0484 2347606/ rakesh@ kairaliford.com
Kollam	Kairali Ford	99950-55995	Kerala Cars Pvt Ltd, MEA Junction, Carikodet Road, Opp to Trivandrum Engg Collage, Kollam-691005.	0474-2711314	kairaliklmservice @gmail.com
Kochi	Kairali Ford	98951-09333	Kerala Cars Pvt Ltd, Kairali Ford, Nh-47 Bye-Pass, Near Epice Board, Palarivattom, Cochin-682025.	0484-2346605 /06	0484-2347606
Thrissur Mannuthy	Kairali Ford	98951-09333	Kerala Cars Pvt Ltd, Near Thiruvannikkavu Temple, Ollukara PO, Bye Pass, Mannuthy, Thrissur-680655.	0487-2376779	bodysshopman nuthy@kairali ford.com
Kochi	Malayalam Ford	97461-55755	Behind Fisheries College Hostel, Madavana Junction, Panangadu, Kochi -682506.	0484-2700097	coustmercare@ malayalamford. com
Calicut	PVS Ford	98470-11024	KTC Nagar, Opp To Govt. Arts College, Meenchanda, Calicut-673018.	0495-2326060/62	0495-2326064/ service@pvsford. com
Kannur	PVS Ford	99474-33333	PVS Auto-motive Pvt, Thekkile Peedikka, Thazhe Chovvwa, Kannur-673006.	0497-2728885	04972728886/ serviceknr@ pvsford.com

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Malappuram	PVS Ford	95620-33333	8/563A, KTC Building, Varrangod, PO DOWN HILL, Malappuram-676519.	0483-2732245	servicempl@pvsford.com
Palakkad	PVS Ford		15/665, NH Bye-Pass Road, Manali Junction, Palakkad-678001.	0491-2545434 /2545435	
Warangal	Srisrisri Ford	97031-36666	Membi Plaza, 3-16-333, Mulugu Cross Road, SVP Road, Hanumkonda, Warangal -506007.	0870-2423678	srisrisriford@gmail.com
Madhya Pradesh					
Gwalior	Samadhiya Ford	0751-65300402/406	C3, Near Asha Ram Bapu Ashram, Shivpuri Link Road, Gwalior-474001.	0751-6530406 /6530402 /6444257	0751-2626450
Satna	Royal Ford	9752499551	Panna Road, Near 4KM Milestone, Amoudha, Satna - 485001.	07672-222280 /222281 /226444	badrikagroup@gmail.com
Bhopal	Sai Ford	98931-44633	Works-23-24, E-Sector, J.K.Road, Industrial Area Bhopal (M.P.)-462023.	0755-2611326 /2600235 /2800383 /2600034 /2600035	0755-4247333/ service@saiford.com
Jabalpur	Shree Sai Ford		Near Katangi Bye-pass Road, Jabalpur-482001.	0761-4002225 /4002226	service@saifordjbp.com
Indore	Vinayak Ford	98260-29213	Vinayak Autolink Pvt. Ltd. 9CCA, Ring Road, Near Bombay Hospital, Indore-452010.	0731-4072541 /2576511	vaplws@yahoo.in
Sagar	Vinayak Ford	98262-76667	Opposite Makroniya Railway Station, Jabalpur Road, SAGAR (M.P.) -470004.	98262-76667	
Indore	Vinayak Ford	98936-20201	C-4, Panchwati Colony, Talawali Chanda, A.B.Road, Indore (M.P.)-453771.	0731-4223860	

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Maharashtra					
Mumbai	AVK Ford	97698-83332	Plot No:11, Street No:10, MIDC Andheri (E), Mumbai-400093.	022-25034009 /5009/6009 /7009/8009	service@avkford.com
Mumbai	AVK Ford	97698-83332	Shop No.8, Goawala Compound, LBS Marg, Kurla-West, Mumbai.	022-28203111 /28202288	service@avkford.com
Mumbai	AVK Ford	97698-83332	36,Batras Compound, Chandivali Industrial firm, Saki-Vihar Road, Chandivali, Mumbai-400072.	022-28582331	service.c@avkford.com
Mumbai	Bhavna Ford	99301-97000	Bhavna Ford Service, Resham Singh Compound, Opposite Ichibaan Honda, CST Road, Kalina, Santa Cruz (E), Mumbai-400098.	022-67400000 /01/02/03	wmkalina@bhavnaford.com
New Mumbai	Bhavna Ford	99301-58000	Plot No. 45, Sector 13, Near Uranphata, Nerul East, New Mumbai -400706.	022-66835100	bhavnafordservice@gmail.com
Nanded	Kant Ford	94235-10780	Opposite to Spinning Mill, At Post Wazegaon, Nanded-431604.	02462-226117	kantaagencies@yahoo.co.in
Nashik	Moharir Ford	98811-58785	MOHARIR MOTORS & SERVICES PVT. LTD, Mumbai-Agra Road, Pathardi Phata. Nashik-10.	0253-3025402	0253-2383080/ moharirauto@yahoo.co.in
Kolhapur	Planet Ford	99221-34100	C.S. No 292/1/1 &294/1, N.H. No. 4 ROAD,AT & Post Unchgaon, Dist. Kolhapur-416005.	0231-2687777/ 9922911009	0231-2687616
Pune	Planet Ford	98220-34100	685 2B & 2C, Sharda Arcade, Bibwewadi Corner, Pune Satara Road, Pune-411037.	020 - 4218322 /55/4218954	planetford@vsnl.net/020-4213977

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

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Pune	Planet Ford	98220-34100	Jijai Gardens, S.No.11/5, Katraj Ghat, Mangedawadi, Behind Tiranga, Pune-Satara Road, Pune.		
Mumbai	S C Ford	98709-99011	Autoland, Excel Compound, Opp. Inorbit Mall, Goregaon- Mulund Link Road, Goregaon(W), Mumbai-400062.	022-67614444	service@scford. net
Ahmednagar	Salasar Ford	95520-03561	Plot No:G-09, MIDC, Ahmednagar-414001.	0241-2778686	salasarford@ gmail.com
Nagpur	Sequel Ford	99229-72105	No:268, Mankapur, Nagpur-440030.	0712-2590462	sequelford@ gmail.com
Thane	Shreeji Ford	92233-00009	Shed-C, Kothari Com- pound, No.III, Tikujini Wadi Road, Chitalsar, Manpada, Thane (West)-400607.	022-67982222 /3333	022-67980222/ service@shreeji ford.com
Solapur	Solapur Ford	88886-58658	Gate No.55,Mulegaon Tanda,Solapur Hyderabad Highway, Opp Janta Petrol Pump, Solapur-413006.	0217-2372200	
Pune	Talera Ford	98220-36730	Talera Eastate, Gate No-2326, Pune Nagar Road, Pune-412207.	020-66029090 /66012568 /69/70	service@ taleraauto. com/020- 66012567
Pune	Talera Ford	98817-19124	Survey No.4 & 5 Nigdi, Opp. to Nigdi Police Chowky, Near Srikrishna Mandir, Old Bombay-Pune Road, Pune-411044.	8805500088	sales@taler aauto.com
Mumbai	Wasan Ford	98209-15526	Wasan Tower No.1, Near Shah Indus- trial Estate, Survey No.339/340, Deonar Village, Mumbai -400088.	022-66836666	servicefordmum bai@wasanon line.com
Aurangabad	Y Z Ford	93723-23009	Plot No K-2, Behind Garware Poly- ester, Jalgaon Road, MIDC, Chikalthana Aurangabad-431 003.	0240-2473293 /94/3209555	yzfordservice@ yahoo.co.in

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Nepal					
Kathmandu	Go Ford	+977-9802002244	Swayambhu (Next to Sharad Bhawan) Ring Road, Kathmandu.	+977-9851062971	akash@golchha.com
Orissa					
Bhubaneshwar	Capital Ford	9437285579 /9777216130	Capital Ford, S-3/26, 27, 28, 29 Mancheswar Industrial Estate, Bhubaneswar-751 010.	0674-6667777	www.capitalford.net
Rourkela	Chhabra Ford	7381058585	Plot No.378, Beldihi Chowk, Beldihi, Rourkela.	0661-2660081	service@chhabragroup.com
Cuttack	Odisha Ford	9337634018	Besides NH-05, Pratap Nagari, Cuttack-753011.	0671-2586161 /62/63	0671-2586160/ service@odisha ford.com
Pondicherry					
Pondicherry	MPL Ford	99402-88885	No 101,100 Feet Road,Sholam Nagar, Muthaliyarpattinam, Pondicherry-605 004.	0413-2281311	custcare@mplford.co.in/service@mplford.co.in
Punjab					
Ludhiana	Bhagat Ford	98760-20915	A.B. Motors Pvt. Ltd., 658, Industrial area, Sherpur Bye pass, GT Road, Ludhiana- 141001.	0161-3075555	0161-3075500/ fordserlud@bhagatgroup.com
Ludhiana	Bhagat Ford	98760-20915	No:658, Industrial Area, G T Road, Near Sherpur Bypass, Ludhiana- 141003.	0161-3075555	0161-3075500/ fordserlud@bhagatgroup.com
Amritsar	Bhagat Ford	98760-20975	Daburzi Ram Puri Road, Opp Cargo Motors, Amritsar-143001.	0183-3075555	
Amritsar	Bhagat Ford	98760-20975	Mohan Vihar, Near New Amritsar Gate, G T Road, Amritsar-143001.	0183-3075555	0183-3075500/ fordserasr@bhagatgroup.com

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Bhatinda	Bhagat Ford	98760-20965	C-12, Focal Point, Dabwali Road, Batinda.	0164-228936	
Bhatinda	Bhagat Ford	98760-20965	Opp I T I Mansa Road, Bhatinda-151001.	0164-3075555	0164 3075500/ fordserbat@bhagatgroup.com
Jalandhar	Bhagat Ford	98760-20935	Opp Delhi Public school, Jalandhar-Phagwara Highway, G T Road Jalandhar-144010.	0181-3075555	0181-3075500/ fordserjal@bhagatgroup.com
Patiala	Bhagat Ford	98760-20955	15 C, Focal Point, Patiala.	17355545210	
Patiala	Bhagat Ford	98760-20955	Fountain Chowk, The Mall, Patiala.	0175-3075555	0175-3075500/ fordserpat@bhagatgroup.com
Mohali	Bhagat Ford	98765-03193	C-19, Industrial Area-1, SAS Nagar, Mohali-442606, Punjab.	0172-3057700	0172-3057702/ fordserchd@bhagatgroup.com
Sangrur	Bhagat Ford	98760-21066	Dhuri-Patiala Bye Pass, Near Sangrur Public School, Sangrur-148001.	01672-307555	01672-307500/ fordservsan@bhagatgroup.com
Pathankot	Bhagat Ford	98760-21038	Adjacent to Raavi Hospital, Pathankot Dalhousie Road, Ma-moon, Pathankot.	0186-3075555	0186-3075500/ fordsalespkt@bhagatgroup.com
Mohali	Saluja Ford	98150-81695	C-43, Phase 3, Industrial Area, Mohali, Punjab-160 056.	0172-4682700/1	0172-4682720/ dippy_26@hotmail.com
Rajasthan					
Ajmer	Gehlot Ford	90019-96425	NTM Building, Parbatpura Bye-pass, Ajmer-305002.	0145-2695071/2695013	145-2695428/ gfservice@gehlotford.com/gfdcrc@gehlotford.com/gehlotford@gmail

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Jaipur	K S Ford	98290-56562	New Sanganer Road, Sodala (3S), Jaipur-302019.	0141-3068999 /3068989	0141-3068907/ksford.dcrc@ksmotors.com/ksford.gmser@ksmotors.com/ksford.sermgr@ksmotors.com
Jaipur	K S Ford	98290-56562	F-30, Malviya Industrial Area, Malviya Nagar, Jaipur.	0141-3068940 /49	ksford.ser2@gmail.com
Jaipur	K S Ford	98290-56562	Anand Choraha, Niwaru Road, Jhotwara Industrial Area, Jaipur.	0141-3138797 /3158797	ksford.dcrc@ksmotors.com/ksford.gmser@ksmotors.com
Udaipur	K S Ford	98290-59093	E-110, Main Bye Pass Road, Mewar Industrial Area, Madri, Udaipur: 313001 (3S)	0294-3068999	0294-3068907/ksford.gmudr@ksmotors.com/ksford.serudr@ksmotors.com
Kota	K S Ford	99280-76769	G-1, Automobile Zone, Near Dakania Railway station, IPIA, Kota-324005.	0744-3068999 /3068989	0744-3068907/ksford.gmkot@ksmotors.com/ksford.serkot@ksmotors.com
Bhilwara	K S Ford	98297-92037	Opp.Shriji Resorts, Ajmer Road, Bhilwara (3S)-311001.	01482-306899	01482-306899/ksford.gmbhl@ksmotors.com/ksford.serbhl@ksmotors.com
Alwar	KS Ford	80032-96205	Plot Number 51, Aerodrome Road, Alwar, (Rajasthan).	0144-3068999	
Jodhpur	OS Ford	98290-27473	OS Car Pvt Ltd, H-(680-682) M .I. A 2nd Phase, Basni, Jodhpur-342005.	0291-2745205 /2634067 /2744066 /2634068	0291-2742364/osfordservice@osindia.com/osford@osindia.com
Bikaner	R S Ford	86969-46308	Opposite Vrandavan Enclave, NH 11, Jaipur Road, Bikaner-334001.	0151-2752751	ravirajbikaner@hotmail.com
Srinagar					
Srinagar	Autowings Ford		Main Chock, Hyderpora, after Rahi Motors Bye-pass, Srinagar-1900001 (Kashmir).	0194-2432690	mailus@autowingsford.com

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Tamilnadu					
Madurai	Akshaya Ford	98946-27264	No:201/2, NH 7 Virudhunagar Main Road, Thanakkan Kulam, Thirunagar(PO), Madurai – 625006.	0452-6562141 /6562142	0452-2485989
Tirunelveli	Akshaya Ford	98946-27264	South Bye Pass Road, Kulavanigarpuram Village, Palayamkottai taluk, Tirunelveli -627005.	0462-3292727 /3293737	0462-2354686
Chennai	Chennai Ford	98400-15775	No:423, Poonamalle High Road, Arumbakkam, Chennai-600 106.	044-24757223 /228	044-24757482/ chfmanager@chennaiford.com
Chennai	Chennai Ford	98400-15775	S F 267/ 2, Poonamalle Bye Pass Road, Poonamallee, Chennai-600056.	044-26274198 /29040262	044-26274198/ pnemanager@chennaiford.com/ pnemanager@hotmail.com
Chennai	Chennai Ford	98400-15775	10/1 Industrial Estate, Ambattur, Chennai- 600058.	90031-00052	ambmanager@chennaiford.com
Thanjavur	Lakshmi Ford	73737-37484	No:125, Manickam Nagar, Medical College Road, Thanjavur-613007.	04362-276161 /62/63	lakshmi_ford@yahoo.com
Chennai	MPL Ford	98410-49003	New No:27, Kavinger Bharathidasan Salai, Alwarpet, Chennai-600018. (Land mark :- Near SIET College).	044-24341222 /4	service@mplford.co.in/ custcare@mplford.co.in
Chennai	MPL Ford	98410-49003	No:22, Arcot Road, Bharani Complex, Industrial Estate, Saligramam, Chennai-600093.	044-23650340/41	044-23651006/ custcare@mplford.co.in/ service@mplford.co.in
Chennai-OMR	MPL Ford	98410-49003	No.62, Developed Estate, OMR, Perungudi, Chennai-600096.	044-40000500	

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Chennai	MPL Ford	98410-49003	No:18 Radial Road, Kovilambakkam, Thoraipakkam, Chennai-600117.	044-65454580	
Coimbatore	Rajshree Ford	98435-00333	No:296/2, Thaneir-pandhal , Vilankurichiu, Pilamedu, Coimbatore-641004.	42232500	service@rajshreeford.com/ customercare@rajshreeford.com
Erode	Rajshree Ford	98430-14800	22/7B, Pannai Nagar, Perundurai road, Thindal post, Erode-638009.	0424-2270767	
Tiruppur	Rajshree Ford	97511-41414	SF No:557, No:54A, Nuparapalayam Post, Thurumuruganpundi Avinashi Main Road, Tiruppur-641652.	0421-3027700	tirupurservice@rajshreeford.com
Coimbatore	Rajshree Ford	98430-14800	G.N.Mills Post, Met-tupalayam Road, Coimbatore-641029.	0422-4566610	
Trichy	Rockcity Ford	98948-60000	No.3, Dindugal Main Road, Karumandapam, Trichy-620 001.	0431 2483049	fordservice@suseegroup.com; fordsales@suseegroup.com
Salem	Rockcity Ford	97903-60000	39/1A, Bangalore By Pass Road, Kondalampatty (PO) Salem-636002.	0427-2272402	0427--2272402/ fordservice@suseegroup.com
Vellore	Sarvesh ford	9361773477 / 9361673477	296-3/2, Indira nagar, Chennai-Bangalore Highway, Perumugai, Vellore-632009.	0416-2256477 /09361673477	sarveshfordservice@gmail.com
Tripura					
Tripura West	Oscar Ford	97740-09889	Chinaihani, Natun-nagar, Airport Road, Agartala, Tripura West-799009.	0381-2341068 /2341118	oscardford_agt@yahoo.com
Uttar Pradesh					
Allahabad	Brij Ford	99355-94837	11, MONERCO Industrial Estate, Teliarganj, Allahabad-211 003.	0532-2445483 /2545831	0532-2445483/ service@brijford.com

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Bareilly	CAPL Ford	No HELP LINE	4 km mile stone, Near Mini Bye Pass N,Rampur Road, Bareilly-243502.	0581- 2560142/43	Service@capl- ford.com
Varanasi	GSR Ford	99182-01046	GSR Motor Pvt Ltd, G.T Road, Chura- manpur, Marhauili, Varanasi, Uttar Pradesh-221108.		0542-2373983 service@gsrford. com/sm@ gsrford.com
Sahibabad	Harpreet Ford	98100-44707	Plot No:8/1A, Site No. 4, Sahibabad Indus- trial Area, Ghaziabad (U.P.).	0120-4538500 /03	0120-4538520
Lucknow	MGS Ford	7408416202	Plot No:4, HAL Ancil- lary Estate, Ismail Ganj Ward, Faizabad Road, Lucknow.		0522-6052999
Lucknow	MGS Ford	7408416203	341, Dhaukalpur, Village, Ganeshpur, P.O.Chinhath, Tewari ganj, Lucknow-226019 .		0522-6499159
Lucknow	Narain Ford	9415019782	KN.Motors Pvt Ltd, Faizabad Road, Opp Ghazipur Police Sta- tion Near H A L, Indra Nager Lucknow-226016.	0522-4074441	service@narain ford.com
Noida	Noida Ford	18001022020	H- 18, Sector-62 Chowki, Near Carna- tion, Noida-201301.	0120-4350000 /8130333777	service@noida ford.com
Meerut	Orchid Ford	9690010501	695, 698 Baral, Partapur, NH-58, Meerut Rookee Bye-pass Road, Meerut-250103.	0121-3190019 /3290029	fordmeerut@ gmail.com
Agra	Prem Ford	98370-02060	4, Neeraj Nagar, Gailana Road, Agra-282007.	0562-2602060 /863	Service@prem ford.com
Gorakhpur	Shubham Ford	96705-02222	Mbventure Pvt Ltd Plot No:623, Near Hanuman Temple Gulharia, Medical Collage Road, Gorakhpur, Uttar Pradesh-273004.	96702-22221	service@shub hamford.com

S - Show Room

W - Workshop

S&W - Show Room & Workshop

Dealer Directory States

City	Dealership Name	Emergency contact Number	Dealership address	Phone	E-Mail & Fax
Kanpur	Sumpun Ford	87952-22282/83	122/236, A1, A2, A3 Kalti Road, Fazalganj, Kanpur-208002.	87952-22283	
Kanpur	Swarn Ford	98385-04701	109/364, G.T. Road, Near Jarib Chowki, Kanpur-208012.	0512-2551040 /2551011 /2942790	swarnservice_ford@yahoo.co.in
Uttarakhand					
Haldwani	Pal Ford	96900-14101	Pal Prattk Motors Pvt Ltd Opp. To Transport Nagar, Rampur Road, Haldwani-263139.	9690014100 /104/111/114	
Uttaranchal					
Dehradun	Bhagat Ford	98978-93407	Saharanpur Road, Mahablewala, Dehradun-248001.	0135-3052601	0135-2643851/fordsrvdoon@bhagatgroup.com
West Bengal					
Durgapur	Banerjee Ford	78725-00021	Besides NH-02, Bhiringi More, G T Road (East), Durgapur -713203.	0343-2588675 /77/78/79	banerjeeford@gmail.com
Kolkata	Ganges Ford	98307-01690	4B, Matheswartala Road, Kolkata- 700 046.	033-23299500 /501	sm@gangesford.com
Kolkata	Ganges ford	98307-01690	24, Memanpur, Budge-Budge Trunk Road, (Opp. To Maheshtala College), Kolkata-700141.	033-24924898 /24924899	
Siliguri	Gateway Ford	98000-05147	NH-31, Goshain Pur, Bagdogra, Siliguri- 734403.	80160-82870	service@gatewayford.in
Kolkata	Kaikan Ford	96744-42299	Kaikan Ford, 2A, Station Yard, (Near H.P. Gas Godown) Chetla, Alipur, Kolkata-700027.	033-30078400	033-2456-0086/service.kaikanford@karini.in

S - Show Room

W - Workshop

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Agra	23	Kathmandu	18	Udaipur	20
Ahmedabad	9	Kochi	14	Vapi	10
Ahmedabad	10	Kolhapur	16	Varanasi	23
Ahmednagar	17	Kolkata	24	Vellore	22
Ajmer	19	Kollam	14	Vijayawada	6
Allahabad	22	Kota	20	Vizag	7
Alwar	20	Kottayam	13	Warangal	15
Ambala	11	Lucknow	23	Yamunanagar	11
Amritsar	18	Ludhiana	18		
Anantapur	7	Madurai	21		
Aurangabad	17	Malappuram	15		
Bangalore	12	Mandi	11		
Bangalore	13	Mangalore	12		
Bareilly	23	Mannuthy	14		
Baroda	9	Meerut	23		
Belgaum	13	Mehsana	10		
Bellary	13	Mohali	19		
Bhatinda	19	Mumbai	16		
Bhilai	8	Mumbai	17		
Bhilwara	20	Mysore	12		
Bhopal	15	Nagpur	17		
Bhubaneswar	18	Nanded	16		
Bikaner	20	Nashik	16		
Bilaspur	8	Nellore	6		
Calicut	14	Nellore	6		
Chandigarh	8	New Mumbai	16		
Chennai	21	Noida	23		
Chennai	22	Palakkad	15		
Coimbatore	22	Panipat	11		
Cuttack	18	Pathankot	19		
Dehradun	24	Patiala	19		
Delhi	8	Patna	8		
Delhi	9	Pondicherry	18		
Dhanbad	12	Pune	16		
Durgapur	24	Pune	17		
Erode	22	Raipur	8		
Faridabad	11	Rajamundry	7		
Gandhidham	9	Rajkot	10		
Goa	9	Ranchi	12		
Gorakhpur	23	Rohtak	11		
Gulbarga	12	Rourkela	18		
Guntur	6	Sagar	15		
Gurgaon	11	Sahibabad	23		
Guwahati	7	Salem	22		
Gwalior	15	Sangrur	19		
Haldwani	24	Satna	15		
Hisar	10	Shimoga	12		
Hubli	13	Siliguri	24		
Hyderabad	6	Solapur	17		
Hyderabad	7	Sonepat	11		
Indore	15	Srinagar	20		
Itanagar	7	Surat	10		
Jabalpur	15	Kochi Thane	17		
Jaipur	20	Thanjavur	21		
Jalandhar	19	Thrissur	14		
Jammu	11	Tinsukia	7		
Jamnagar	10	Tirunelveli	21		
Jamshedpur	12	Tiruppur	22		
Jodhpur	20	Trichur	14		
Kannur	14	Trichy	22		
Kanpur	24	Tripura West	22		
Karnal	11	Trivandrum	14		

S - Show Room

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Filling Station Guide

Opening the bonnet.

Pull the bonnet release lever situated in the left-hand side footwell.

For quick reference when refuelling, you can record below vehicle data applicable to your own vehicle. The appropriate details can be obtained from the chapter Capacities and specifications.

Fuel	Fuel tank capacity 45 litres <small>(Approximate and not calibrated)</small>	
	Diesel Fuel : Use only fuel that meets EN590 specifications Petrol Fuel : Use only fuel that meets EN228 specifications	
Engine oil	Viscosity grade SAE 5W - 30 (Diesel Engine Oil) SAE 10W - 30 (Petrol Engine Oil)	
	When adding oil never top up above the MAX mark.	
Tyre size:	175/65R14T/175/65R14H	
Tyre pressures When tyres are cold – in bar.	Inflation pressure – Unladen	
	PSI/(bar) Front: 30(2.1)	PSI/(bar) Rear: 30(2.1)
	Inflation pressure – Laden	
	Front: 36(2.5)	Rear: 41(2.8)