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Technical Service Handbook

VIN: **WVWH11605BT087313**

Model year: **2011**

Sales code: **602254**

Model description: **POLO A05 Ind.TREND 77 TDI M5F**

Engine code: **CLN**

Gearbox code: **MZS**

Official licence plate number:

Final drive code:

Username: **erwin**

Service advisor name:

Technical product information

Transaction No.: **2028100/1**

Noise from front side of the car

Release date: 17-Nov-2011

Customer statement / workshop findings

Abnormal rattling noise from front end during driving of the car, especially on rough road

Technical background

Significant gap between bonded rubber & bracket resulting into axial play of engine during startup & dynamic condition of the car. Hence abnormal rattling noise is heard from engine compartment.

Production change

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Measure

Once the abnormal rattling noise from engine compartment is confirmed due to engine mount (A mount) then replace bonded rubber mount (See picture 1) by hydraulic rubber mount (See picture 2) as per the part numbers given below based on engine variant.

Always refer to the procedure given in ElsaPro to replace the engine "A" mount.



Picture 1 – Bonded rubber mount



Picture 2 – Hydraulic rubber mount

Sr.No.	Engine variant	Part No. (Hydraulic Rubber Mount)
1	1.2l, 55 kW, MPI (MT)	6R0.199.167.AA
2	1.2l, 55 kW, CR (MT)	6R0.199.167.R
3	1.6l, 77 kW, MPI (MT, AT)	6R0.199.167.Q
4	1.6l, 77 kW, CR (MT)	6R0.199.167.E

Warranty accounting instructions

Model Type- 601/602

Noise from front side of the Vehicle

Service Number	Damage Code		Venc
1035	0020		VC7
Repair Operation	Designation	Time Unit	
1035 1900	Bonded Rubber Mounting R	70 TU	3 Cy
1035 1906	Bonded Rubber Mounting R	90 TU	4 Cy
1035 1935	Bonded Rubber Mounting R	90 TU	3 Cy
1035 1930	Bonded Rubber Mounting R	90 TU	1.6 I
Claim Type -	1-10	After Delivery	
	9-10	Before Delivery	

Parts information

As mentioned in measure.

Customer information

There is no active customer information is required for this technical product information.