



## Skoda SuperCare Standard 2 Year – Terms and Conditions document

**Description of Scope of Service**

- > This Skoda SuperCare Standard 2 year Package includes parts and Labour for Inspection service items for 2 services E.g. : Engine oil, Oil filter, Air filters, Fuel filters, Brake fluid, Spark plugs.
- > The Package is valid for 2 years or 30,000 kms, whichever is earlier from the date of activation
- > Standard service interval is at 15000 KMS or one year (whichever occurs earlier) Customers are responsible for topping up of various fluids in between services, as required. Fuel, tyres, routine washing, repairs arising due to wear and tear, car detailing, accident damages, squeaks and rattles, repairs on paint and body panels are not included in the scope of service.

**Exclusions**

- > Expenses pertaining to parts/consumables / Labour not mentioned in the scope of work to be paid by customer directly to the dealership.
- > Expenses for replacement of V-Belt, Timing belt, Water Pump belt, Auto transmission fluid, Haldex coupling oil, wherever applicable to be borne by customer
- > Repairs arising due to natural wear and tear, accident, external damage, natural calamities, scratches or any other external circumstances like mechanical or chemical influences.
- > Any additional repairs/service demands in between recommended periodic service
- > Repairs arising due to improper or wrong care/usage as specified in the owner's manual of the vehicle.
- > Repairs arising due to unauthorized/non-recommended modifications/alterations on vehicle, use of non-genuine parts, accessories and fluids like oils, antifreeze and brake fluid etc.
- > Repairs beyond 2 years or 30000 KMS (whichever occurs first from the date of activation of package).
- > Any incidental expenses, costs and/or loss incurred by the customer for the purpose of maintenance/repair on occasions of maintenance like cost of conveyance and such other related expenses.

**General Terms & Conditions**

- > Servicing must be carried out at Skoda authorized workshops, as specified in the owners' manual.
- > This SuperCare Package contract cannot be cancelled/refunded, but is transferrable to subsequent owner and not transferrable to another car.
- > If for some reasons one or more services are not done, neither a refund can be made for such missed services nor the contract is extended.
- > If the car is handed over to workshop in a non-roadworthy condition due to mishandling, tampering, accident, negligence, fire or any other act of nature, company reserves the rights to charge customer the cost of repair there of including Labour charges.
- > Services will be provided under the contract, only upon producing this document during the time of leaving the car at workshop.
- > All disputes if any are subject to the Aurangabad jurisdiction.
- > SKODA AUTO VOLKSWAGEN INDIA PRIVATE LIMITED reserves the right to make any changes without any prior notice.

MODEL	FUEL OPTION - PETROL	FUEL OPTION - PETROL	FUEL OPTION - DIESEL	FUEL OPTION - DIESEL
Scope of Service	TRANSMISSION - MT	TRANSMISSION - AT	TRANSMISSION - MT	TRANSMISSION - AT
	2 Years / 30000 KMS	2 Years / 30000 KMS	2 Years / 30000 KMS	2 Years / 30000 KMS
Inspection Service	•	•	•	•
Oil + Oil Change	•	•	•	•
Oil Filter with Drain Nut + Washer	•	•	•	•
Brake Fluid	•	•	•	•
Additional Inspection	•	•	•	•
Air/Pollen Filter Change	•	•	•	•
Fuel Filter Change	•	•	•	•
Spark Plugs Change*	•	•		

Note: \* Not applicable for Diesel vehicles

^ 2 years / 30000 KMS, Whichever is earlier from the date of activation of package