

OPERATION ON SMALLER SCALE IN SELECTED REGIONS

Dear Business Partners,

I hope you and your families are well and healthy in these trying and unprecedented times.

As you may be aware, there is a restriction on import of tyres from the Indian Government and there is also a lack of supply from local sources.

In view of these external uncontrollable circumstances, **Falken Tyre India Pvt Ltd** shall focus to operate on a smaller scale in selected regions (Delhi, Ahmedabad, Ludhiana and Jalandhar) effective **1**st **April 2021**. Details may be made known to you by Falken Sales and Technical Representatives.

In this regard, **Falken Tyre India Pvt Ltd** shall refund related Outstanding Security Deposits, Credit Notes, etc to the dealers and distributors, for those regions which we shall not be operating in.

For outstanding Accounts Receivables, our Falken Sales Representatives shall be in touch with you.

Alternatively, for further coordination, you may also contact the below personnel:

Mr Chetan Mishra, Credit Controller	+91 81306 97225
Mr Anil Rawat, Sales Coordinator	+91 70422 71245

Falken Tyre India Pvt Ltd will also update you on future warranty claims settlement process in the coming days.

However, should the situation improve in favour of **Falken Tyre India Pvt Ltd** in future, we shall realign our expansion plans in these regions again.

Please approach our Falken Sales and Technical Representatives for further clarifications.

Thank you for your kind understanding and continued support.

For and on behalf of Falken Tyre India Pvt Ltd,

Frankie Lim Director- Sales & Marketing

CC: Managing Director