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## Extended Warranty Program



**Škoda**India  
[www.skoda-auto.co.in](http://www.skoda-auto.co.in)

## Extended Warranty Introduction

Skoda Extended Warranty Program is an extension of the new vehicle warranty offered by Skoda Auto India. Under this program Skoda exclusive authorized dealer will repair or replace any part found defective on your Skoda car under normal use and maintenance, subject to the terms & conditions of Extended Warranty Program.

To qualify for this warranty, the car must have undergone the schedule services as per the guidelines in the new vehicle warranty / service schedule booklet with a proper record in the service history log. All warranty repairs must be performed at a Skoda exclusive authorized dealer only.

In the event that any defect is noticed and confirmed by a Skoda exclusive authorized dealer during the extended warranty period as stipulated under extended warranty terms and conditions, except for points mentioned under "Exclusions", Skoda exclusive authorized dealer will repair or

replace any part found to be defective, with a new part or an equivalent at no cost to the owner for parts or labour. On observation of any defect the car shall be presented immediately at Skoda exclusive authorized dealer for diagnosis in order that such defect does not lead to any consequential damages or risks.

Decision of Skoda Auto India or that of its exclusive authorized dealer would be final regarding the cover of extended warranty for any parts as per the terms and conditions mentioned in the extended warranty booklet.

The defective parts replaced under this warranty will become the property of Skoda Auto India.

## Definitions

### 1. Vehicle

Means the vehicle sold by Skoda Auto India exclusive authorized dealer with the VIN / chassis number and engine number of which has been specified in the Skoda record.

### 2. Skoda Exclusive Authorized Dealer

Means an authorized dealer of Skoda Auto India engaged in sales, After- sales service and spares for Skoda Auto India.

### 3. Term

The term of the extended warranty shall be applicable for the 3rd & 4th year or up to 100000 kms from date of handover / delivery of new car to the customer whichever is earlier after the expiry of primary / standard warranty of 2 years / unlimited kms offered by the manufacturer.

The extended warranty is applicable for Skoda vehicles having 2-years / unlimited warranty. This extended warranty shall commence on the expiry of the manufacture's warranty, in continuation.

### 4. Extended Warranty Coverage

If a defect is noticed / observed in any part / component covered under the extended warranty terms and conditions, Skoda Auto India decides at its sole discretion that such defects be attributable to faulty material or workmanship at the time of manufacturing. The obligation of Skoda Auto India under the Extended Warranty Program would be restricted to repair or replace such parts with an original or an equivalent part at no cost to the owner for parts and / or labour. The owner is responsible for any repair or replacements that are not covered by extended warranty as well as the costs of such repairs or replacement.

#### **Please Note:**

- **This Extended Warranty is not a mirror image of existing manufacturer's warranty.**
- It is the responsibility of the vehicle owner to produce all necessary documents / records to prove that the vehicle has been serviced at the prescribed intervals and maintained through the Skoda exclusive authorized dealer.

## Extended Warranty Terms and Conditions

### a. List of Components Covered:

This Extended Warranty will cover the following parts under the conditions stated below:

#### **Engine:**

All internal components, including:  
Oil pump, Crankshaft & Pulley, Big end & Main Bearings, Connecting Rods, Gudgeon Pins, Piston and Rings, Inlet and Exhaust Valves, Springs and Guides, Cylinder Block and Cylinder Head, Camshaft, Arms and Shaft Rocker, Timing Gears and Tensioner Bearing, Water Pump, Inlet and Exhaust Manifold, Related Bearings, Internal Oil Seals, Head Gaskets, Turbocharger, Tensioning Pulley, Intercooler, Flywheel with Ring Gear.

#### **Manual Gearbox:**

All internal components, including:  
Gears, Shafts, Synchromesh Hubs and Rings, Selectors, Bearings, Transfer Gears, Gear Box Housing, Clutch Master Cylinder, Gear Knob.

#### **Automatic Gearbox:**

All internal components, including:  
Shafts, Gears, Brake bands, Oil Pump, Bearings and Bushes, Valve, Drive Plate, Tran Gears, Transmission Gears.

#### **Suspension and Steering:**

Rack & Pinion, Bush Steering Column, Steering Box, and Power Steering Pump.

#### **Braking System:**

Master Cylinder, Brake Booster, Vacuum Pump, ABS, EDL, Wheel Speed Sensors, Electronic & Hydraulic Control Module.

#### **Fuel System:**

Mechanical and Electrical Fuel Pumps, Injectors, Air Flow Meter, Fuel Accumulator, Fuel Distributor, Warm up Regulator, Cold Start Valve, Pressure Damper, Auxiliary Air Regulator, Deceleration Valve, Engine Speed Sensor, ECU, Absolute Pressure Sensor, Throttle Body, Fuel Tank, Injector Rail, Pressure Regulating Valve, Related Sensors.

#### **Diesel Injection System:**

Injection Pump, Injectors, Glow Plugs, Electromagnetic CutOff.

#### **Air Conditioning & Cooling System:**

Compressor, Condenser, Evaporator Reservoir, Thermostat Switch & Fan Motor, Heater Core, AC Switch, Radiator, Pressure Switch, Expansion valve, Magnetic Clutch, High Pressure Switch, Water Pump, Thermostat, Oil Cooler, A/C Control module.

**Electrical System:**

All Control Units, Sensors, Actuators, Starter Motor and Solenoid Switch, Alternator, Rectifier, Regulator, Ignition Coil, Cooling Fan Motor, Power Window Motors, Combination Switch, Ignition Switch, Relay, Thermostats, Switch, Oil Pressure Switch, Temperature Gauge, Fuel Gauge, Horns, Air Mass Meter, Sensors, Air Bags, Seat Motor, Head Light Assembly, Blower Motor, Combination Switch, Engine Wiring Harness, Window Lifter Motor (for all doors), Instrument Cluster, Wiper Motor, Central Locking Mechanism, Head Light Spray Nozzles, Ignition Lock, Air Bag Control Unit, Cigarette Lighter, Sun Roof Mechanism (including motor) All electronic control modules.

**Oil Seals:**

Crankshaft Seal, Camshaft Oil Seal, Auxiliary Shaft Oil Seal, Gear Box Oil Seal, Drive Shaft Seal.

Skoda approved accessory supplied as OE.

## **b. Exclusions from Purview of Extended Warranty.**

Following will not be covered under the Extended Warranty:

1. Any claim falling beyond the completion of the 3rd & 4th year or 100000 Kms, whichever occurs earlier and as applicable from the date of delivery of car to the customer mentioned on Extended Warranty Certificate.
2. Any damages that result from not following the guidelines specified for regular servicing under periodic maintenance as specified by Skoda Auto India in the service manual.
3. If the car is serviced/ repaired or diagnosed at an unauthorized service centre other than at a Skoda exclusive authorized dealer workshop.
4. Any damages that result from hard driving due to a race / rally.
5. Any damages that results from operating methods other than those mentioned in the owner's manual or use beyond the limitations specified by Skoda Auto India, such as maximum load, passenger capacity, engine speed and others.
6. Any damages that results from use of non-genuine parts, non-genuine oils or accessories other than those approved by Skoda Auto India.
7. Any accessory not supplied along with the vehicle as OE fitment.
8. Rubber & plastic items.
9. Any damage that result from vehicle performance modifications not approved by Skoda Auto India.
10. Inconsequential aspects such as noises, vibrations, oil seepage and sensations that could not lead to dismal product function or performance.
11. Any damages that result from improper storage or transportation.
12. Loss arising out of accident caused by external impact.
13. Costs of road side assistance and / or towing.
14. Fraudulent act committed by the vehicle owner.
15. Theft of vehicle and / or parts or accessories.
16. Act of terrorism, illegal and malicious activities.
17. Costs incurred in recall / workshop campaigns.
18. Aesthetic parts including sheet metal parts requiring replacement / repair due to wear & tear, depreciation, moth, vermin, process of cleaning, restoring or renovating of scratches, affect of light, sun or any atmospheric conditions, bird droppings.
19. Mechanical & electrical breakdown caused by overloading, strain, overrunning, freezing, excessive pressure, short-circuiting, heating.



20. Routine maintenance service jobs, including cleaning, polishing, minor adjustment, engine tuning, carbon cleaning, AC servicing, wheel alignment, tyre rotation, calibration / reconditioning of diesel equipments including Injector / Nozzles and Fuel Pump etc.

21. Parts subjected to normal wear & tear, aging, corrosion of parts, including Spark Plugs, Clutch, Axle Boots, Shock Absorbers, Front Struts, Suspension Ball Joints, Fuel Filter, Air Filter, Oil Filter, Pollen Filter, Rubber Seals, Brake Pads, Brake Linings, Clutch Disc, Pressure Plate, Wiper Blades, all types of cables including Clutch and Accelerator, Bulbs, Fuses, Belts, Coolant Hoses, Fuel Hoses, Tyre, Batteries, Glasses, Lenses, all mountings, Oxygen Sensor, Oil Filter elements, Drive Chains, Air Cleaner elements, Drive Shaft Boots, Fuses, Motor Brushes, Step Rubbers, Rubber Tubes & Hoses and other items as specified by Skoda in the maintenance schedule.

22. All consumables, including Engine Oils, Gear Oil, Brake Oil, Power Steering Oil, Coolant, AC Gas, AC Compressor Oil, Grease, Battery Electrolyte, Radiator Coolant, and Windshield washer fluid, other than when required to be changed / replaced consequent to repair / replacement of a part falling under an Extended Warranty Claim.

23. Rusting of sheet metal parts and rusting of catalytic converter & silencer other than account of damage to coating.

24. Damages as a result of use of poor quality of fuel, coolant or lubricating oil to Fuel System including Fuel Pump, Injector, Nozzle, Water Pump as well as other parts.

25. Damage to engine due to hydrostatic lock or oil starvation.

26. Any legal liability, consequential loss, damage to occupant's third party.

27. Damage arising due to fitment of accessories including without limitations electrical or mechanical accessories not approved by Skoda.

28. Body and Paint work including any losses due to accidental damages.

29. Vehicle in which odometer has been tampered or been disconnected.

30. Expenses incidental to extended warranty claim, including but not limited to:-

a. Additional expenses incurred for communications, lodging, meals, towing charges and other items due to breakdown of the vehicle in a remote area/city.

b. Expenses related to personal injury or property damage compensation for loss of time, commercial losses or rental costs for a substitute vehicle during the period of repairs.

## Owners' Responsibilities

1. The vehicle must have been serviced at Skoda exclusive authorized dealer at every 15,000 kms or 1 year whichever ever occurs first as per guidelines in the service manual or as and when advised by Skoda Auto India.
2. Make it certain that the extended warranty registration was completed at the time of applying for extended warranty.
3. All services as per preventive maintenance schedule must be carried out at Skoda exclusive authorized dealer workshop and the expense for the same shall be borne by the customer (Pl refer exclusion list Point No.21, 22 & 23). For above services, customer must insist dealer workshop.
4. Make certain that the Skoda exclusive authorized dealer / performing the service inspection has certified the work on the "Maintenance Service Record" page in the Skoda "Owner's Manual and Service Booklet".
5. Present the Skoda "Owner's Manual and Service Booklet" and "Skoda Extended Warranty" booklet to the Skoda exclusive authorized dealer whenever requesting service inspections or extended warranty service / repairs.
6. If the "Owner's Manual and Service Booklet" or the "Skoda Extended Warranty" booklet is lost or destroyed, the owner should consult the Skoda exclusive authorized dealer from whom the vehicle was purchased for instructions concerning replacement of the "Owner's Manual and Service Booklet" or the Skoda "Extended Warranty" booklet.



### **Transfer of Extended Warranty Cover**

1. If ownership of the vehicle changes, the remaining / balance extended warranty period / km would be effective for the new owner.
2. The extended warranty cover cannot be transferred to any other vehicle and remains with the original vehicle only.
3. "For transfer of extended warranty cover" the owner of the car will have to fill in the transfer of ownership form with details of new owner and have it stamped and signed by a Skoda exclusive authorized dealer.
4. After due approval from the Skoda exclusive authorized dealer / Skoda Auto India the extended warranty transfer to the new owner would be effective from the date of such approval for the balance unexpired period / kms.